

OPENDOTS

User Guide

S160

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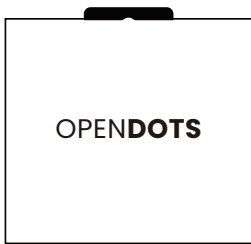
AFTERSALES SERVICE

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| Serial number | 32 |
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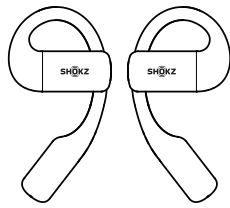
REGULATORY AND LEGAL INFORMATION

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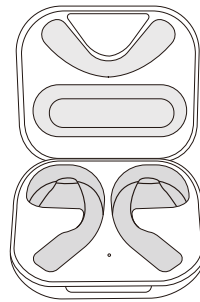
What's in the box



OpenDots
Packaging Box



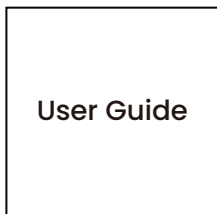
OpenDots
True Wireless
Earbuds



OpenDots
Charging Case



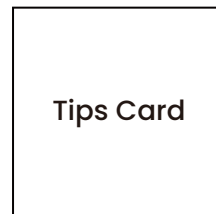
USB-C
Charge Cable



Quick Start
Guide



Legal
Statement



Quick Tips
Card



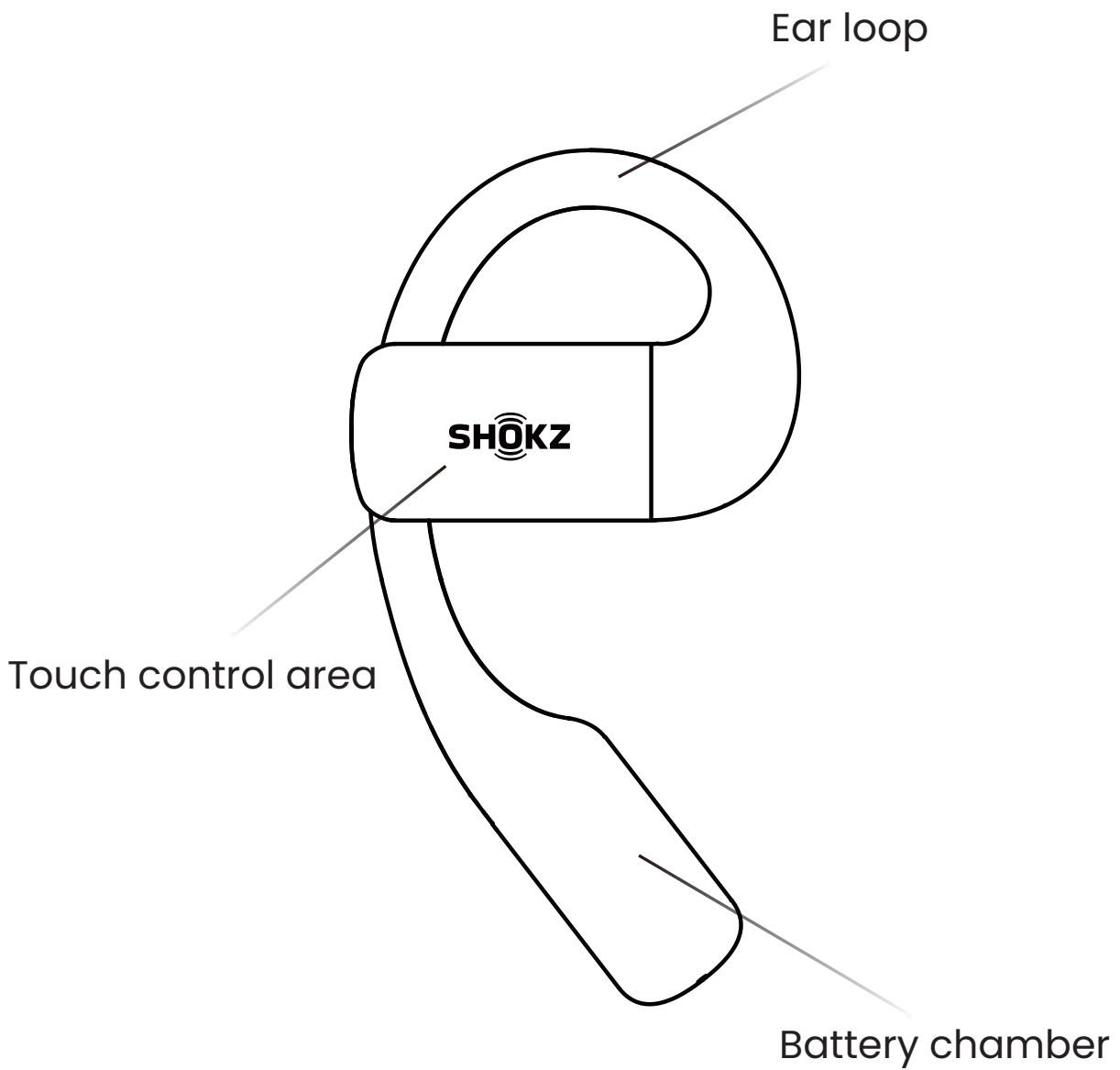
Warranty
Card

Please do not use the product if any of the above items is missing or the product is damaged.

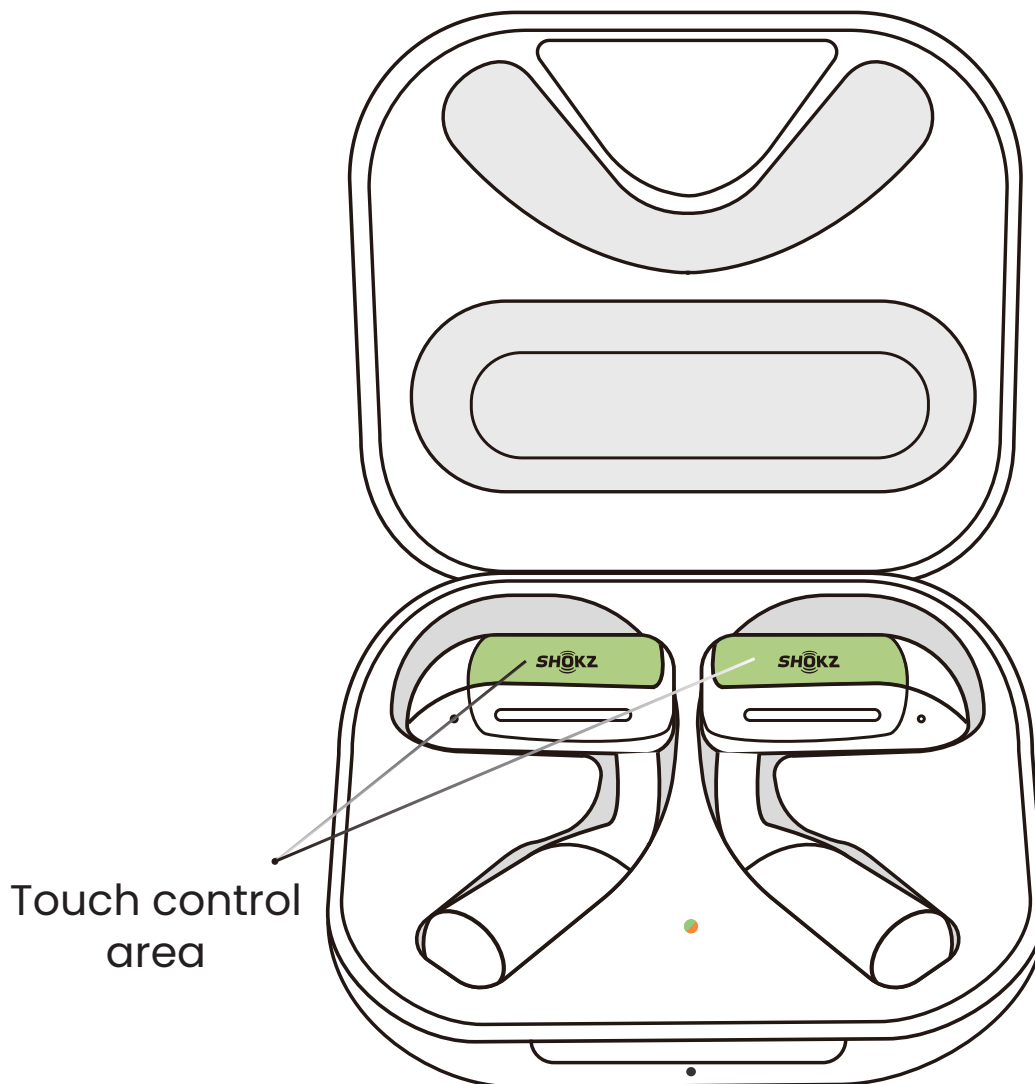
If items are missing or damages, please contact the distributor or contact Shokz directly. (For contact info, see page 33: Aftersales Service—Contact us).

Operating Instructions

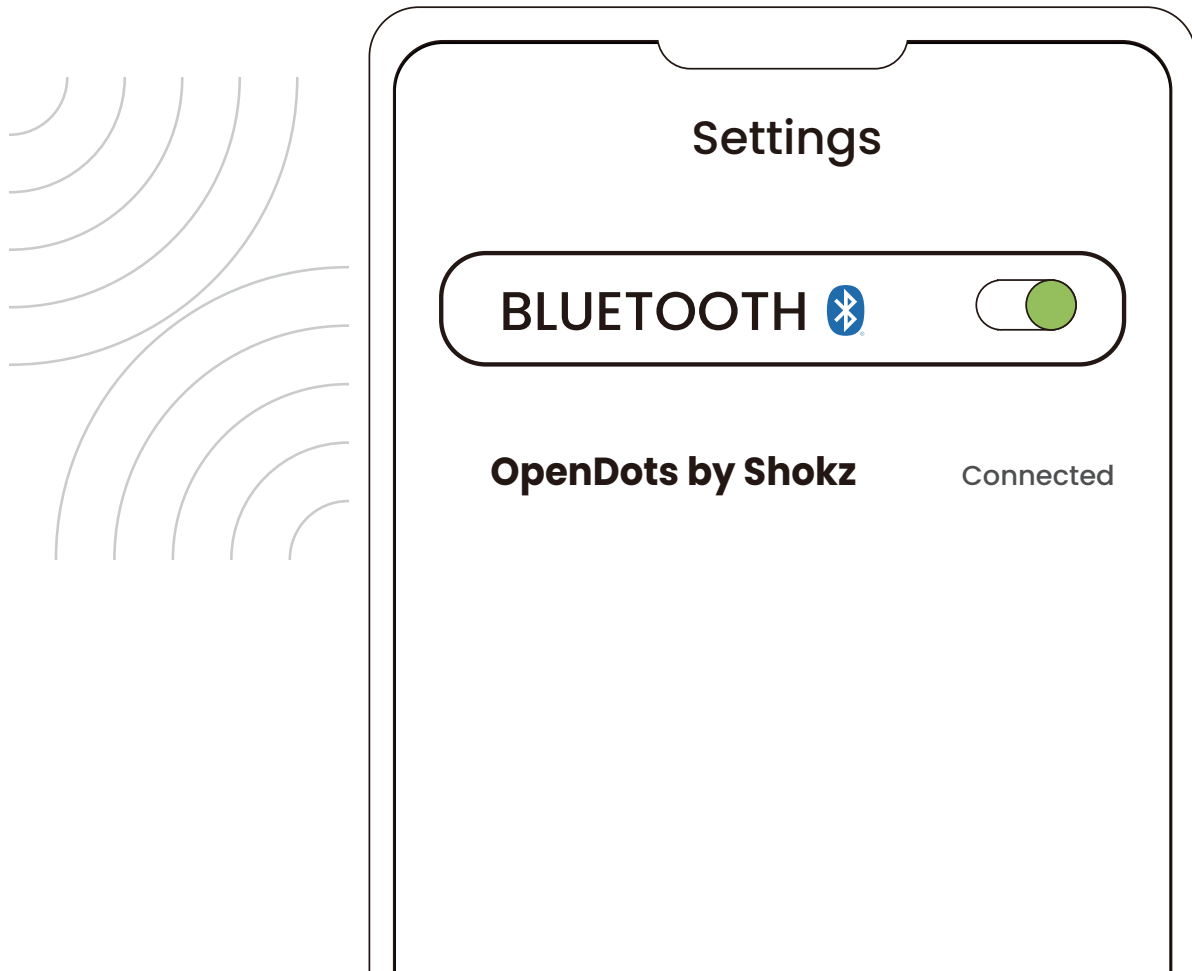
Earbud diagram



Bluetooth connection



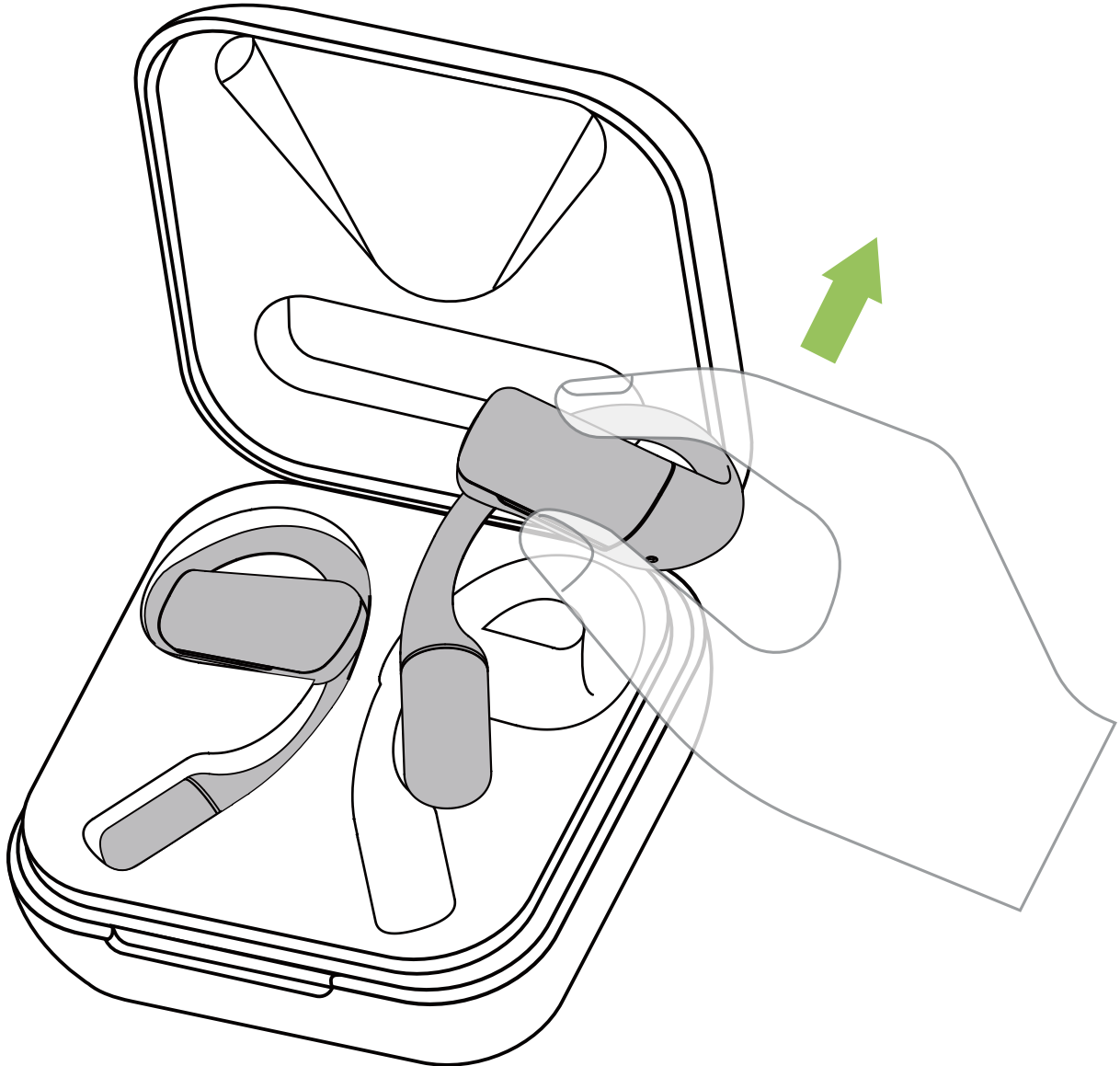
1. Open the charging case. Place both earbuds in the charging case to begin pairing.
2. Simultaneously press and hold the touch control area of the two earbuds until the indicators flash orange and green alternately. These colors indicate that the earbuds are in pairing mode.



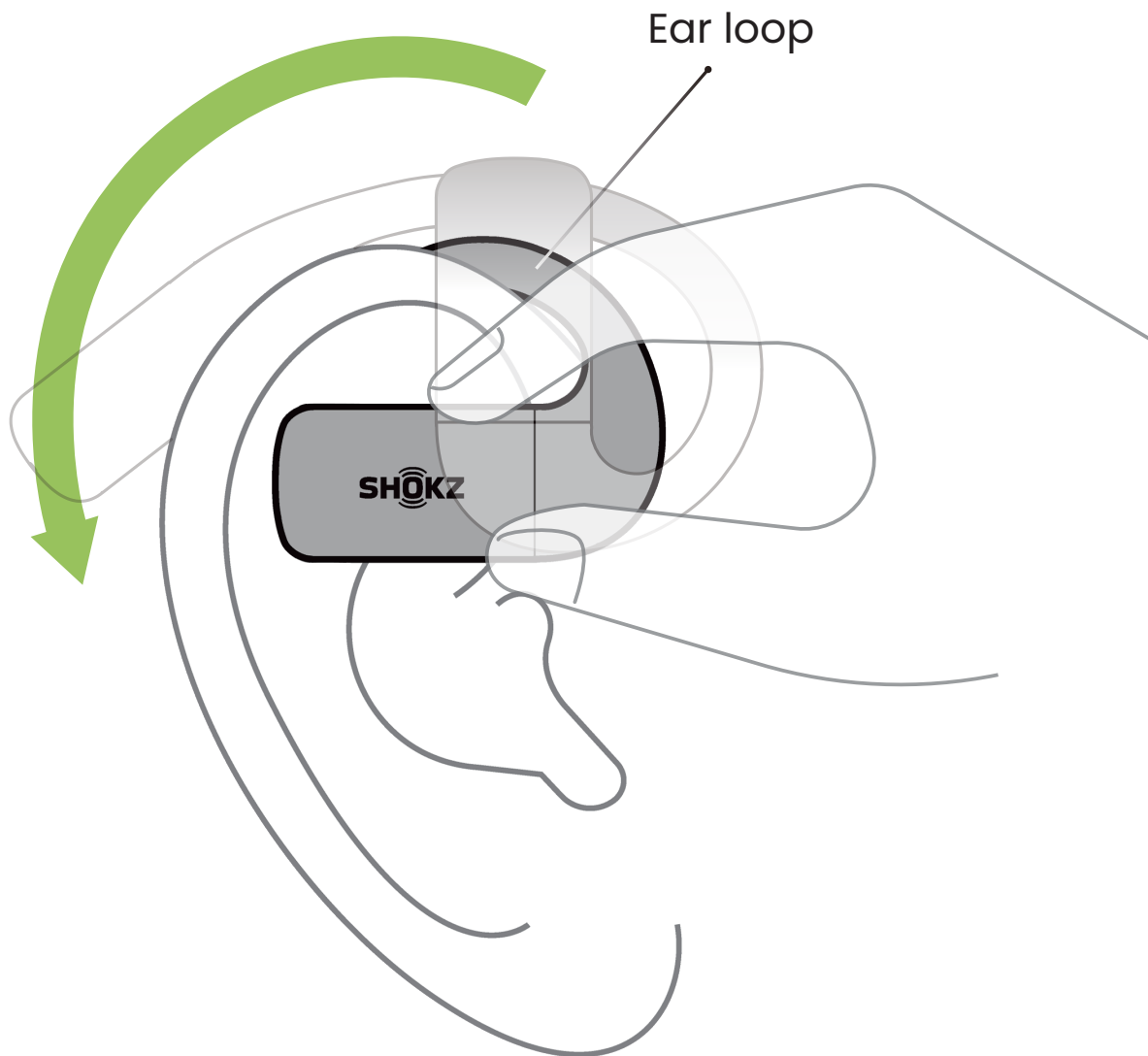
3. Open your device's Bluetooth menu and select "OpenDots by Shokz" to pair. When the menu displays that a connection has been established, the pairing is complete.

*Note: When the charging case is opened for the first time, the earbuds will automatically enter pairing mode, and the indicator light in the case will flash green and orange alternately.

Putting on the earbuds

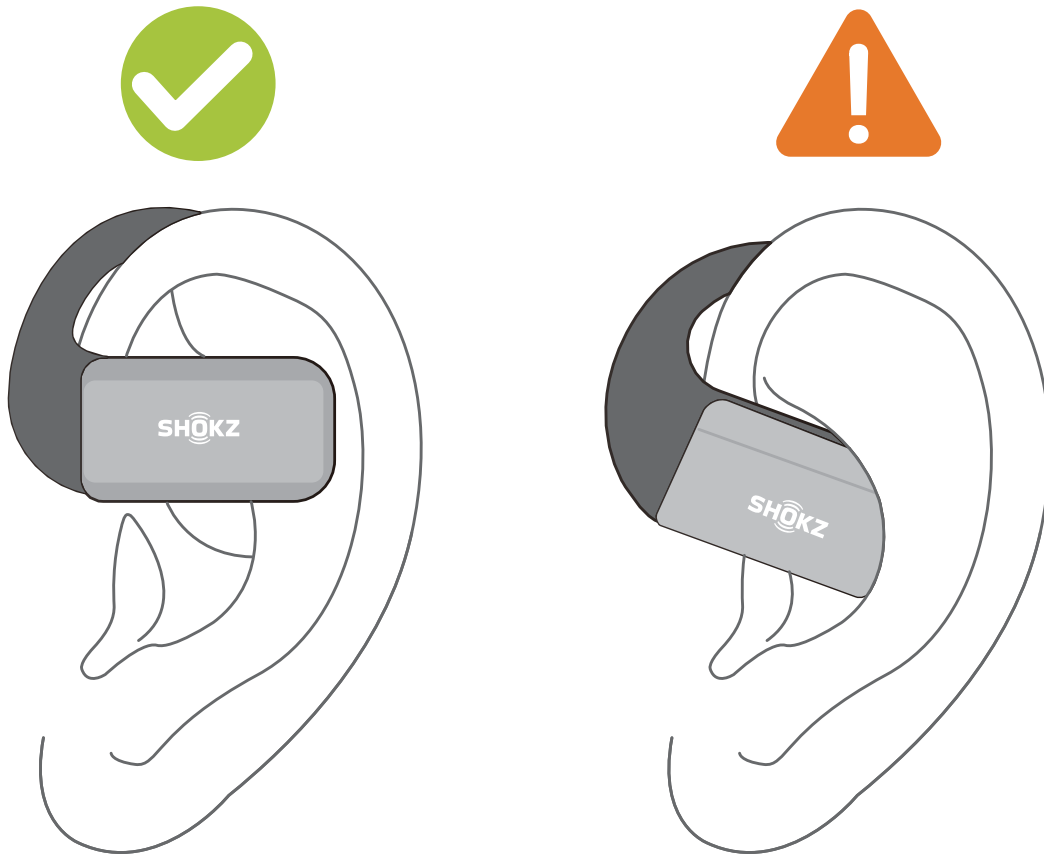


1. Remove the earbuds from the charging case.



2. To put on the earbuds, rotate each earbud's ear hook along the contour of your ear in a sweeping motion until the earbud rests across your upper ear above your ear canal.
3. Once the earbuds are resting on each ear, shake your head slightly to ensure both are secure. Adjust the earbud's positioning further if needed.

Confirm that the earbuds are ready to wear

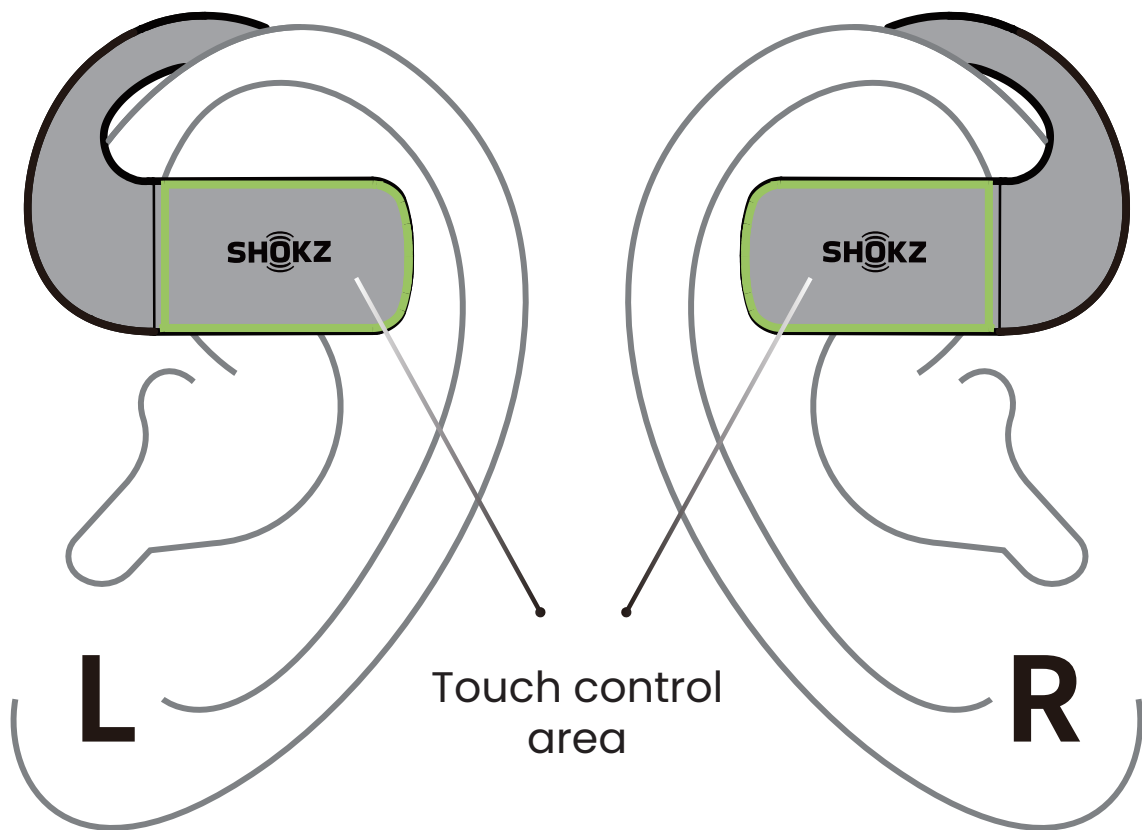


To prevent discomfort and/or potential ear damage, DO NOT position the earbuds inside the ear opening.

*The earbuds should sit comfortably outside the opening of the ear.

Touch Controls

Music control



L

Previous track
Hold the left earbud
for 3s



R

Next track
Hold the right earbud
for 3s

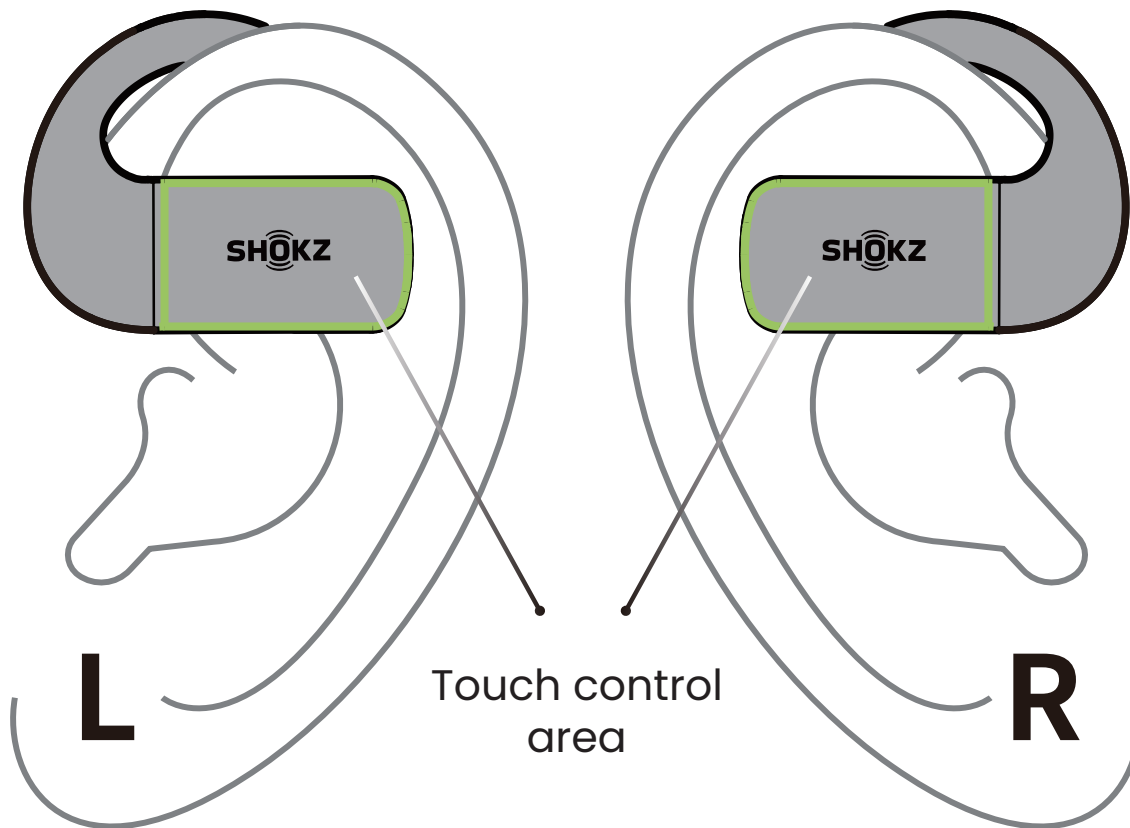
L&R

Play/Pause track ● ●
Double-tap either earbud

Volume adjustment:

Use the volume control button on the paired device.

Call control



Answer a call ● ●
Double-tap either earbud

End a call ● ●
Double-tap either earbud

Reject a call ●
Press and hold the touch control center of each earbud to reject an incoming call.

Volume adjustment:

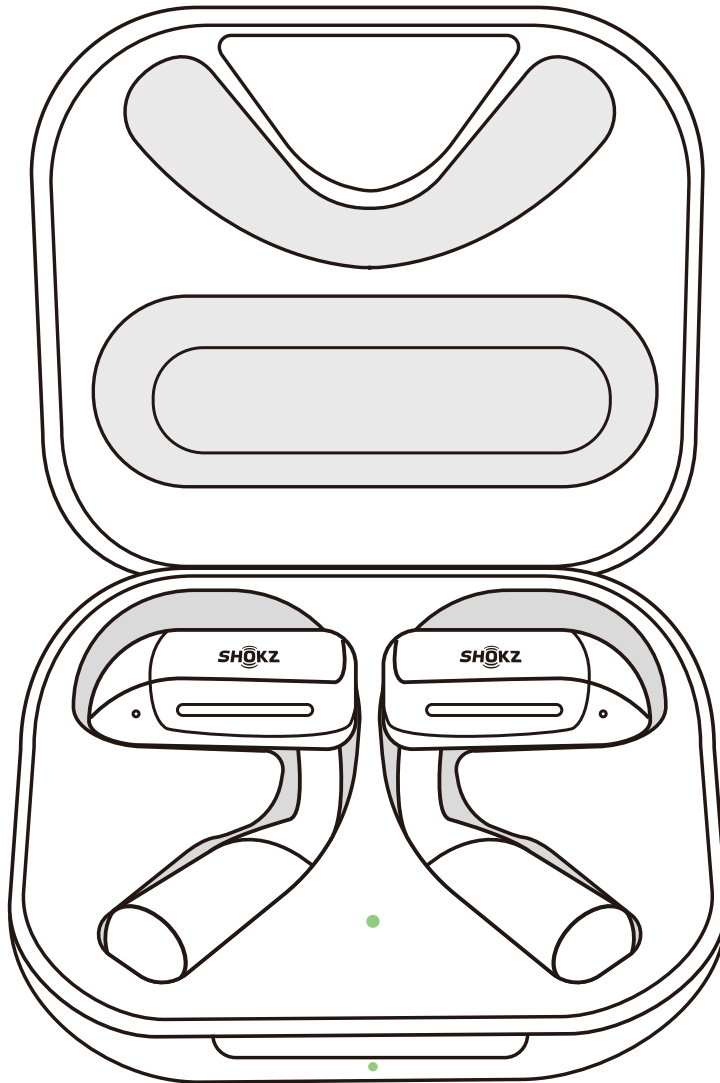
Use the volume control button on the paired device.

Single earbud control

Both the left and right earbuds can be separately used for mono-channel music play or audio calls. When a single earbud is used, the existing controls and functions are still applicable for use (see Page 12 and page 13).

Battery & Charging Instructions

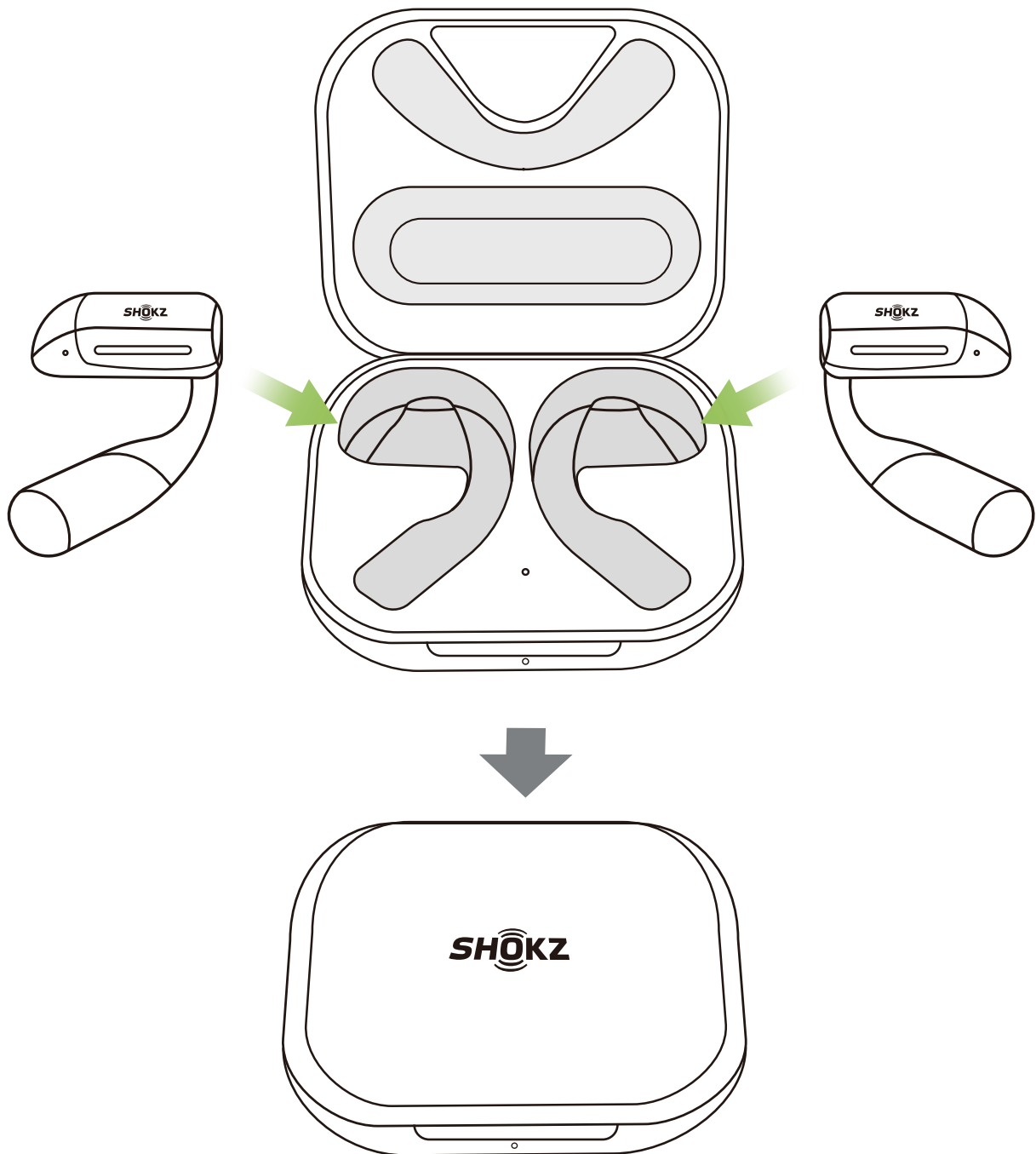
On/Off/Standby



Turn On:

The earbuds will automatically power on whenever they are inside the charging case and when the case is opened. The earbud status indicator and charge box status indicator will illuminate, indicating that the earbuds are powered on.

*Note: Whenever the earbuds are not in the charging case, keep the case closed to preserve battery power and to avoid unwanted debris.



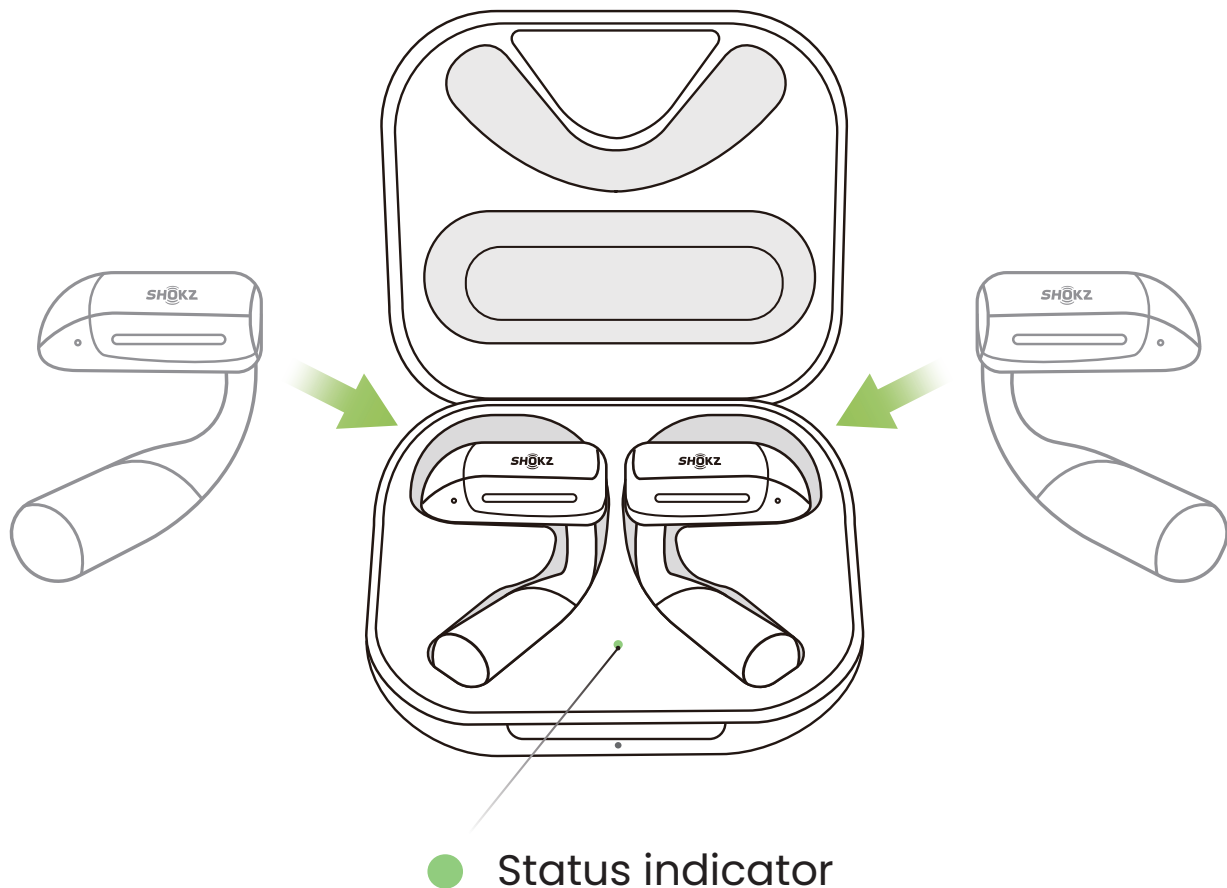
Turn off:

To power off OpenDots, place both earbuds inside the charging case and close the case.

Standby:

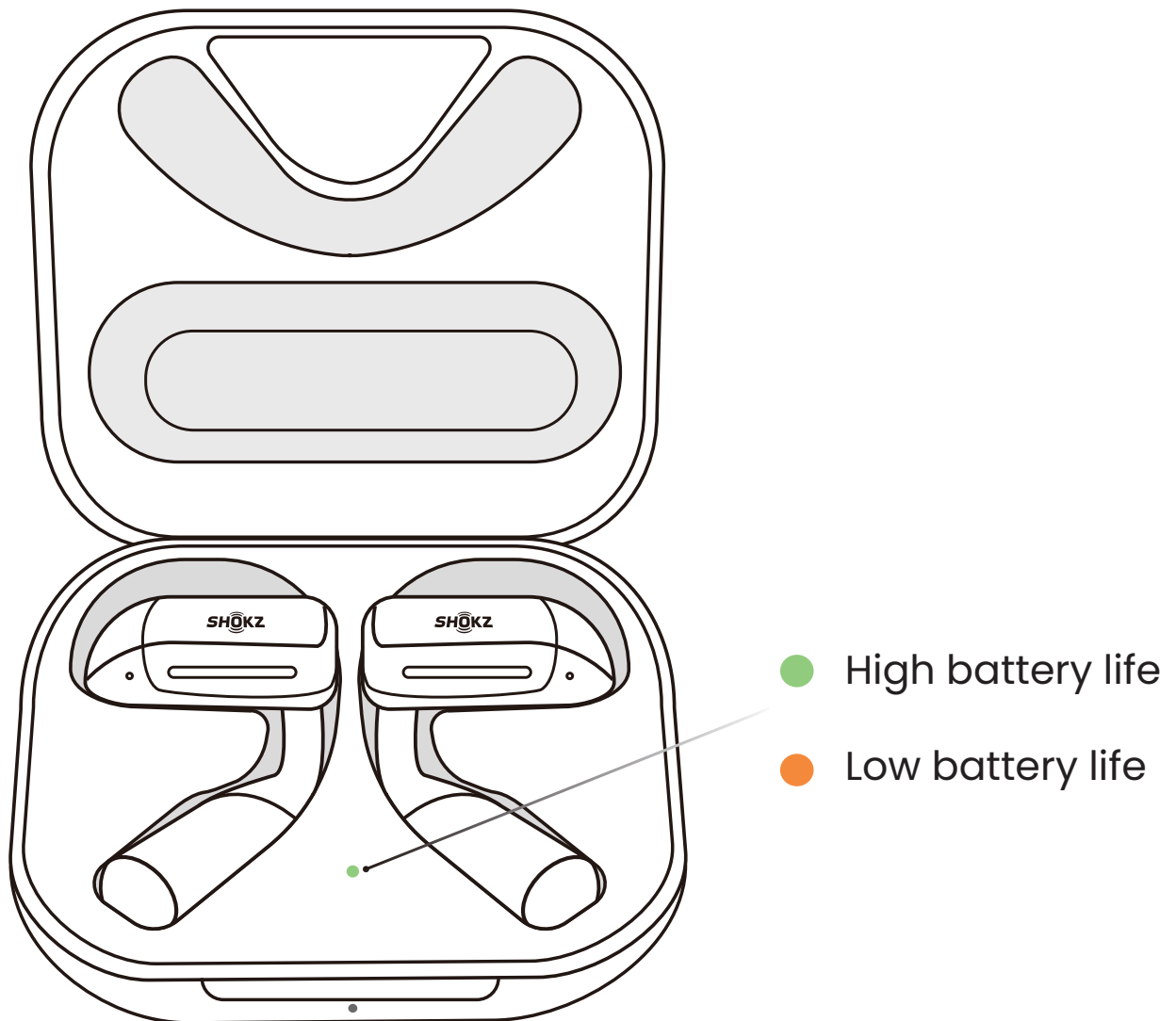
The earbuds will enter a power-saving standby mode whenever they are out of the charging case and have been disconnected from the device for a period of time.

Charging



Insert the earbuds into the charging case until they are magnetically held in place. The case's internal status indicator will illuminate when earbuds are secure. Close the charge box to begin charging the earbuds.

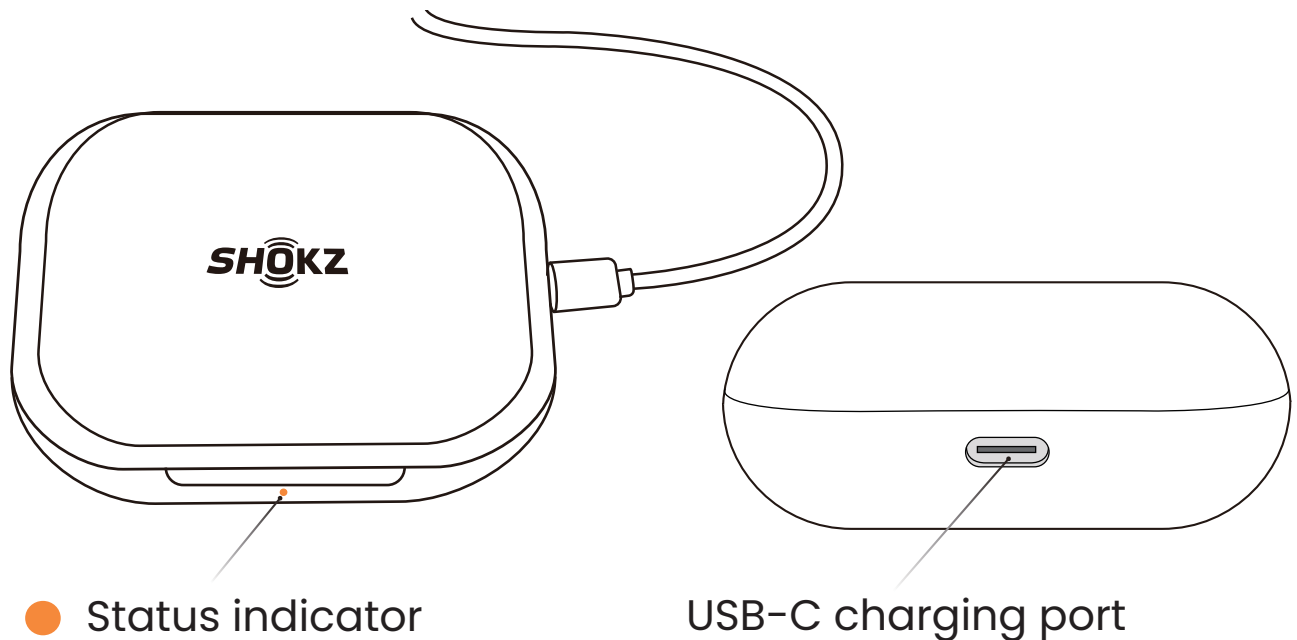
*The LED light in the case indicates the remaining battery life of the earbuds. A green light indicates a full charge, and an orange light indicates a low charge. If both earbuds are in the charging case, the LED light will indicate the battery life of which earbud that needs charging. In many instances, both may need to be charged.



*The earbuds will be fully charged 40 minutes after being placed in the closed charging case. The case must have adequate power (at least 50% battery life) to charge the earbuds.

*When the earbuds are running low on power, place them in the charging case to begin a 5-minute quick charge. Quick charge will provide battery life for up to 60 minutes. The charge box must have adequate power (at least 50% battery life) to perform quick charge.

Charging the charging case



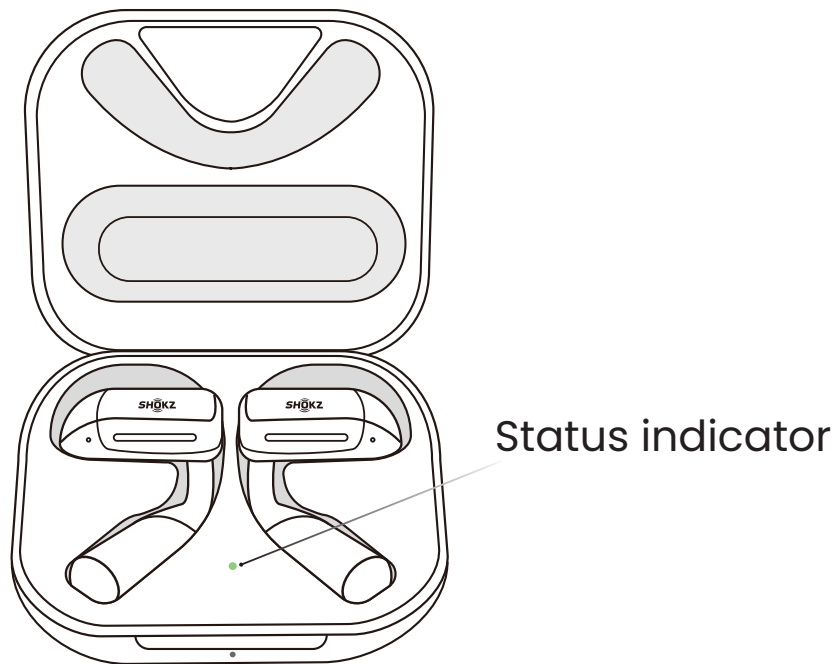
Insert the included USB-A to USB-C charge cable into the charging case, or into the USB-A power supply of any certified wall-mounted charger. The indicator on the outside of the case will illuminate solid orange to indicate that the charge box is being charged. When the indicator becomes solid green, the charging case is fully charged.

*It takes about 2 hours to fully charge the earbuds and charging case. The case is charged with standard $5V \pm 5\%$ USB voltage. It is not recommended to charge the earbuds with a higher-voltage power supply. Charging the case with a third-party cable may result in longer and/or irregular charging time.

*Please ensure that the charge port is dry and free from sweat and other liquids before charging. If the charge port contains any residual liquid, please clean and dry it with a soft, dry cloth.

Earbud Status Indicators

Understanding the status indicator inside the charging case



The status indicator inside the charging case is located between the two earbuds inside the case. It displays the remaining power of the earbuds in the case.

- If you open the case and the green light illuminates for 5 seconds then stops, this indicates a high battery life.
- If you open the case and the orange light illuminates for 5 seconds then stops, this indicates a low battery life.
- If the orange and green lights flash alternately, pairing is in progress.
- If the orange light flashes, the device is being reset.

*Note: If both earbuds are inside the case, the LED indicator will indicate the battery life of the earbud with a lower battery life.

Understanding the status indicator outside the charging case



The status indicator outside the charging case is located on the outside of the case's housing, and it displays the battery life of the case.

1. If an external power supply is connected:

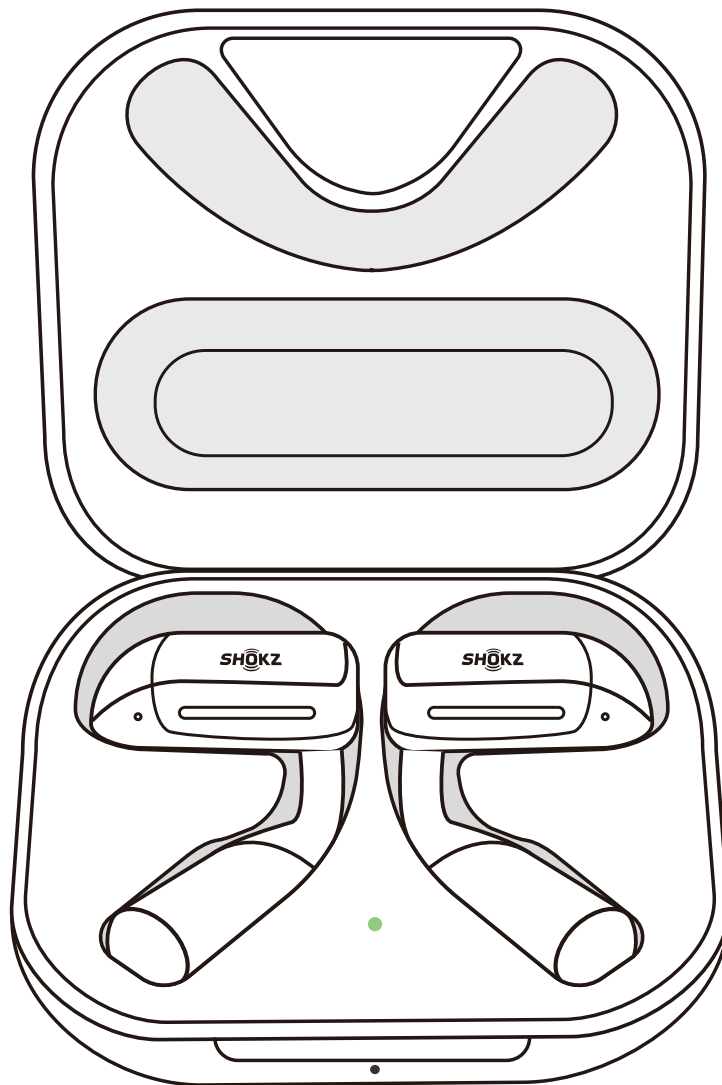
- Solid orange light: charging in progress
- Solid green light: charging complete

2. If an external power supply is disconnected:

- If you open the case and the green light on the outside illuminates for 5 seconds then stops, this indicates that the case has a high battery life.
- If you open the case and the orange light on the outside illuminates for 5 seconds then stops, this indicates that the case has a low battery life.

Extra Features

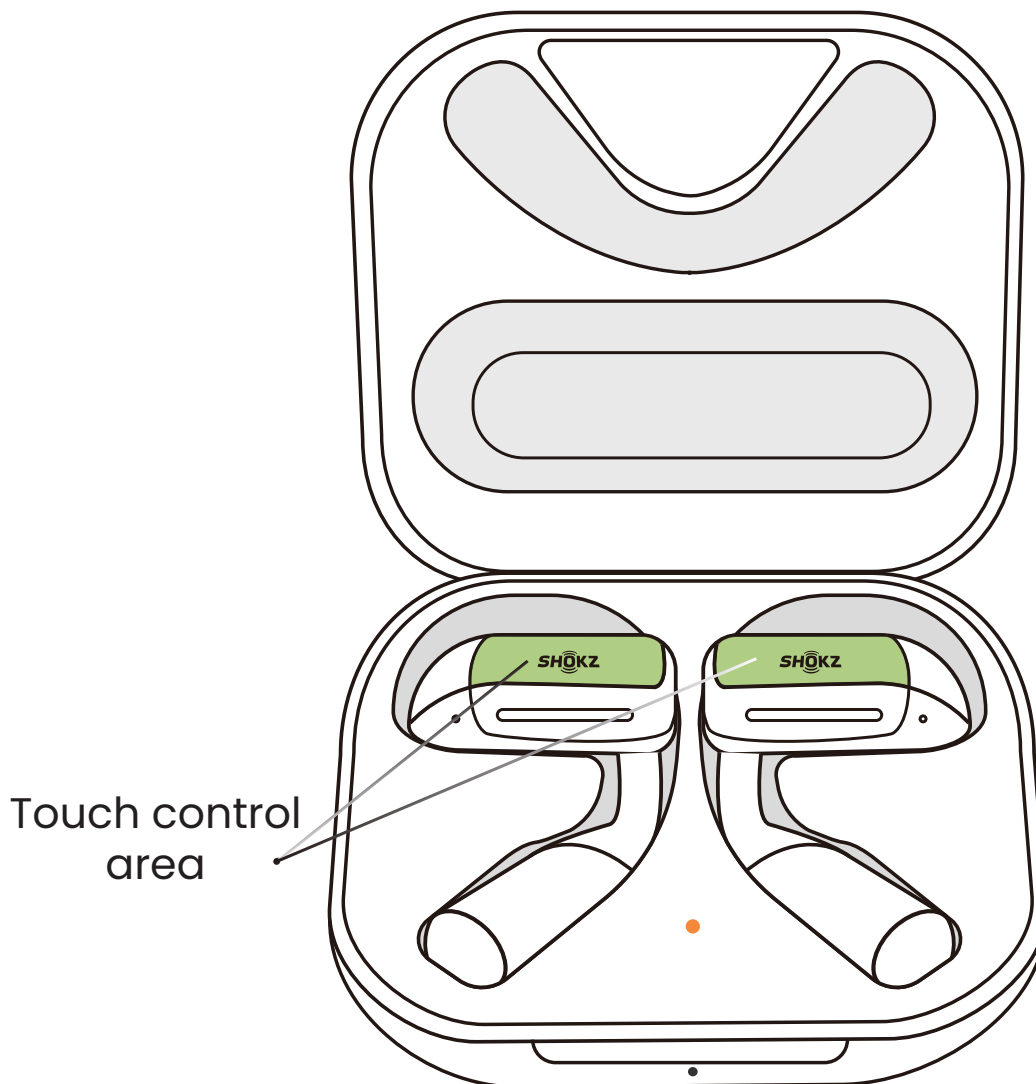
Automatic re-connection



1. After the earbuds are turned on, they will automatically connect to the last-connected device. Upon successful connection, the earbuds will give an audio notification.
2. When the earbuds are disconnected from a device due to being too far away, they will automatically re-connect to the last-paired device if it comes within range again within 3 minutes. Upon successful connection, the earbuds will give an audio notification.

*The device must be within the range of connection (10 meters), and powered on. Ensure that your mobile device is Bluetooth-enabled.

Earbud reset



Reset the earbuds to clear the paired device list and to restore all factory settings.

2. Place both earbuds in the charging case.

3. Press and hold the touch control area of both earbuds at the same time for 15 seconds until the indicator lights flash orange for 5 seconds and then stop. This will indicate that the product has been reset successfully.

Cleaning & Upkeep

Cleaning

1. Earbuds:

Use a soft, clean cloth to clean the earbuds and charging case after each use. Do not use any abrasive paper or cloth that contains wooden fibers or corrosive materials.

Note:

Power off the device and disconnect it from all other devices before cleaning.

- Do not use water to clean the earbuds. Do not directly rinse the earbuds with water or clean them with ultrasonic waves.
- Keep liquids away from any openings on the earbuds.
- Do not use any sharp tools or corrosive substances to clean your earbud. To avoid earbud damage, deformation and discoloration, do not use any abrasive detergent, spraying agent, high-concentration detergent, chemical detergent, alcohol or acetone solvent to clean the earbud.

2. Charge chamber:

We recommend using a non-fibrous soft and damp cloth for cleaning the charging case chamber.

Waterproofing standards

This product has been shown to be resistant to water splashes during laboratory testing under controlled conditions, and satisfies the IP54 standards of IEC 60529. However, the splash resistance is not always effective, and durability may decrease with normal wear and tear over time.



- Do not soak the earbuds in water. Do not expose them to a humid environment for long, or wear them while swimming, water skiing, surfing or doing other water sports.
- If the earbuds or any of its accessories are exposed water, dry them as soon as possible and place them in a ventilated and cool place to dry further. Do not use or charge the earbuds again until they have dried completely.
- The charge chamber is not waterproof and all water exposure should be avoided.

Storage and Maintenance

- Store the headphones and the charging case in a cool, dry place. The working temperature should be 0~45°C(32~113°F). Working in a cold/hot environment, a highly humid area, or an extremely low air pressure may reduce the battery life.
- Keep the headphones and the charging case away from heat sources, direct sunlight, combustible gas or other liquids.
- Keeping the charging port dry before connecting to the charger will reduce the risk of damage.
- These headphones are water-resistant for non-watersports and exercise, but are not waterproof. Please do not submerge the headphones in water. The IP54 rating is not a permanent degree of protection and resistance might decrease as a result of normal wear.
- The charging case is not water-resistant. Please do not expose the charging case to water, rain or any liquid.
- Clean the headphones and the charging case with a soft dry cloth. Do not use water or cleansing chemicals to clean them.
- Avoid charging right after exercising to reduce the chances of damaging the inner hardware circuits.
- After storing for a long period, please charge the headphones before using again.

Hearing Loss

Listening with headphones at high volume may affect your hearing and the audio will be distorted. Do not listen to music at high volume for a long time.

Note

Read these instructions before using the product.

Choking Hazard

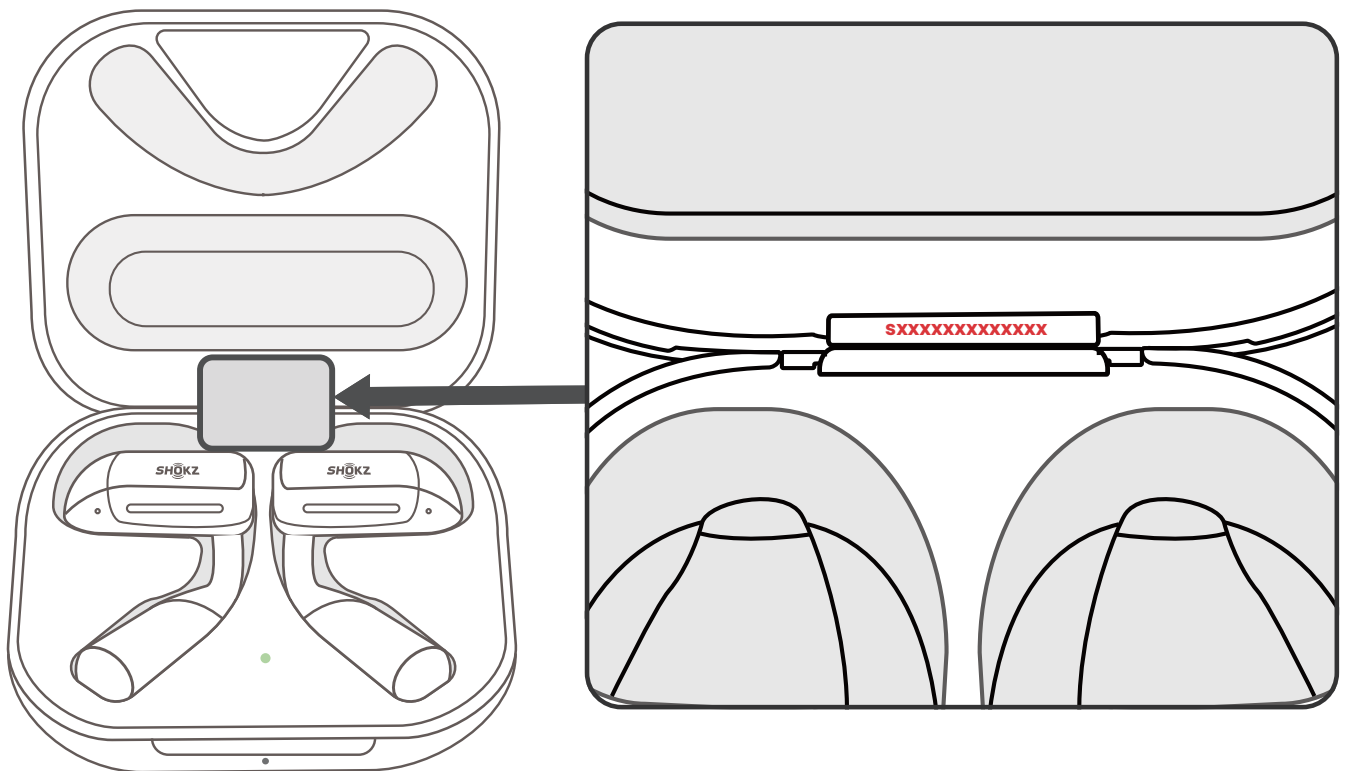
Keep the headphones and the charging case away from children and pets. If accidental ingestion happens, seek immediate medical attention. When not in use, store the headphones in the charging case, and store away from children and pets.

Warning

- To avoid the risk of explosion, fire, or leakage from toxic chemicals, please do not disassemble the product or replace, deform, or mutilate the battery.
- Please note that in some countries or regions, it may be illegal to use this product while operating any type of vehicle. Please check and comply with the traffic rules or relevant laws and regulations in your area or consult your local regulatory authority.
- Although rare, some users may experience skin allergies or skin sensitivity when coming into long-term contact with the product's outer materials.
- To avoid the risk of an allergic reaction, please do not wear the product if you are experiencing skin injuries or irritations on or around the neck, ears, and/or head.
- If you experience any redness of the skin, swelling, or itchiness while wearing the product, discontinue use of the product immediately and consult a physician.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

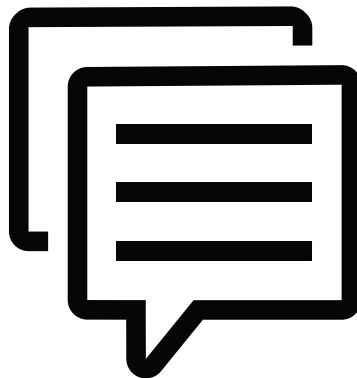
Aftersales Service

Serial number



The serial number can be located on both the packaging barcode or on the included warranty card. The serial number is also printed on the side of the charging case.

Contact us



Your earbuds are covered under
our warranty services.
If you have any trouble or problems,
please visit <https://help.shokz.com/>
for more support!

Regulatory and Legal Information

FCC ID : 2A5CD-S160

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

Responsible party (contact for FCC matters only):

AfterShokz LLC.

3200 Gracie Kiltz Lane, Suite 300 Austin, TX 78758, United States www.shokz.com

SHOKZ