OPENCOMM 2 UC

User Guide

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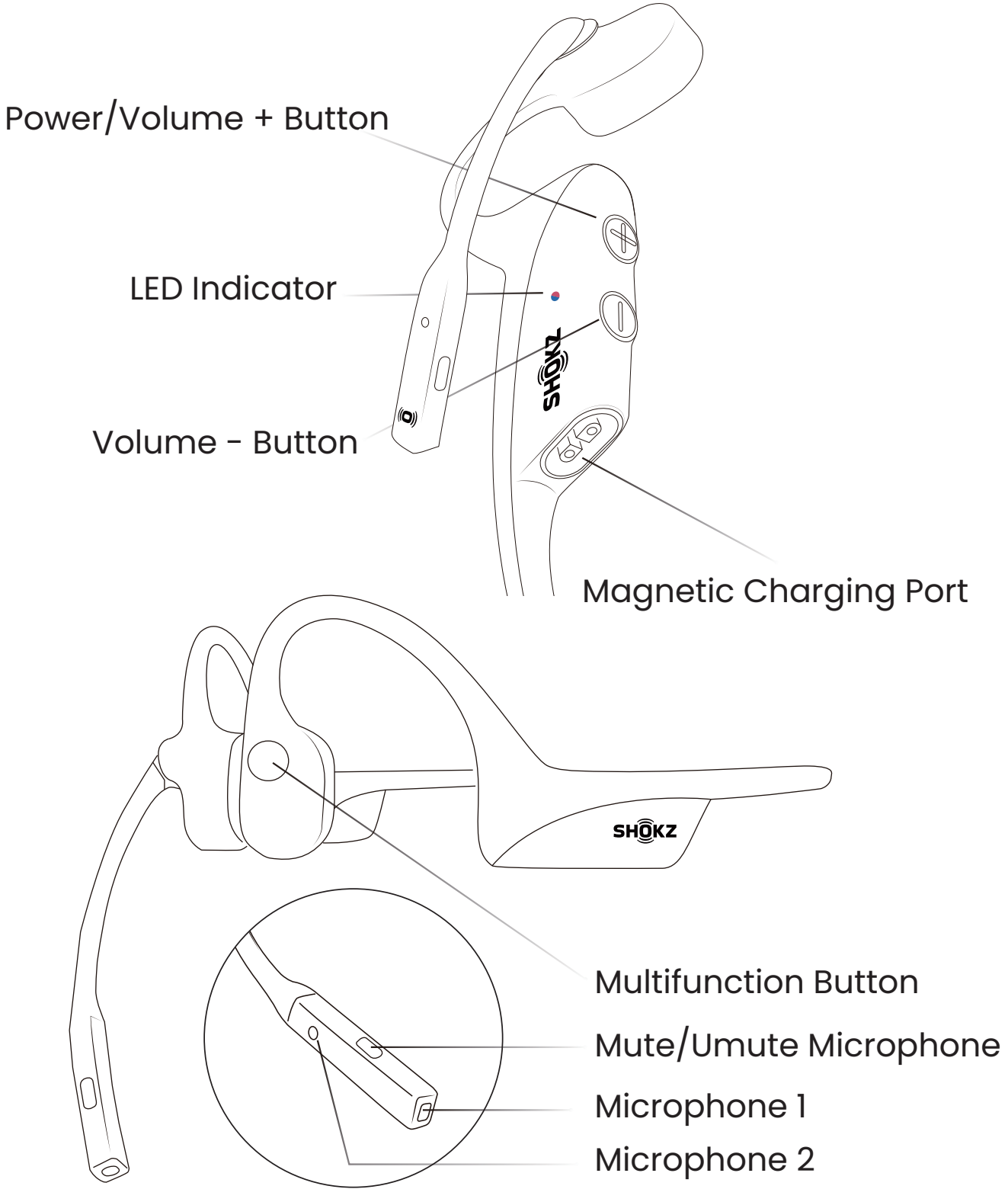
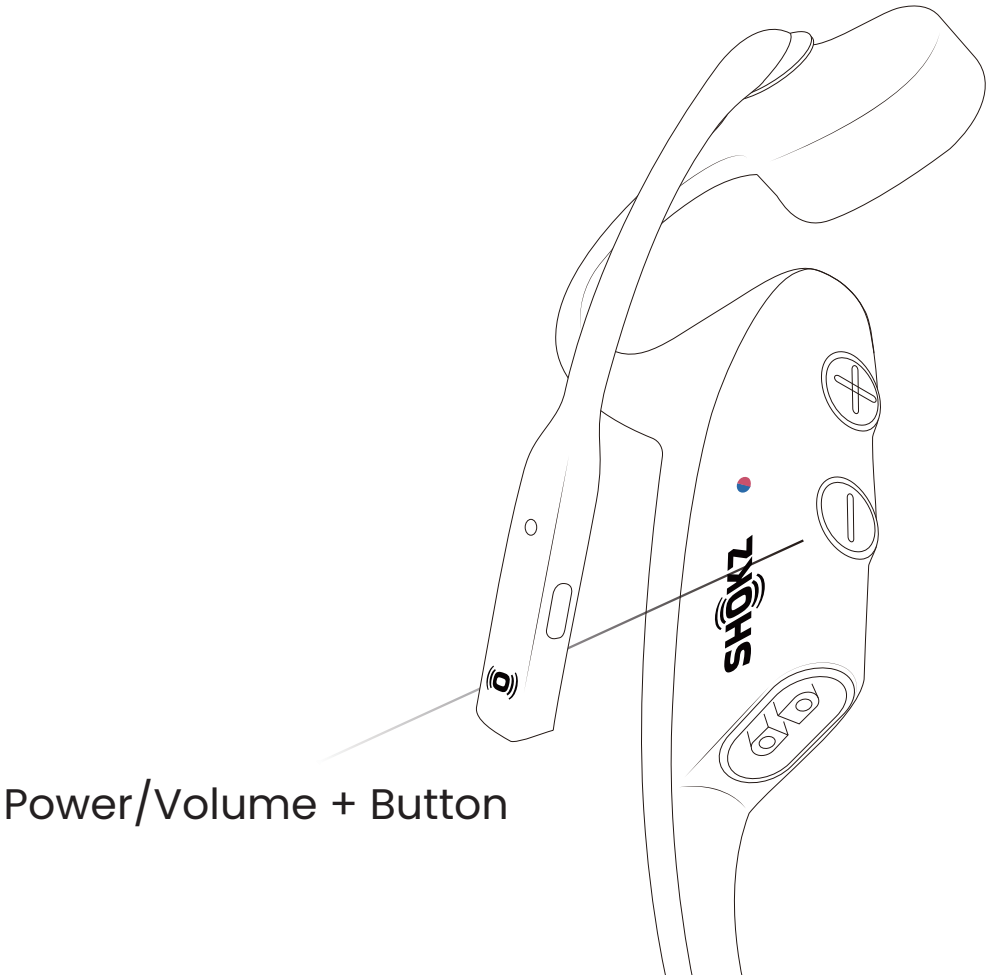
How It Works

Headset Controls



ON/OFF



Turn on the headset :

Press and hold the Power/Volume + Button until the LED Indicator flashes blue.

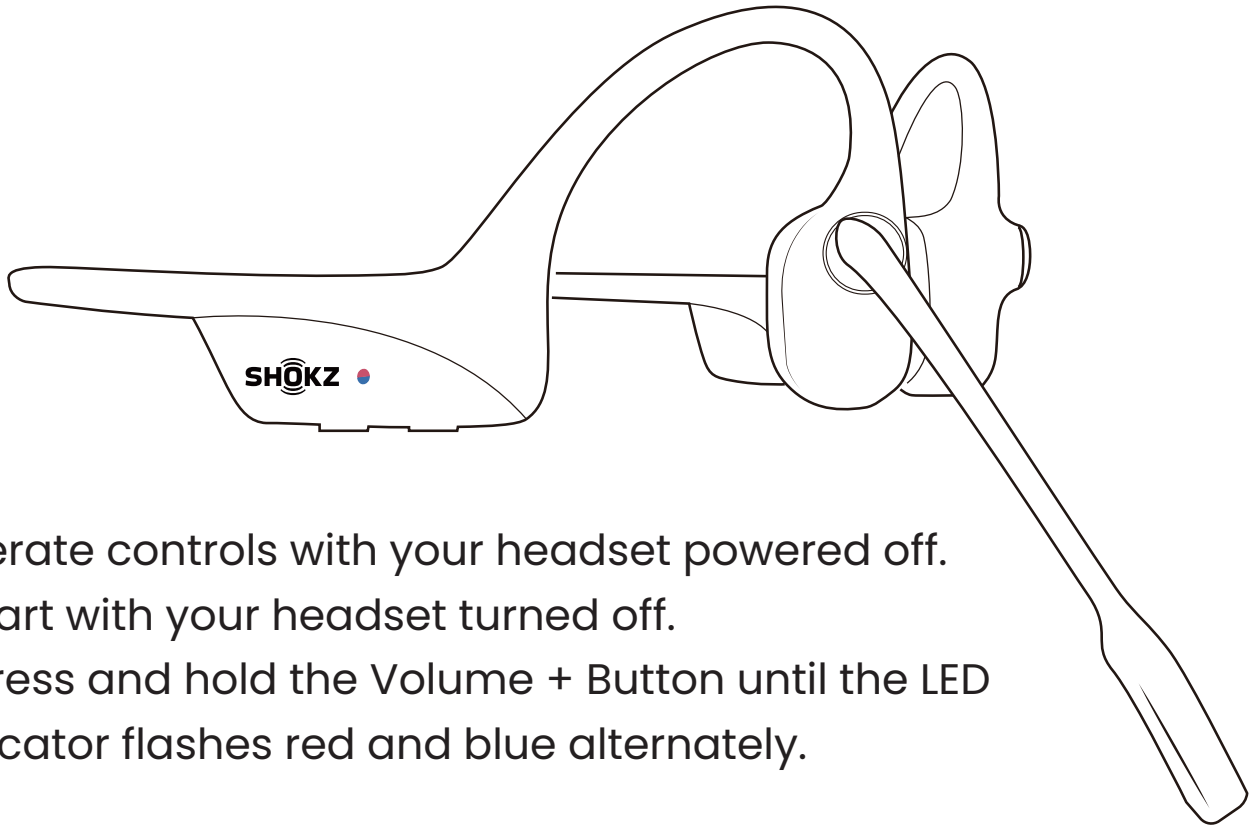
*Audrey will say, “Welcome to Shokz.”

Turn off the headset :

Press and hold the Power/Volume + Button until the LED Indicator flashes red.

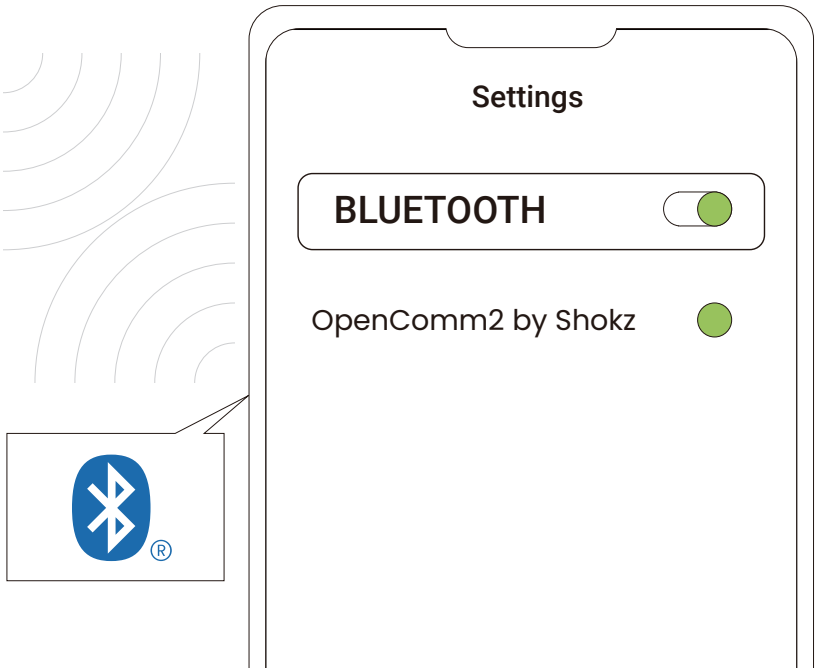
*Audrey will say, “power off.”

Pairing to Mobile Device



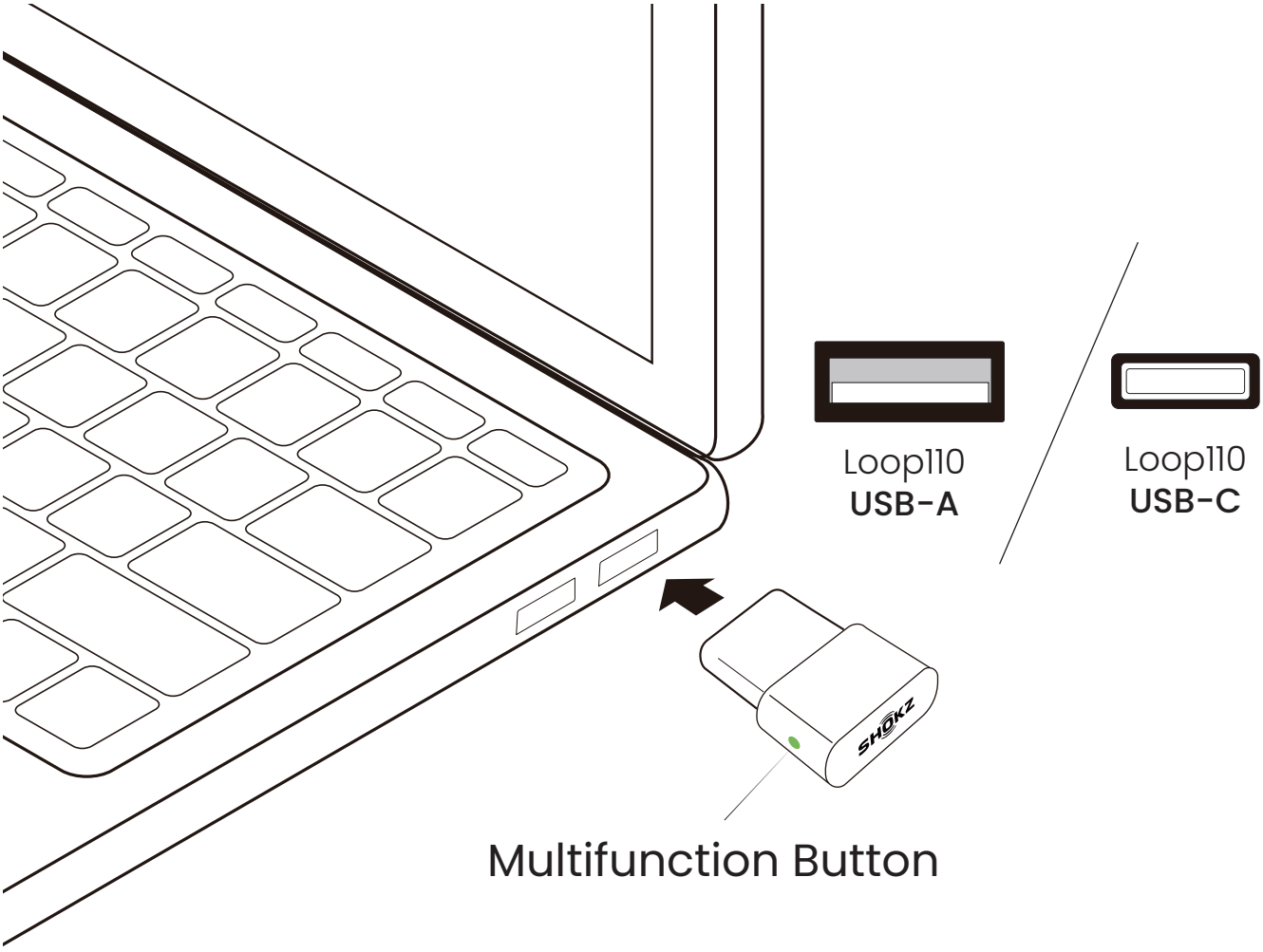
Operate controls with your headset powered off.

1. Start with your headset turned off.
2. Press and hold the Volume + Button until the LED Indicator flashes red and blue alternately.



3. Select "OpenComm2 by Shokz" on your device's Bluetooth settings. Audrey will say, "Connected".

Pairing to PC

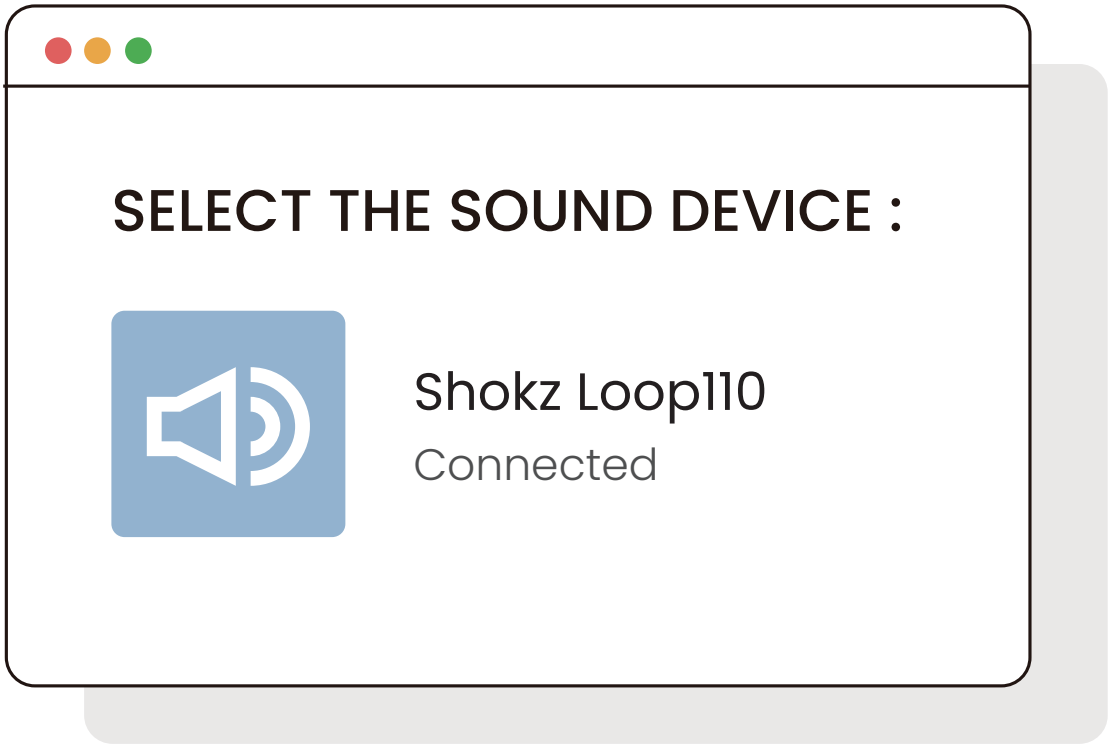


Operate controls with your headset powered off.

1. Start with your headset turned on.

2. Plug the included USB adapter into a USB port on your PC.

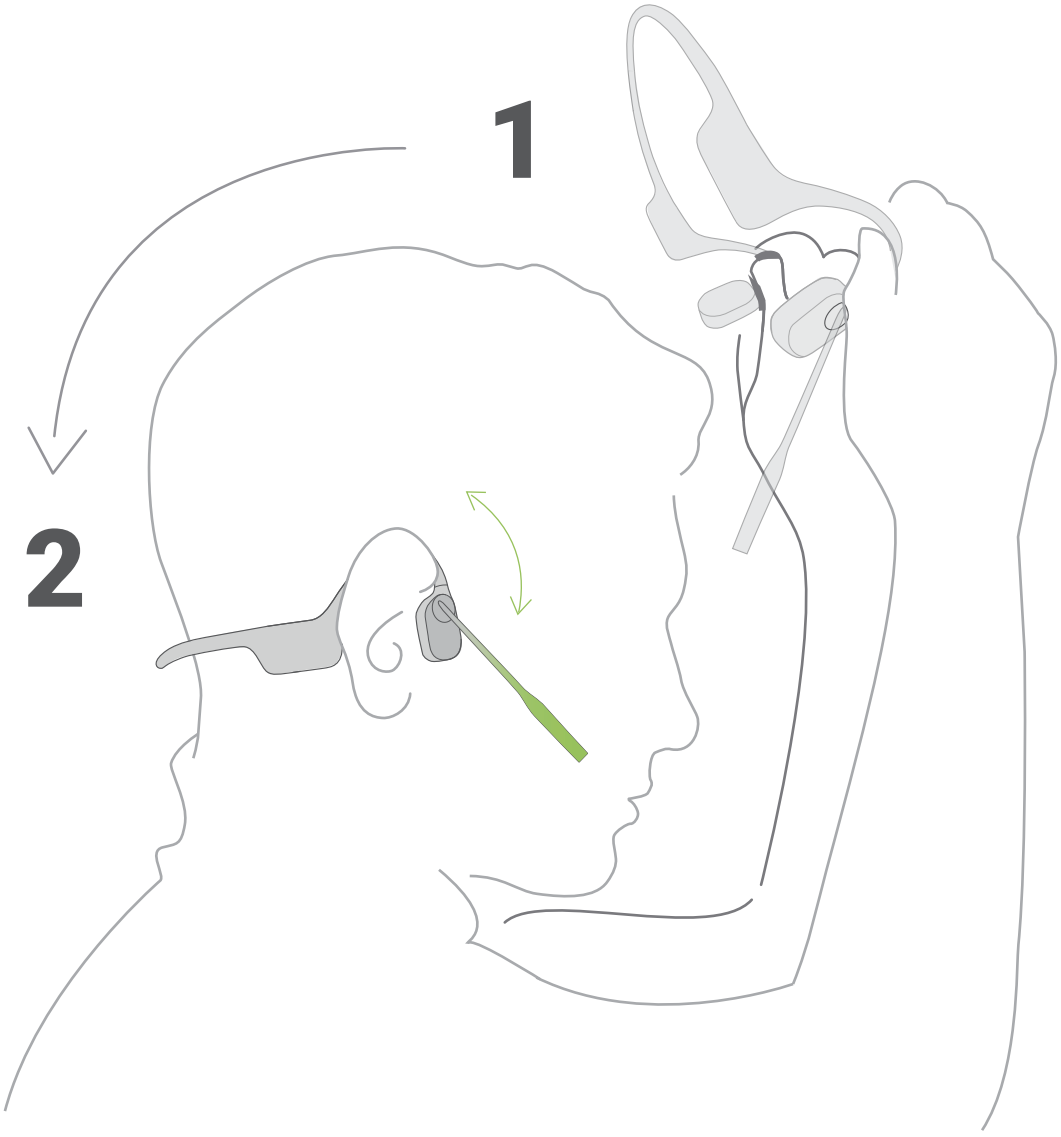
3. Connection is established when Audrey says "Connected" or beeps, and the LED Indicator on the USB adapter is solid blue.



Configure

*To play music or take calls on the headset, please ensure the “Shokz Loop110” is both identified as the default input and output devices in your operating system’s audio settings.

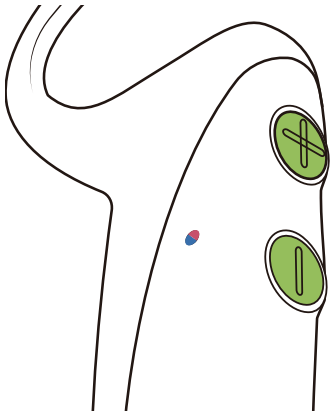
How to Wear



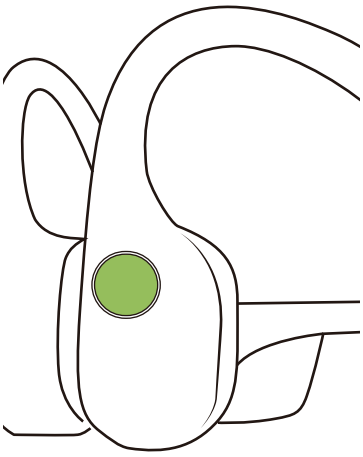
Slide the headset over your head, bring it to the back of your neck and position the ear-hooks on your ears.

*Position the noise-canceling microphone close to your mouth.
*Wearing your headset the wrong way could cause discomfort. Be sure you have the transducers resting in front of your ears.

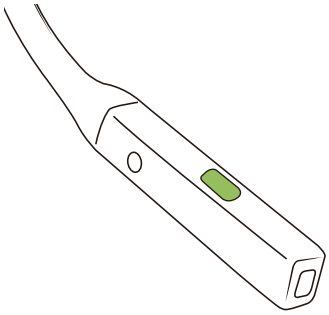
Music and Calls



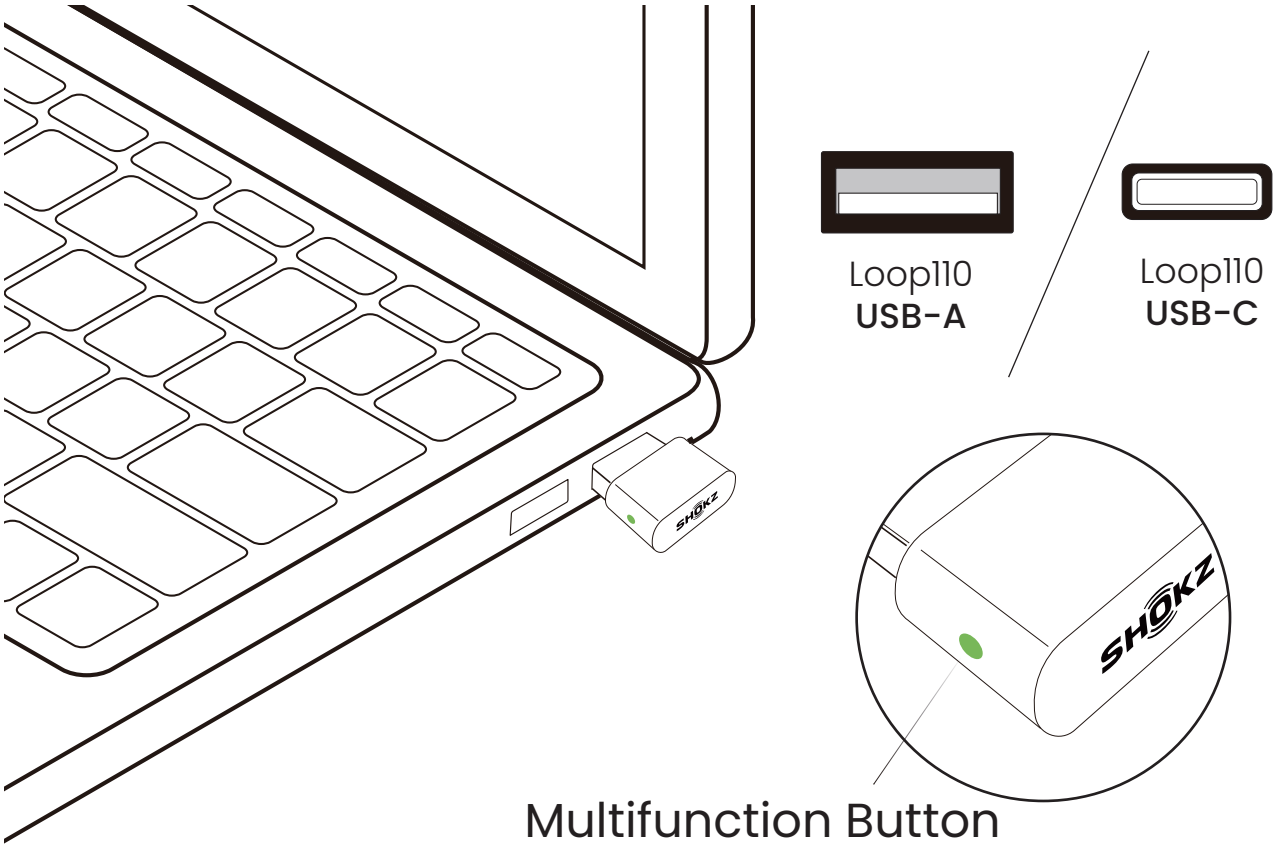
Adjust volume	While your audio is playing, adjust the headset volume by pressing either the “Volume +” or “Volume –” buttons. *A “beep” will sound when the volume is at its max. *Listening with your headset at a high volume may affect your hearing and the audio will be distorted.
Switching EQ Modes	Press and hold both buttons (Power/Volume + button and Volume - button)while music is playing until you hear a voice prompt.



Play/pause music	Click once
Next song	Double-click while music is playing
Previous song	Triple-click while music is playing
Switch language	Double-click while pairing
Answer call	Click once when a call comes in
End call	Click once during a call
Reject call	Press and hold for 2 seconds when a call comes in
Answer an incoming call and end the current call	Press and hold for 2 seconds when receiving a second call

	Answer an incoming call and place the current on hold	Click once when receiving a second call
	Switching between two calls	Click once
	Ending a call and switching to a call on hold	Press and hold for 2 seconds
	Activate voice assistant	Press and hold for 2 seconds when the device is on standby
	Mute microphone	Click once when on a call *Audrey will say, “mute on”.
	Unmute microphone	Click once when on a call *Audrey will say, “mute off”.

Wireless Adapter



Pair to a new headset

Press and hold for 2 seconds

LED: Flashes red and blue rapidly

Reconnect to the last connected headset

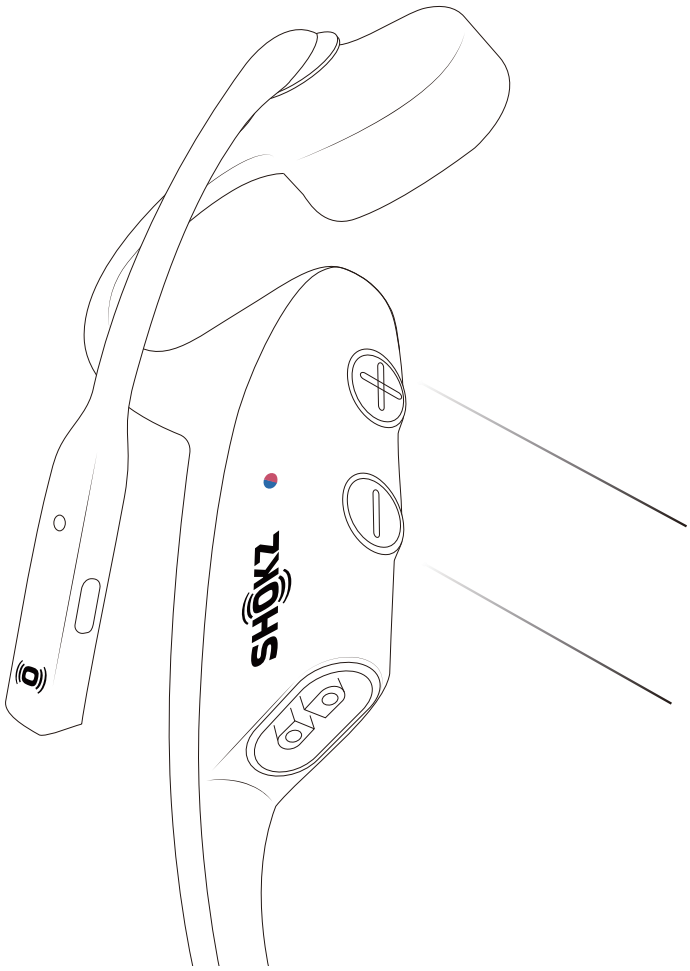
Click once

LED: Flashes blue every second

LED on the adapter

- **Pairing Mode:** Flashes red and blue alternatively
- **Reconnect Mode:** Flashes blue every second
- **Standby Mode:** Flashes blue every five seconds and stop flashing in one minute
- **Bluetooth Connection:** Solid blue
- **Streaming Music/Media:** Solid blue
- **On a call:** Solid green
- **Mute during a call:** Solid red

Check Battery Status



Operate controls while audio is not playing

Power/Volume + Button

Volume - Button

How to check battery status :

Click the “Volume +” or “Volume −” button while music is paused, Audrey will tell you what the battery status is:

* "Battery high/Battery medium/Battery low/Charge me"

Extra Features

EQ Modes

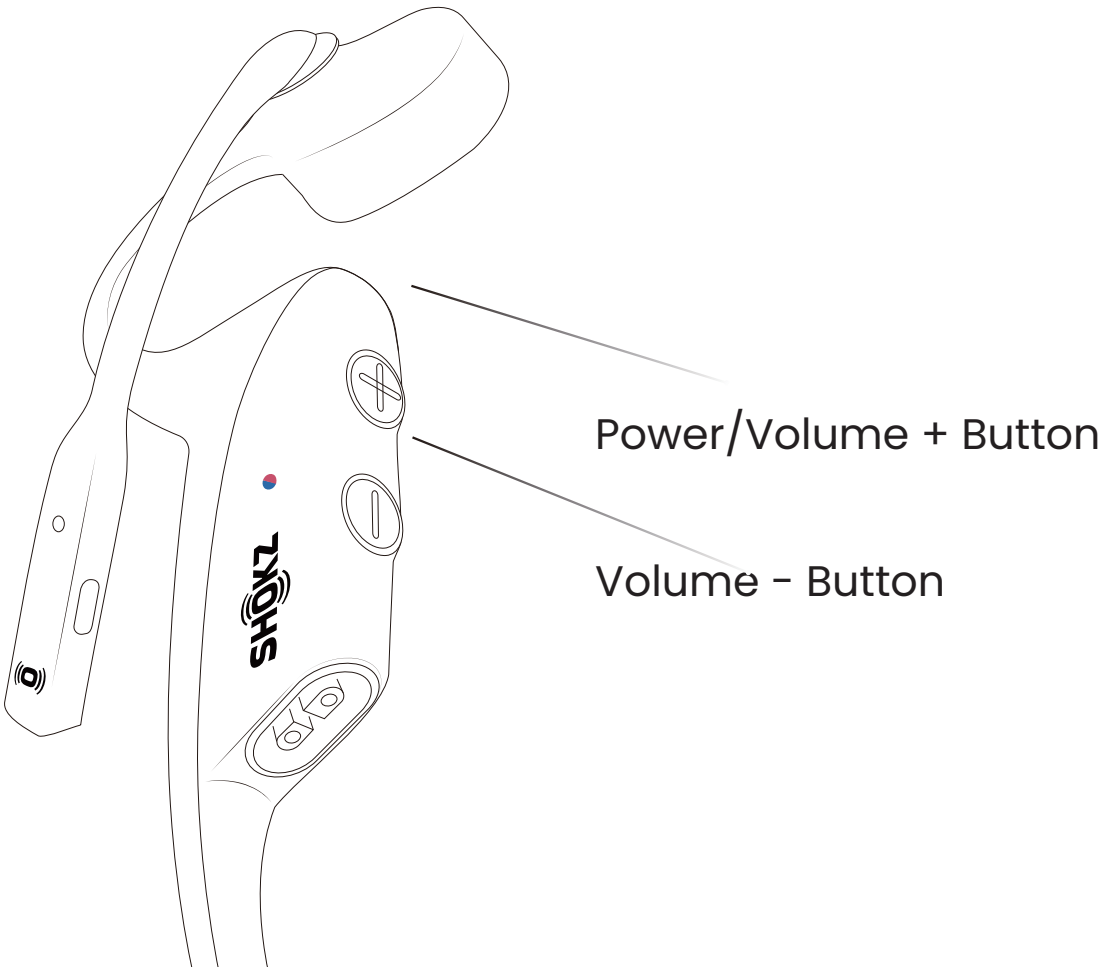
Standard Mode

Balanced frequency for listening to music

Vocal Booster Mode

Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

Switching EQ Modes

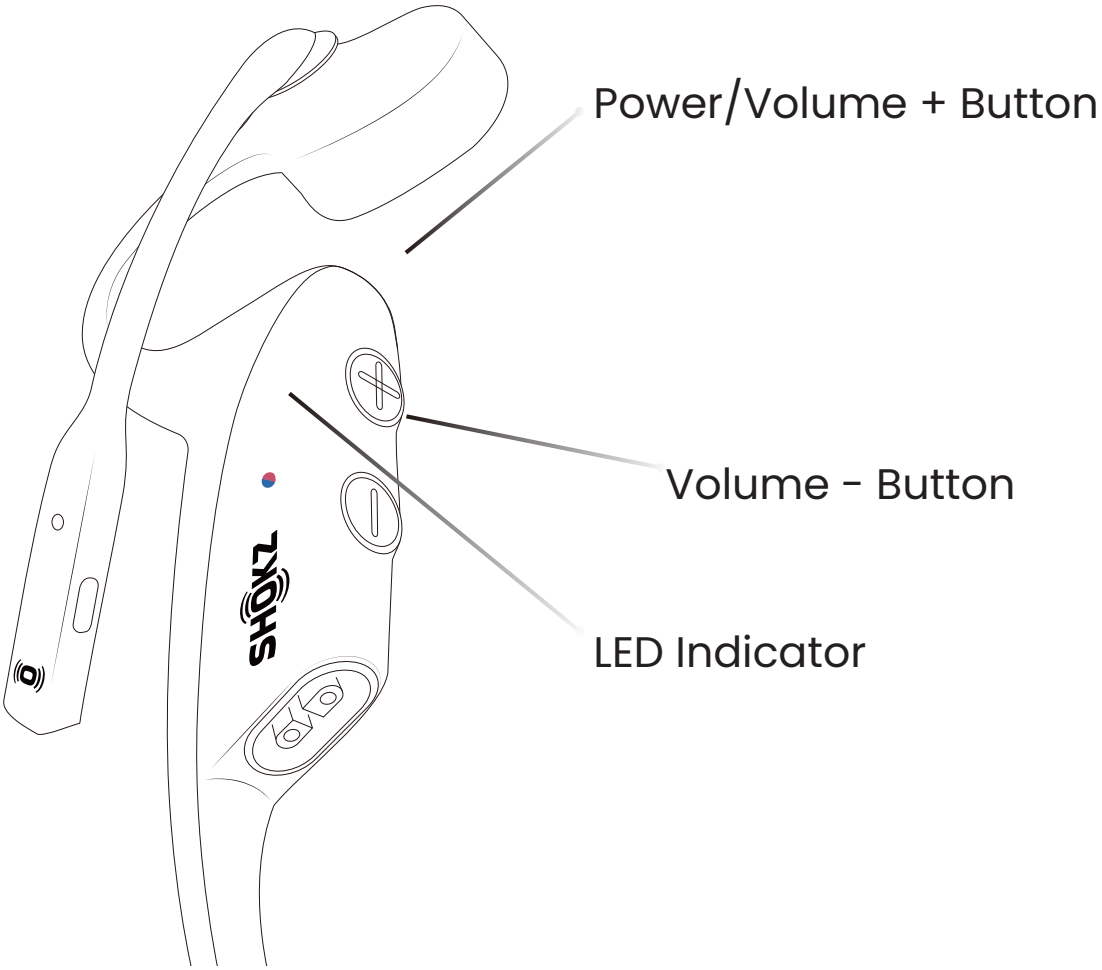


How to switch EQ mode :

Press and hold both buttons (Power/Volume + Button and Volume - Button) while music is playing until you hear a beep.

*Audrey will say, “Standard Mode/Vocal Booster Mode.”

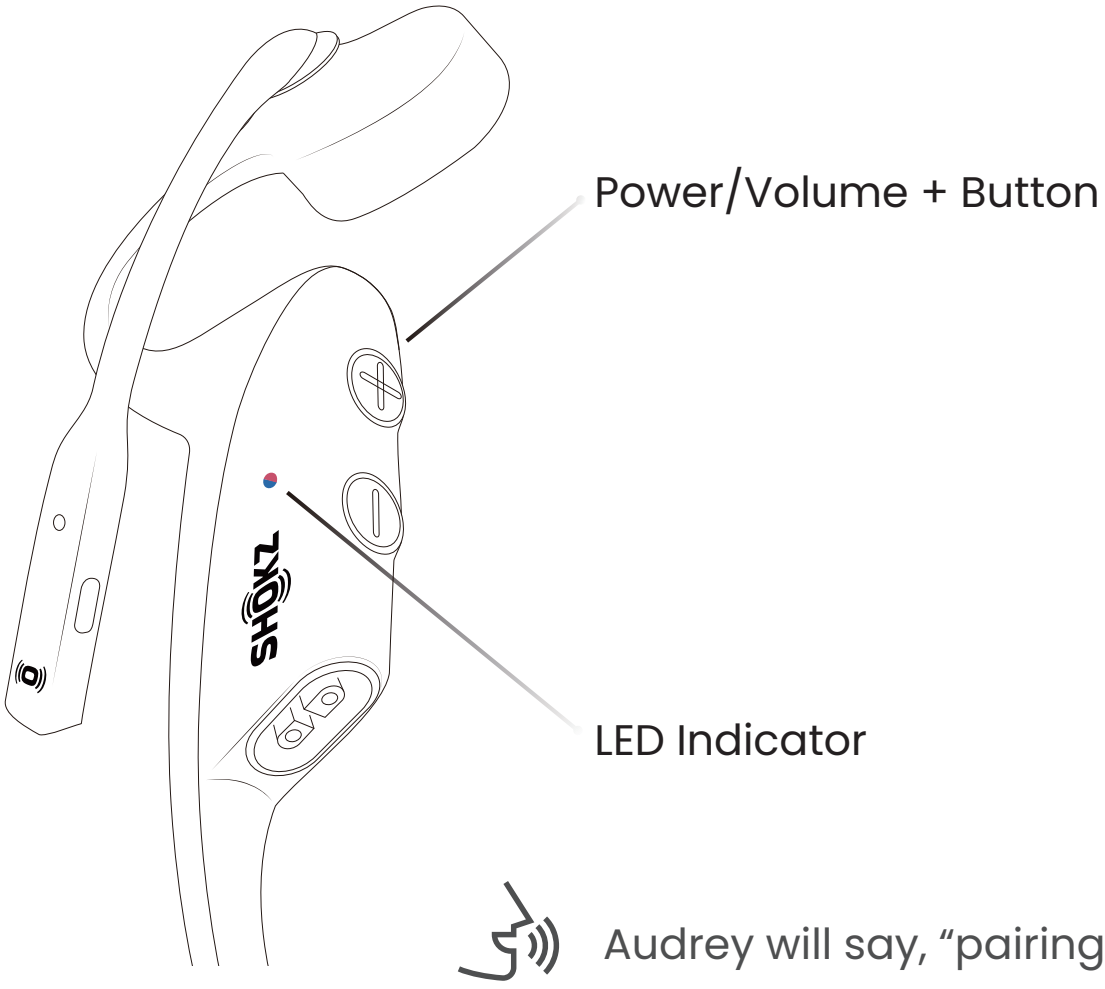
Turn Multipoint Pairing Off



1. Start with your headset powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.
3. Press and hold the multifunction button and Volume + button until Audrey will say "multipoint disabled."

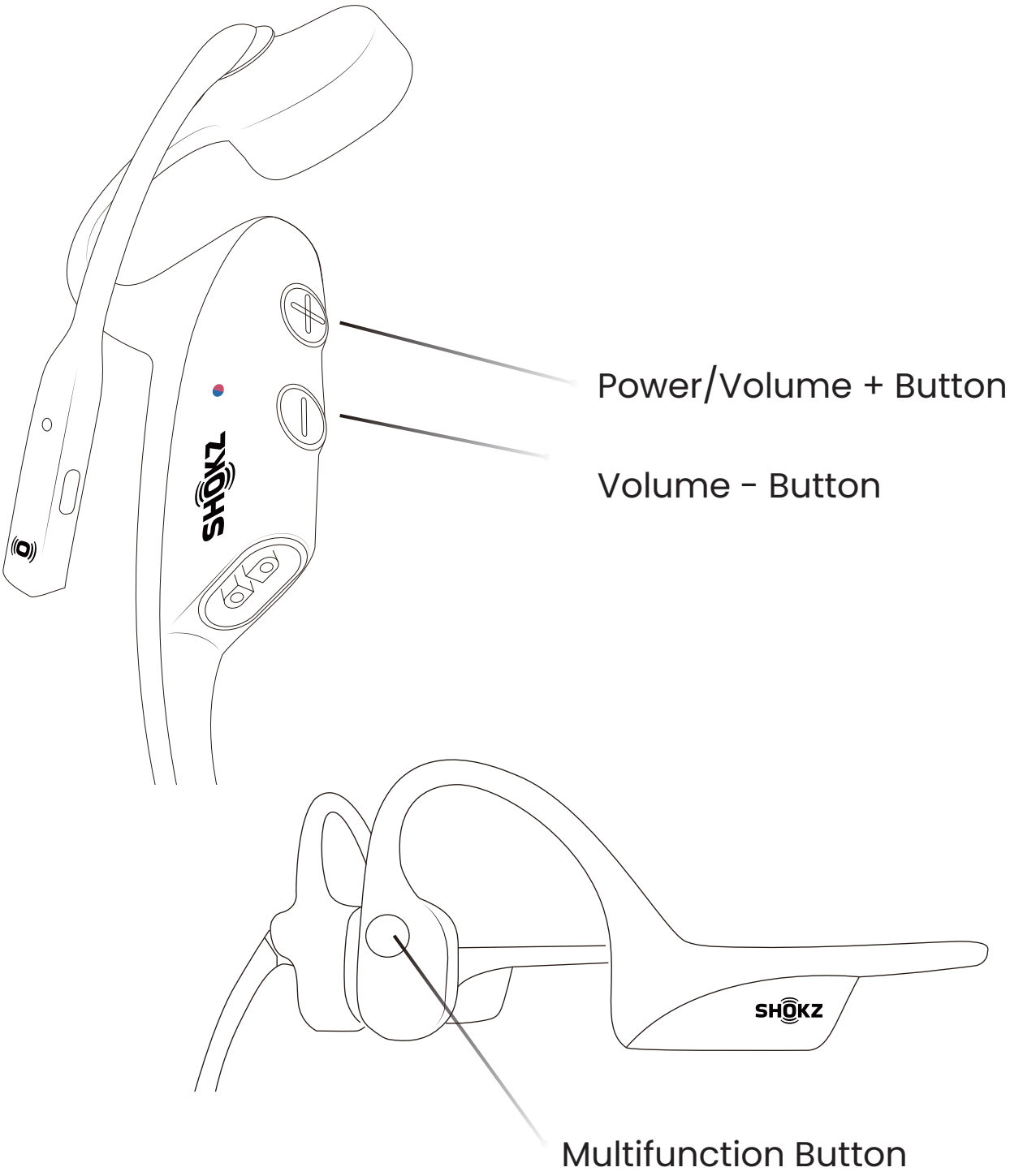
Restore Factory Settings

OFF Operate controls with headset powered off



Audrey will say, “pairing.”

1. Start with your headset powered off.
2. Press and hold the “Volume +” button until Audrey says “Pairing”. The LED indicator will flash red and blue.



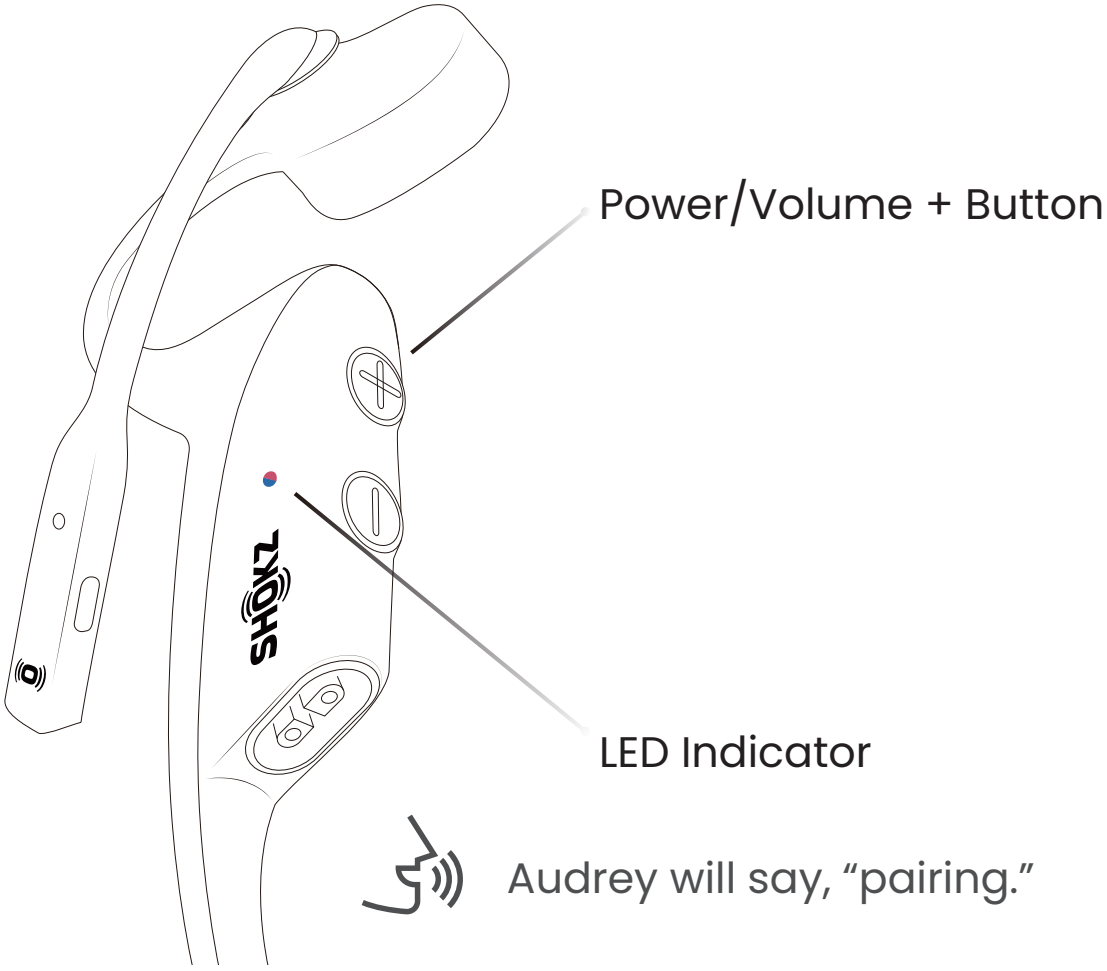
3. Press and hold the multifunction button, Volume - button, and Volume + button until you hear two beeps and feel the vibration.

4. Turn your headset off. The headset is now reset and can be re-paired to your device.

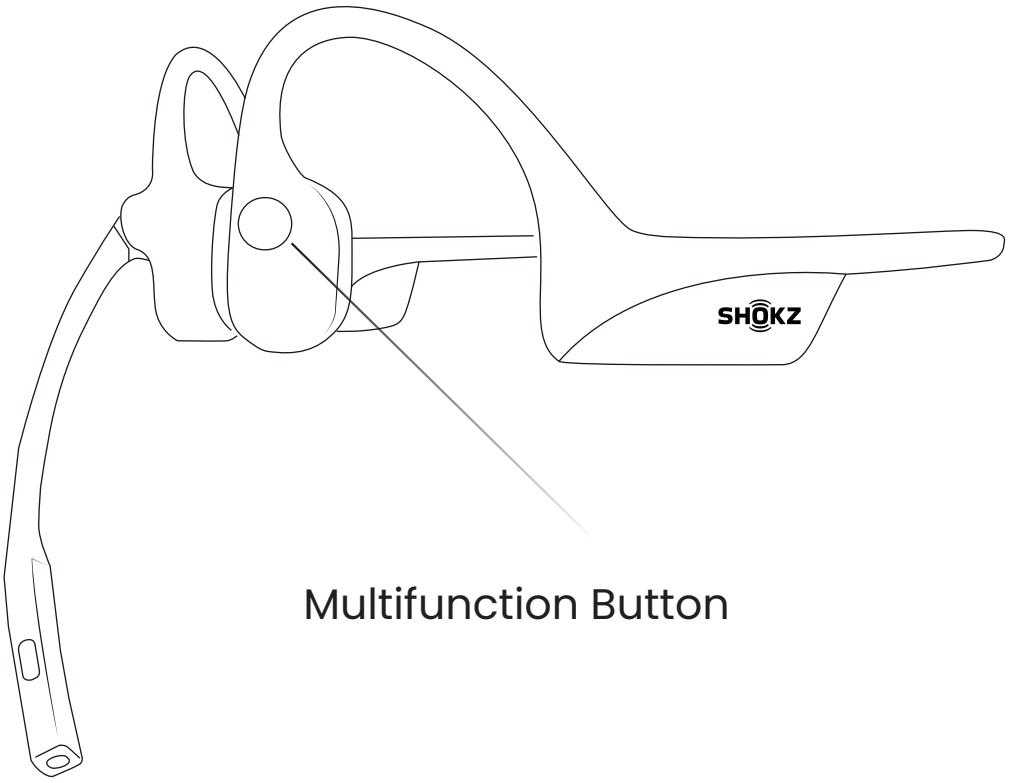
Changing Languages

Your headset has four built-in languages:
Chinese, English, Japanese and Korean.

OFF Follow the instruction when your headset is powered off.



1. Start with your headset powered off.
2. Press and hold Volume + until Audrey says “pairing” and the LED indicator flashes red and blue alternately.

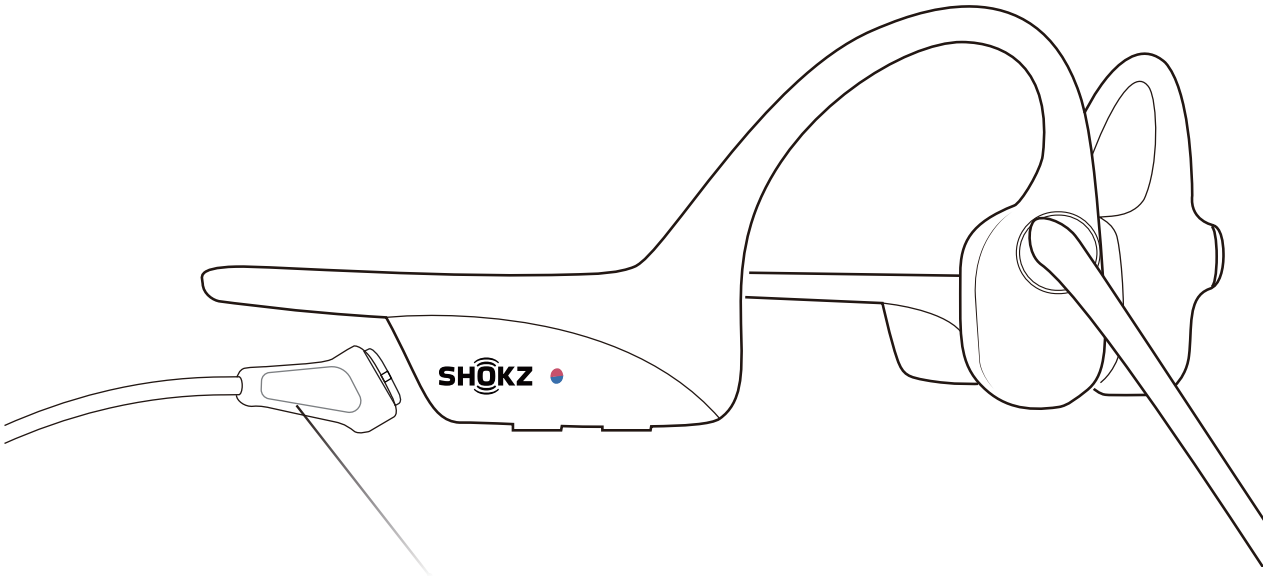


3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

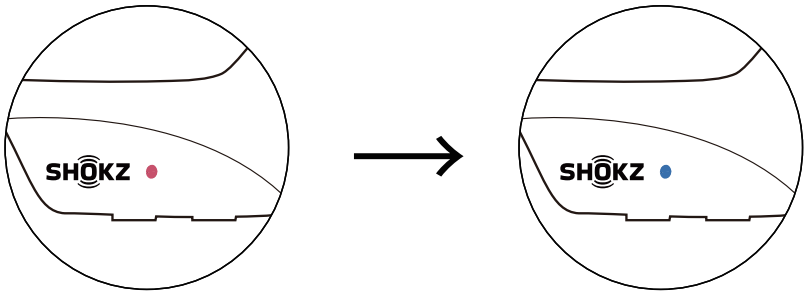
Care and Maintenance

Charging Tips

OFF The headset will automatically shut down when charging



Magnetic Charging Cable

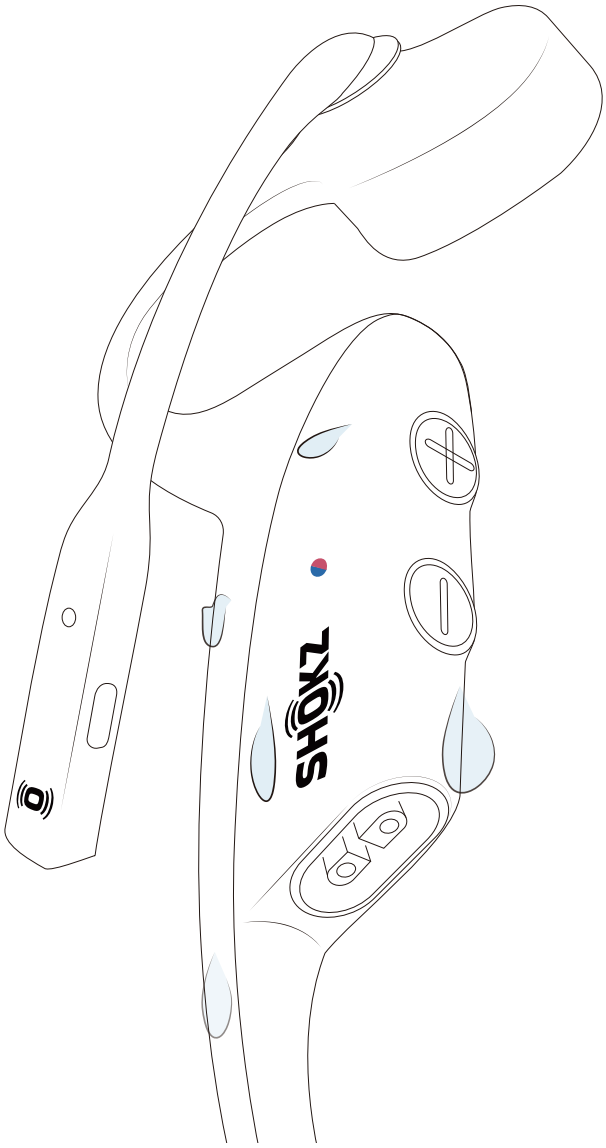


Charging Charging Completed

When the headset is at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding magnetic charging cable for charging.

The LED indicator will turn red during the charging process and the headset will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

Moisture Detection Alert



How it Works:

These headset can detect liquid such as water, sweat, or rain. If the headset is plugged into the charger while wet, the LED indicator will flash red and blue. The headset will then emit a beep. If this happens, remove the charging cable, dry them completely, then proceed with charging.

Warranty

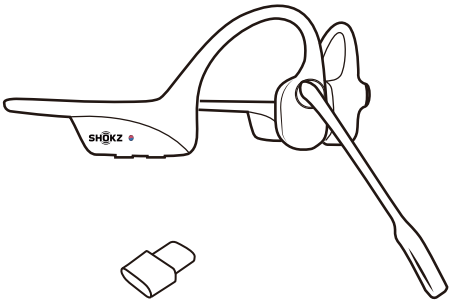
Your headset is covered by a warranty. Visit our website at https://shokz.com/pages/warranty-landing for details of the limited warranty. *Failure to register will not affect your limited warranty rights.

Troubleshooting

If you experience any issues or problems, please visit https://shokz.com/pages/faq for more support

What's in the Box

OpenComm2 UC Box



OpenComm2 Headset &Wireless Adapter

OpenComm2 UC Package

Magnetic Charging Cable

OpenComm2 UC User Guide

OpenComm2 UC Headset/USB-A Adapter Legal Statement

If any part of your product is damaged or missing, do not use it. Contact authorized Shokz dealer or Shokz customer service.

*Please note that the packaging envelope may vary depending on the sales region.

SHOKZ