User Guide

OPENMEET

OPENMEET UC

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How It Works

Shokz App & Shokz Connect

Shokz Connect

Download the Shokz App for your phone and Shokz Connect for your computer to get additional features, the latest updates, and to get technical support.

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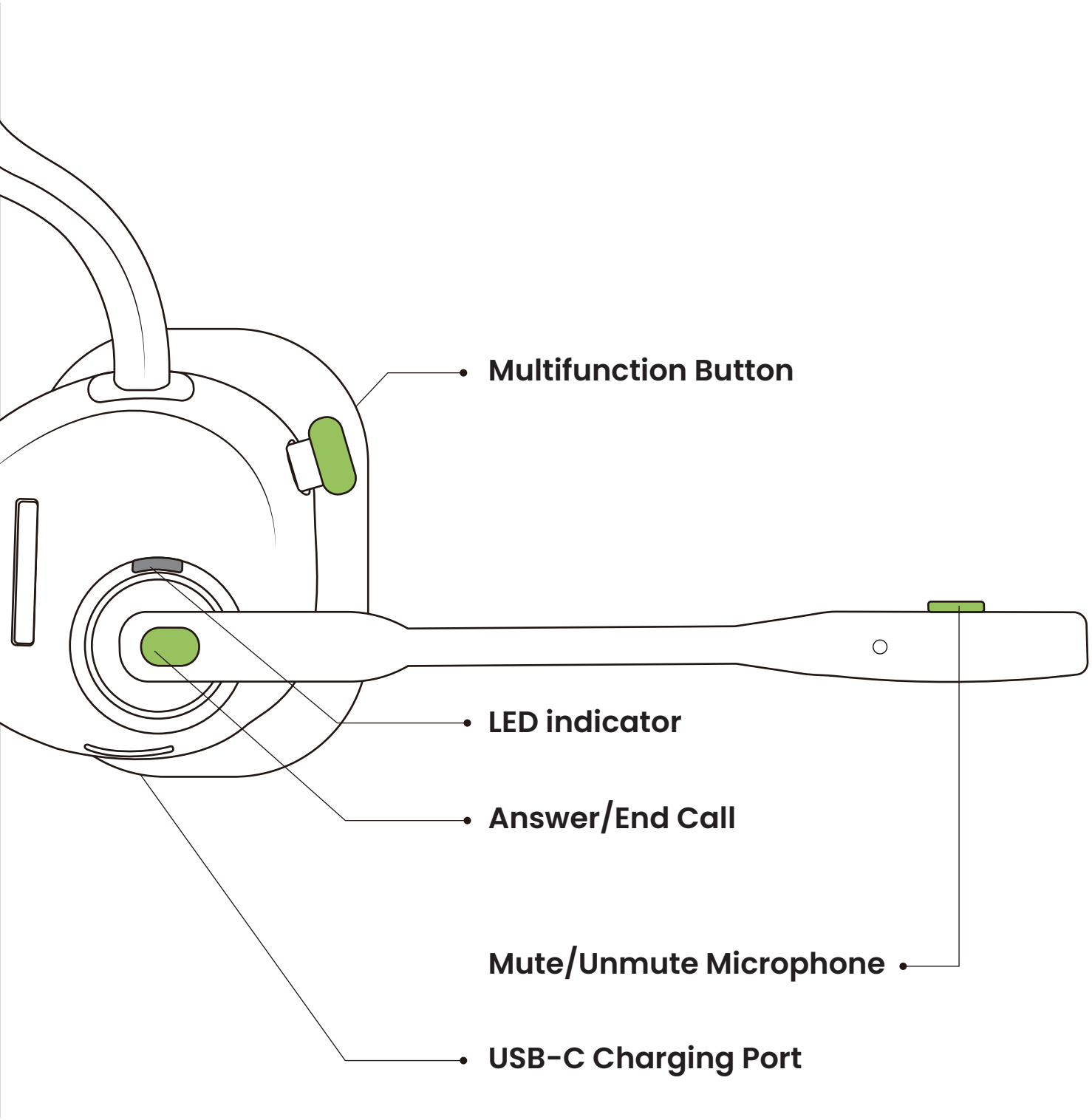
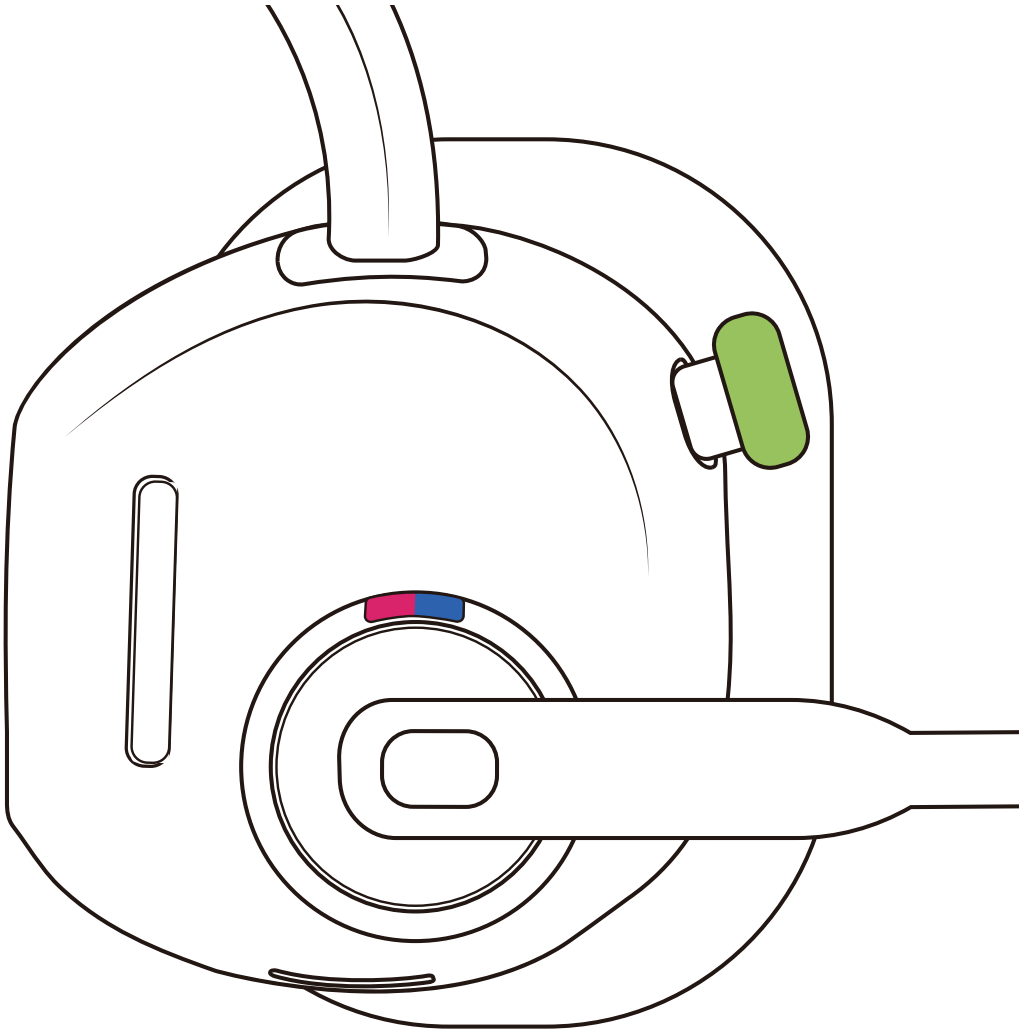
Headset Controls



ON/OFF



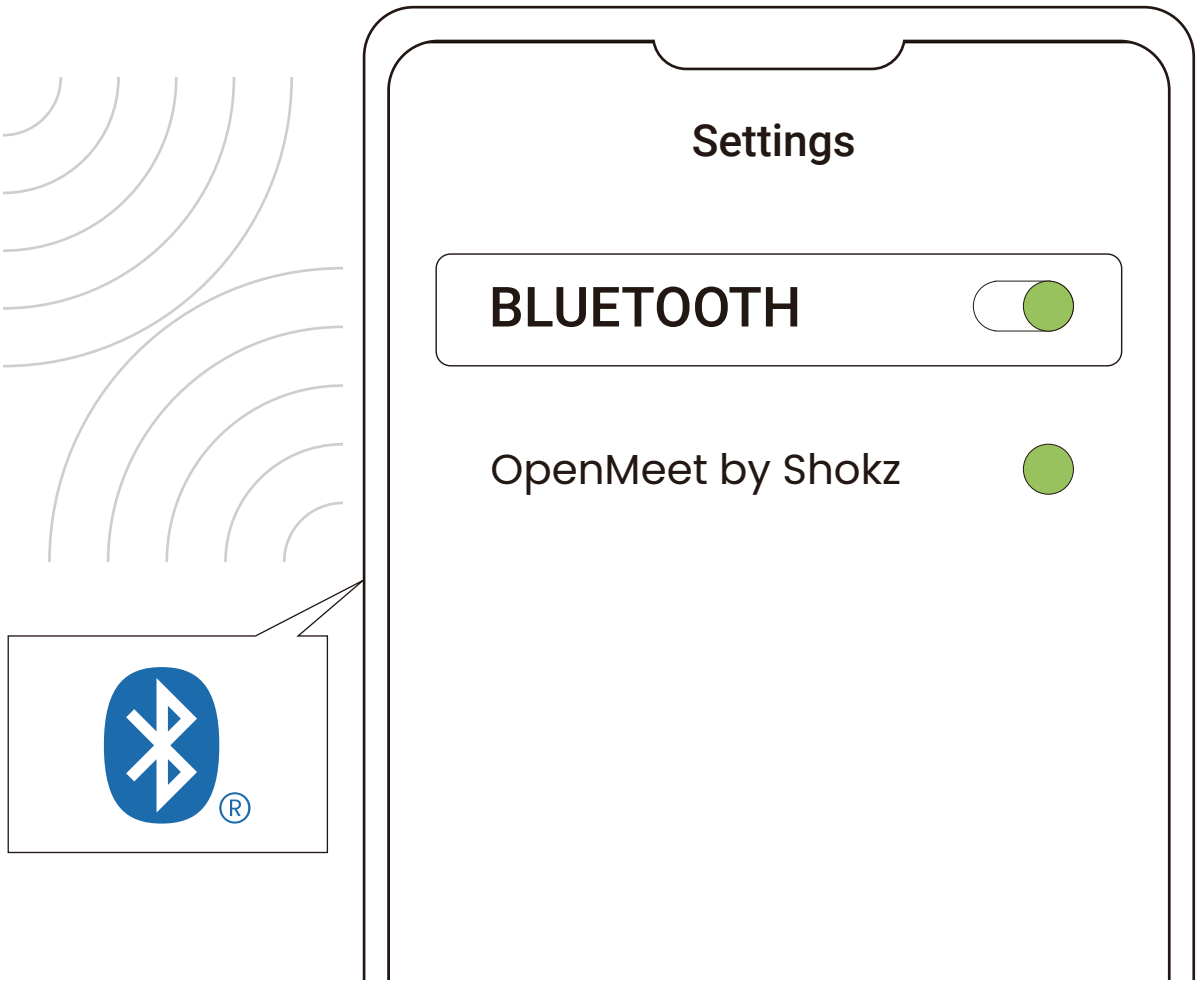
Power On:

Press and hold the Multifunction Button for 2 seconds until the LED indicator flashes blue.

Power Off:

Press and hold the Multifunction Button for 3 seconds until the LED indicator flashes red.

Pairing to Mobile Device



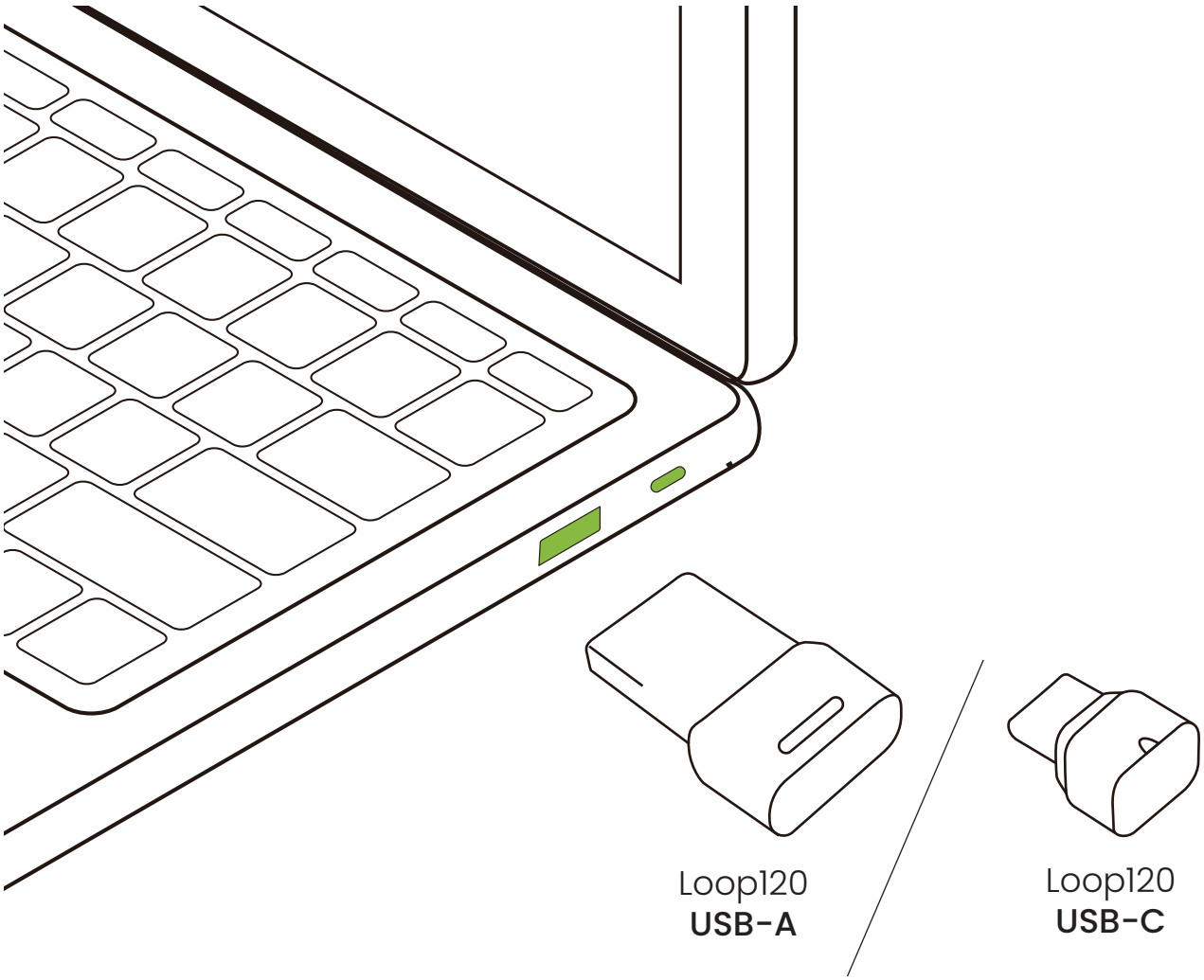
Operate controls with your headset powered off.

1. Start with your headset turned off.

2. Press and hold the Multifuction Button until the LED indicator flashes red and blue alternately.

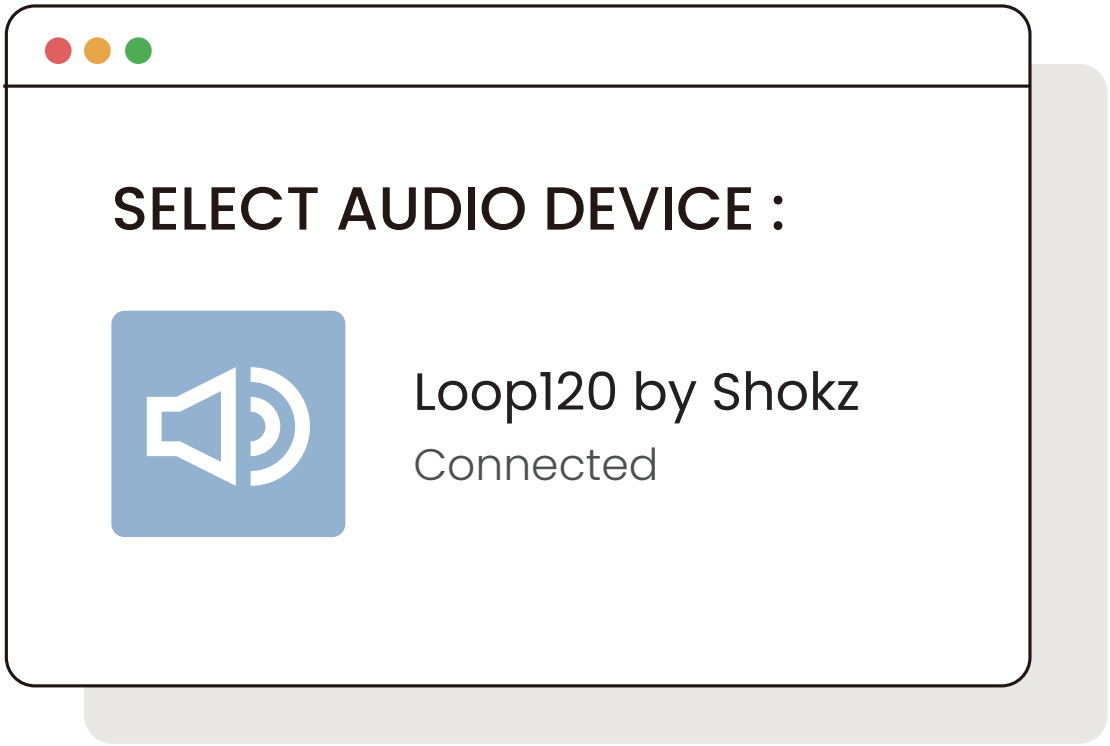
3. Select "OpenMeet by Shokz" on your device's Bluetooth settings.

Pairing to PC



1. Start with your headset turned on.
2. Plug the included wireless adapter into a USB port on your PC.
3. Connection is established when the LED indicator on the USB adapter is solid cyan.

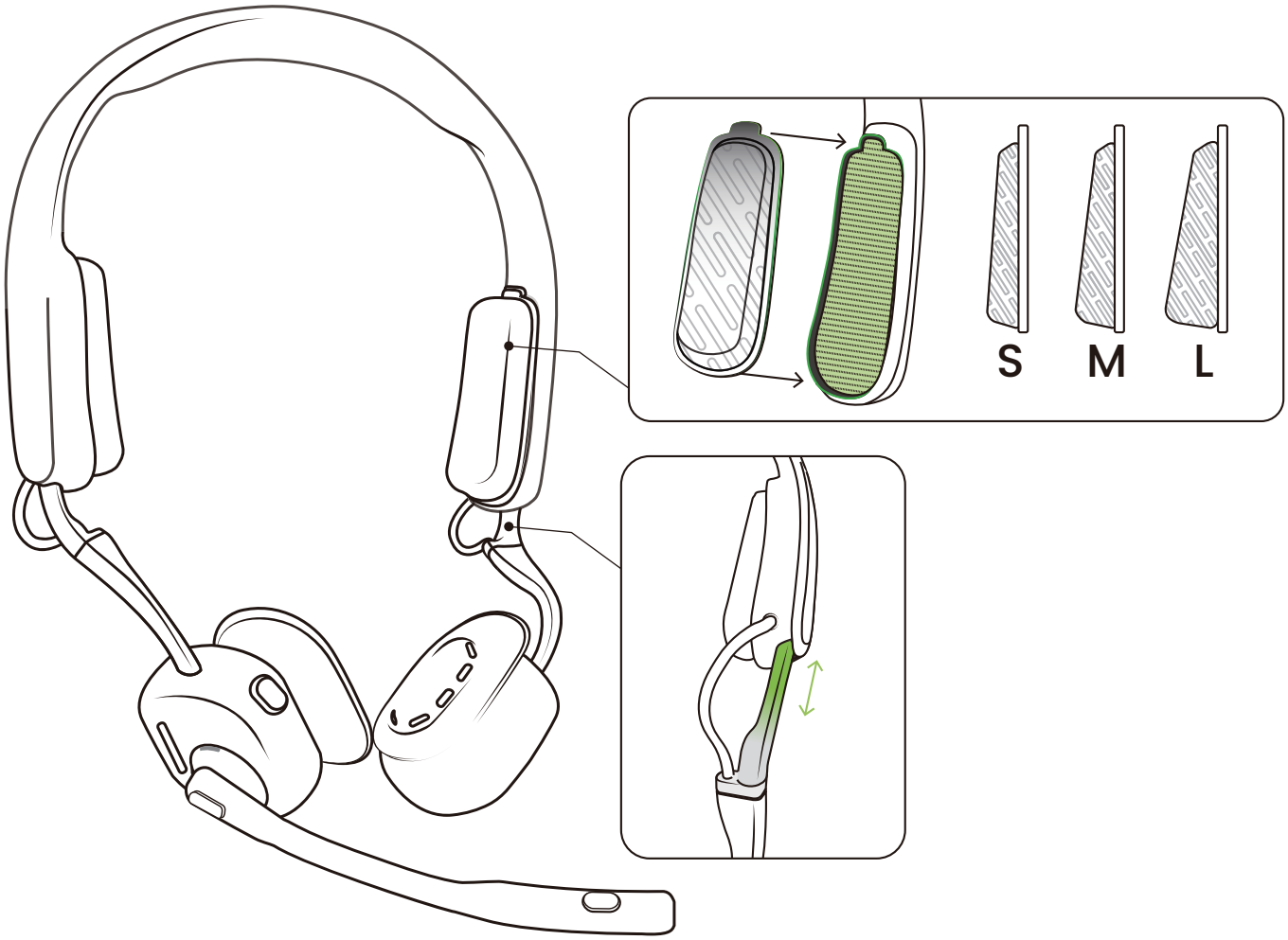
* Only the UC version is equipped with a wireless adapter. For non-UC version, visit www.shokz.com to purchase wireless adapter if necessary.



Configure

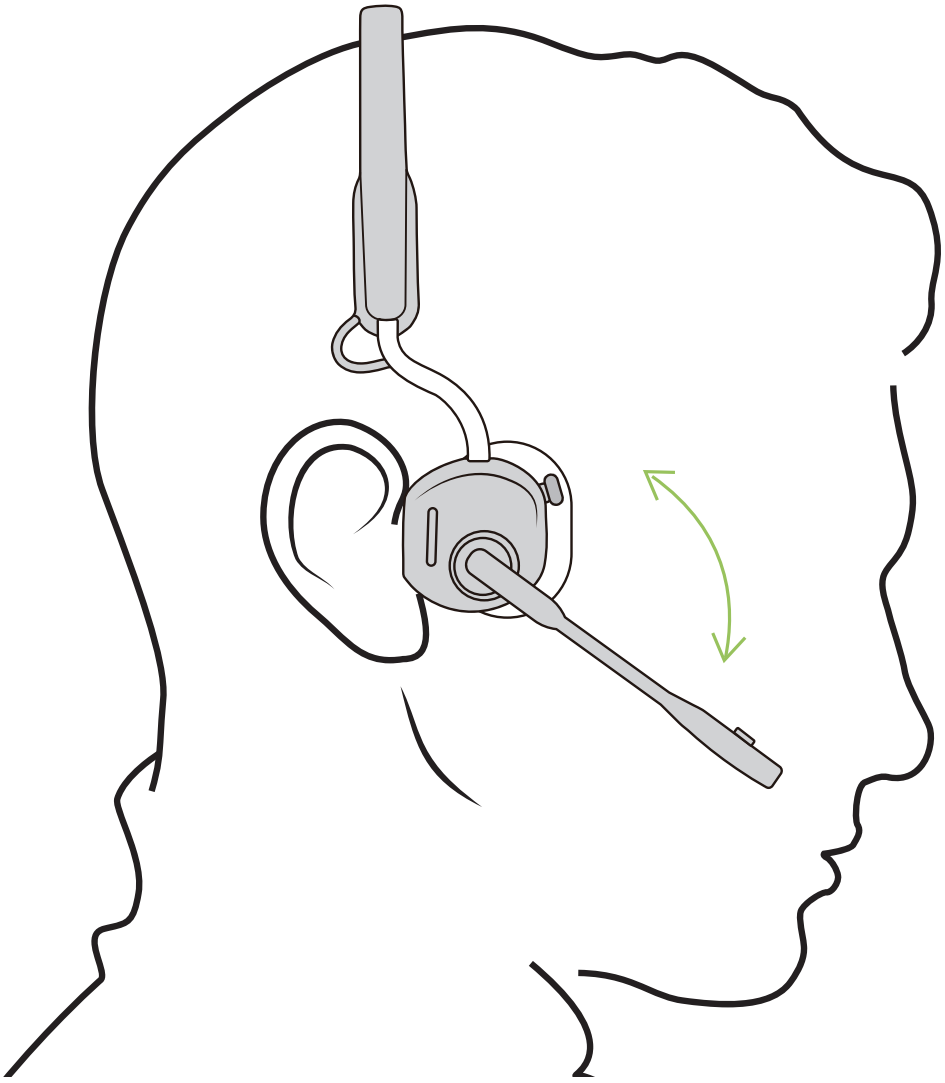
*To play music or take calls on the headset, please ensure the “Loop120 by Shokz” is both identified as the default input and output devices in your operating system’s audio settings.

How to Wear



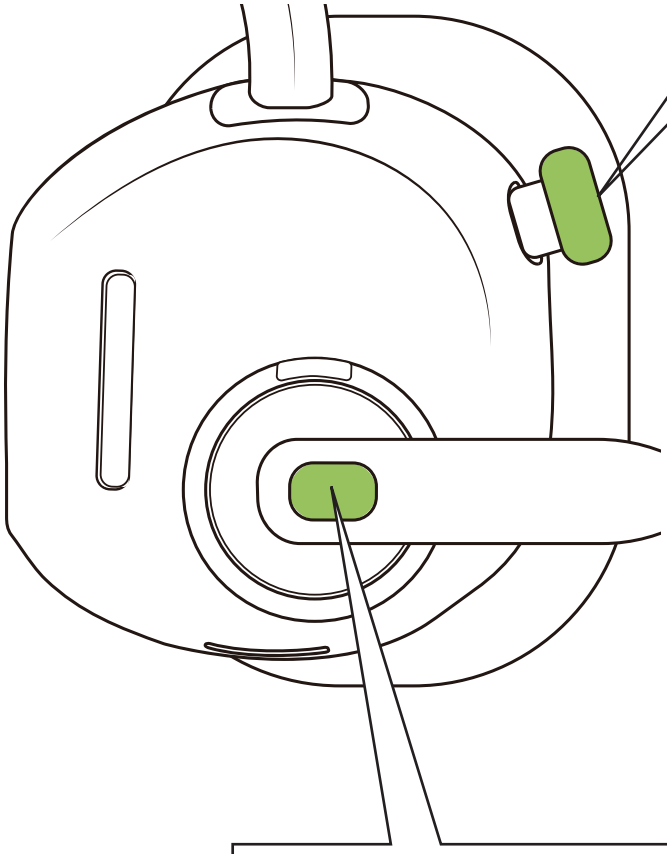
If necessary, replace the pressure relief cushions with a different size for optimal comfort and fit.

How to Wear



1. Put the headset on your head with the earpieces placed in front of your ears.
2. Adjust the size of the headpiece, so the headset fits comfortably.
3. Adjust the microphone to a position close to your mouth.
4. If necessary, replace the pressure relief cushions with a different size for optimal comfort and fit.

Music and Calls



Adjust volume
When playing music, slide up to increase the volume and slide down to decrease the volume.
*A "beep" will sound when the volume is at its max.

*Listening with your headset at a high volume may affect your hearing and the audio will be distorted.

Play/pause music
Click once while music is playing

Next song
Double-click while music is playing

Previous song
Triple-click while music is playing

Answer call
Click once when a call comes in

End call
Click once

Reject call
Double-click

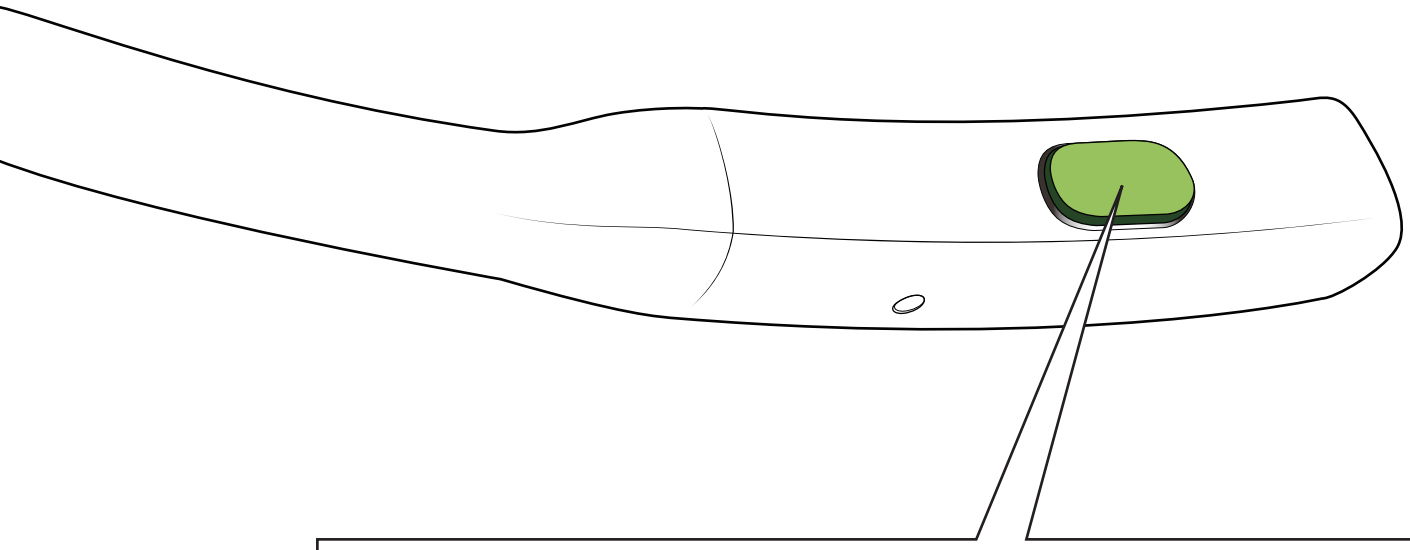
Answer an incoming call and end the current call
Click once

Answer an incoming call and place the current on hold
Press for 2 seconds

Switch between two calls
Press for 2 seconds

End a call and switch to a call on hold
Click once

Music and Calls



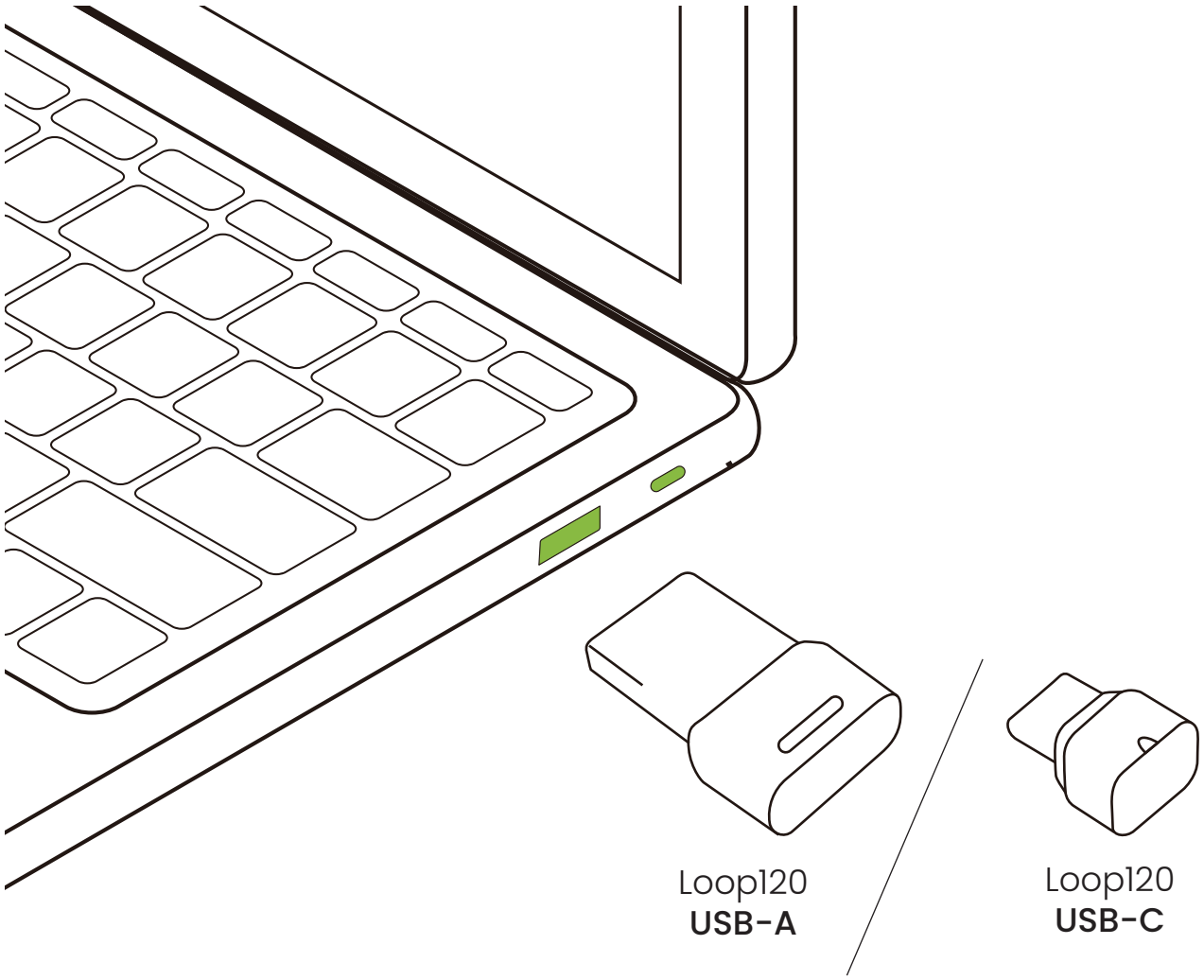
Mute microphone
Click once when on a call

Unmute microphone
Click once when on a call

Activate voice assistant
Click once when NOT on a call

Switch EQ Modes
Press and hold for 3 seconds while music is playing

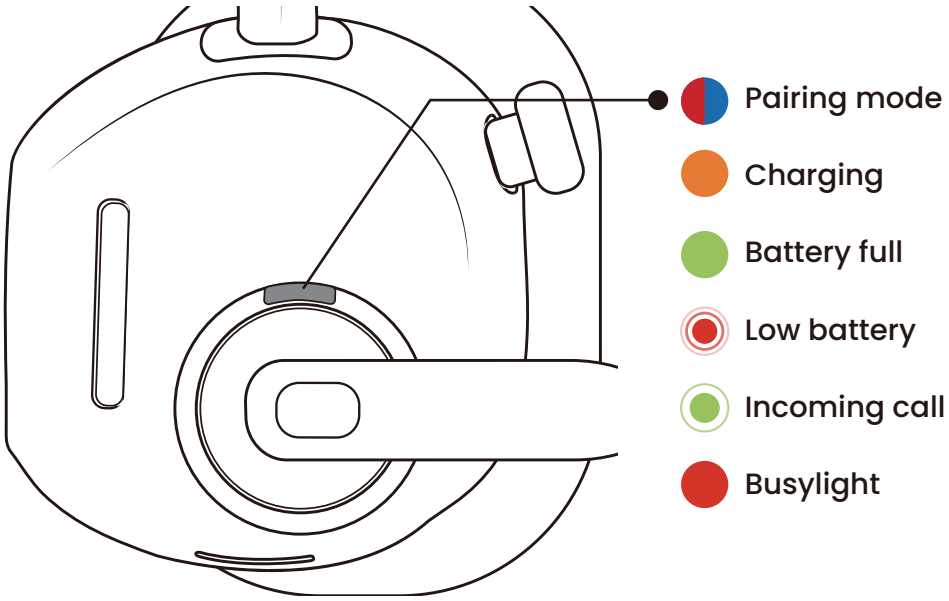
Wireless Adapter



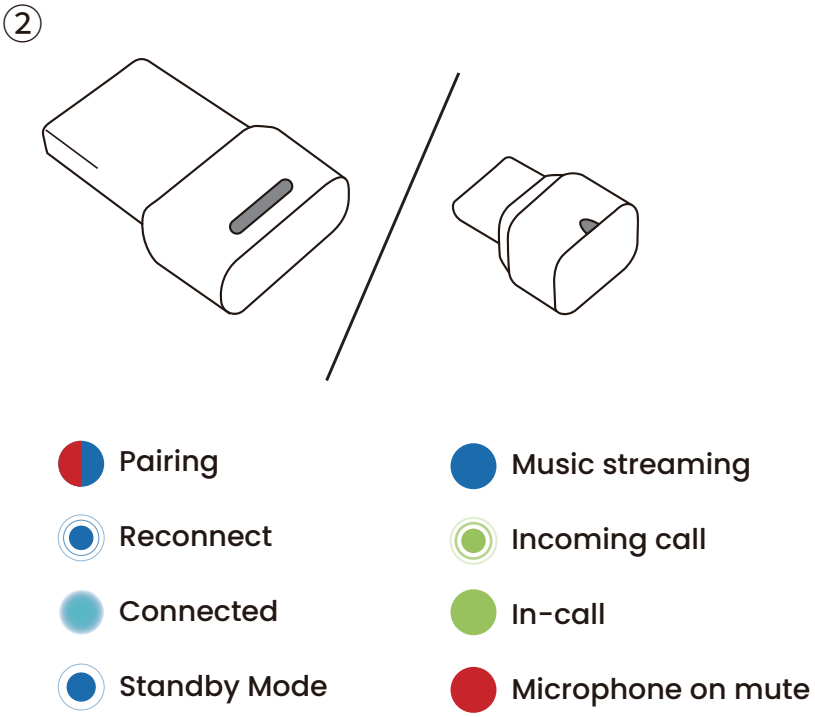
Install Shokz Connect on your computer to access additional information related to pairing, firmware updates, feature settings, and resets for the Shokz Bluetooth adapter.

LED indicator

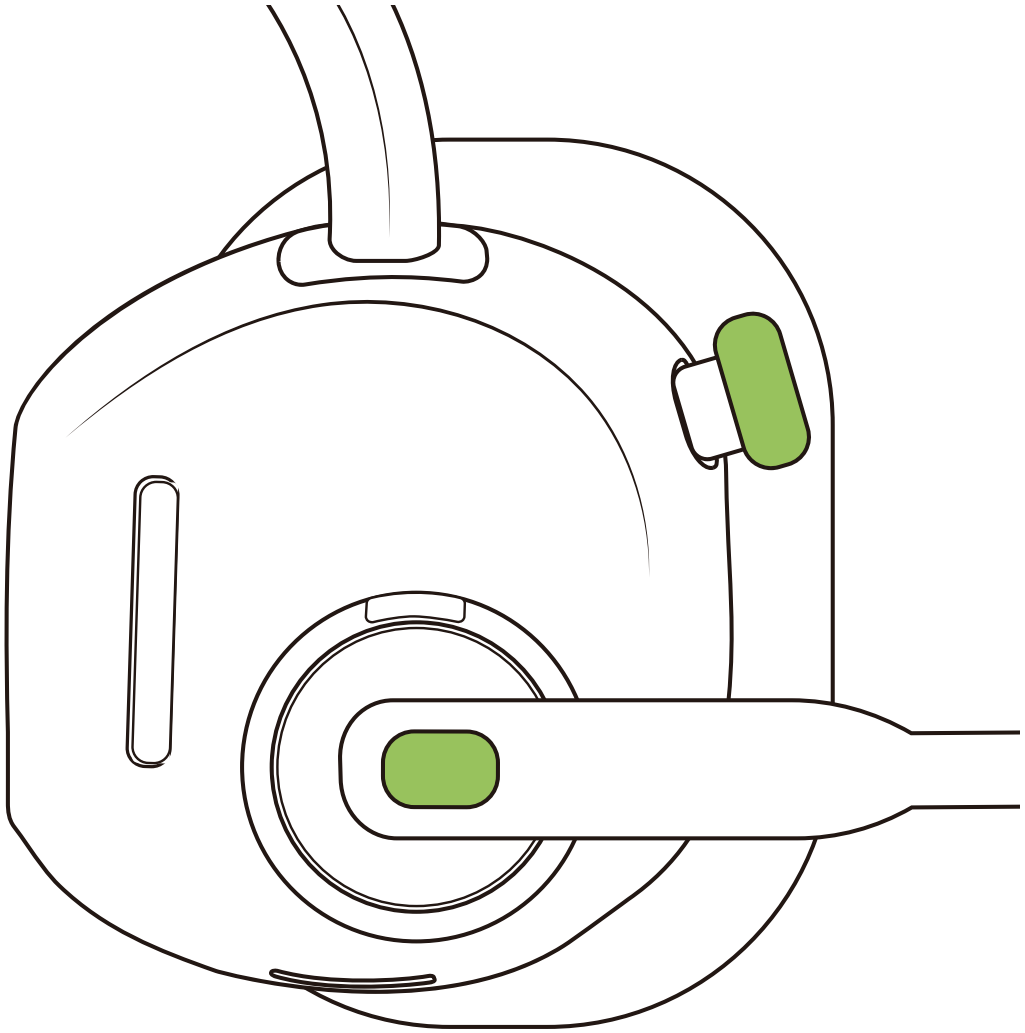
①



②



Check Battery Status



How to check battery status:

Click the multifunction button or answer/end call button while audio is not playing.

Extra Features

EQ Modes

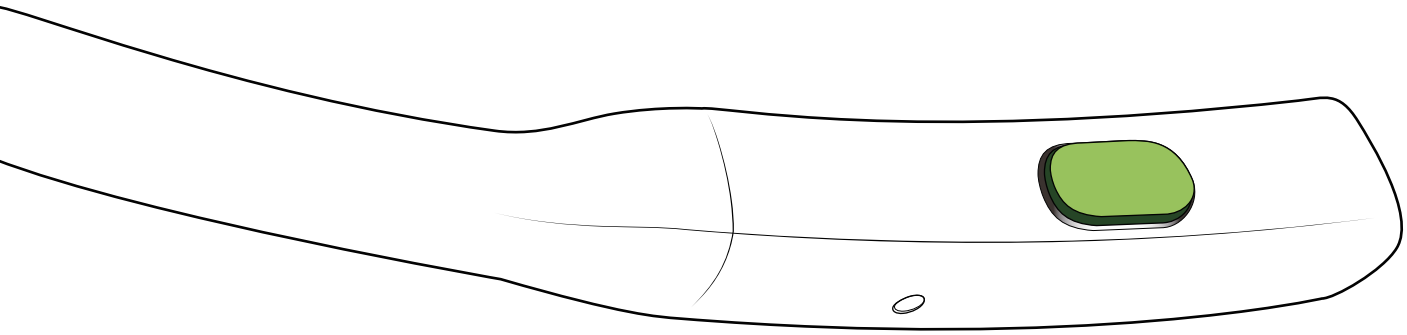
Standard Mode

Balanced frequency for listening to music.

Vocal Booster Mode

Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

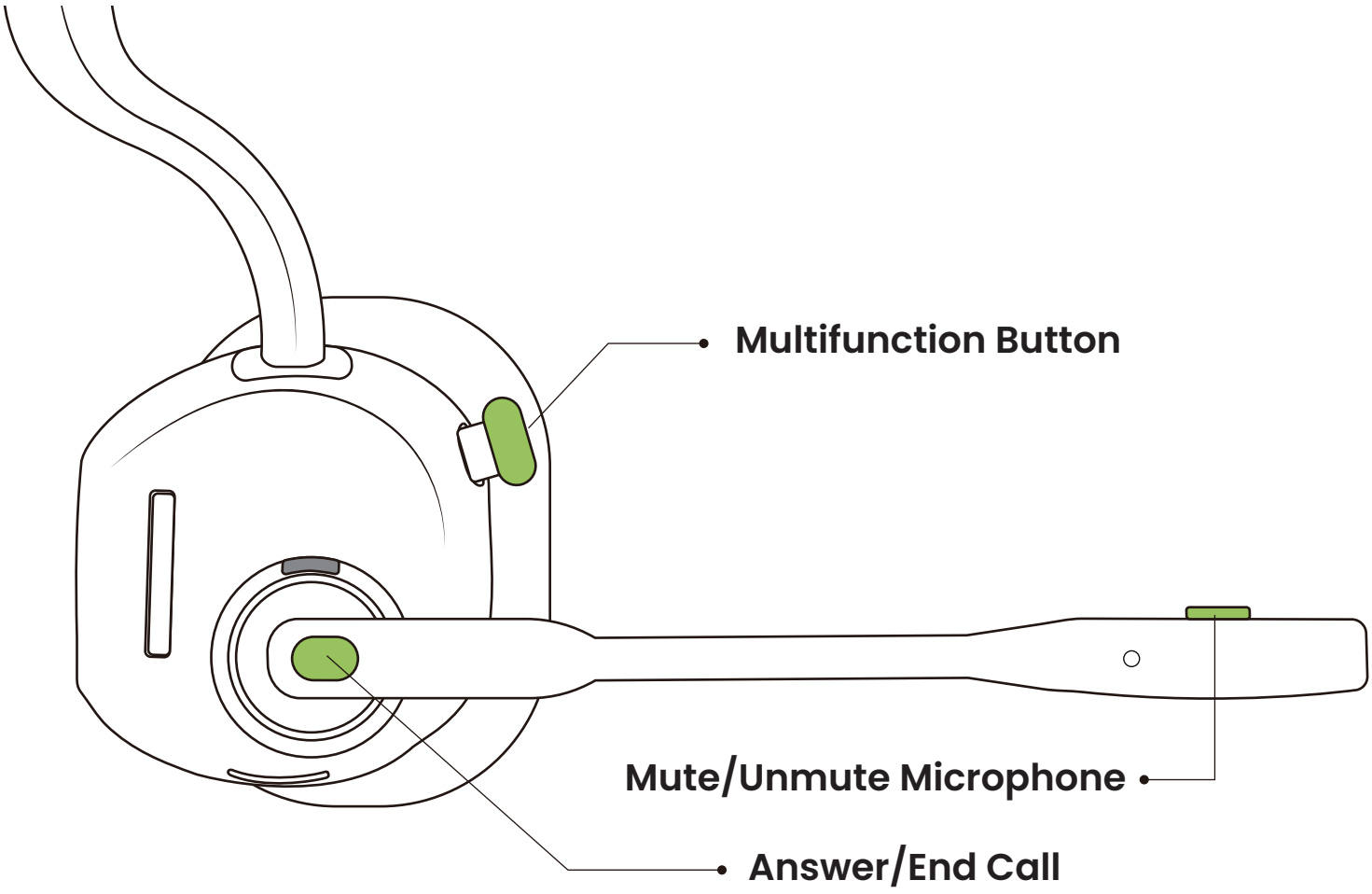
Switching EQ Modes



How to switch EQ modes:

Press and hold mute/unmute button while music is playing.

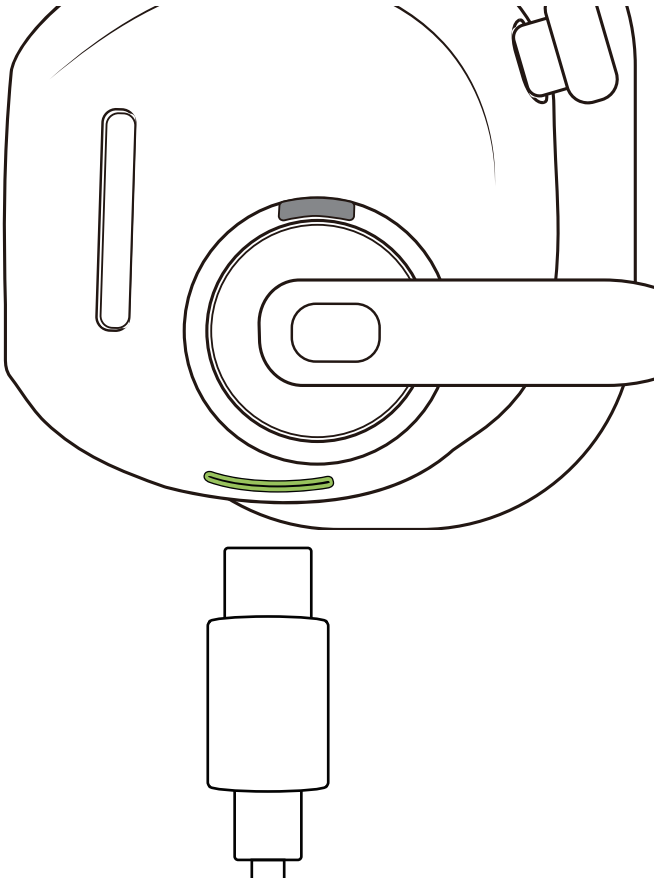
Restore Factory Settings



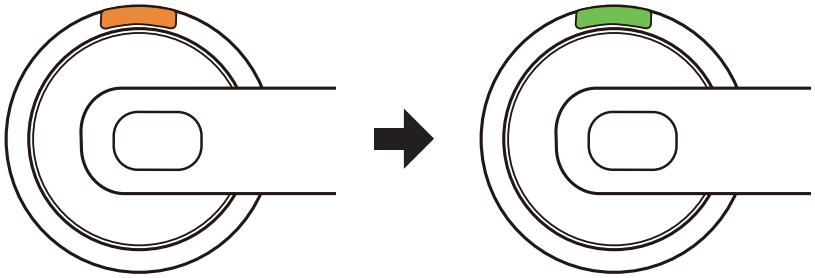
1. Start with your headset turned off.
2. Press and hold the Multifuction Button until the LED indicator flashes red and blue alternately.
3. Press and hold the Answer/End Call Button and Mute/Unmute Button for 5 seconds until you hear a beep.

Care and Maintenance

Charging Tips



When the headset battery is low there will be a prompt and the red light will flash intermittently. Use the corresponding charging cable to charge.



The LED indicator will turn orange while charging. Once fully charged, the LED indicator will turn from orange to green.

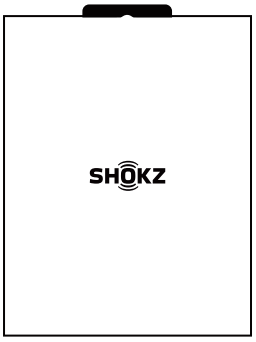
Warranty

Your headset is covered by a warranty. Visit our website at https://shokz.com/pages/warranty-landing for details of the limited warranty. *Failure to register will not affect your limited warranty rights.

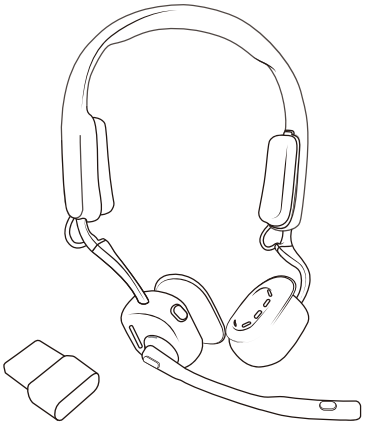
Troubleshooting

If you experience any issues or problems, please visit https://shokz.com/pages/faq for more support

What's in the Box

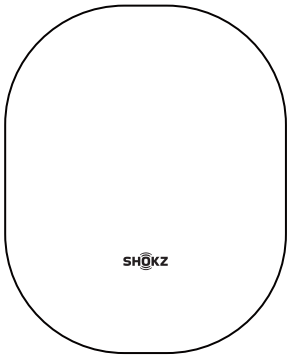


OpenMeet & UC Box

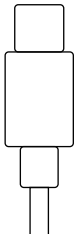


OpenMeet Headset

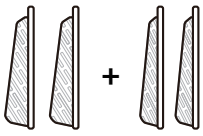
*Loop 120 USB-A/USB-C Dongle (UC version only)



OpenMeet & UC Package

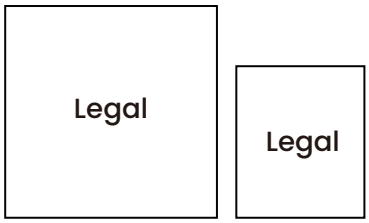


USB-C Charging Cable



Cushions (M*2 + L*2)

User Guide



Legal Statement*2

Warranty Card

If any part of your product is damaged or missing, do not use it. Contact an authorized Shokz dealer or Shokz customer service.

*Please note that product packaging may vary depending on the sales region.

Regulatory and Legal Information

· Store the headset in a cool, dry place. The working temperature should be 0~45°C(32~113°F). Working in a cold/hot environment, a highly humid area, or an extremely low air pressure may reduce the battery life.
· Keep the product away from heat sources, direct sunlight, combustible gas or other liquids.
· Keeping the charging port dry before connecting to the charger will reduce the risk of damage.
· This headset is water-resistant, but is not waterproof. Please do not submerse the headset in water.
· Clean the headset with a soft dry cloth.
· Do not charge right after exercising, in case there's sweat inside the charging port, which could lead to circuit burning while charging.
· After storage for a long period, please charge the headset before using again.

Note

Design and specification are subject to change without notice. For the most up-to-date product information, please visit https://shokz.com.

Warning

To avoid the risk of explosion, fire, or leakage from toxic chemicals, please do not disassemble the product or replace, warp, or damage the battery.

Although rare, some users may experience skin allergies or skin sensitivity when coming into long-term contact with the product's outer materials.

To avoid the risk of an allergic reaction, please do not wear the product if you are experiencing skin injuries or irritations on or around the neck, ears, and/or head.

If you experience any redness of the skin, swelling, or itchiness while wearing the product, discontinue use of the product

immediately and consult a physician.
Only charge with the magnetic charging cable approved by the manufacturer. Other charging cables may not meet applicable safety standards, and charging with such cables could pose a risk of injury to the users or damage to the device.
Use this product only with an agency-approved power supply that meets local regulatory requirements
(e.g., UL, CSA, VDE, CCC).

SHOKZ