OPENFIT AIR SE

User Guide

APP

Download the Shokz App

The Shokz app allows you to switch EQ modes, connect to two devices simultaneously, customize touch controls, upgrade firmware, and more. Download the app now for a simple and seamless audio experience.

*New custom sound effect feature added

*Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google LLC.

Shokz

Download on the App Store

GET IT ON Google Play

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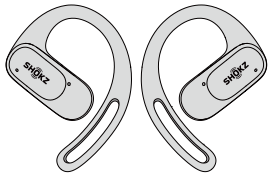
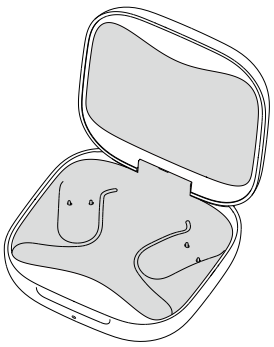
In the Box

In the Box



OpenFit Air SE
True Wireless Earbuds *2



OpenFit Air SE
Charging Case *1

OpenFit Air SE
Packing Box *1

User Guide *1

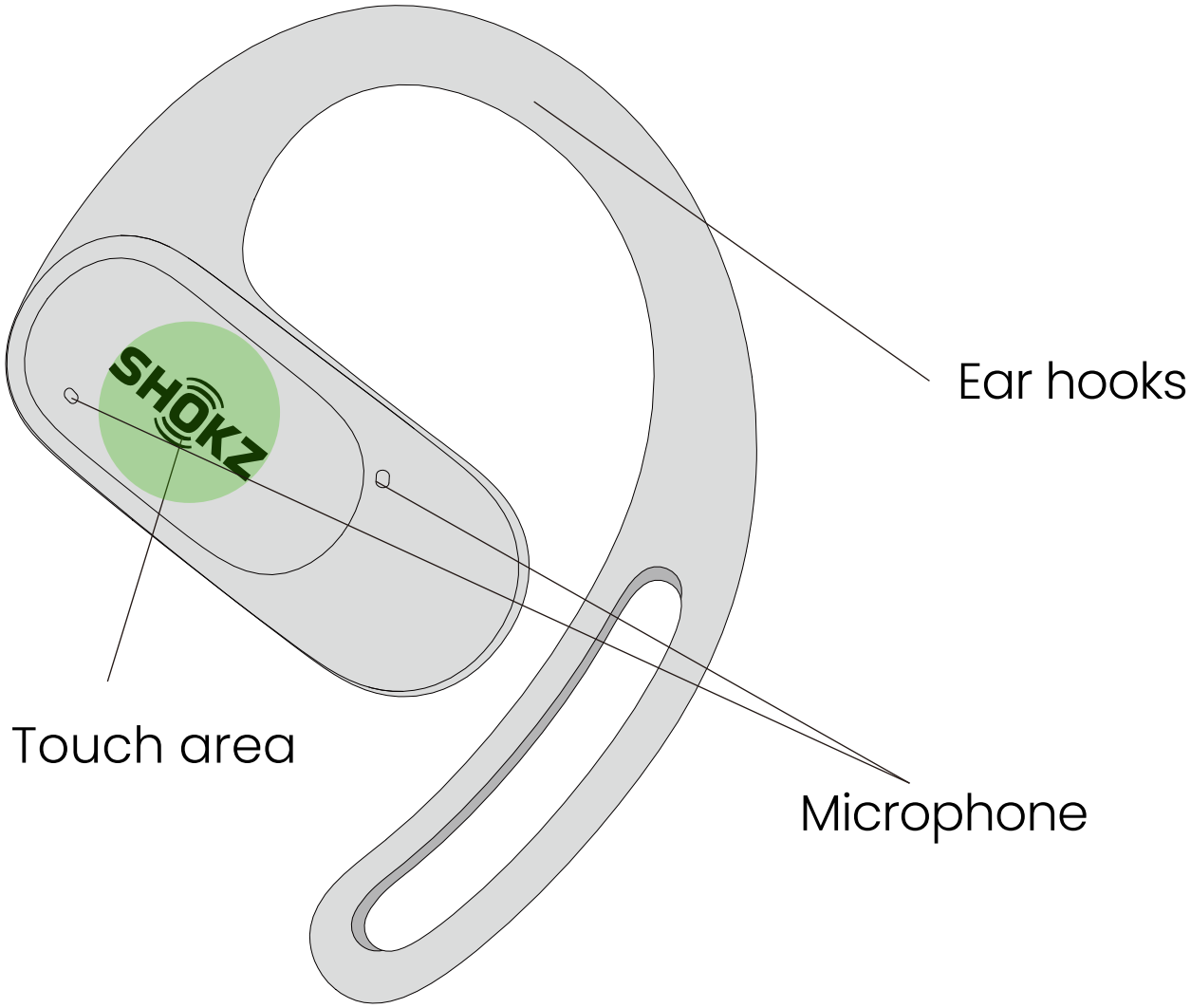
Legal Statement *1

Warranty Card *1

Do not use the product if any of the above items are missing or the product is damaged. Please contact your dealer, or reach out to us immediately.
(See Page 33 : After-Sales Service - Contact Us)

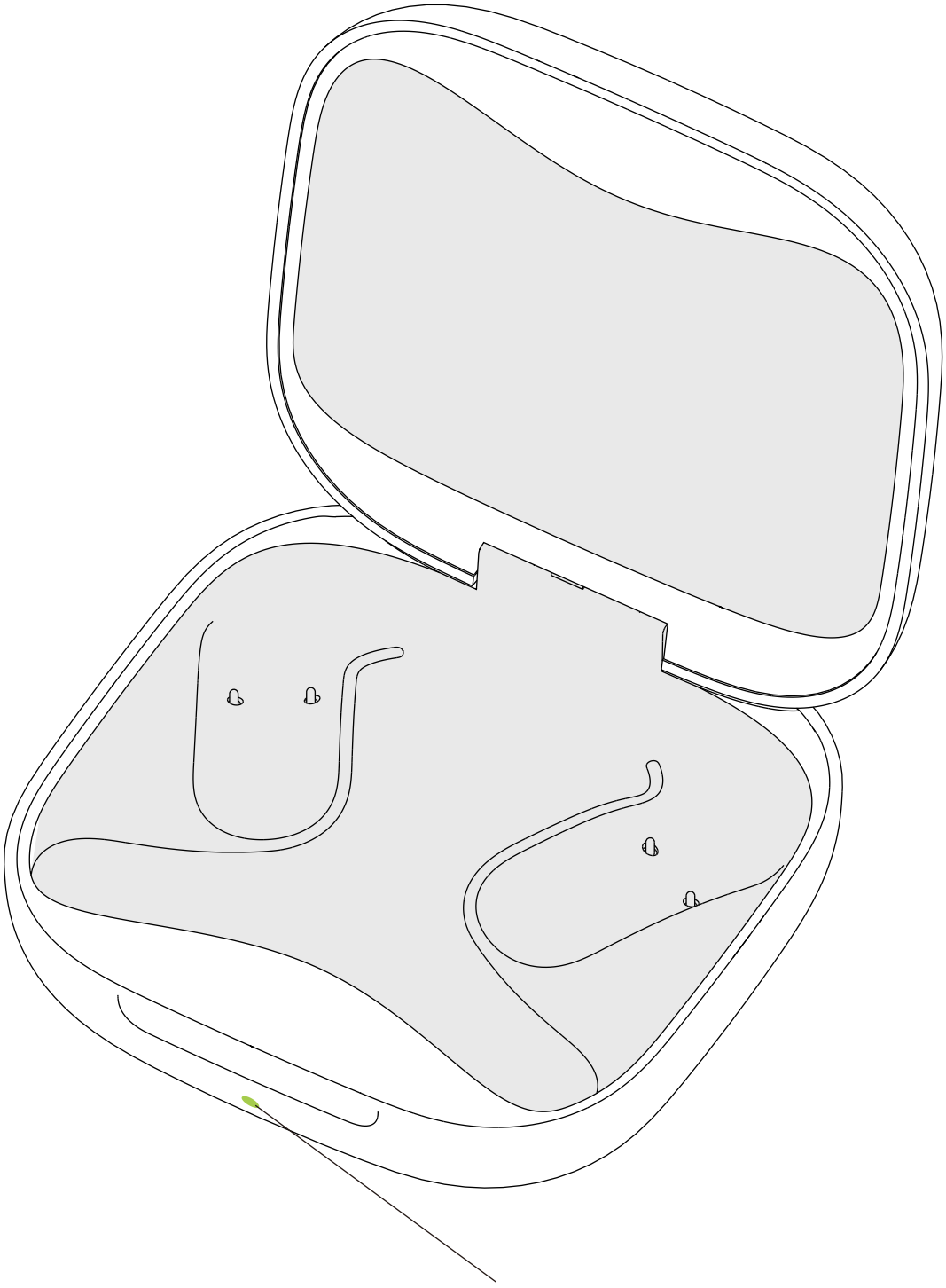
Wear & Use

Earbud Diagram



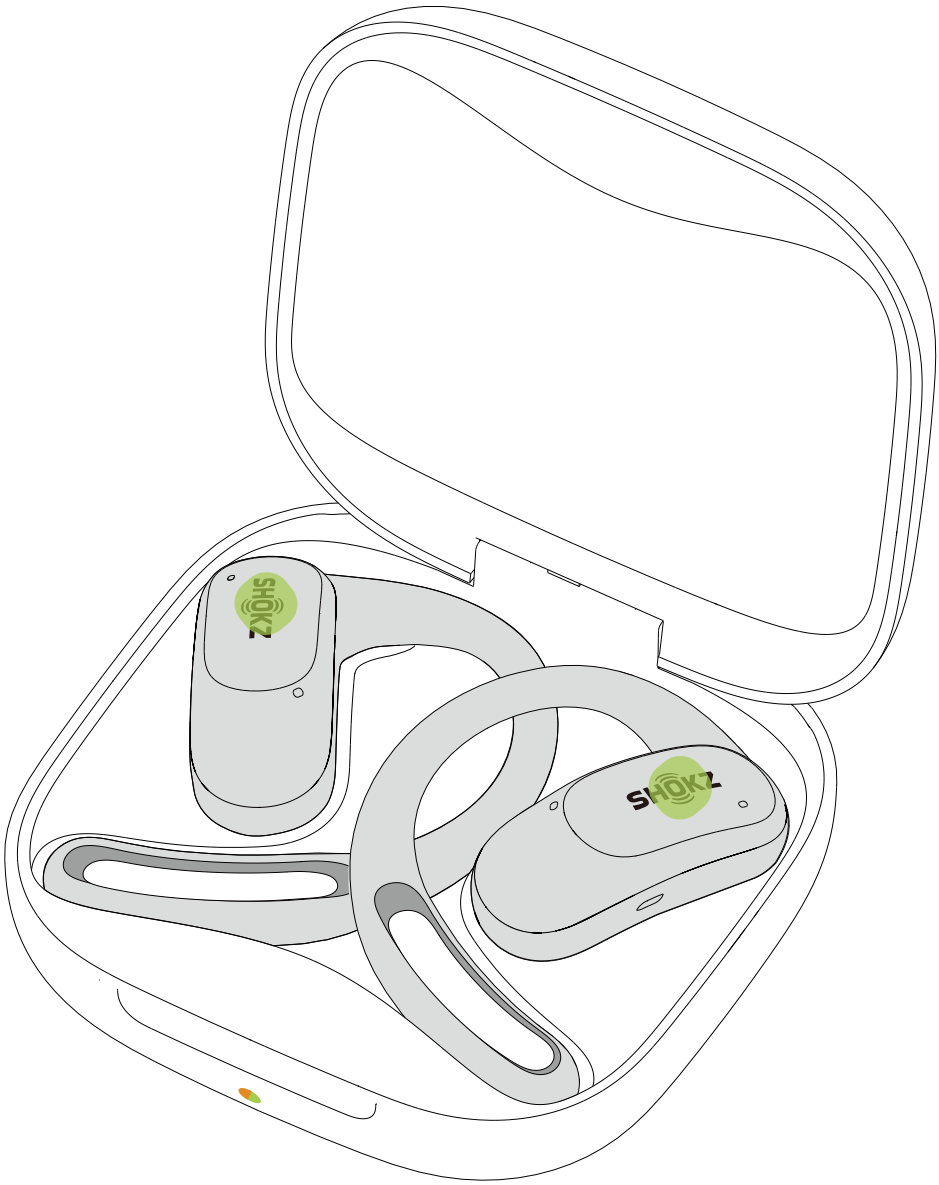
*The touch button is located on the area of the earbud with the Shokz logo.

Charging Case



Charging Case Indicator LED

Pairing

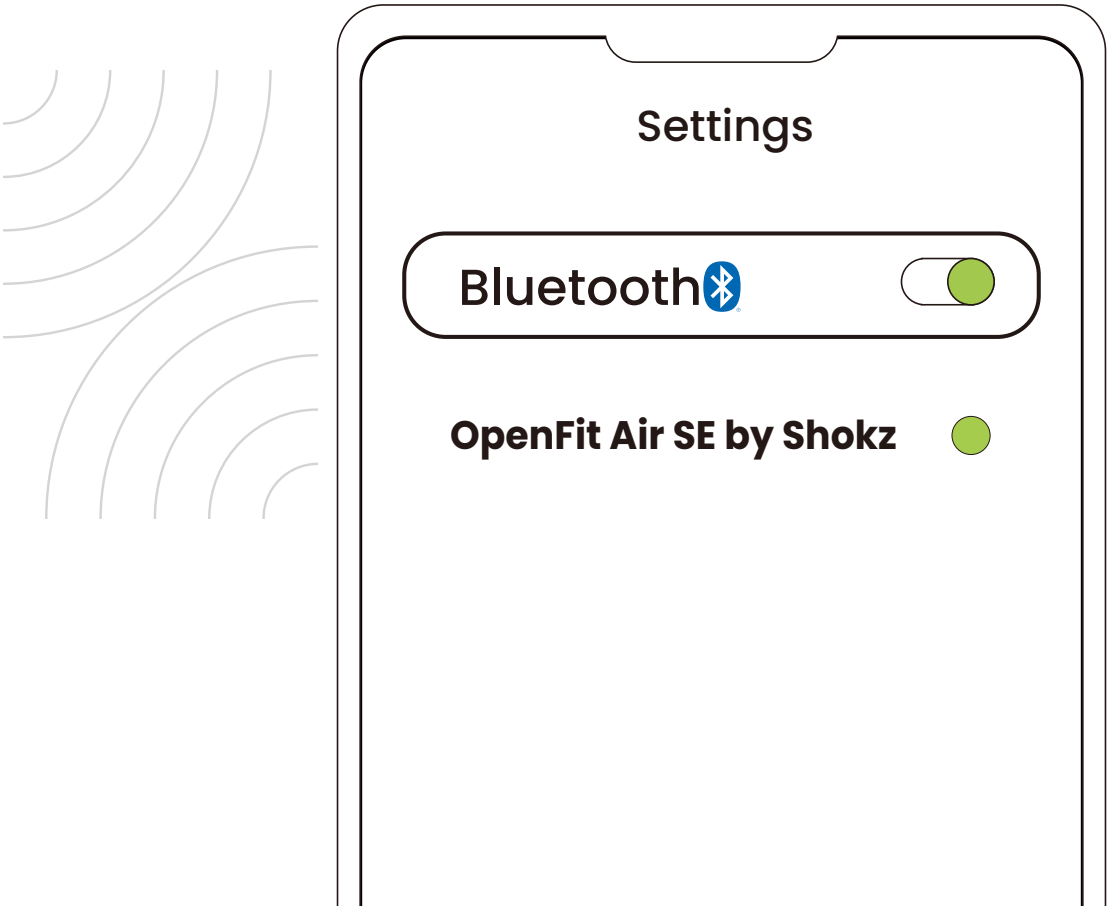


When using for the first time: Open the charging case to immediately enter Bluetooth pairing mode, with the indicator light flashing orange and green.

For subsequent pairings:

1. Place both earbuds into the charging case;

2. Simultaneously press and hold the touch area of both earbuds with two fingers (one finger per earbud) until the indicator lights flash orange and green, indicating that the earbuds have entered pairing mode;



3. Enable the Bluetooth function and select "OpenFit Air SE by Shokz." The device will display the successful pairing when complete.

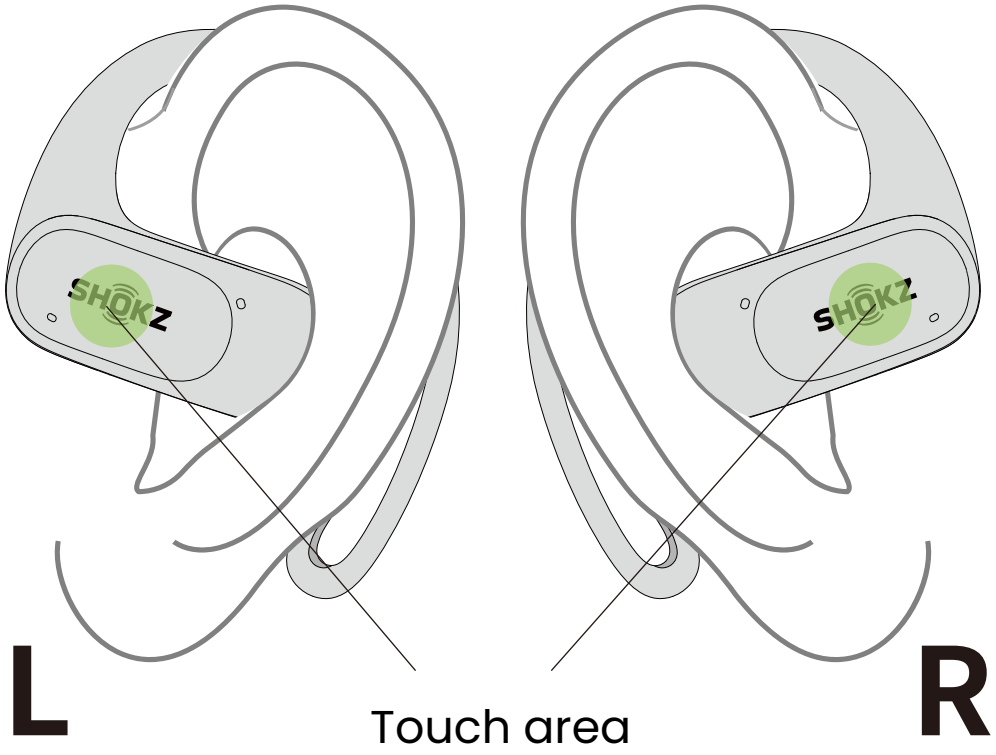
Wearing

1. Take the earbuds out of the case.
2. Position them above your ears.

3. Gently rotate the earbuds backward, allowing the hook to curl around your ears.
4. You're ready to go.

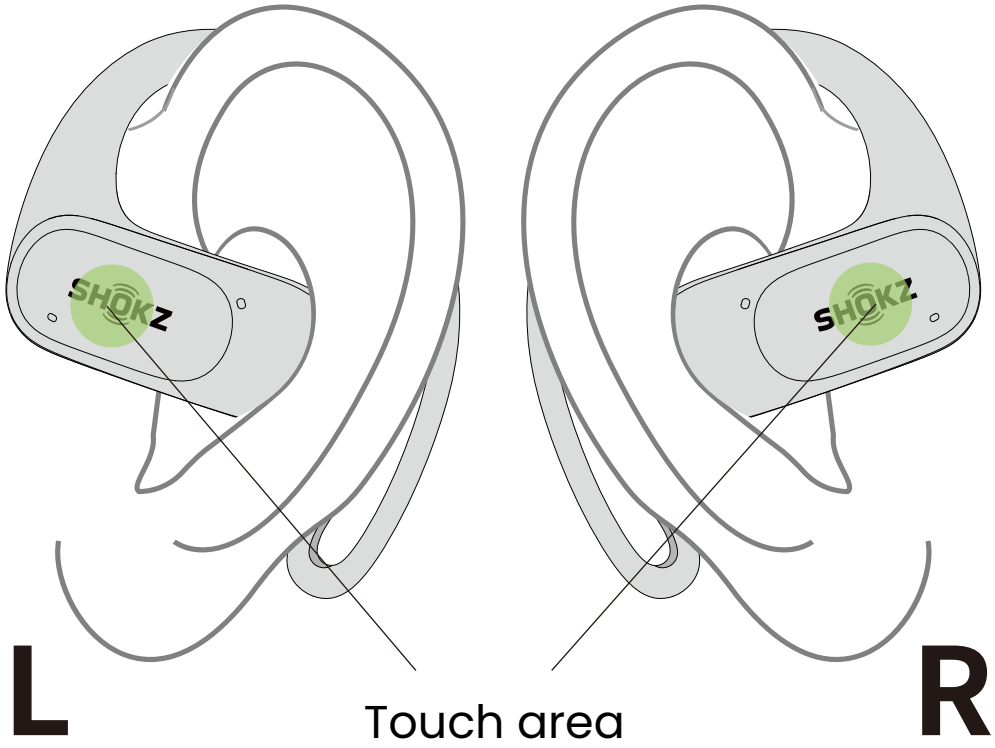
Touch Control

Music Control



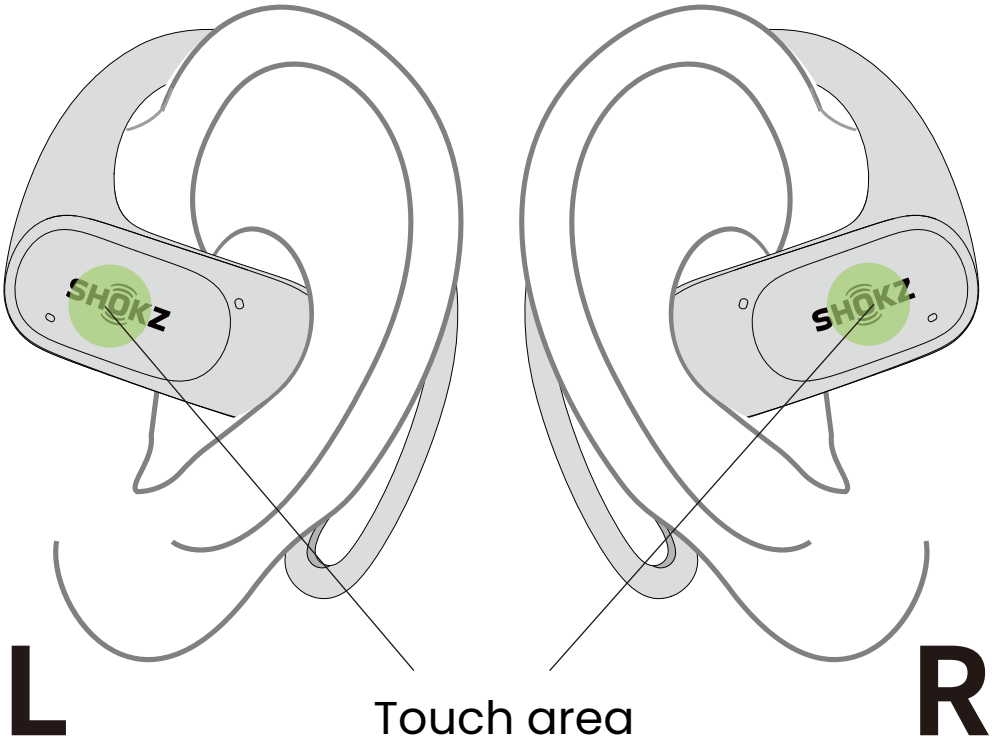
L	▷|| **Play/pause music** ● ● Double-tap while playing music
R	⏭ **Play next track** ● ● Double-tap while playing music

Call Control



L or R	**Answer Call** Double-tap either earbud
	End Call Double-tap either earbud
	Reject Call Long-press either L or R when receiving a call

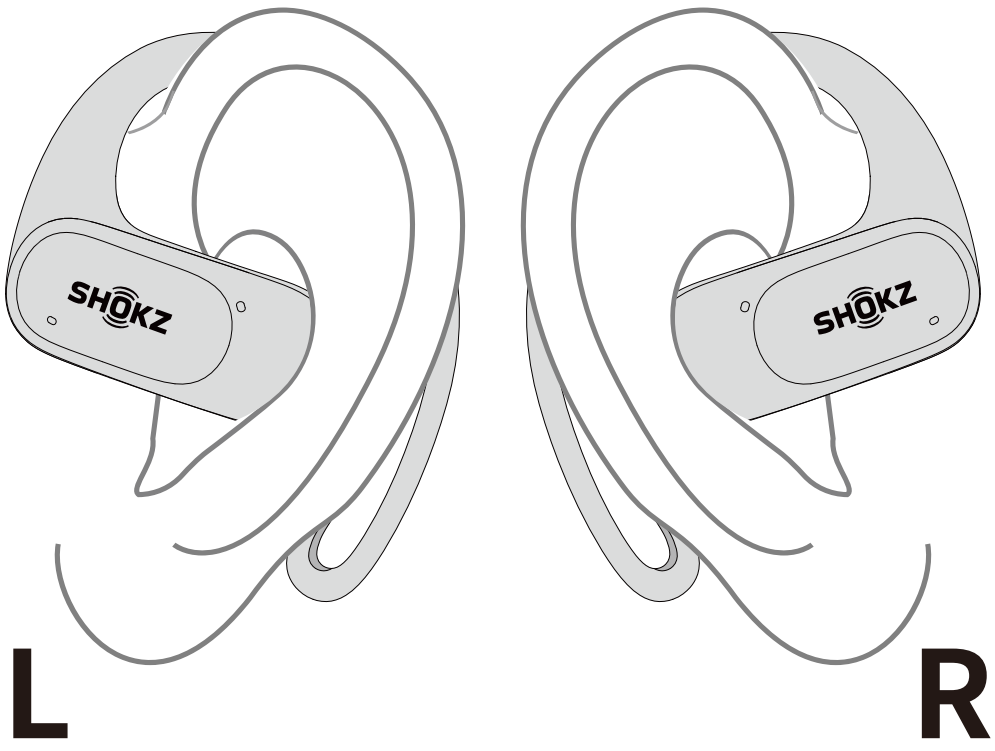
Volume Control



L	**Volume down one level** Long-press for 2 seconds during music or calls
R	**Volume up one level** Long-press for 2 seconds during music or calls
# Continuous Volume Control: During music or calls, long-press corresponding earbud until desired volume is reached	

*Please note:
• Touch controls can be easily customized or disabled in the Shokz App as needed.
• Continuous volume adjustment feature added in the Shokz App

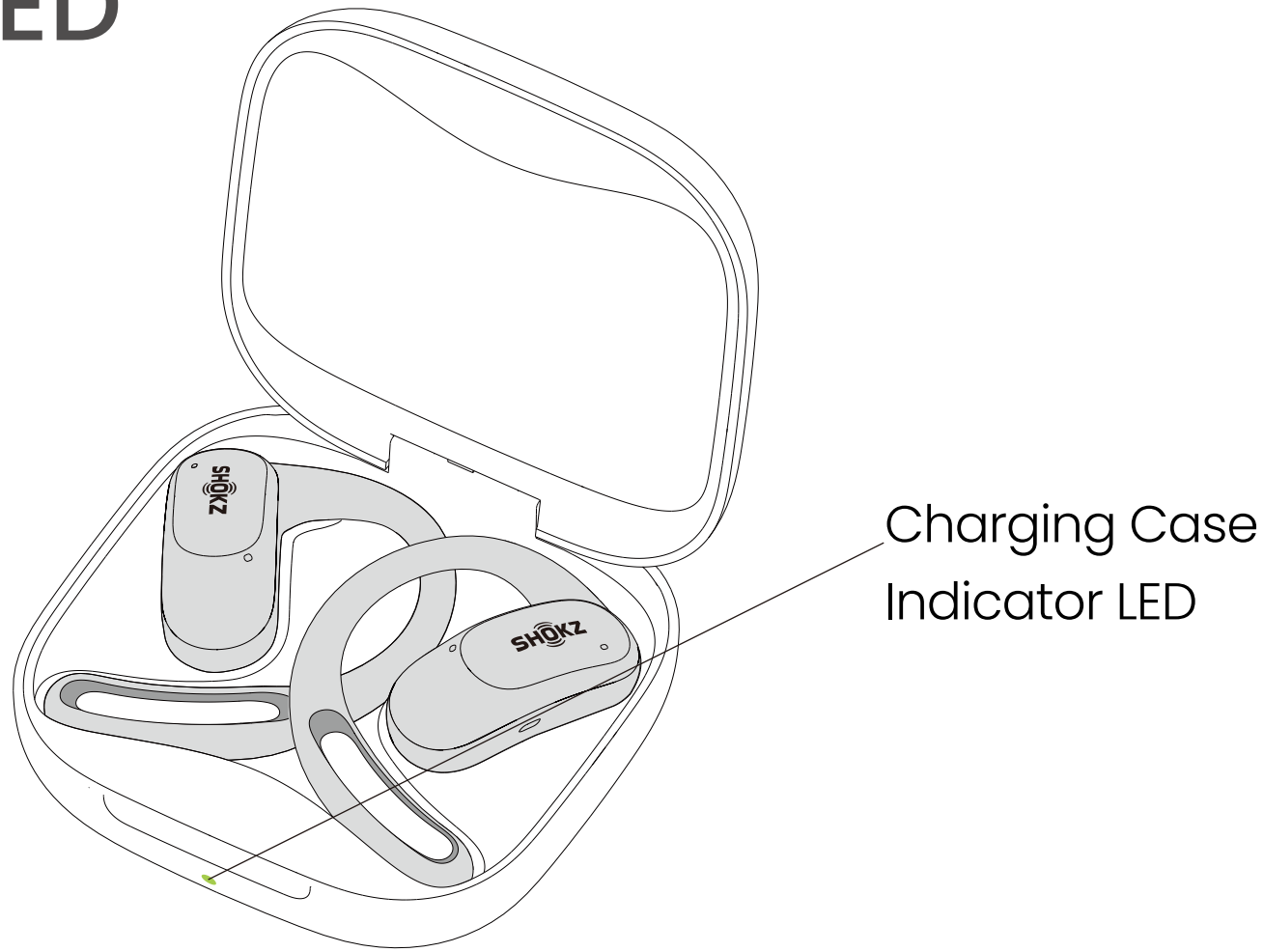
Single Earbud Control



Both earbuds are designed for independent use, allowing for mono music playback or calls. When used individually, each earbud maintains its respective button functionality. For music control, please refer to Page 13, and for call control, refer to Page 14.

Indicator LED

Charging Case Indicator LED



1. When the earbuds are in the charging case, the indicator displays the earbud battery level.

High battery level	When opening, the green light goes off after 5 seconds
Low battery level	When opening, the orange light goes off after 5 seconds

*Note: When both earbuds are placed in the charging case, the indicator displays the power level of the earbud with the lower battery level.

Charging Case Indicator LED

2.When the earbuds are not in the charging case, the indicator displays the charging case battery level.

Charging case with high battery level	The green light turns off after 5 seconds upon opening or closing the case
Charging case with low battery level	The orange light turns off after 5 seconds upon opening or closing the case

3. When connected to an external power supply.

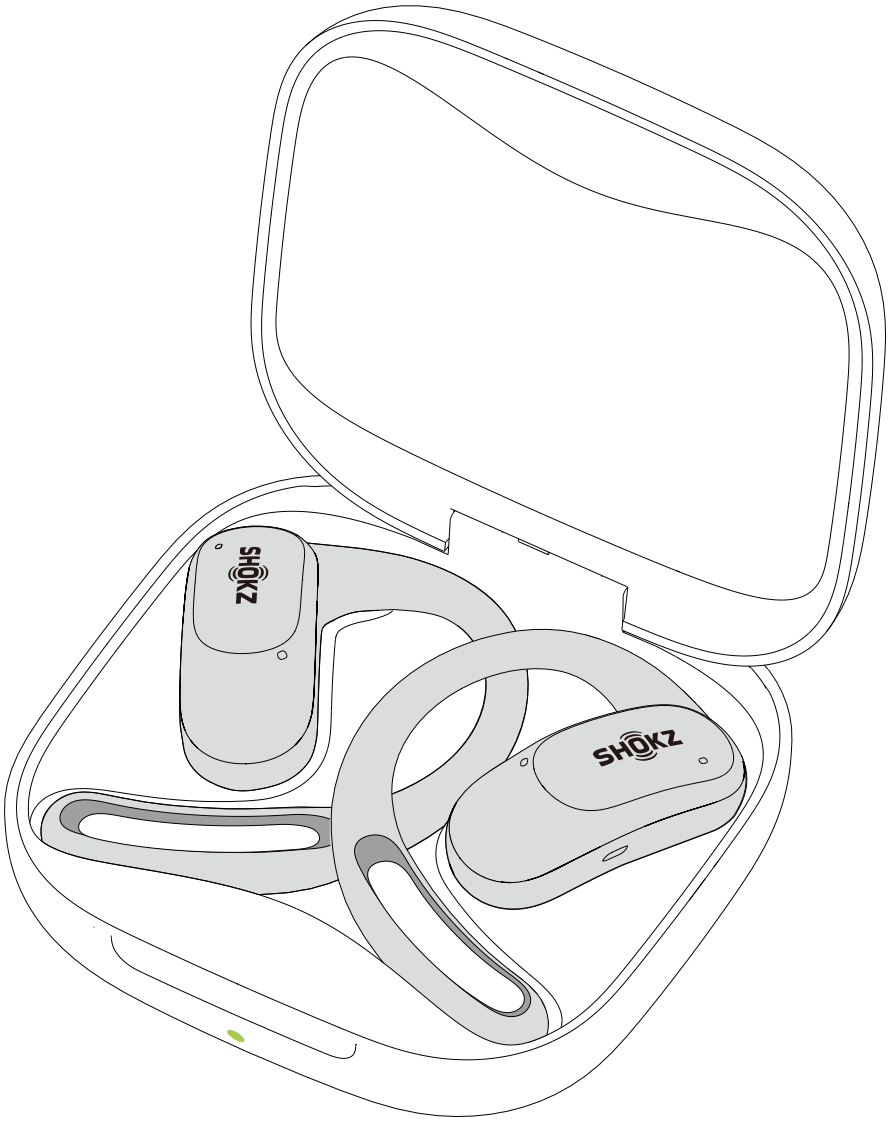
Charging	The indicator is solid orange
Charging completed	The indicator is solid green

4. Others

Pairing	The indicator flashes orange and green
Factory data reset	The indicator flashes orange for 5 seconds

Power Source

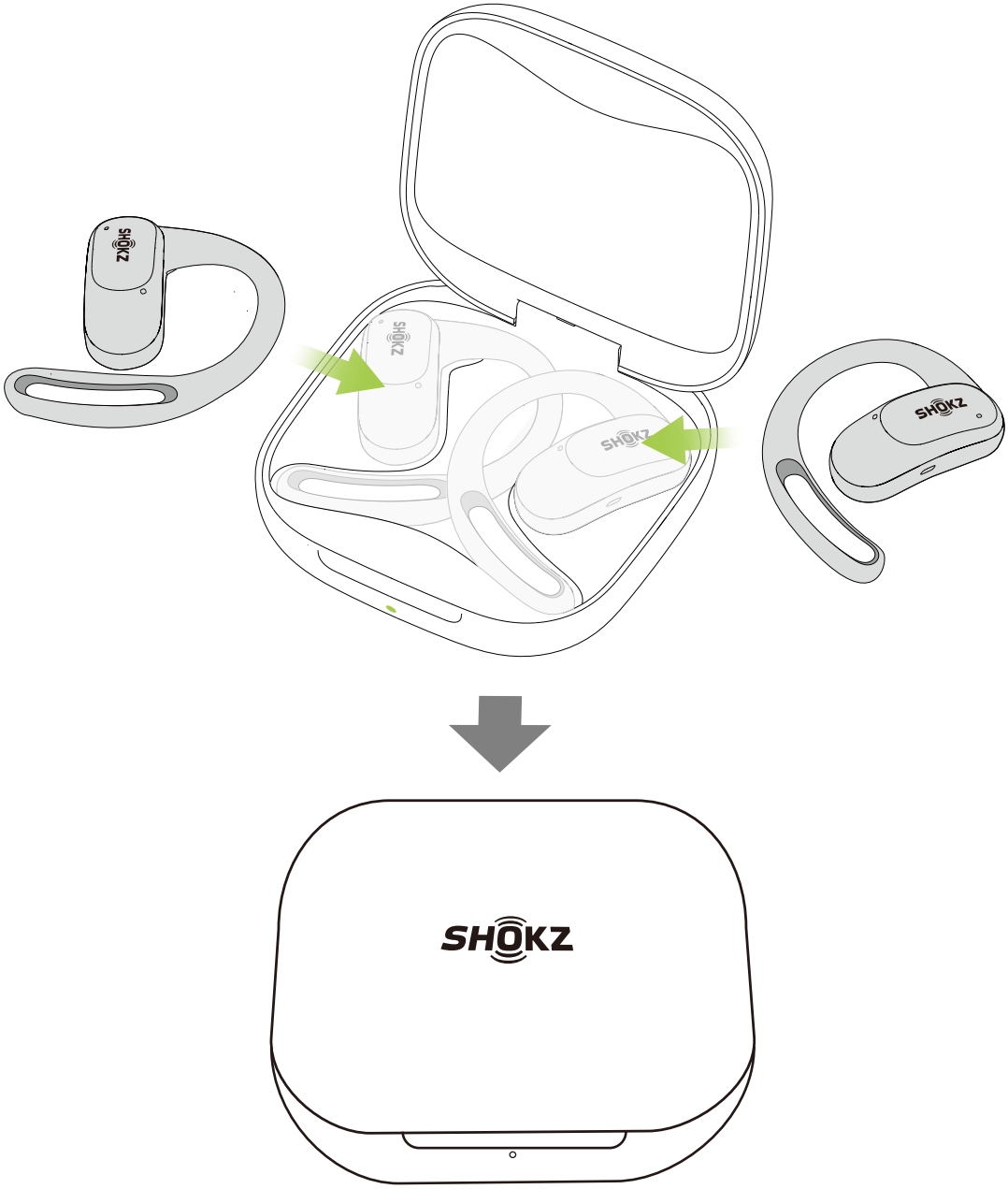
On/Off/Standby



1. On:

When the earbuds are placed in the charging case, opening the case will activate the indicator light and power on the earbuds.

*Note: Closing the charging case after removing the earbuds helps preserve battery life and prevents debris from entering the case.



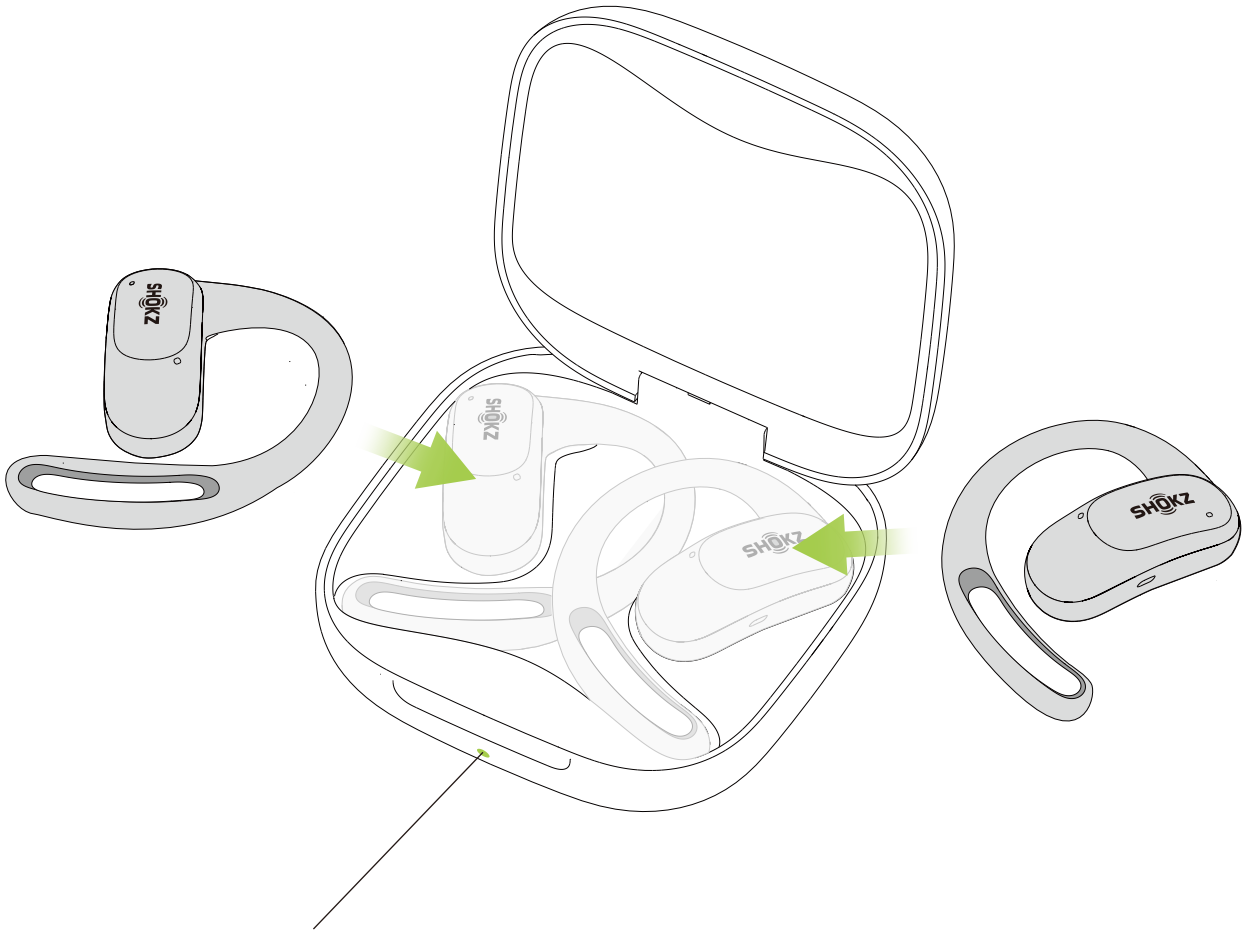
2. Off:

When the charging case is closed with both earbuds inside, they will automatically power off.

3. Standby:

When the earbuds are not placed in the charging case and remain disconnected from Bluetooth devices for 3 minutes, they will enter standby mode to preserve battery life.

Charging the Earbuds

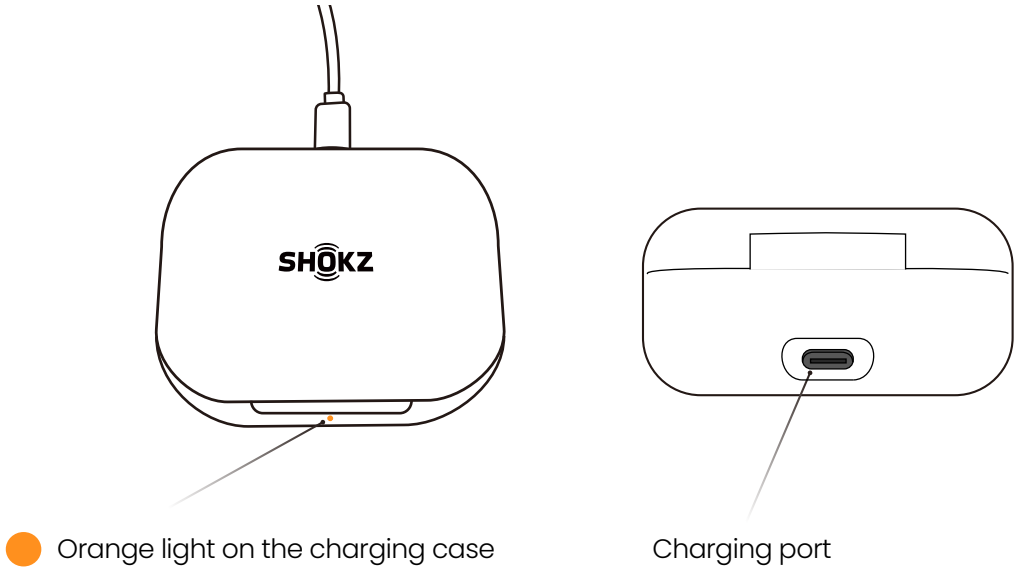


- Green light -High battery level
- Orange light-Low battery level

Place the earbuds into the charging case until they magnetically attach. Close the charging case once the indicator light is on.

*Note: The earbuds will reach full charge after approximately 60 minutes inside the charging case. Ensure that the charging case has sufficient battery level to charge the earbuds.

Charging the Charging Case



Orange light on the charging case

Charging port

Connect the USB-A to USB-C charging cable to the charging case and plug it into a USB-A power supply or certified wall charger. A solid orange light on the charging case indicates that it is currently charging, while a solid green light indicates that the case is fully charged.

*Note:

• The charging case requires approximately 2 hours to reach full charge. It operates using the standard 5V±5A USB voltage. We advise against using high-voltage power sources to charge the earbuds, as this may cause damage.

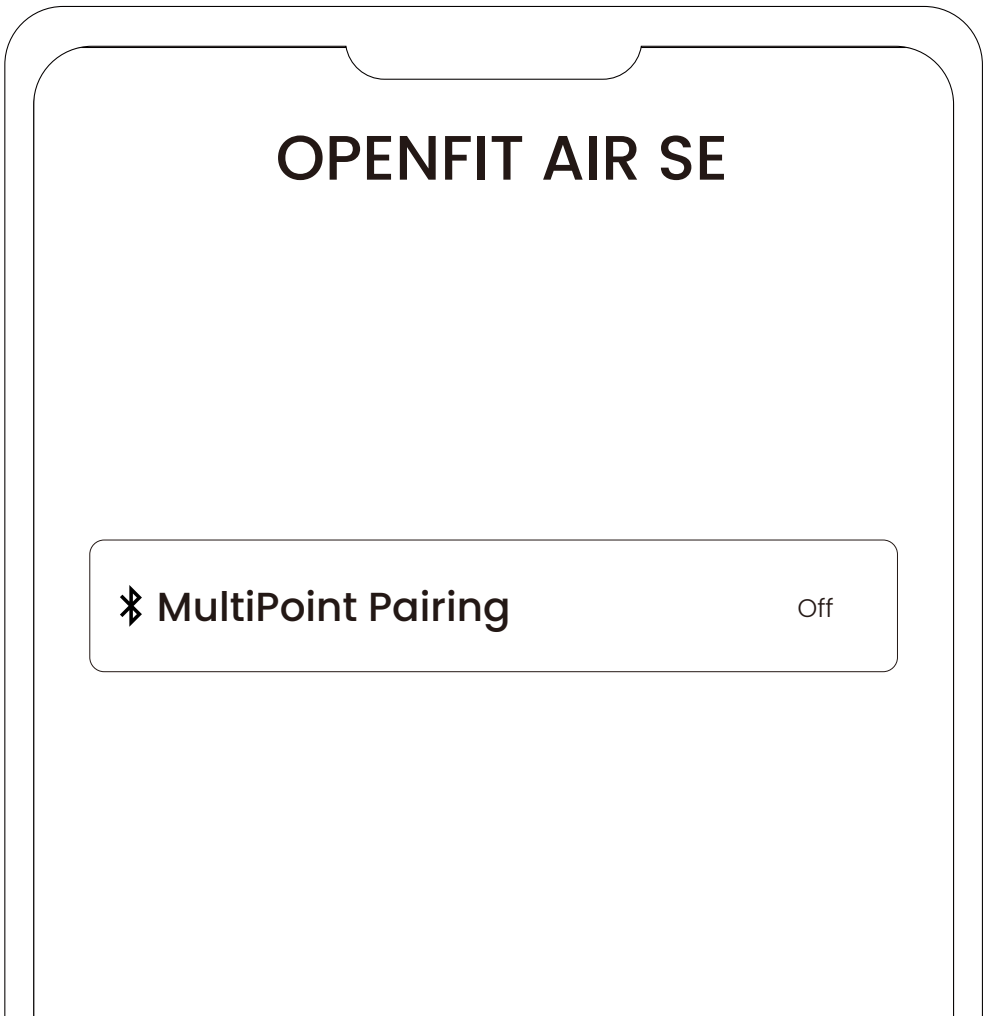
• Before charging, ensure that the charging port is dry and free of liquid residue like sweat. Use a soft, dry cloth to wipe away any moisture or residue from the charging port.

Additional Features

MultiPoint Pairing

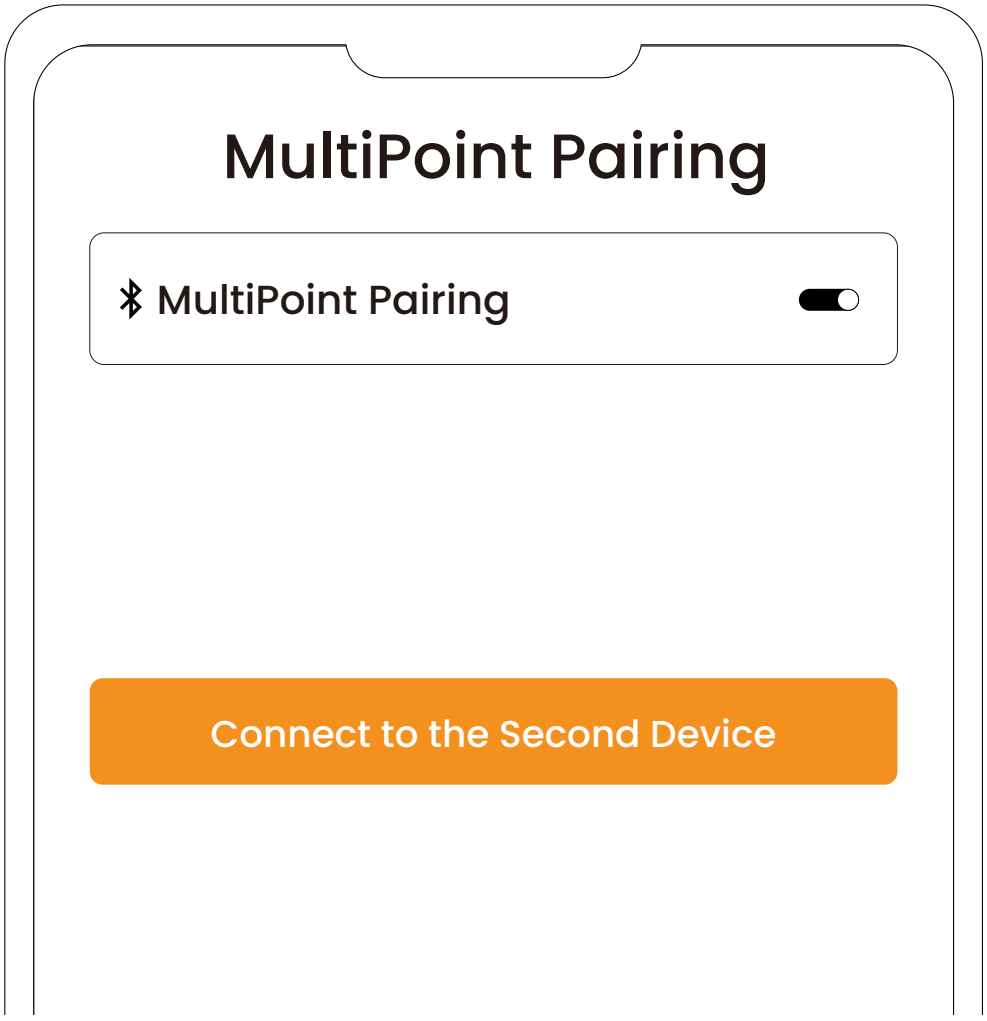
*Please update the Shokz App to the latest version in the App Store. Follow the instructions to update the headphone firmware to the latest version. Ensure that Bluetooth is enabled on your pairing device.

1. Start by selecting “MultiPoint Pairing” in the Shokz App.



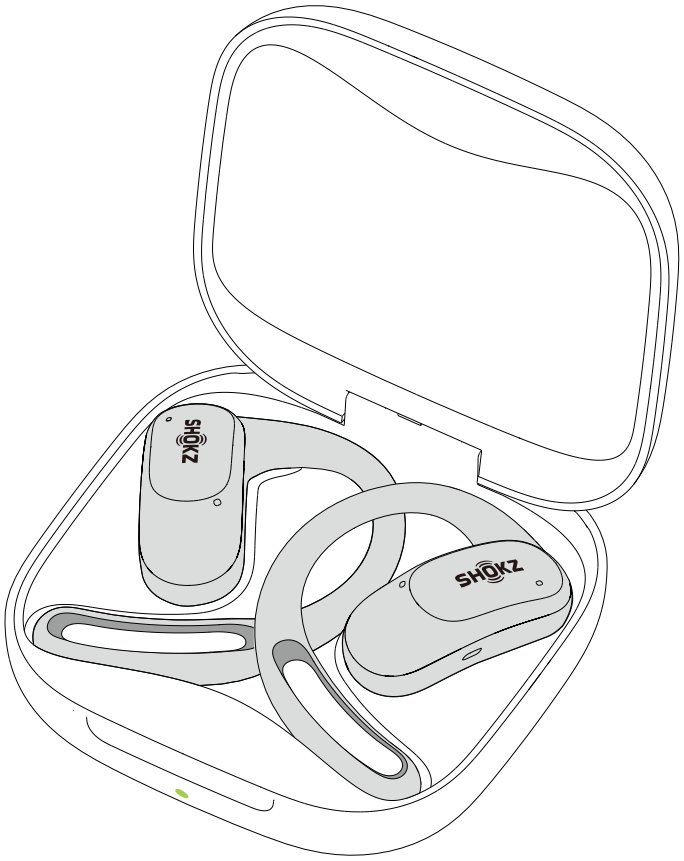
2. On the pop-up page, confirm to open the MultiPoint Pairing function.

3. Select "Connect To The Second Device" and follow the instructions to establish a connection with the second device.



4. Your headphones are now connected to two devices. You can manage their Bluetooth connections conveniently through the Shokz App.

Auto Connect



1. Once the earbuds are powered on, they'll automatically attempt to connect to the last paired device and emit a beep to indicate a successful connection.

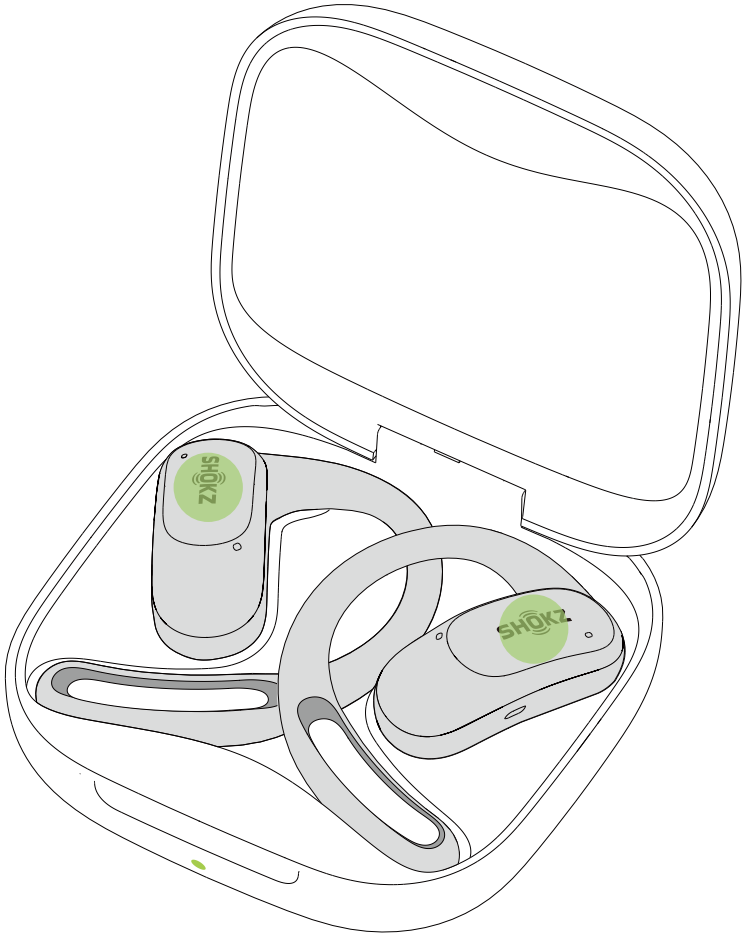
2. While in use, the earbuds may disconnect from the paired device due to connection range limitations. If they come back within range within 3 minutes, they'll re-establish connection with the last paired device automatically, emitting a beep indicating successful reconnection.

3. Should the earbuds re-enter the connectable range after 3 minutes, double-tap either earbud to trigger automatic reconnection.

4. With multipoint pairing enabled, simply double-tap either earbud to reconnect to both devices.

*Please ensure that the paired devices are within the connection range (10m) and powered on. Also, make sure that your desired device has Bluetooth enabled.

Resetting



Resetting the earbuds will clear the list of paired devices and reset all settings.
1. Place both earbuds in the charging case.
2. Press and hold the touch area of both earbuds simultaneously with two fingers for 15 seconds. The indicator will flash orange for five seconds before turning off, indicating that the reset is complete. Next, the indicator will flash orange and green, indicating that the earbuds have entered pairing mode.

Maintenance

Cleaning

1. Earbuds:

• Use a soft, clean, dry cloth to wipe the earbuds.
• When cleaning the earphone mesh, gently brush away dirt and earwax with a dry cotton swab, then wipe with a soft cloth.
*Please note:
• Ensure the earbuds are powered off and disconnected from all devices before cleaning.
• Do not wash the earbuds with water or use ultrasonic cleaning.
• Prevent liquid from entering any openings of the earbuds.
• Do not use abrasive cleaners, high-concentration chemicals, alcohol, or acetone solvents, as they may cause damage, deformation, or discoloration.
• Avoid using sharp or abrasive objects.

2. Charging Case:

• Use a soft, clean, and dry cloth to wipe the exterior of the charging case.
• Use a clean, dry, soft brush to remove any debris from the charging interface.
• Gently wipe the charging contact surface inside the charging box using a clean and dry cotton swab.
*Please note:
• Ensure the charging case is powered off and disconnected from all devices before cleaning.
• Avoid using abrasive materials to clean the charging case.

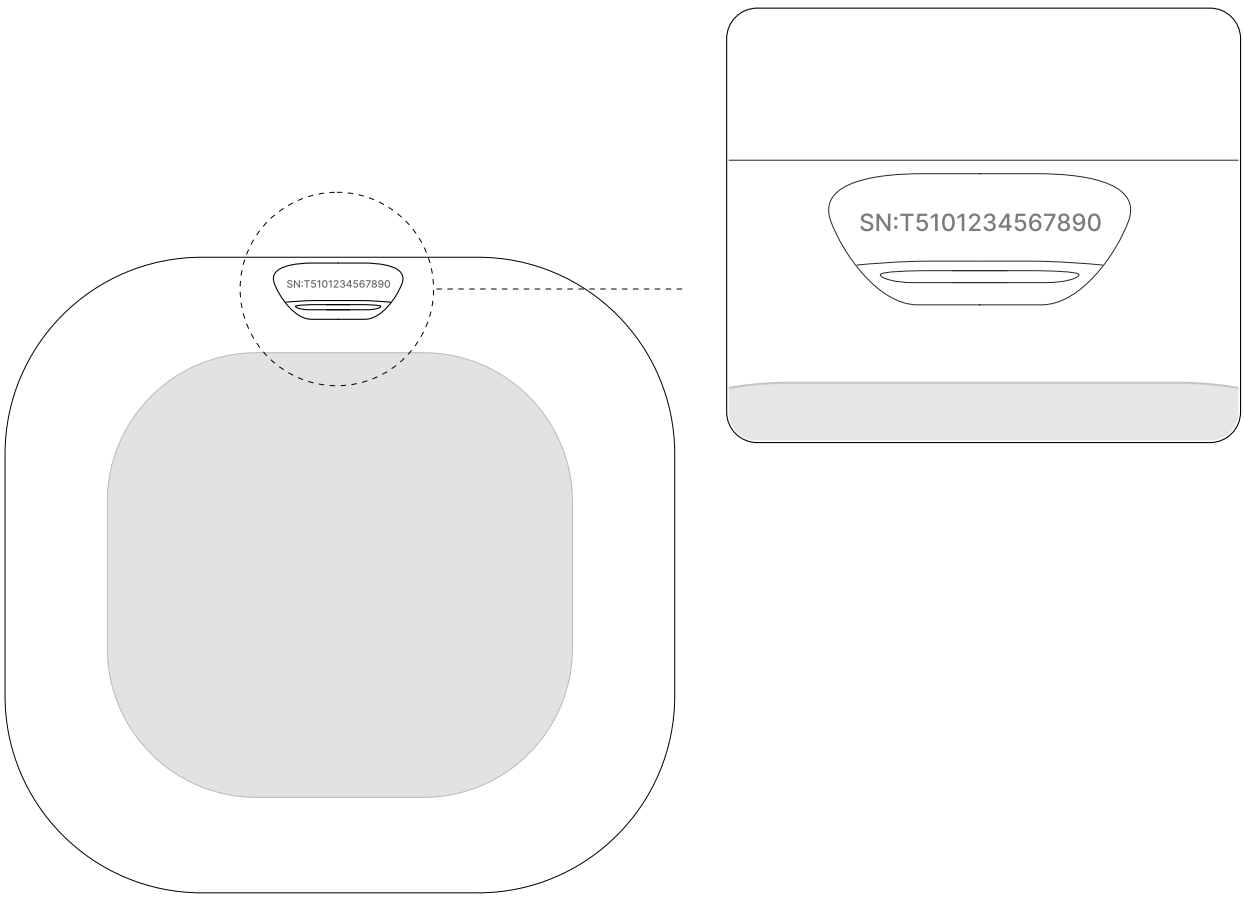
IP rating

Tested under controlled laboratory conditions, the earbud components of this product are rated to withstand splashes at an IP54 level according to the IEC 60529 standard.

*Please note:
• The IP54 dust and water-resistant rating applies solely to the earbuds, not the charging case.
• The splash-proof feature is subject to degradation with regular use.
• Do not immerse the product in water, and avoid prolonged exposure to wet conditions. Do not use it during activities like swimming, water skiing, surfing, or other water sports.
• In the event of accidental water exposure, promptly wipe the product and accessories dry, then allow them to air dry in a cool, ventilated area. Do not use or charge until completely dry.

After-Sales Service

Serial Number Location



The product serial number is located on the barcode of the packaging and warranty card. Additionally, the charging case includes a serial number printed next to the charging port.

Warranty

Your headphones are covered by a warranty. Visit our website at https://shokz.com/pages/warranty-return for details of the limited warranty

SHOKZ