

OPENFIT SE

User Guide

T910

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APP

APP



Shokz



Download the Shokz App

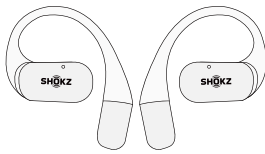
The Shokz App supports customized EQ modes, custom touch functions, firmware updates, and other functions! Define your sound the way you want. Download the Shokz App now to enjoy the best experience.

Android users: Please use your mobile browser to scan the QR code and download the app.

* Availability is limited by region. Go to userguide.shokz.net/OpenFitSE for more information.

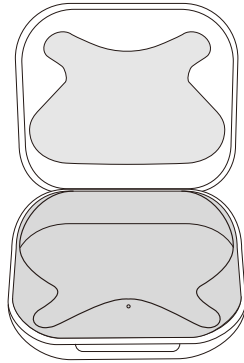
In the Box

In the Box



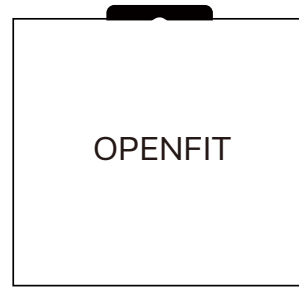
OpenFit SE

True Wireless Earbuds*2



OpenFit SE

Charging case*1



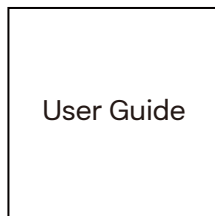
OpenFit SE

Packing Box*1



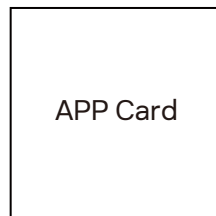
USB-C

Charging Cable*1



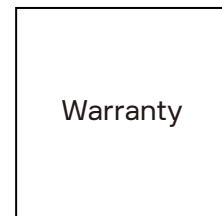
User Guide

User Guide & Legal Statement *1



APP Card

App Card*1



Warranty

Warranty Card*1

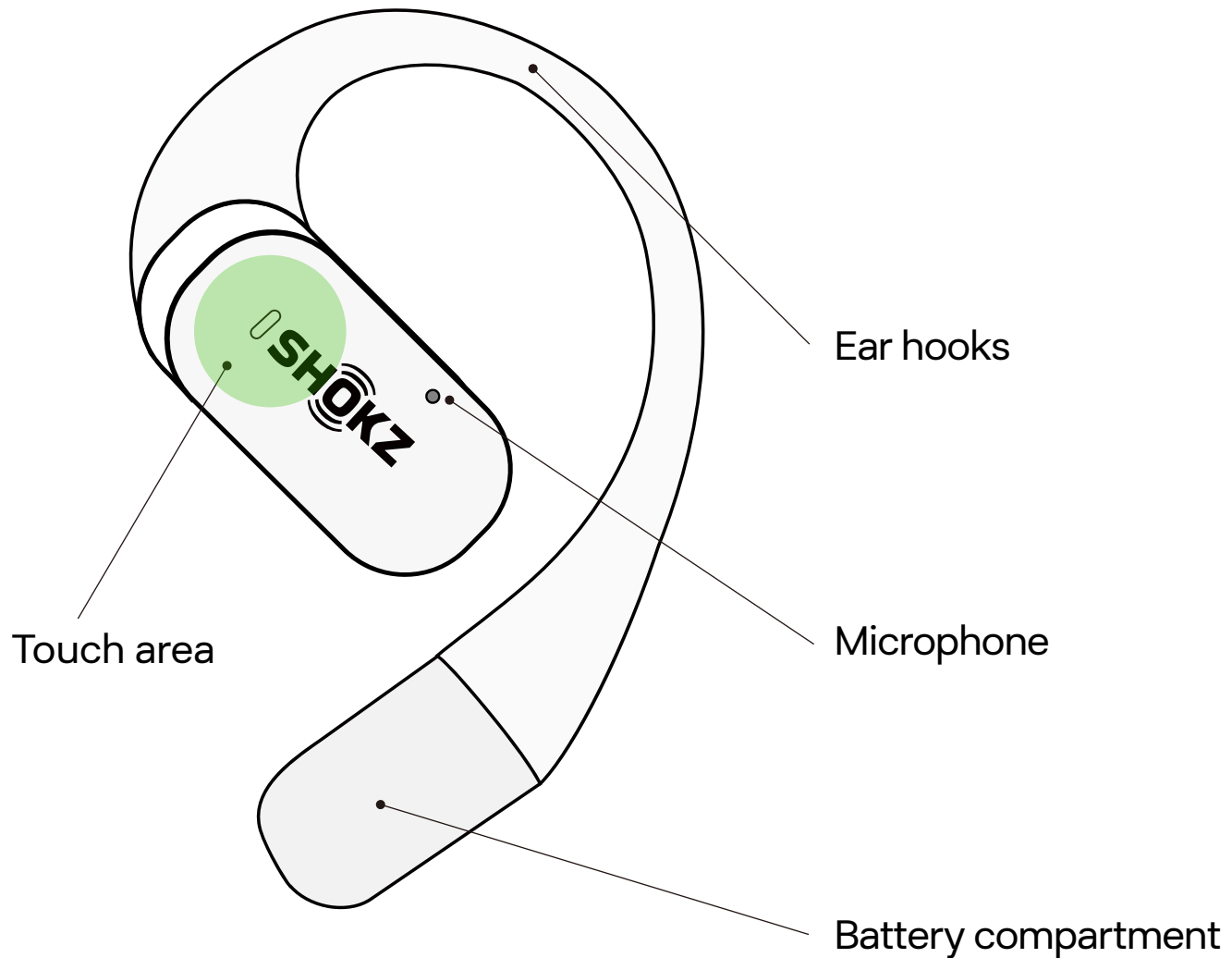
(versions vary by region)

Do not use the product if any of the above items are missing or the product is damaged. Please contact your dealer, or reach out to us immediately.

(See Section: After-Sales Service-Contact Us)

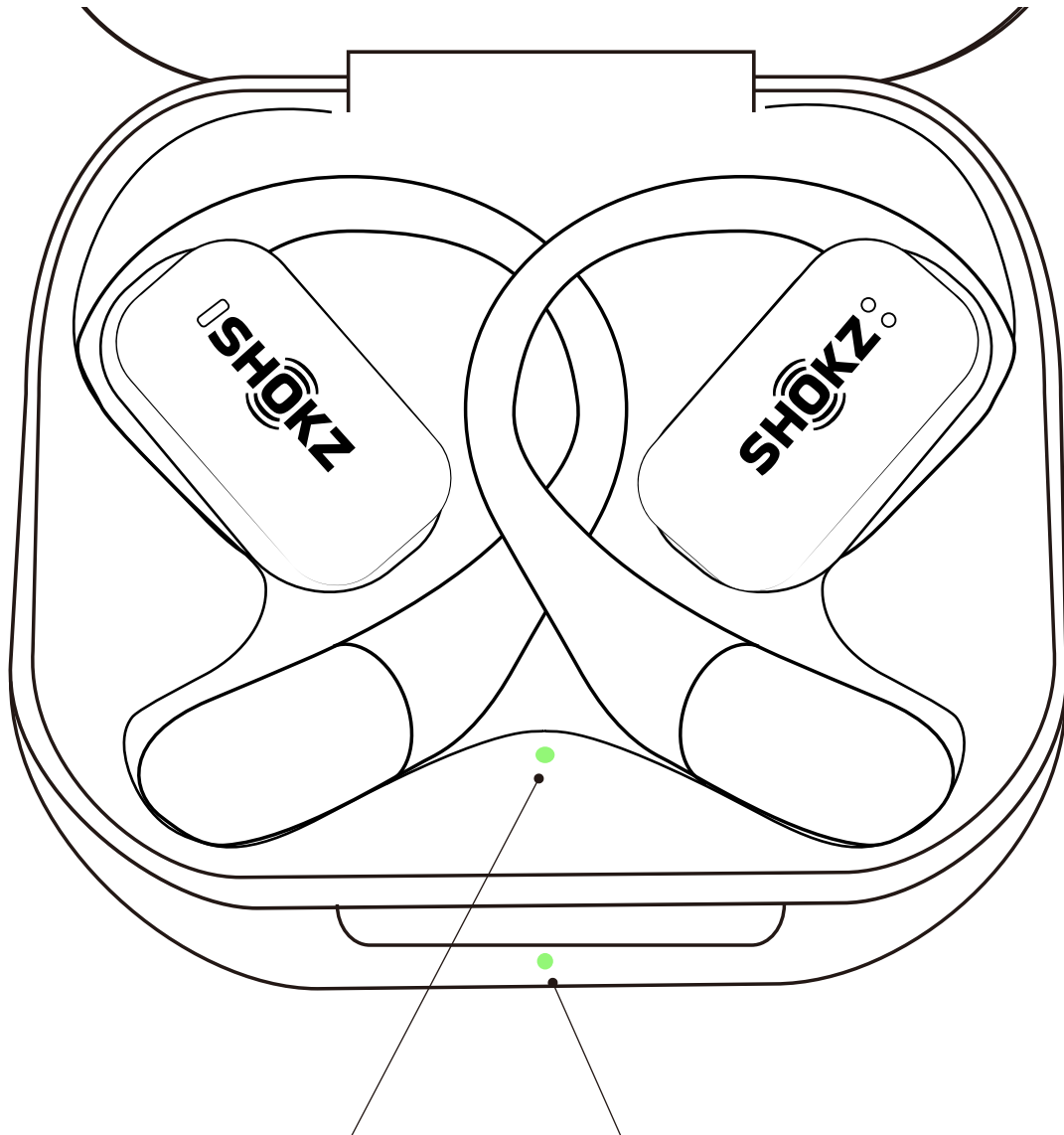
Wear & Use

Earbud Diagram



*The protrusion of the touch area is the effective position of the touch button.

Earbud Case



Charging case Internal Indicator LED

Charging case External Indicator LED

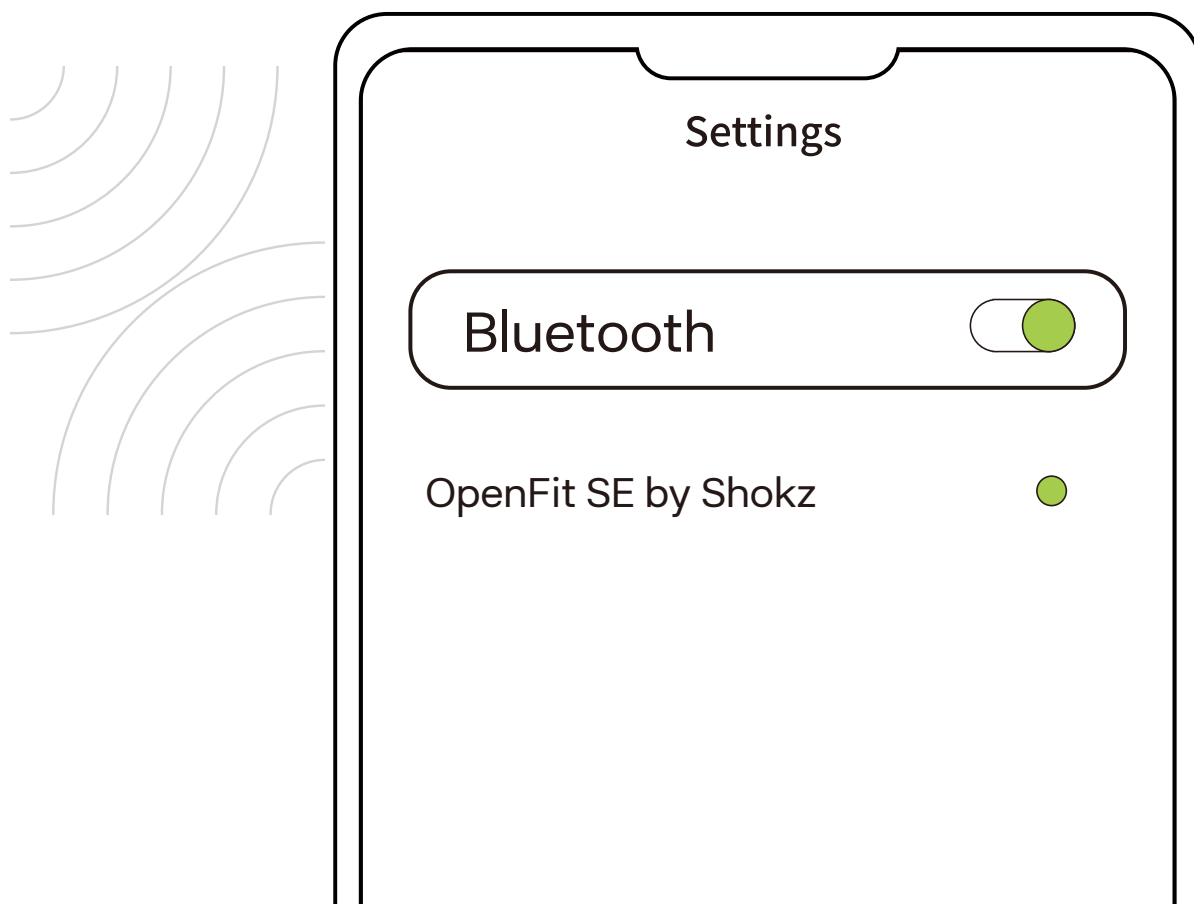
Pairing



When using for the first time: Open the charging case to immediately enter Bluetooth pairing mode, with the indicator lights in the case flashing orange and green.

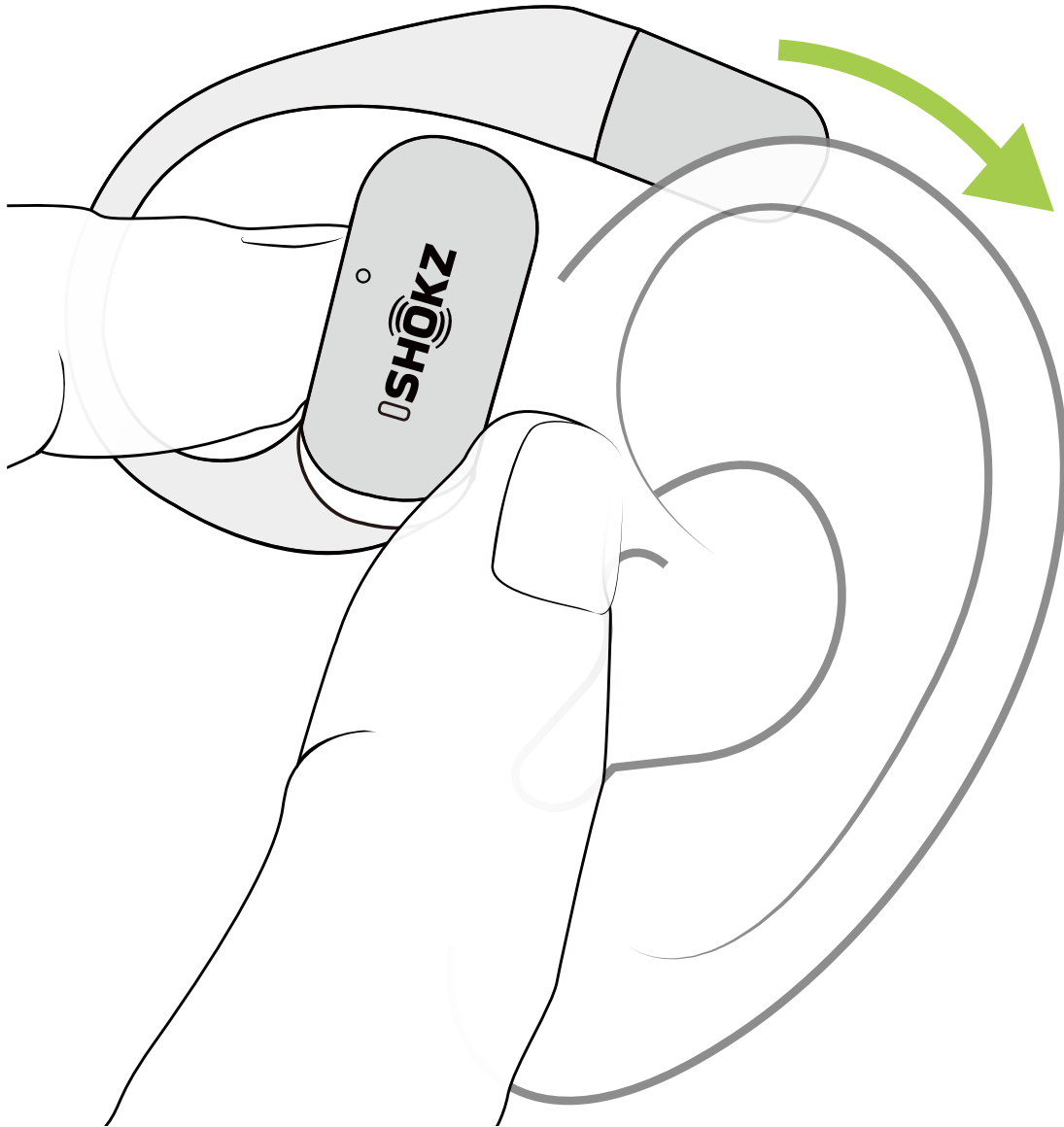
For subsequent pairings:

1. Place both earbuds into the charging case;
2. Press and hold the touch area of the earbuds with two fingers simultaneously until the indicator lights flash orange and green, which indicates the earbuds have entered pairing mode;



3. Enable the Bluetooth function and select "OpenFit SE by Shokz." The device will display the successful pairing when complete.

Wearing



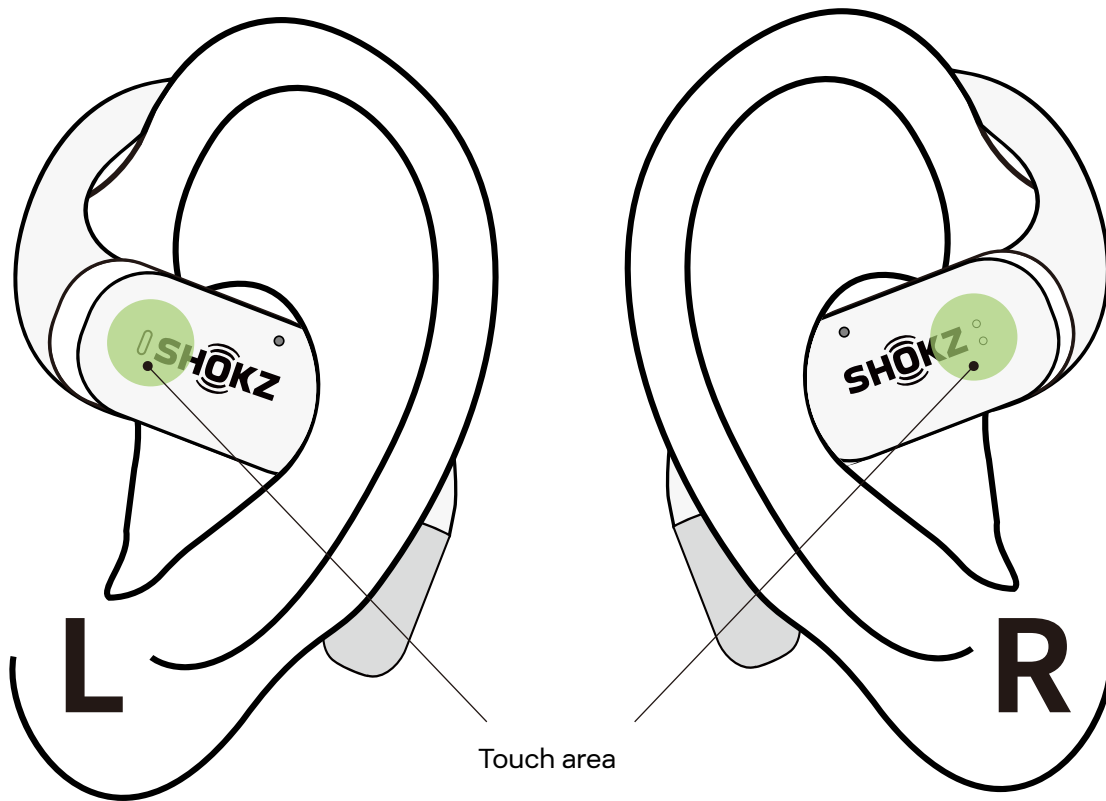
1. Take the earbuds out of the charging case;
2. Hold them just above your ears;



3. Rotate the ear hooks downward along the auricle of the ear to achieve proper positioning;
4. Complete insertion.

Touch Control

Music Control



L or R

Double-tap either earbud.



▶|| Play/pause music

Volume control:
Use the volume control button on the paired Bluetooth device.

L



R



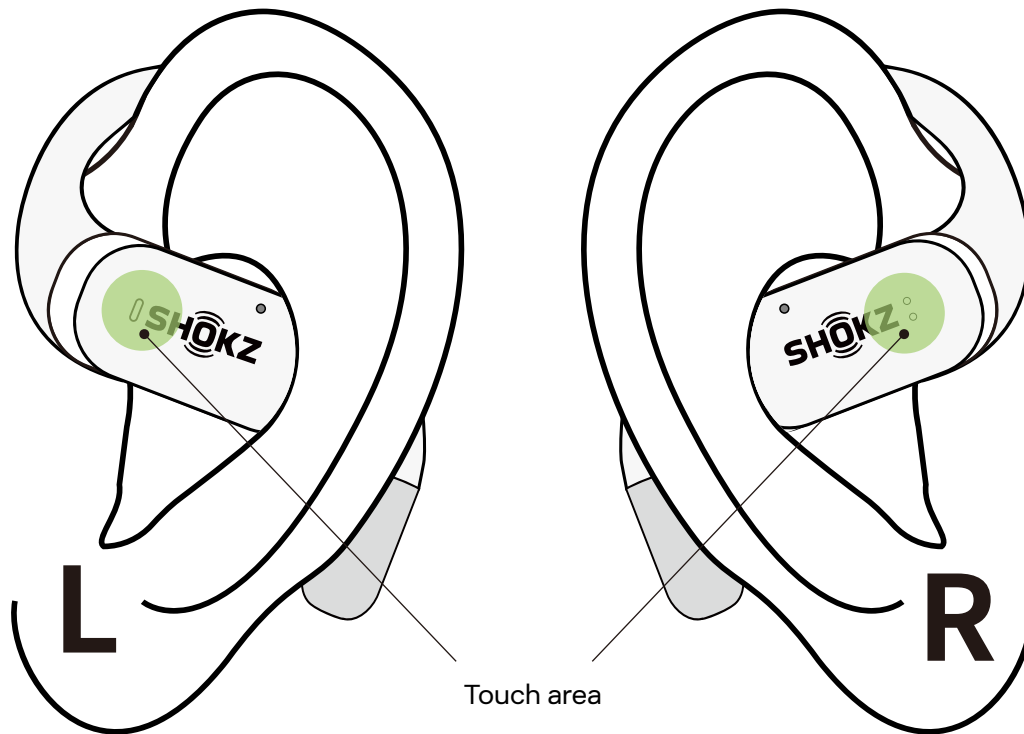
◀◀ Previous track

Tap and hold the left earbud for 3 seconds.

▶▶ Next track

Tap and hold the right earbud for 3 seconds.

Call Control



L or R



Answer a call ● ●
Double-tap either earbud



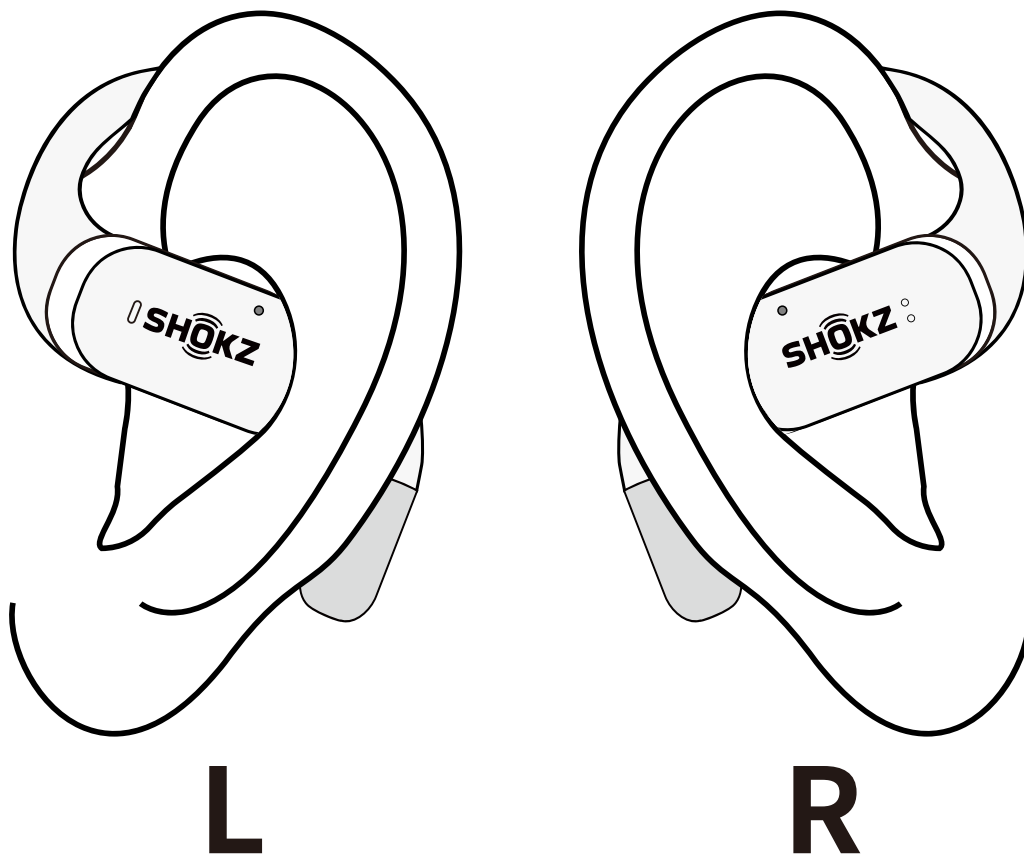
End a call ● ●
Double-tap on either earbud



Reject a call ○
Tap and hold either earbud

Call volume adjustment:
Use the volume control button on the paired Bluetooth device.

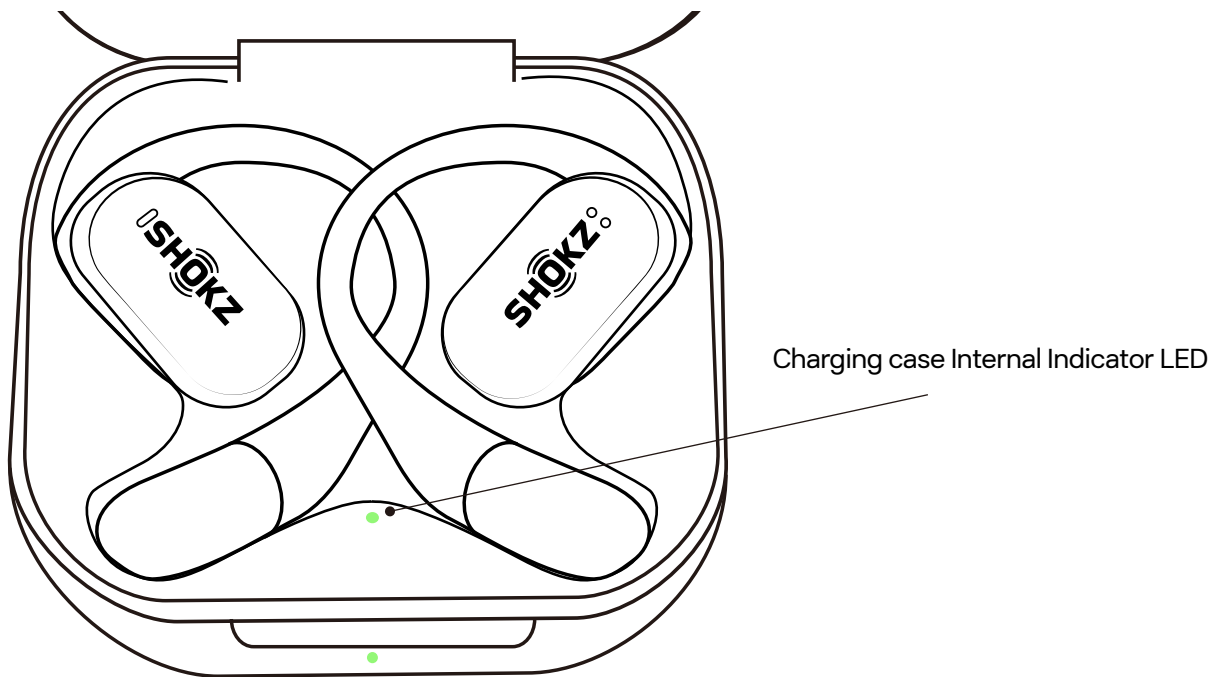
Single Earbud Control



Both earbuds support independent use for mono music or calls. When used alone, the earbud retains the function of its current button. (Refer to music control on Page 11 and call control on Page 12)

Indicator LED

Charging Case Internal Indicator LED



The earbud state indicator is located between the two earbuds in the charging case, informing the state of charge of the earbuds.

High battery level	When opening, the green light goes off after 5 seconds.
Low battery level	When opening, the orange light goes off after 5 seconds.
Pairing	The indicator lights flash orange and green.
Factory data reset	The orange light goes off after 5 seconds.

* Note: When two earbuds are in the charging case, the LED will indicate the battery of the one with the lower battery level.

Charging Case External Indicator LED



Charging case External Indicator LED

The earbud state indicator is located at the opening of the charging case, informing users of its charging state.

When connected to an external power supply

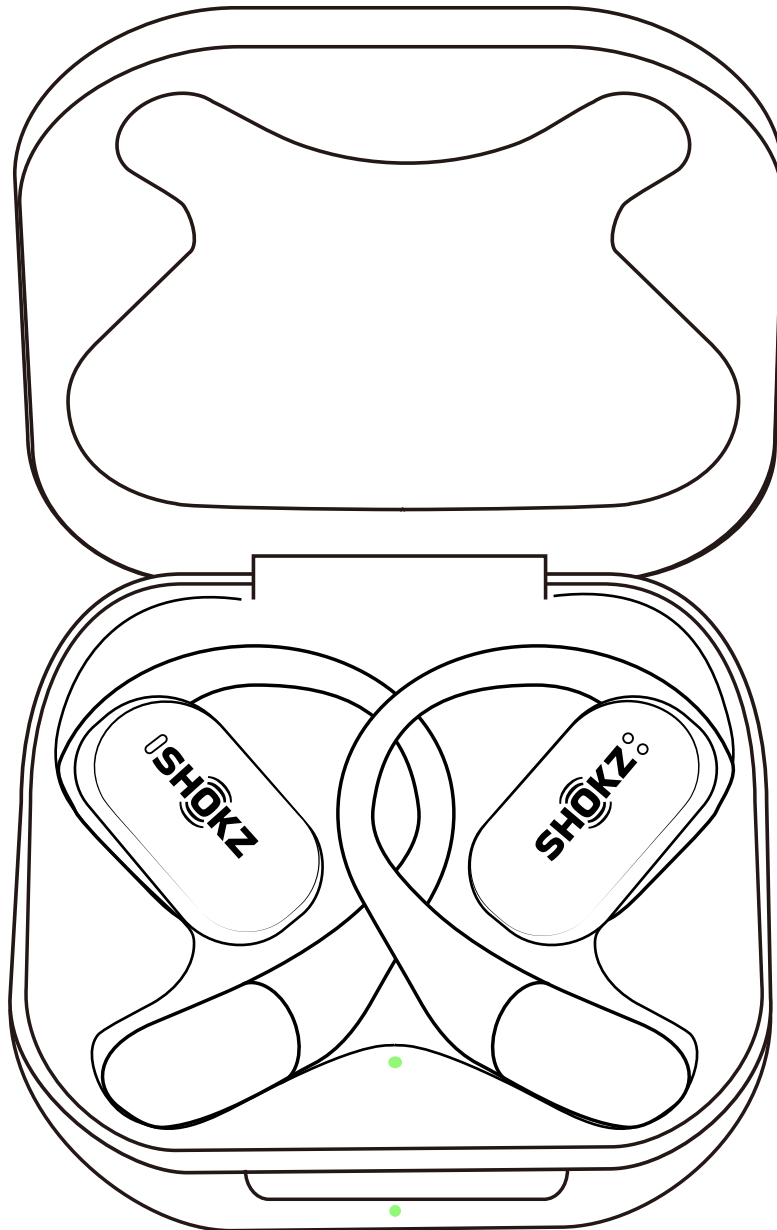
Charging	The orange light stays on
Charging completed	The green light stays on

When not connected to an external power supply

High battery level of charging case	When the charging case is open or closed, the green light is off after 5 seconds
Low battery level of charging case	When the charging case is open or closed, the orange light is off after 5 seconds

Power Source

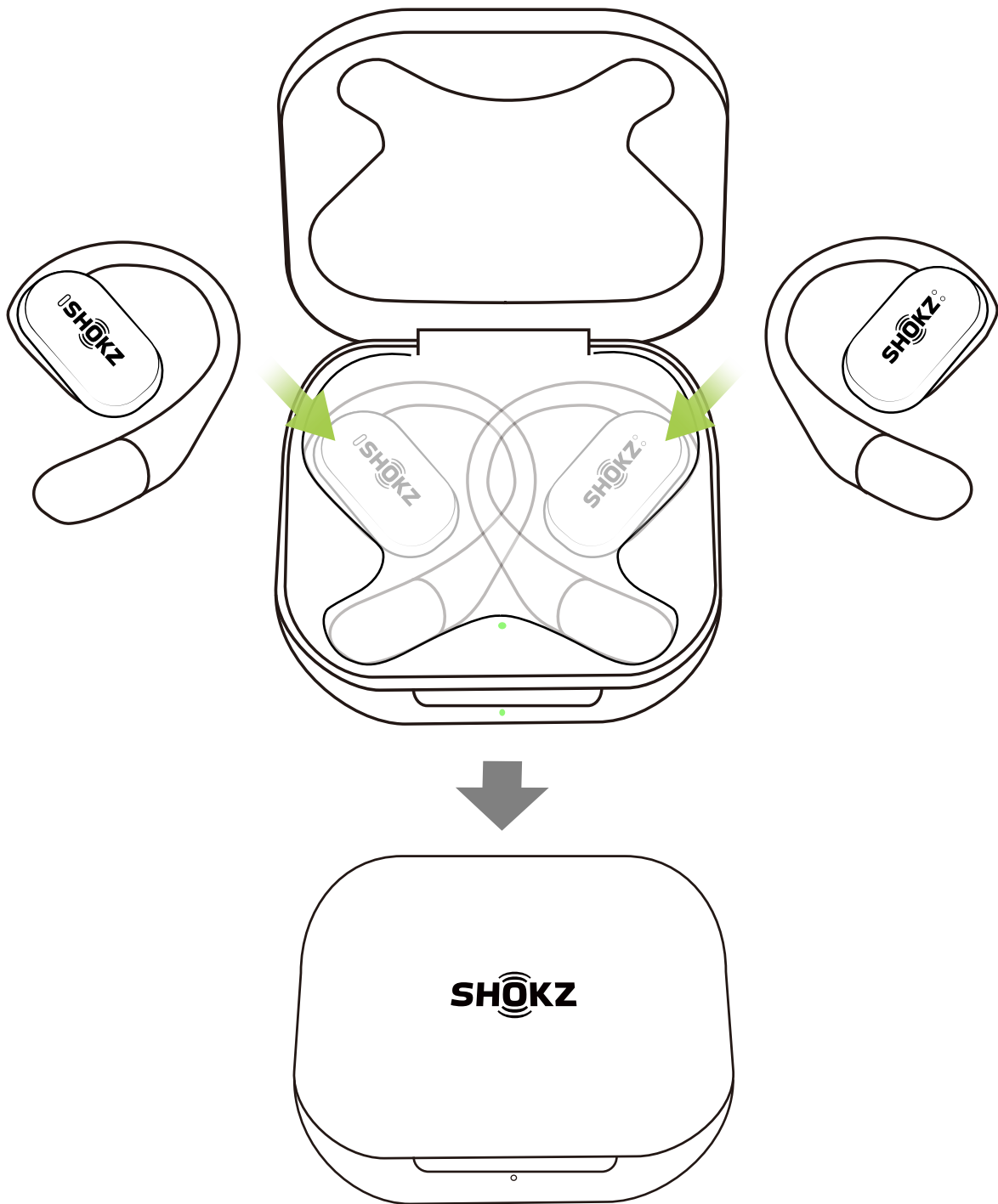
On/Off and Standby



1. On

If the earbuds are in the charging case when opened, the earbuds will be powered on, the state indicators of the earbuds and the charging case will be on, and the earbuds will be on.

*Note: Closing the charging case after removing the earbuds will help maintain the battery level and prevents debris from falling into the box.



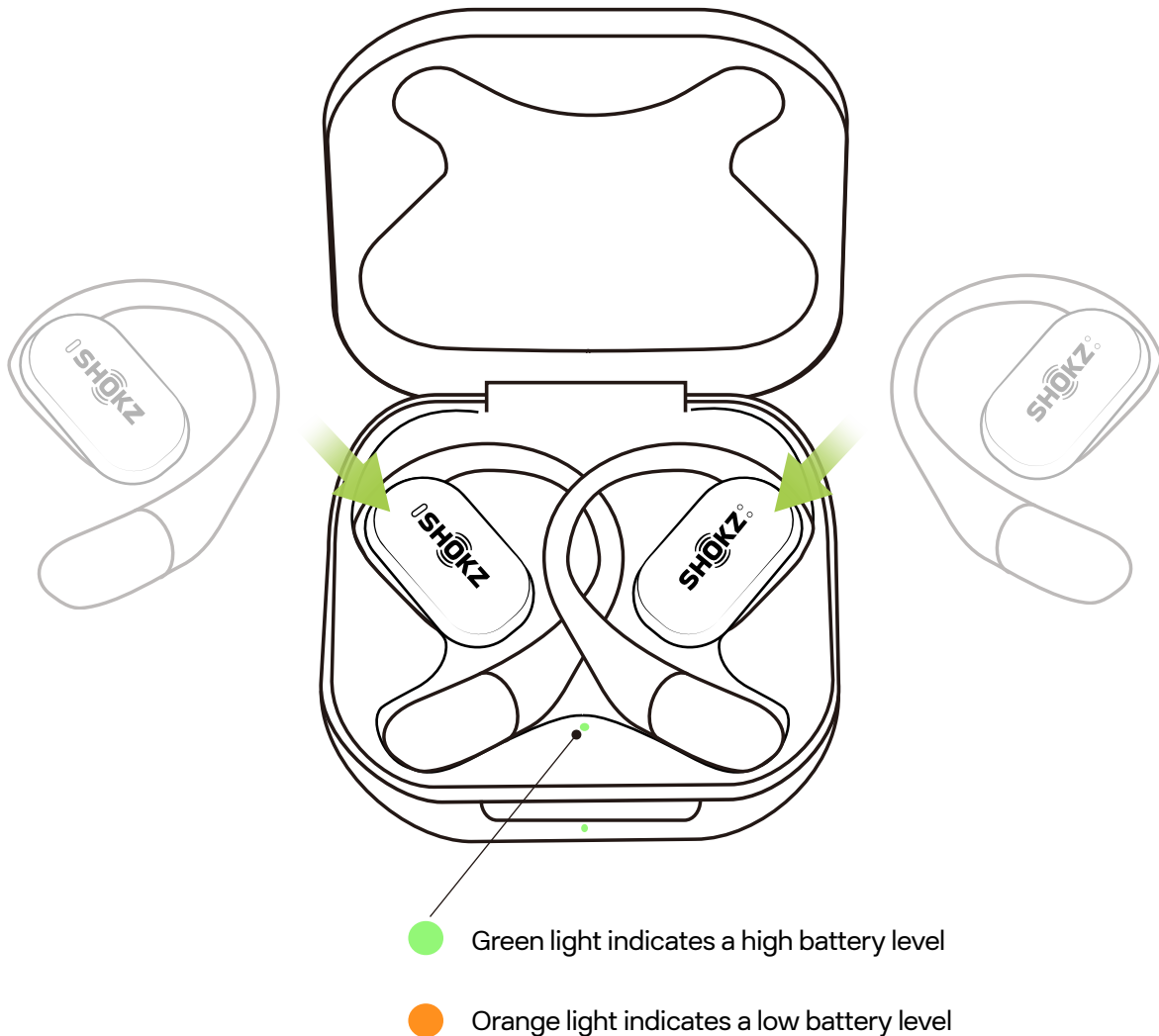
2. Off

When the charging case is closed after the two earbuds are placed inside, the earbuds will be switched off.

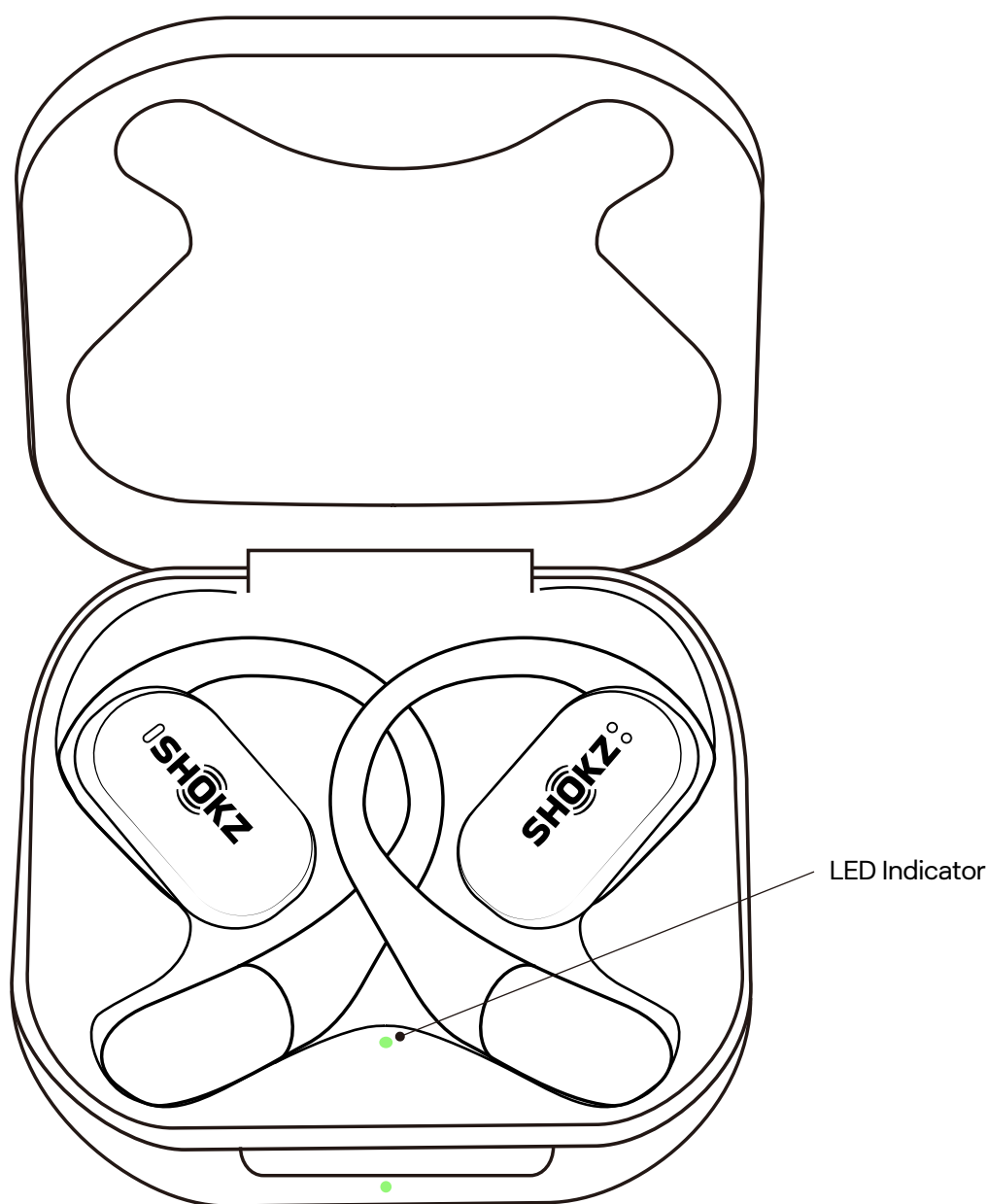
3. Standby

When the earbuds are not in the charging case and are not connected to the device for 3 minutes, the earbuds will switch to standby mode to reserve earbud battery power.

Charging the Earbuds



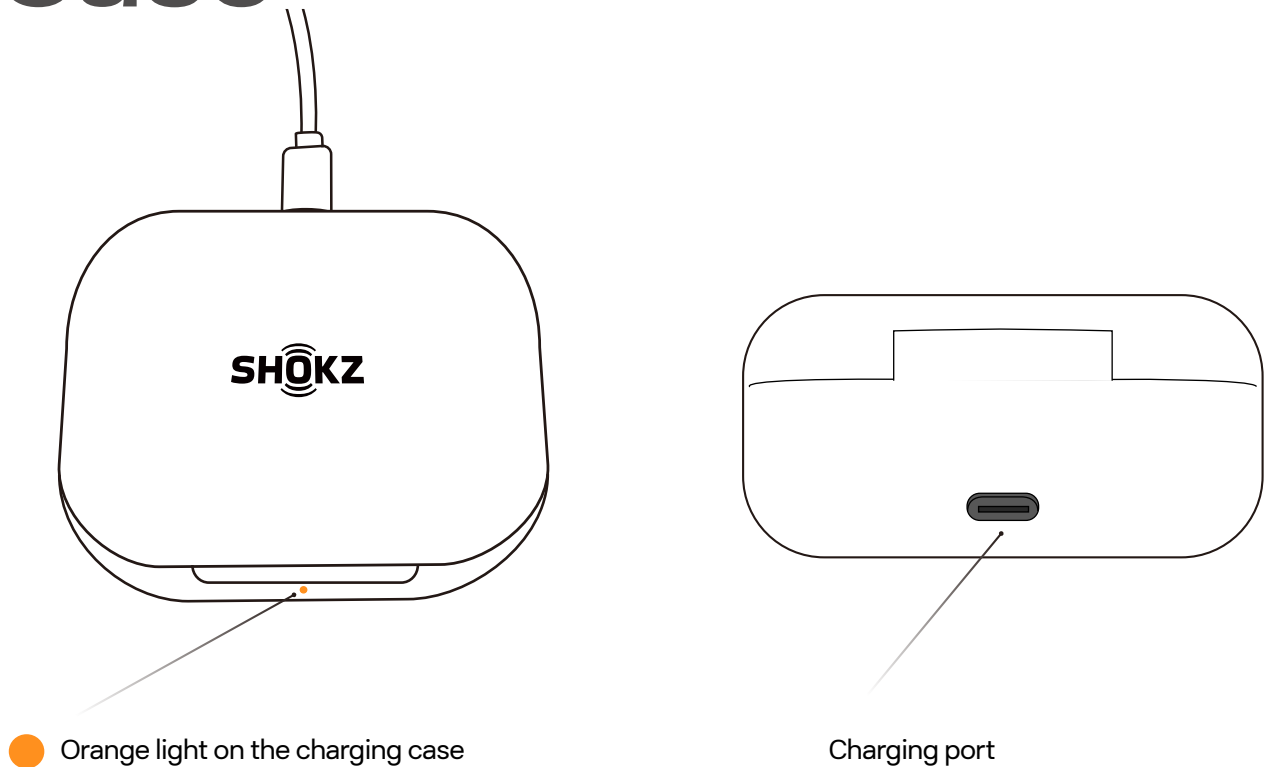
Place the earbuds in the charging case until they are magnetically attached. The charging case can be closed when the indicator light of the earbuds is on.



***Please note:**

- The LED indicator in the charging case will show the state of charge of the earbuds in the charging case. A green light indicates a high battery level, while an orange light indicates low. If both of the earbuds are in the charging case, the LED indicator will indicate the state of charge of the earbud with the lower battery level.
- The earbuds will be fully charged after approx. 60 minutes in the charging case. The charging case needs to have a sufficient battery level to charge the earbuds.

Charging the Charging Case



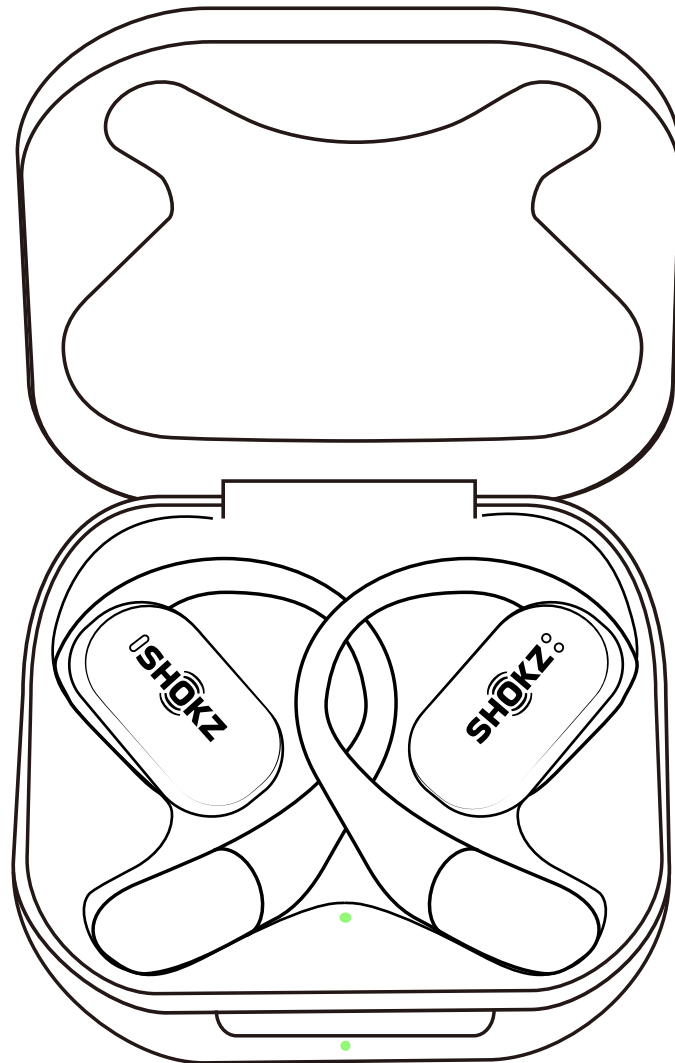
Insert the USB-A to USB-C charging cable into the charging case and USB-A power supply or certified wall charger. A solid orange light on the charging case indicates that the charging case is charging. A solid green light indicates the charging case is fully charged.

Please note:

- It takes approx. 2 hours for the charging case to be fully charged. The charging case uses the standard $5V\pm 5A$ USB voltage. Using a high-voltage power source to charge the earbuds is not recommended. It may also take longer to charge the charging case with a third-party charging cable.
- Before charging, ensure that the charging port is dry and free of liquid residue like sweat. Use a soft dry cloth to wipe any liquid residue from the charging port.

Additional Features

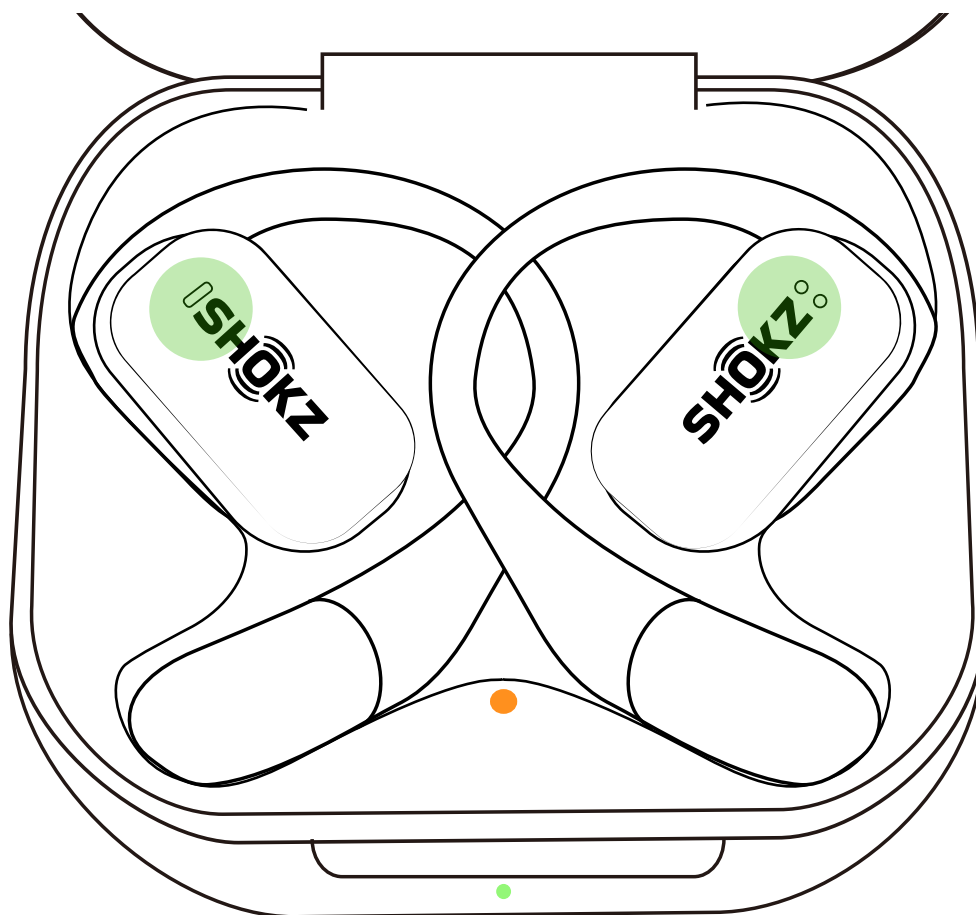
Auto Connect



1. When the earbuds are on, they will automatically try to connect to the most recently connected device and issue a prompt when the connection is successful.
2. During use, the earbud may disconnect from the paired device due to limitations of connection range. If the earbud automatically re-connects within 3 minutes, it will issue a prompt.

*The paired devices must be within connection range (10m) and must be powered on. Make sure your intended device has Bluetooth enabled.

Resetting



Resetting the earbuds will clear the list of paired devices and reset all settings.

1. Place both earbuds in the charging case.
2. Press and hold the touch area of two earphones for 15 seconds simultaneously. The orange light in the box will flash for 5 seconds and then go out, indicating that the reset is complete. At this time, the status light in the charging box will flash alternately orange and green, which can be used directly for pairing.

Maintenance

Cleaning

1. Earbuds:

It is recommended to use a soft and clean dry cloth to clean the earbuds. When cleaning the earphone mesh, gently brush away dirt and earwax with a clean and dry cotton swab, then wipe with a soft cloth.

*Please note:

- Before cleaning and maintenance, please stop using the earbuds and disconnect all connections with other devices.
- This product does not support washing with water. Do not wash the earbuds directly with water or use ultrasonic cleaning.
- Do not allow liquid to enter any opening of the earbuds.
- To avoid damage, deformation, and discoloration of the earbuds, please do not use an abrasive cleaner or spray, high-concentration cleaner, chemical cleaner, alcohol, or acetone solvent for cleaning. Do not use any sharp or abrasive objects.

2. Charging Case:

It is recommended to clean the charging case with a soft and clean, dry cloth. Use a clean, dry, soft brush to remove debris from the charging interface. Use a clean and dry cotton swab to wipe the charging contact surface of the charging box gently.

*Please note:

- Before cleaning and maintenance, please disconnect the charging case from the charging cable.
- Do not use abrasive items to clean the charging case.

IP Rating

Tested under controlled laboratory conditions, the earphone part of this product can prevent splashing at an IP54 level under IEC 60529 standard.

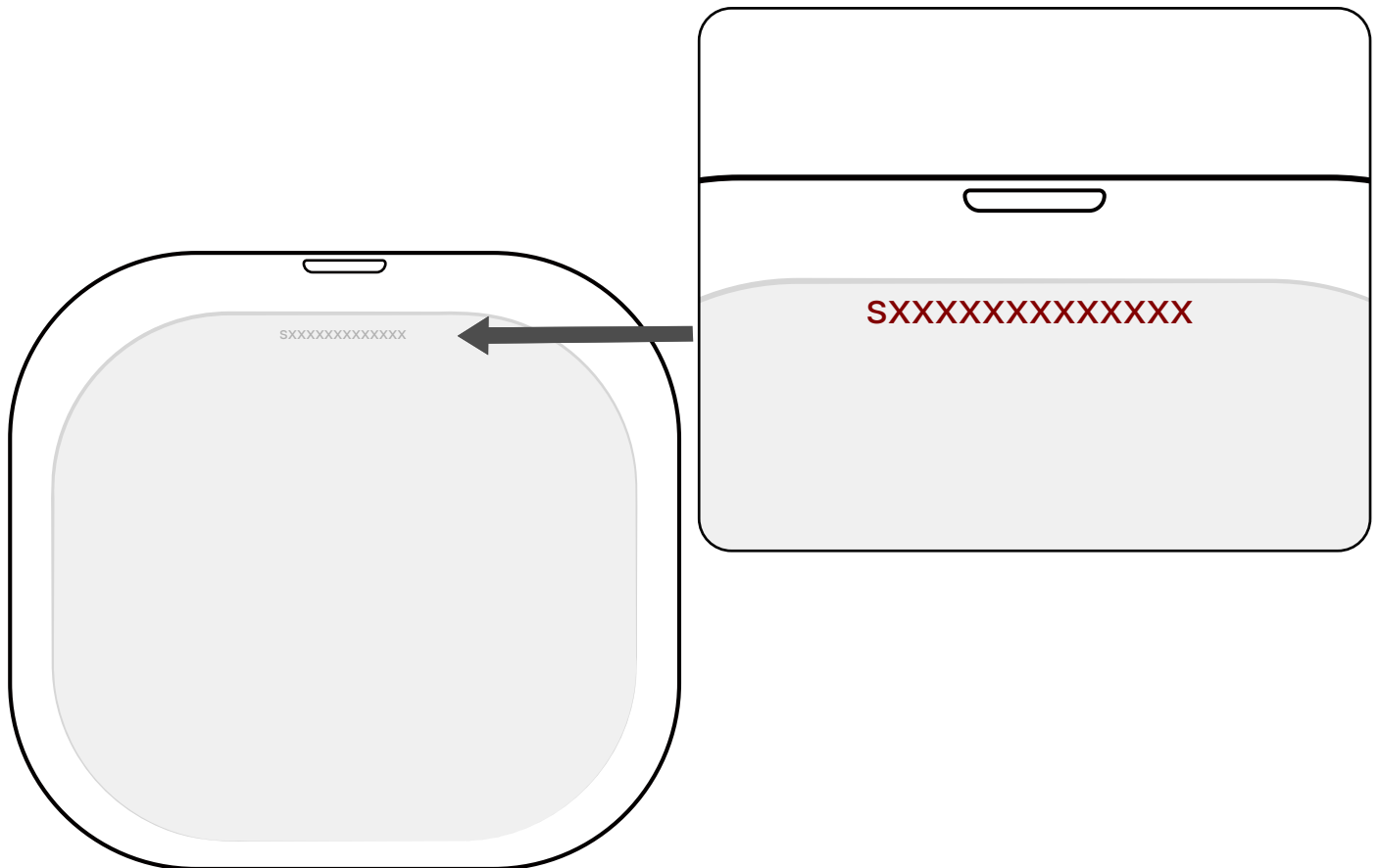


*Please note:

- IP54 dust and water-resistant conditions only apply to the earphone body, not the charging case.
- The splash-proof function is not permanent and may decrease with daily use.
- Do not immerse this product in water or expose it to wet environments for extended periods, or wear when swimming, water skiing, surfing, or other water sports.
- If this product and its accessories are accidentally contaminated with water, please wipe them as soon as possible and place them in a ventilated and cool place for drying. Do not use or charge until completely dry.

After-Sales Service

Serial Number Location



The product serial number has been indicated on the bar code of the packaging and warranty card.
The charging case also has a serial number printed on the bottom.

Warranty

Your headphones are covered by a warranty. Visit our website at <https://shokz.com/pages/warranty-landing> for details of the limited warranty.

SHÖKZ