

OpenMeet 2

User Guide

SHOKZ C620

Shokz App



Download for iOS



Download for Android



Download the Shokz App to your phone for additional features, the latest updates, and technical support.

*Note for Android users: scan the QR code through your mobile browser to start the download.

*Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google LLC.

Shokz Connect



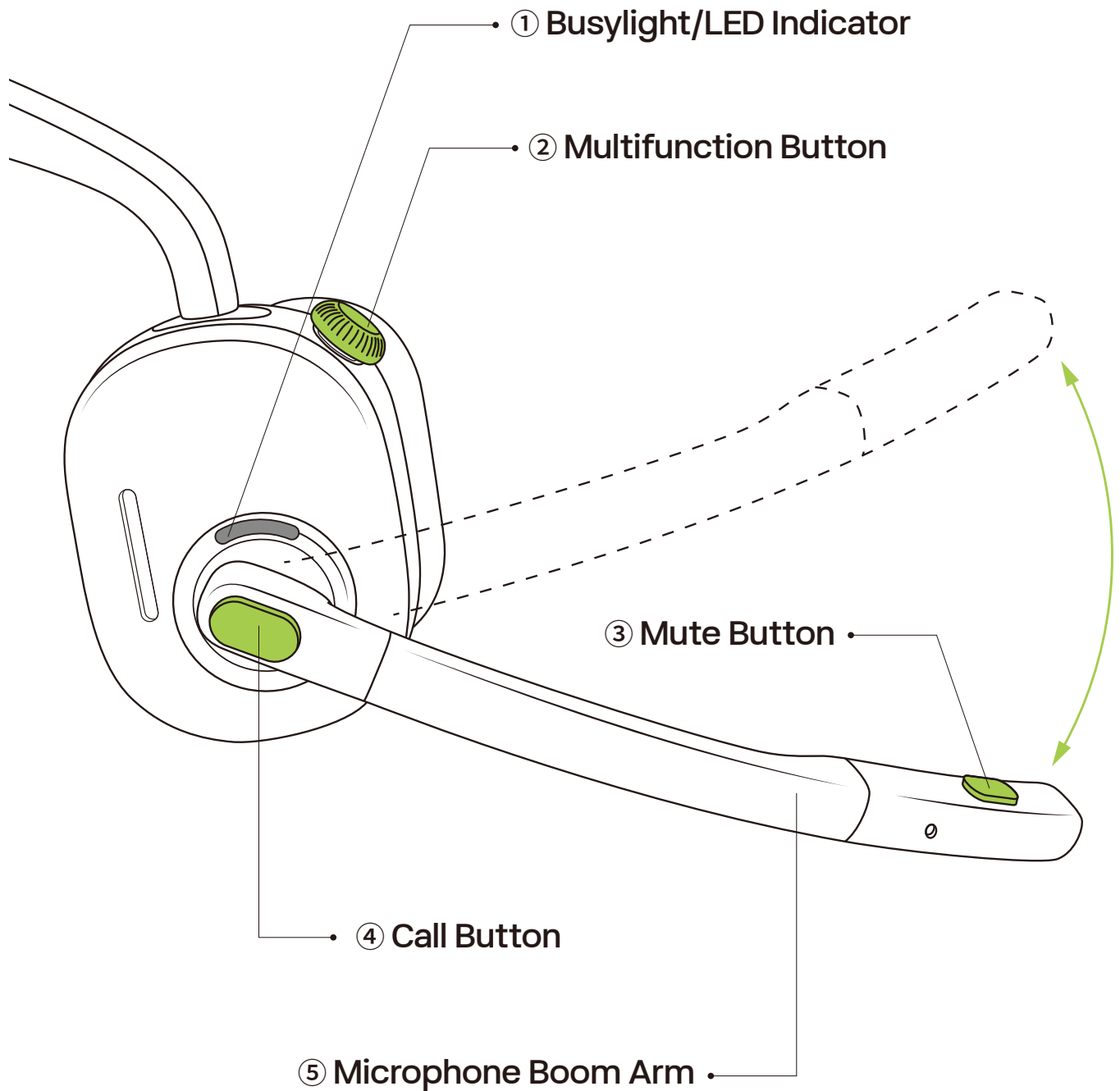
Visit pro.shokz.com and download Shokz Connect to your computer for additional features, the latest updates, and technical support.

Contents

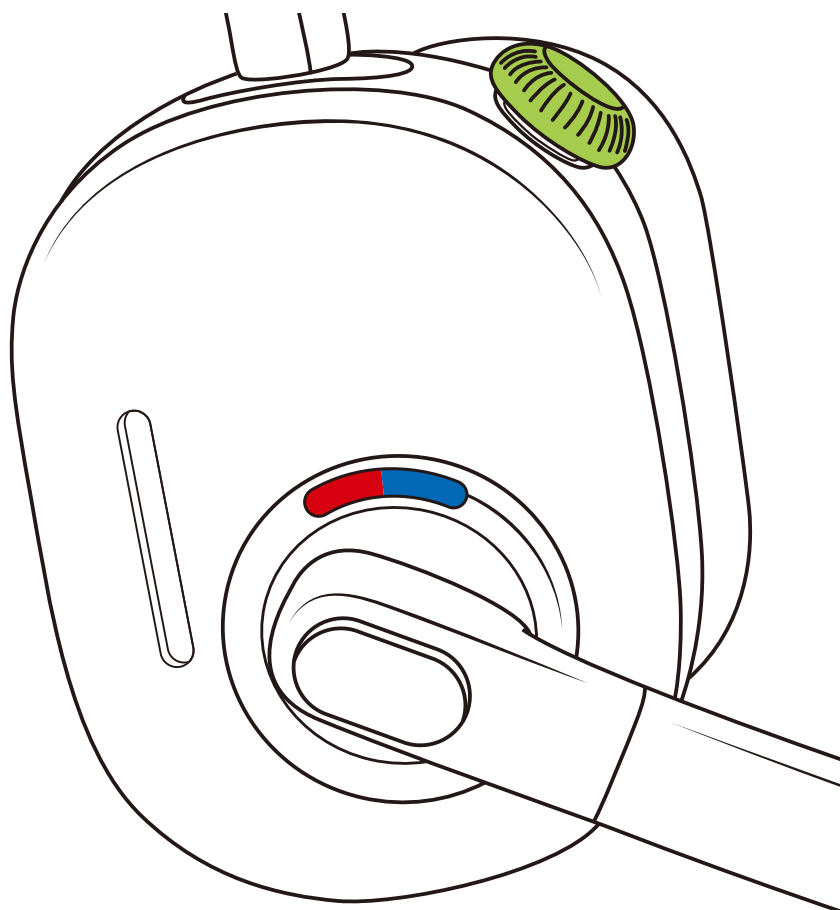
HOW IT WORKS	01
Headset Controls	02
ON/OFF	03
Pairing to Mobile Device	04
Connecting with PC	05
How to Wear	07
Music and Calls	09
Wireless Adapter	12
LED Indicator	13
EXTRA FEATURES	14
EQ Modes	15
Switching/Customizing EQ Modes	17
Restore Factory Settings	18
CARE AND MAINTENANCE	19
Charging Tips	20
Troubleshooting	21
WHAT'S IN THE BOX	22

HOW IT WORKS

Headset Controls



ON/OFF



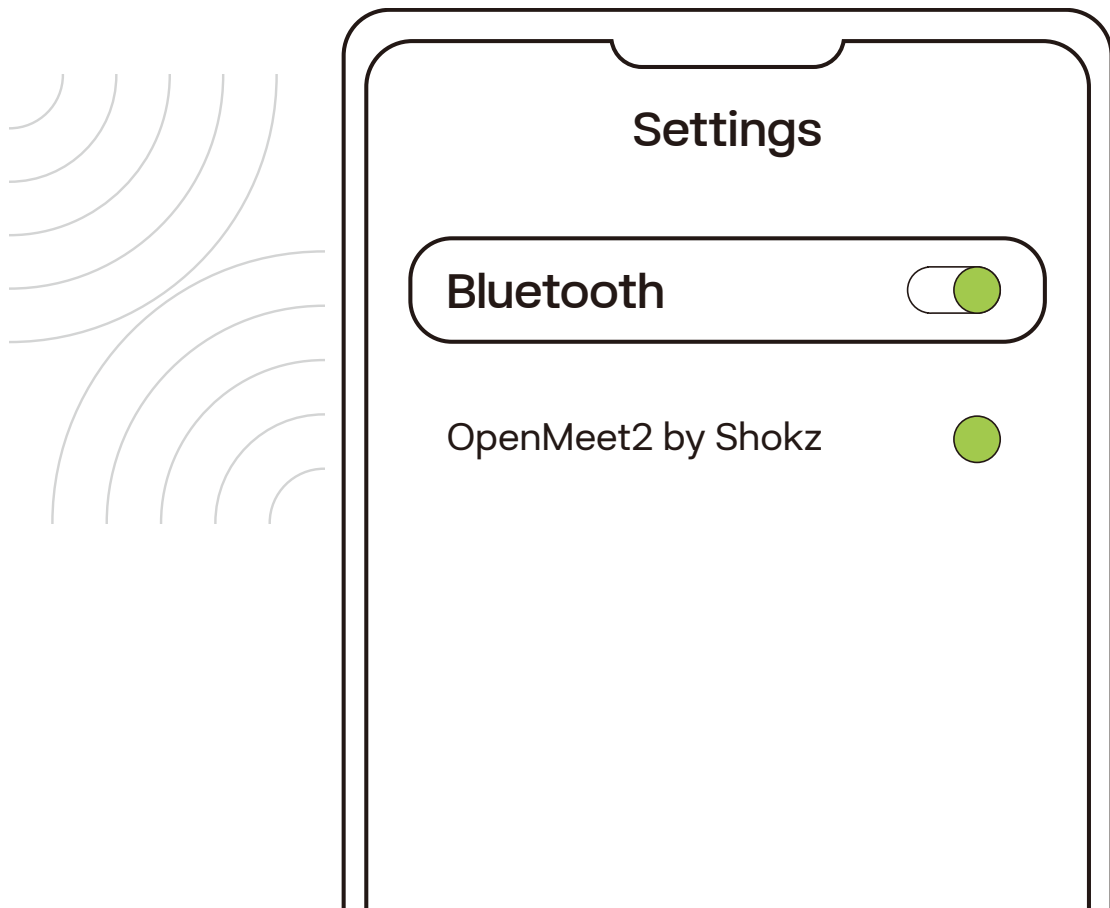
Power On:

Press and hold the Multifunction Button for 2 seconds until the LED indicator flashes blue.

Power Off:

Press and hold the Multifunction Button for 3 seconds until the LED indicator flashes red.

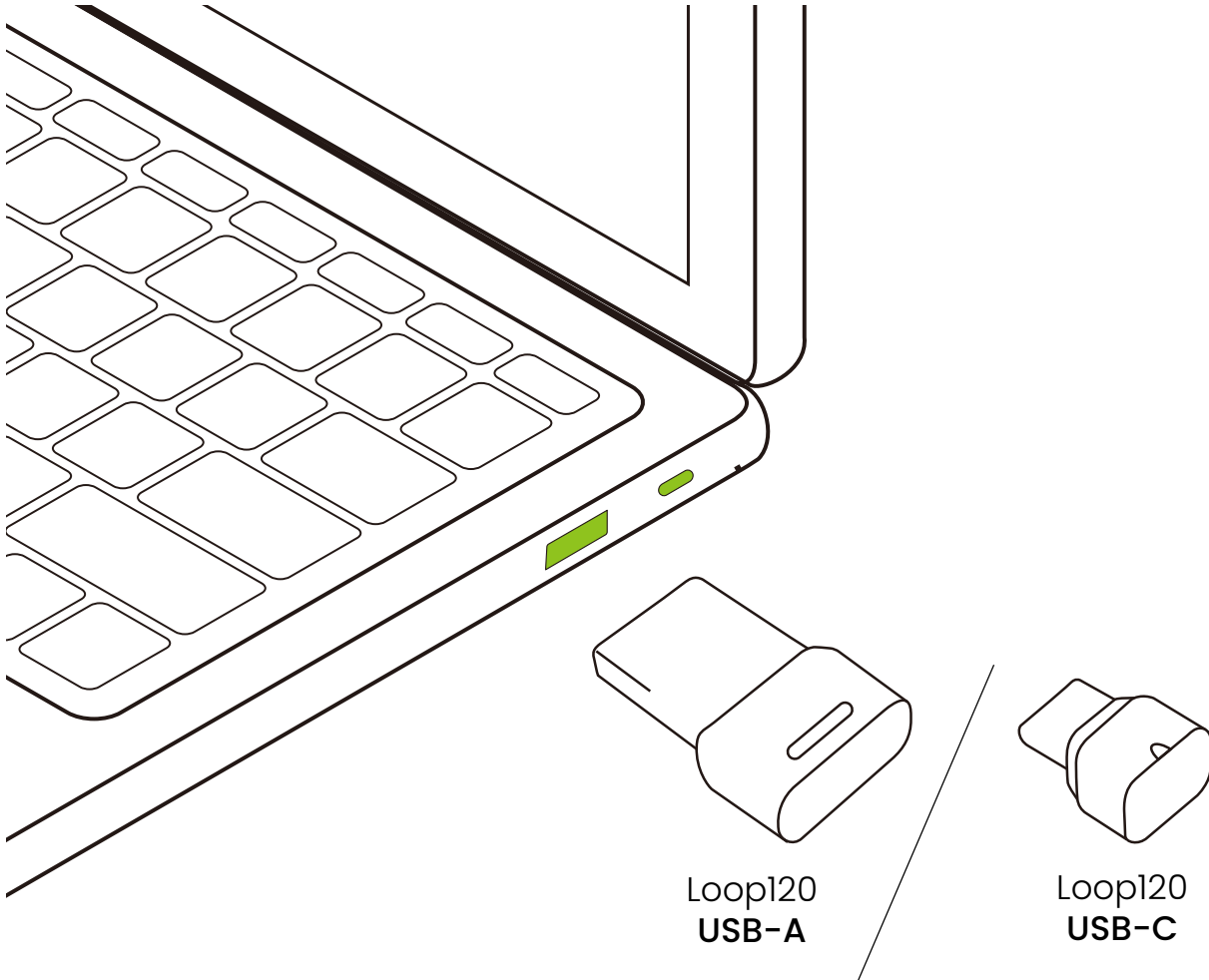
Pairing to Mobile Device



Make sure your headset is powered off, then:

1. Press and hold the Multifunction Button until the LED flashes red and blue alternately.
2. Select "OpenMeet2 by Shokz" in your device's Bluetooth settings.

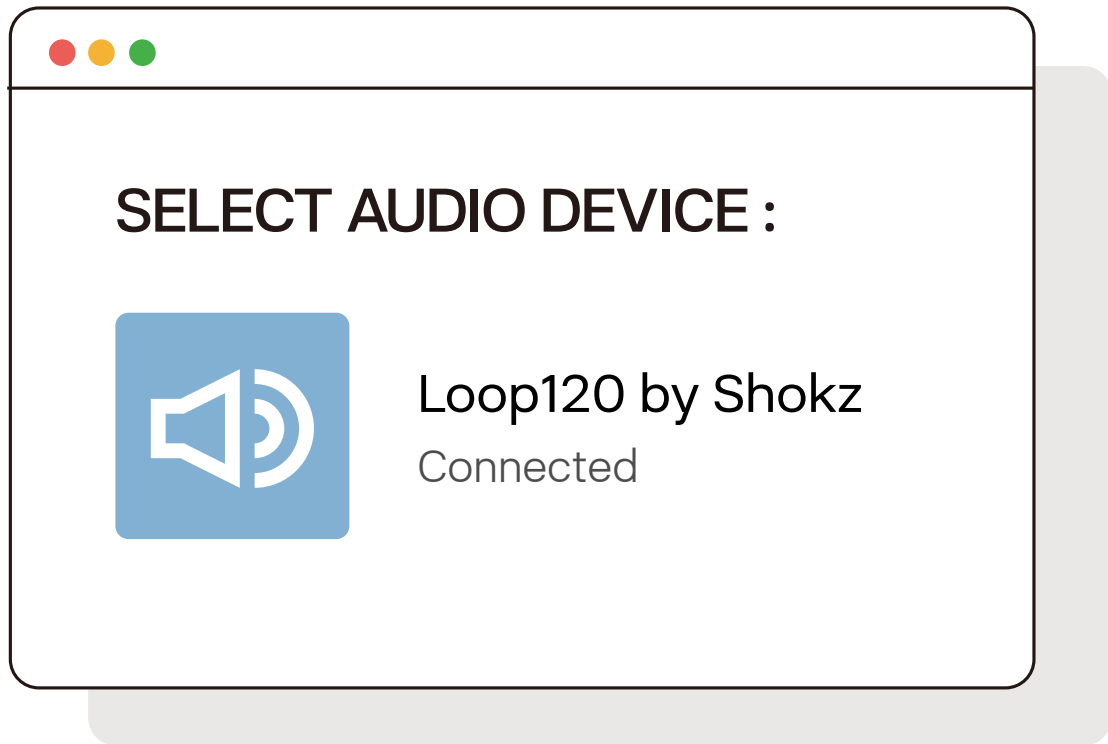
Connecting with PC



1. Start with your headset turned on.
2. Plug the included wireless adapter into a USB port on your PC.
3. The adapter's LED turns solid cyan once connected.

*Only the UC version includes a wireless adapter. For the non-UC version, you can purchase one at www.shokz.com.

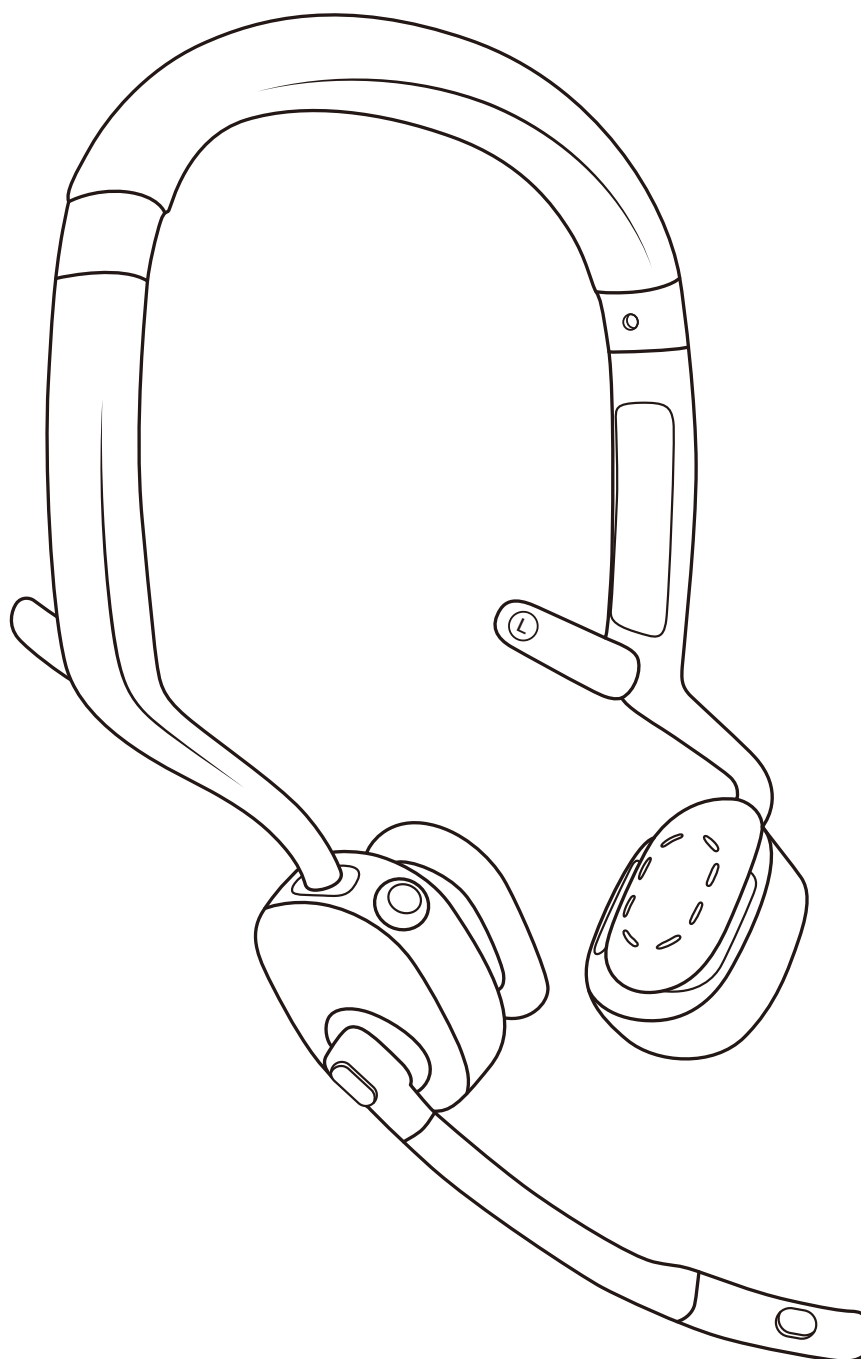
Connecting with PC



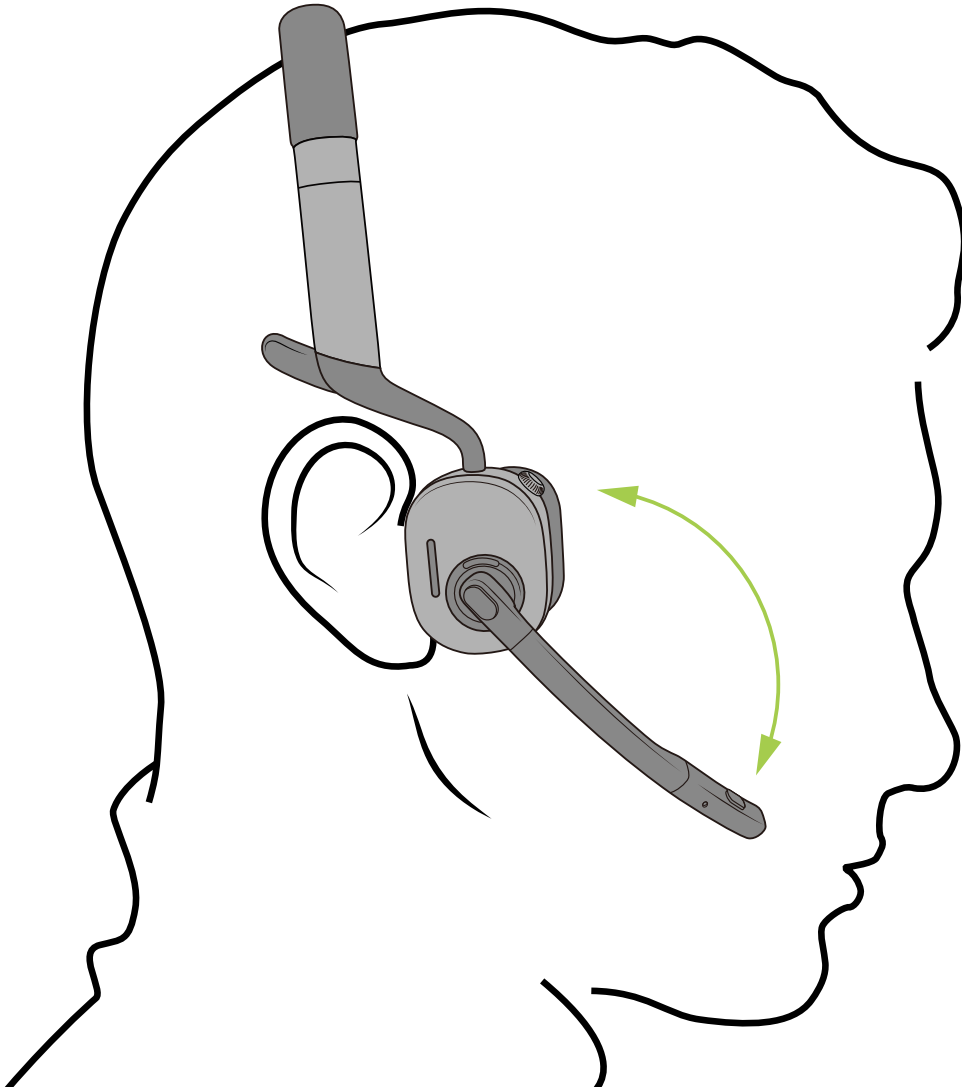
Configure

*To play music or take calls, set "Loop120 by Shokz" as the default input and output device in your computer's audio settings.

How to Wear

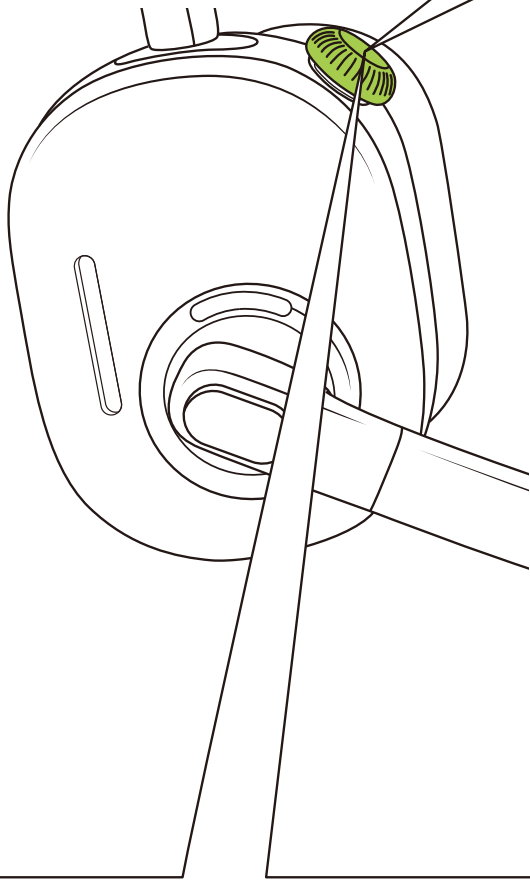


How to Wear



1. Place the headset on your head with the earpieces in front of your ears.
2. Adjust the headpiece so the headset fits comfortably.
3. Position the microphone close to your mouth.

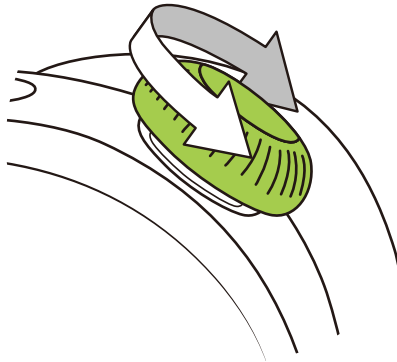
Music and Calls



Adjust volume: while music is playing, turn clockwise to increase the volume and counterclockwise to decrease it.

*A "beep" sounds when the volume reaches its maximum.

*Listening at high volume for extended periods may affect your hearing and cause audio distortion.



Play/pause music:

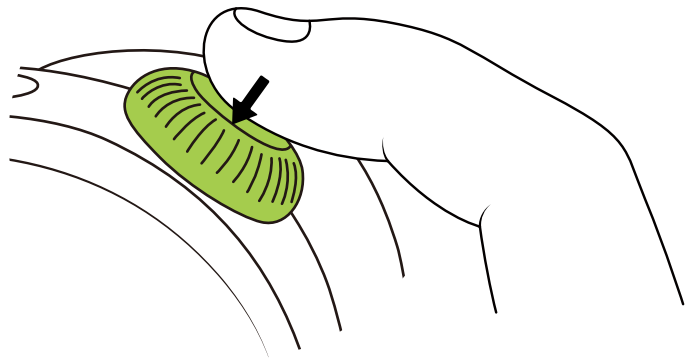
Click x1 while music is playing

Next song:

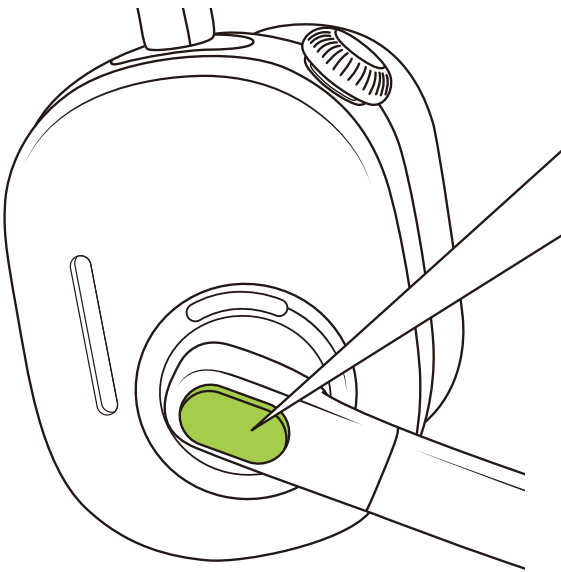
Click x2 while music is playing

Previous song:

Click x3 while music is playing



Music and Calls

**Answer call:**

Click x1

End call:

Click x1

Reject call:

Click x2

Answer an incoming call and end the current call:

Click x1

Answer an incoming call and place the current on hold:

Press and hold for 2 seconds

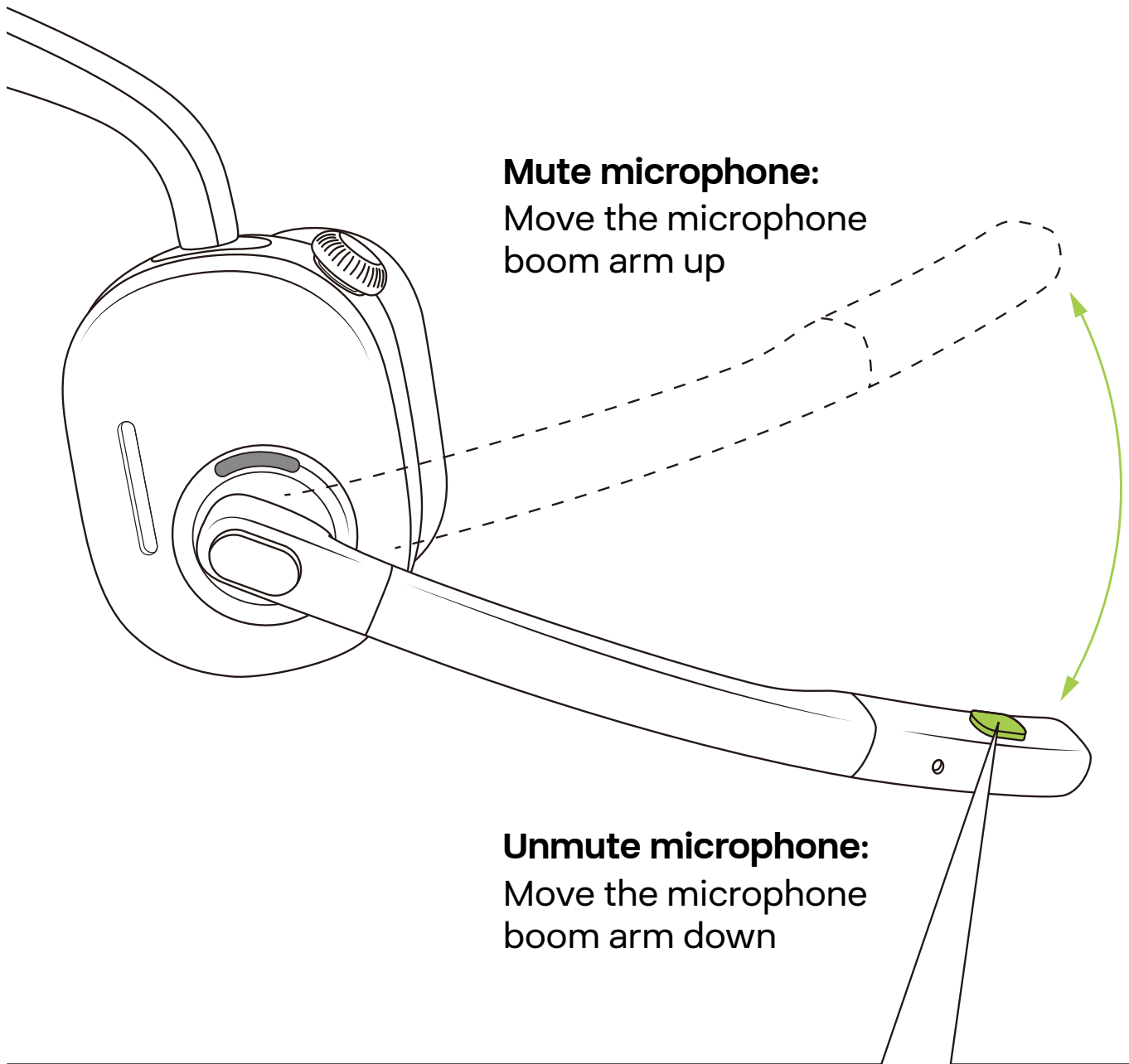
Switch between two calls:

Press and hold for 2 seconds

End a call and switch to a call on hold:

Click x1

Music and Calls

**Mute microphone:**

Click x1 during a call

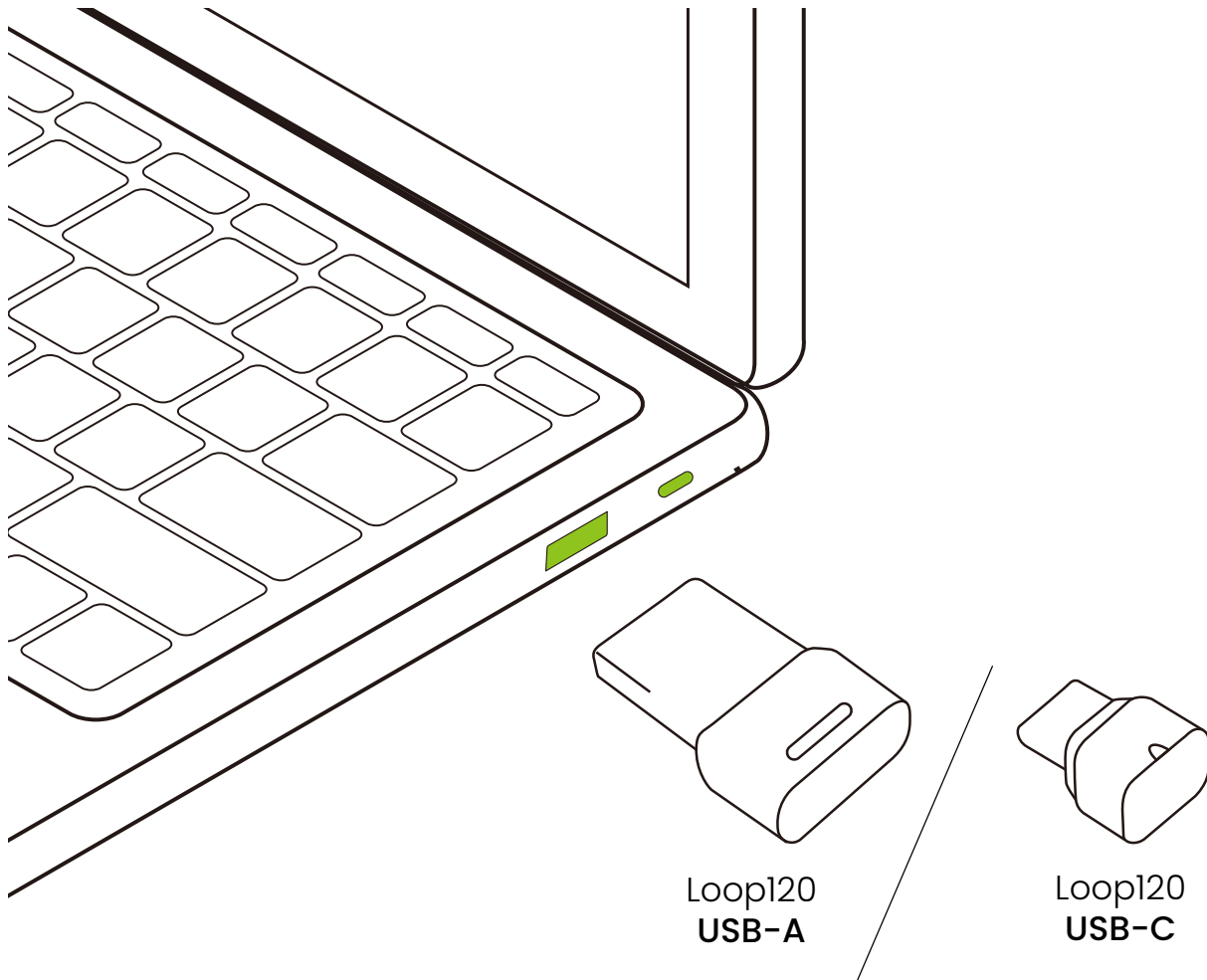
Unmute microphone:

Click x1 during a call

Activate voice assistant:

Click x1 while on standby or playing music

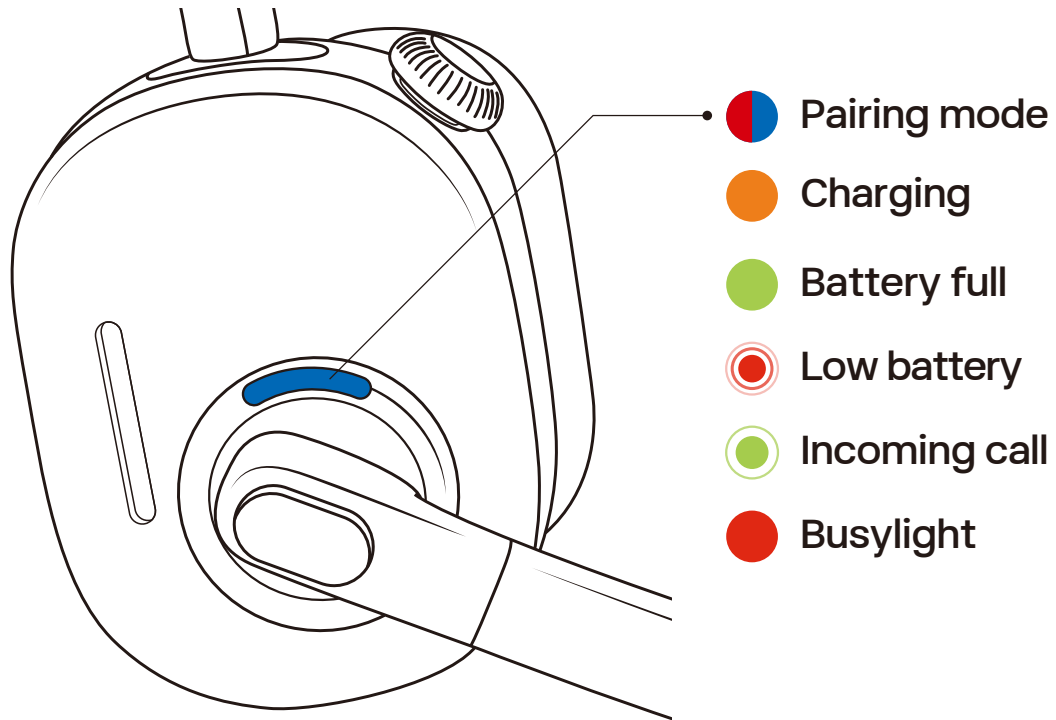
Wireless Adapter



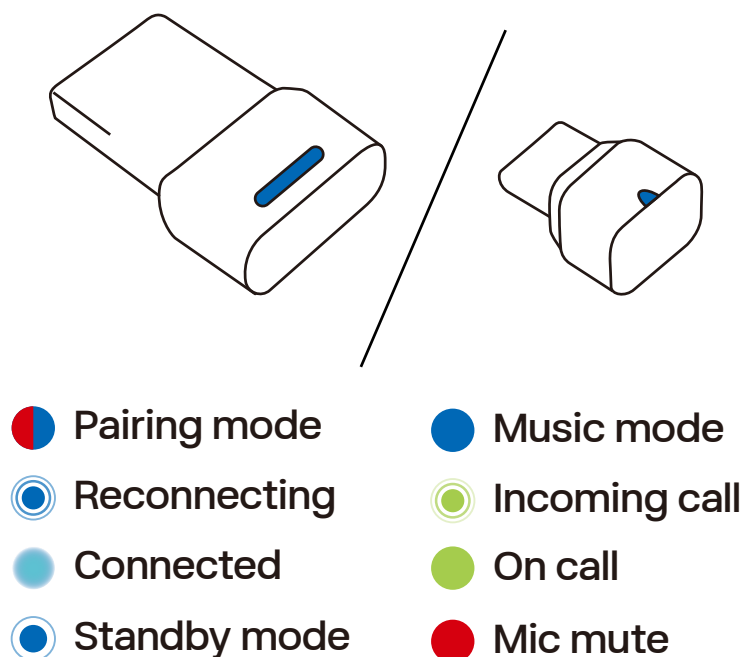
Install Shokz Connect on your computer to access additional information related to pairing, firmware updates, feature settings, and resets for the Shokz Bluetooth adapter.

LED Indicator

①



②



EXTRA FEATURES

EQ Modes



Standard Mode



Vocal Mode



Private Mode

Call mode provides 3 selectable EQ modes:

Standard mode:

Balanced frequency response, suitable for everyday calls.

Vocal mode:

Enhances vocals, suitable for calls in noisy environments.

Private mode:

Controls high-frequency output, suitable for private call scenarios.

EQ Modes



Standard Mode



Vocal Mode



Bass Boost

Music mode provides 3 selectable EQ modes:

Standard mode:

Balanced frequency response, suitable for everyday music listening.

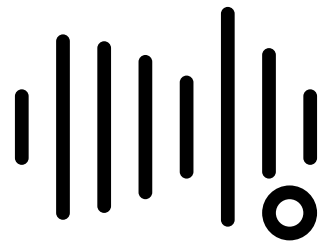
Vocal mode:

Enhances midrange frequencies, suitable for audiobooks, online courses, and similar audio content.

Bass Boost:

Emphasizes bass, suitable for rock music.

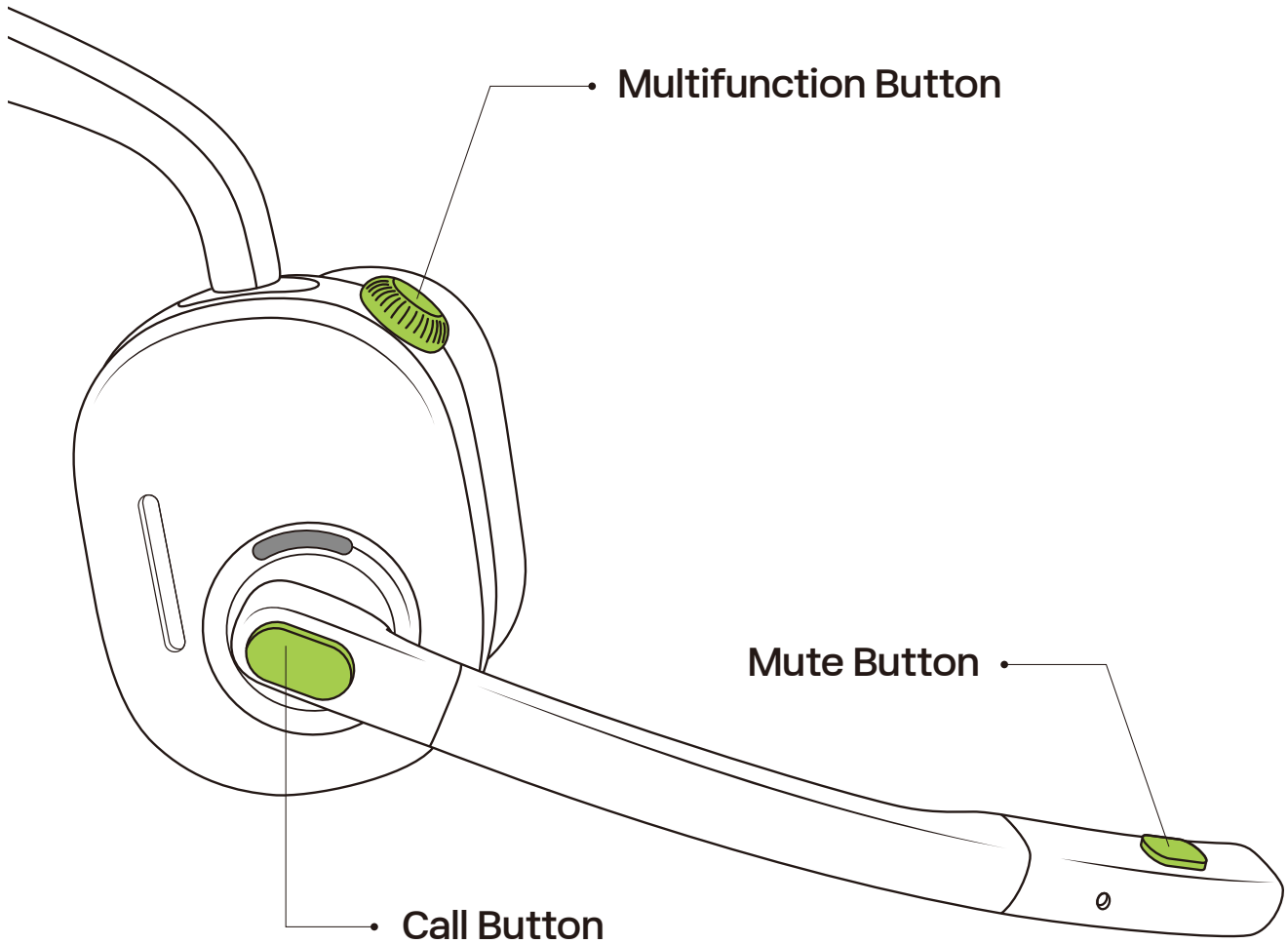
Switching/Customizing EQ Modes



Customize

Switch or customize EQ modes using
the mobile app or PC software.

Restore Factory Settings



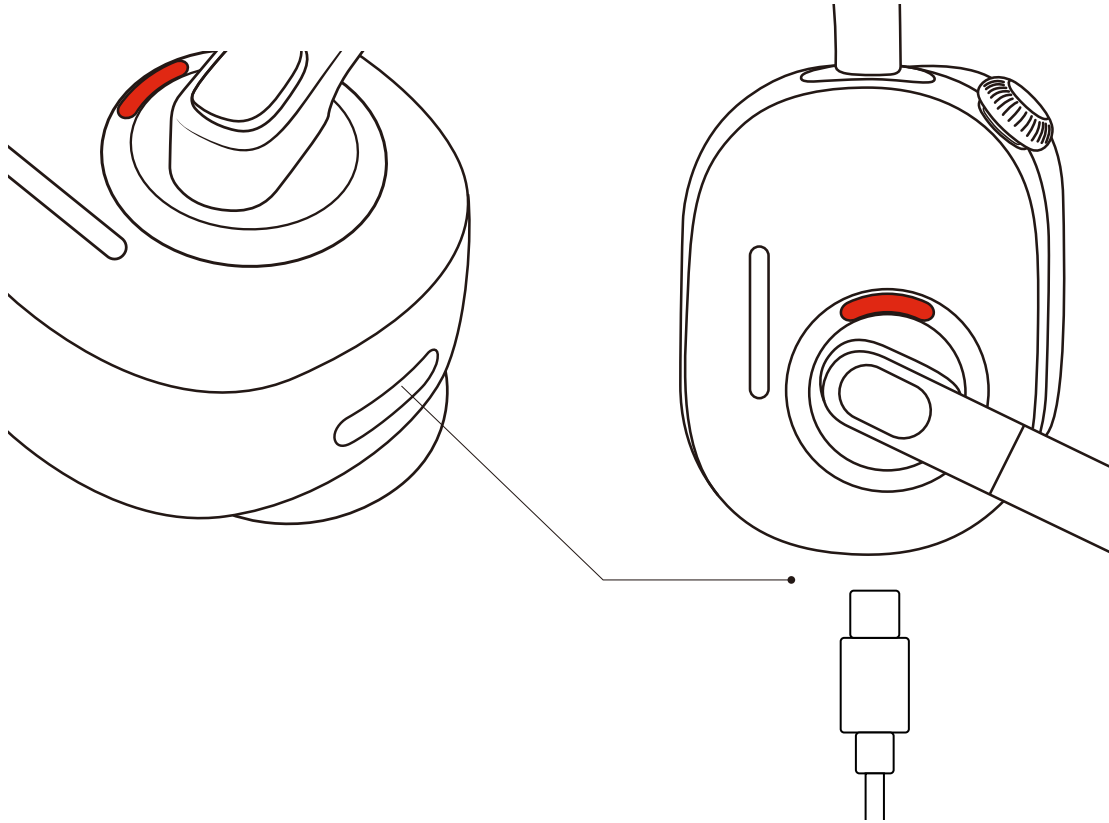
Make sure your headset is powered off, then:

1. Press and hold the Multifunction Button until the LED flashes red and blue alternately.
2. Press and hold the Call Button and Mute/Unmute Button for 5 seconds until you hear a beep.

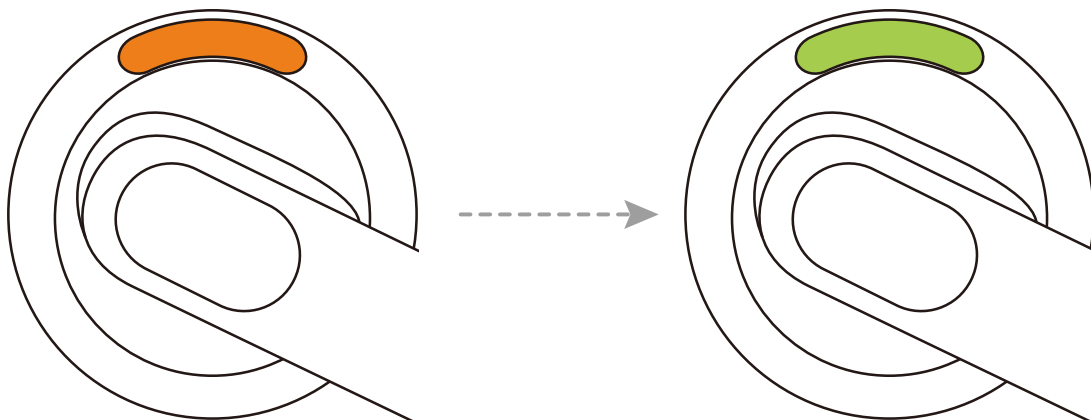
Factory settings can be restored through the Shokz App or Shokz Connect.

CARE AND MAINTENANCE

Charging Tips



When the headset battery is low, you'll hear a prompt and the red LED will flash intermittently. Charge the headset using the included charging cable.



The LED turns orange while charging and green once fully charged.

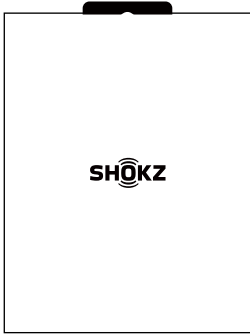
Troubleshooting



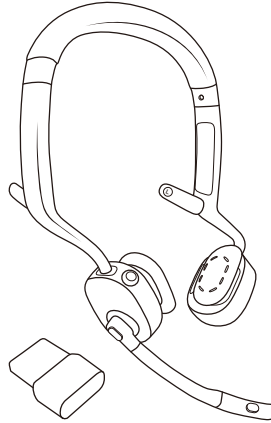
If you run into any issues, visit help.shokz.com for support.

WHAT'S IN THE BOX

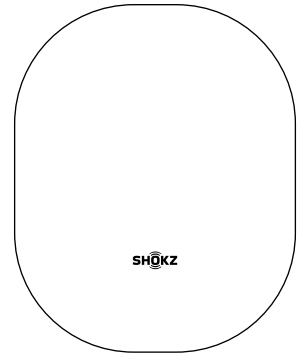
WHAT'S IN THE BOX



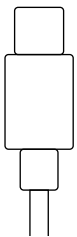
OpenMeet2 UC Box



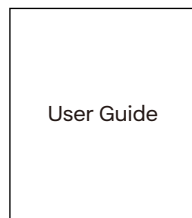
OpenMeet2 Headset
*Loop120 USB-A/USB-C Dongle
(UC version only)



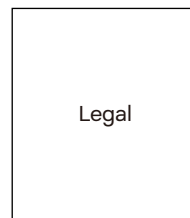
Carry Case



USB-C to USB-C
Charging Cable



User Guide



Legal Statement



Warranty Card

If any part of your product is damaged or missing, do not use it. Contact an authorized Shokz dealer or Shokz customer service.

*Please note that product packaging may vary depending on the sales region.

SHOKZ