

OpenFit 2 AI

User Guide

Shokz App



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What's in the Box

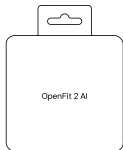
What's in the Box



OpenFit 2 AI
open-ears ×1



OpenFit 2 AI
charging case ×1



OpenFit 2 AI
packaging box ×1



USB-C charging
cable ×1



User guide ×1
Legal Statement ×1

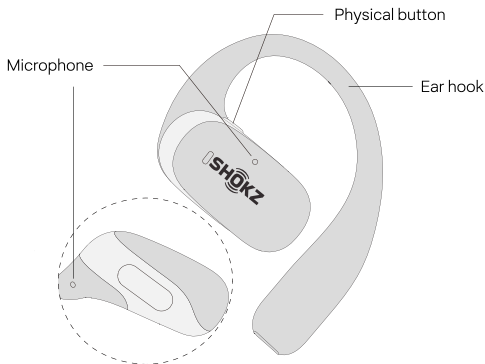


Warranty Card ×1

If any item is missing or damaged, do not use the product. Contact the dealer where you bought it, or reach out to Shokz directly. Packaging may vary by sales region. (Refer to page 49: After-sales service-Contact us)

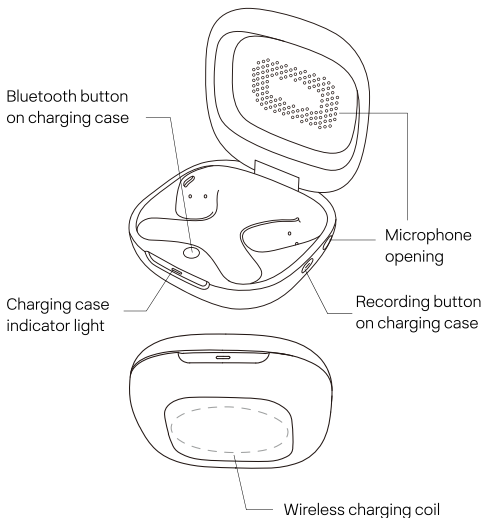
Wear and use

Product diagram

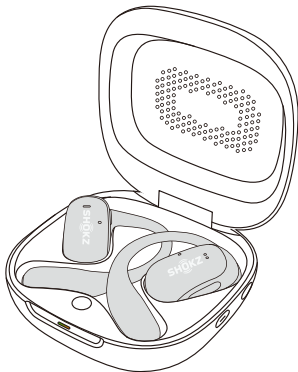


*The microphone is used for audio recording and voice calls.

Charging case diagram



Pairing

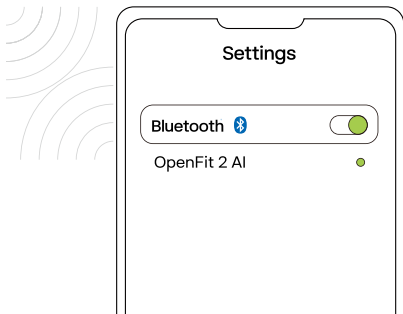


When using for the first time: Open the charging case to immediately enter Bluetooth pairing mode, with the indicator light flashing orange and green.

For subsequent pairings:

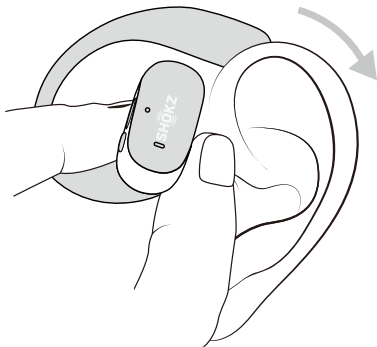
1. Place both earbuds into the charging case.
2. Press and hold the button inside the charging case for 3 seconds until the indicator lights flash orange and green, indicating that the earbuds have.

Pairing



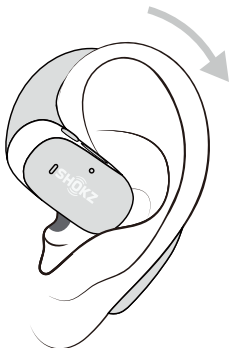
3. Enable the Bluetooth function and select "OpenFit 2 AI by Shokz." The device will display the successful pairing when complete.

How to wear



1. Take the earbuds out of the case.
2. Position them above your ears.

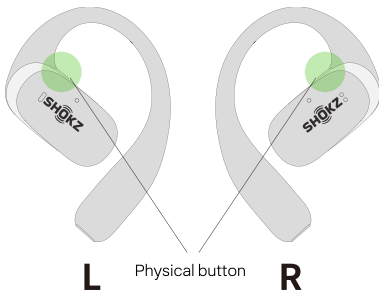
How to wear



3. Gently rotate the earbuds backward, allowing the hook to curl around your ears.
4. You're ready to go.

Operation and controls

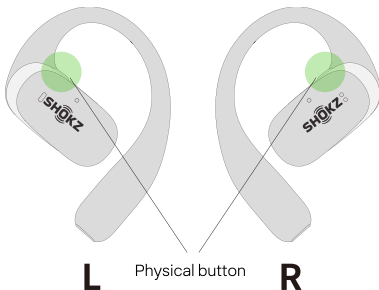
Music



L or R	 Play / pause Either button → Click x1 
	 Next track Either button → Click x2 
	 Previous track Either button → Click x3 

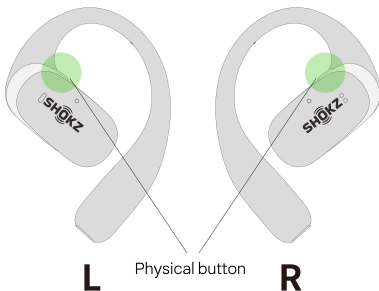
*Operating procedures may vary across different software. Please refer to actual usage for accuracy.

Calls



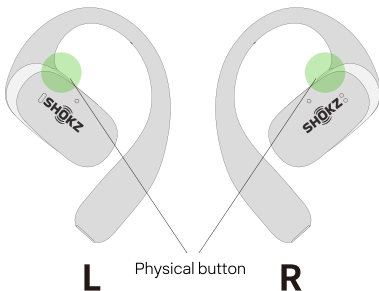
L or R	 Answer / end call Either button → Click x1
	 Reject call Either button → Click x2

Volume



L		Volume down one level x1s Press and hold during call or while playing music.
		Continuous volume adjustment Press and hold during calls or while playing music.
R		Volume up one level x1s Press and hold during calls or while playing music.
		Continuous volume adjustment Press and hold during calls or while playing music.

Single earbud use

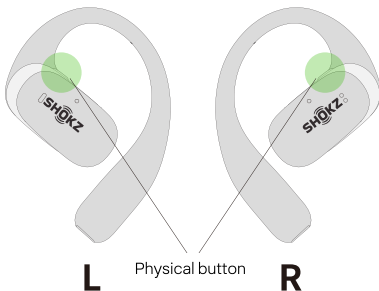


Each earbud works on its own for mono playback or calls. When used alone, that earbud keeps its full control set.

Recording

This feature requires the Shokz App. Please install the app before use. To ensure recording stability, MultiPoint Pairing will be temporarily disabled while recording is enabled.

Start/stop

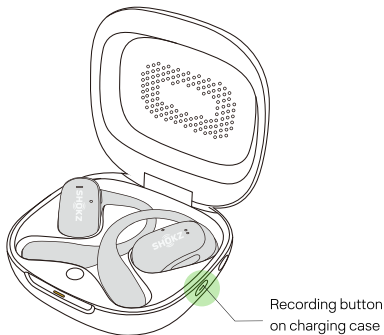


- Start/stop recording: Press and hold the button on either earbud.
- Mark key points during recording: Double-click the button on either earbud.

*The earbuds will emit a prompt sound when recording starts.

*Recording files are stored on the earbuds. Once the earbuds are connected to a phone and the recordings have been synchronized, you can view and manage them in the Shokz App.

Start/stop

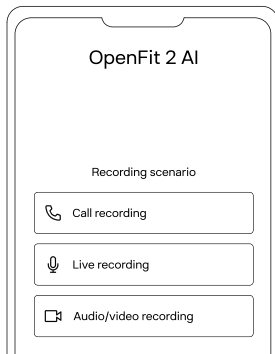


● **Start/stop recording:** Press and hold the recording button on the charging case. The charging case indicator light will remain solid yellow.

*The earbuds will emit a prompt sound when recording starts.

*Recording files are stored on the earbuds. Once the earbuds are connected to a phone and the recordings have been synchronized, you can view and manage them in the Shokz App.

Start recording from the Shokz App



- Start recording: Select "Smart recording" in the Shokz App, then choose a "Recording scenario" to start recording.
- Stop recording: Tap the "Stop" button on the recording transcription page in the Shokz App.

*This feature requires the earbuds to remain connected to the phone.

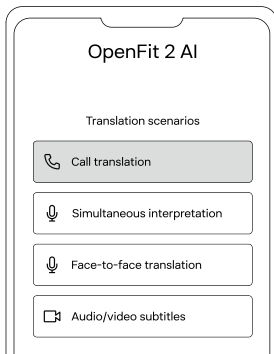
Translation

This feature requires the Shokz App. Please download and install the app before use. Once the earbuds are connected to your phone, open the Shokz App and tap "Real-time Translation".

*Functions may vary depending on the device operating system.

*AI service fees are subject to change. Refer to the Shokz App for the latest info.

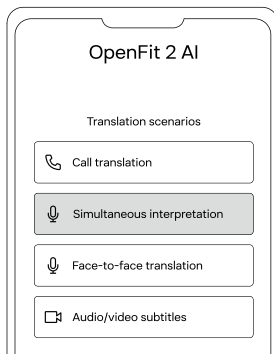
Call translation



Suitable for cell phone calls, communication app calls, and more.

1. Wear your earbuds and select "Call translation" in the Shokz App.
2. Set the language spoken by the other party and the language you want the translation to be displayed in.
3. Once the call starts, you can choose to let the other party hear the translated audio.
4. Enable "Overlay Window" to display translated text on screen.

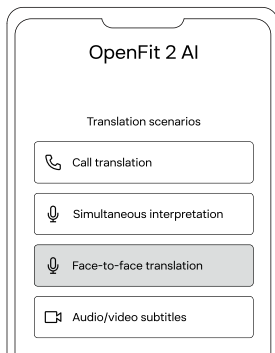
Simultaneous interpretation



Suitable for one-way translation scenarios such as lectures, presentations, and meetings.

1. Select "Simultaneous interpretation".
2. Set the speaker's language and the language you want the translation to be displayed in.
3. After Simultaneous Interpretation starts, you can enable the floating window feature to display translated text on screen.
4. During translation, you can enable audio playback to listen to translations in real time.

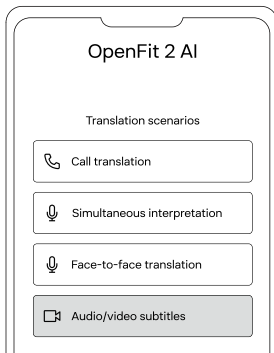
Face-to-face translation



Suitable for in- person conversations such as business discussions and casual chats.

1. Select "Face-to-face translation".
2. One person wears the earbuds and speaks in their preferred language. the phone displays the translation as text for the other person.
3. The other person speaks in their preferred language using the phone. The translated speech is played through the earbuds.

Auto/video subtitles

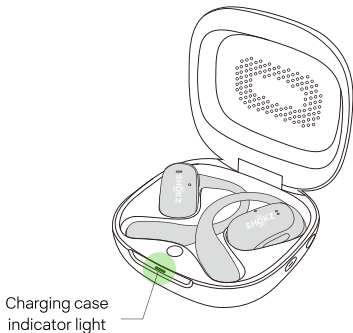


Suitable for watching videos without subtitles and listening to audio in a foreign language.

1. Select "Auto/video subtitles".
2. Play audio or video content, then enable the floating window feature to display translated text on screen.

LED indicator

Power and charging



1. When the earbuds are in the charging case, the indicator shows the battery level of the earbuds:

High battery	The indicator lights green when the charging case is opened, then turns off after 5 seconds.
Low battery	The indicator lights orange when the charging case is opened, then turns off after 5 seconds.

*When both earbuds are in the charging case, the indicator shows the battery level of the earbud with the lower charge.

Charging case indicator



2. When the earbuds are removed from the charging case, the indicator shows the charging case battery level:

High battery	The indicator lights green and turns off after 5 seconds when the case is opened, closed, or the charging case button is pressed.
Low battery	The indicator lights orange and turns off after 5 seconds when the case is opened, closed, or the charging case button is pressed.

Charging case indicator



3. When connected to an external power source:

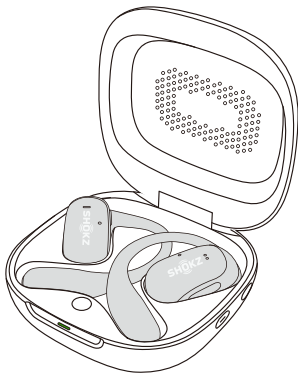
Charging	The indicator remains solid orange.
Fully charged	The indicator remains solid green.

4. Other

Pairing	The indicator flashes orange and green.
Reset to factory settings	The indicator flashes orange for 5 seconds.

Power and charging

On, off, and standby

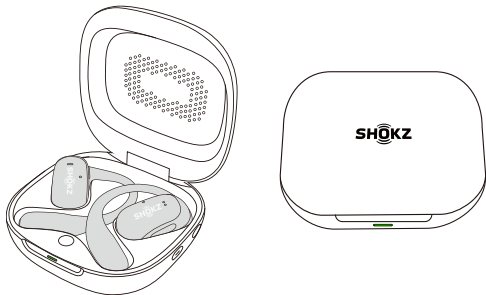


1. Power on

Opening the case automatically powers on the earbuds, and the case indicator light turns on.

*After removing the earbuds from the case, closing the charging case helps preserve battery life and prevents debris from entering the case.

On, off, and standby



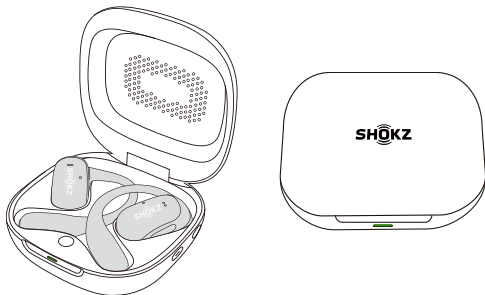
2. Power off

When both earbuds are placed in the charging case and the case is closed, the earbuds automatically power off.

3. Standby mode

If the earbuds are outside the charging case and remain unconnected to a device for 3 minutes, they will switch to standby mode to conserve battery power.

On, off, and standby



Place the earbuds in the charging case until they magnetically attach. Once the indicator light turns on, close the charging case.

*The charging case LED indicates the battery status of the earbuds in the case:

- green indicates a high battery level.
- orange indicates a low battery level.

When both earbuds are in the case, the indicator reflects the battery status of the earbud with the lower charge.

It takes approximately 60 minutes to fully charge the earbuds inside the charging case. Before charging, make sure the charging case has sufficient battery.

Under laboratory test conditions ($25 \pm 2^{\circ}\text{C}$), earbuds that have automatically powered off after continuous music playback will fully charge in approximately 60 minutes when placed in a fully charged charging case.

Charging times are based on Shokz laboratory testing. Actual charging times may vary depending on environmental conditions, product settings, and usage patterns.

Wired charging



Connect the USB-C to USB-C charging cable to the charging case and plug it into a power supply or certified wall charger. A solid orange light on the charging case indicates that it is currently charging, while a solid green light indicates that the case is fully charged.

*Under laboratory test conditions ($25 \pm 2^{\circ}\text{C}$) and using a compliant charging cable, a fully depleted charging case- or a charging case containing fully depleted earbuds- takes approximately 100 minutes to fully charge.

Charging times are based on Shokz laboratory testing. Actual charging times may vary depending on environmental conditions, product settings, and usage patterns.

The charging case is designed to operate with a standard $5\text{V} \pm 5\%$ USB power supply. Do not use high-voltage power sources, as they may damage the product.

Using third-party charging cables may result in longer charging times.

Before charging, make sure the charging port is dry and free of liquid residue, such as sweat. If necessary, use a soft, dry cloth to remove any moisture or residue from the charging port.

Wireless charging



The charging case supports wireless charging. Use a Qi-certified wireless charger.

1. Connect the wireless charger to a power source and make sure it's operating properly.
2. Place the charging case in the center of the wireless charger with the logo facing upward.
3. A solid orange light indicates that the charging case is charging. When the indicator changes to a solid green light, the charging case is fully charged.
4. Remove the charging case from the wireless charger when charging is complete.

*Under laboratory test conditions ($25 \pm 2^{\circ}\text{C}$), a fully depleted charging case takes approximately 3 hours to fully charge using a Qi-certified wireless charger. If the charging case contains fully depleted earbuds, charging takes approximately 3.5 hours.

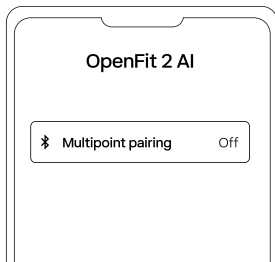
Charging times are based on Shokz laboratory testing. Actual charging times may vary depending on environmental conditions, product settings, and usage patterns.

Additional features

Cross-platform management

The Shokz App lets you view, edit, and export your recordings, transcripts, summaries, and translations. You can also visit web.shokz.com to access and manage your files from any browser.

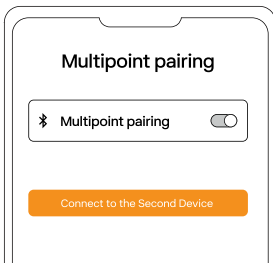
Multipoint pairing



*To ensure stable recording performance, Multipoint Pairing is temporarily disabled during recording.

1. First, connect the earbuds to your phone and select "Multipoint pairing" in the Shokz App.
2. On the pop-up page, confirm to open the MultiPoint Pairing function.

Multipoint pairing



3. Select "Connect to the Second Device" and follow the instructions.
4. Once connected, you'll see "Connected" on the screen.
5. Your earbuds are now connected to two devices. You can manage their Bluetooth connections conveniently through the Shokz App.

Auto connect

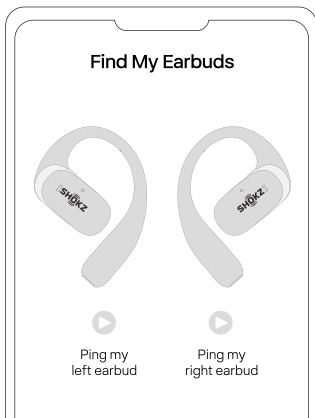
1. When powered on, the earbuds automatically reconnect to the last paired device. A prompt sound confirms the connection.
2. During use, the earbuds may disconnect due to range limitations. If they return within range within 3 minutes, they will automatically reconnect to the last paired device, with a beep indicating successful reconnection.
3. If the earbuds re- enter the connection range after 3 minutes, press either physical button to trigger reconnection.
4. When MultiPoint Pairing is enabled, press either physical button to reconnect to both devices.

*Ensure your device is powered on, within 33 ft (10m) , and has Bluetooth enabled.

Find My Earbuds

1. Make sure your earbuds are connected to your phone. Then, open the Shokz App and choose "Find my Earbuds."
2. Select the earbuds you want to locate from the list that appears.
3. Select "Ping my left/right earbud." Your earbuds will start making a loud noise to help you find them.

*Do not use this feature while wearing the earbuds.



Restore factory settings

Resetting the earbuds will clear the list of paired devices and reset all settings.

1. Place both earbuds in the charging case.
2. Press and hold the button on the charging case for 15 seconds.
3. The indicator will flash orange for five seconds before turning off, indicating that the reset is complete.

Care and maintenance

Cleaning

1. The earbuds

Use a soft, clean, dry cloth to wipe the earbuds. When cleaning the earbud mesh, use a clean, dry cotton swab to gently remove any dirt and earwax from the mesh, then wipe it clean with a soft cloth.

*Stop using the earbuds and disconnect them from all devices before cleaning and maintenance.

- This product is not waterproof; do not rinse the earbuds directly with water or use ultrasonic cleaning.
- Do not allow liquid to enter any openings of the earbuds.
- To avoid damaging, warping, or discoloring the earbuds, do not use abrasive cleaners, sprays, high- concentration cleaners, chemical cleaning liquids, alcohol, or acetone- based solvents.
- Do not use any sharp or abrasive objects to clean the earbuds.

2. The charging case

Use a soft, clean, dry cloth to wipe the charging case. Use a clean, dry soft- bristle brush to remove any debris from the charging port. Use a clean, dry cotton swab to gently wipe the charging contacts inside the charging case.

*Disconnect the charging case from the charging cable before cleaning and maintenance

- Do not use abrasive objects to clean the charging case.

IP rating

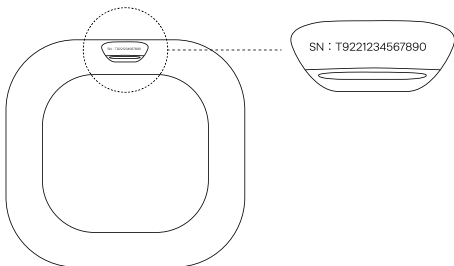
Under controlled laboratory conditions, the earbud components of this product are rated IP55 for dust, sweat, and water resistance according to the IEC 60529 standard.

*The IP55 rating applies only to the earbuds and does not apply to the charging case.

- Dust, sweat, and water resistance may decrease over time with regular use.
- Do not immerse the product in water or expose it to prolonged wet conditions.
- Do not use the product during swimming, water skiing, surfing, or other water sports.
- If the product is exposed to water, wipe it dry immediately and allow it to air-dry in a cool, ventilated area. Do not use or charge it until it is completely dry.

After-sales service

Serial number location



The product serial number is indicated on the barcode of the packaging box and on the warranty card.

It is also printed on the charging case.

Warranty

Your earbuds are covered by warranty. For more details, visit our website at <https://shokz.com/pages/warranty-return>.

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