

OpenSwim Pro 2

User Guide

S720

Contents

Download the Shokz App

How It Works

Headphone Control	05
ON/OFF	06
Pairing	07
How to Wear	08
Volume	09
Mode Button / Multifunction Button	10
More Functions	11
Switch Bluetooth/Local Mode	12
Transfer Files (Wired)	13
Transfer Files (Wireless)	14
Change Local Music Playback Order	16
Change Local Folder Playback Range	17
Check Battery Status	18

Extra Features

EQ Mode Description	20
Switch EQ Modes	21
Swimming Training Features	22
Multipoint Pairing	23
Turn Multipoint Pairing On	24
Turn Multipoint Pairing Off	29
Change Prompt Language	31
Factory Reset	34

Contents

Format Device	36
Unbind Device	37
Find Headphones	38
 Care and Maintenance	
Charging Tips	40
Usage Notes	41
Warranty	42
 What's in the Box	 43

Download the Shokz App



Shokz



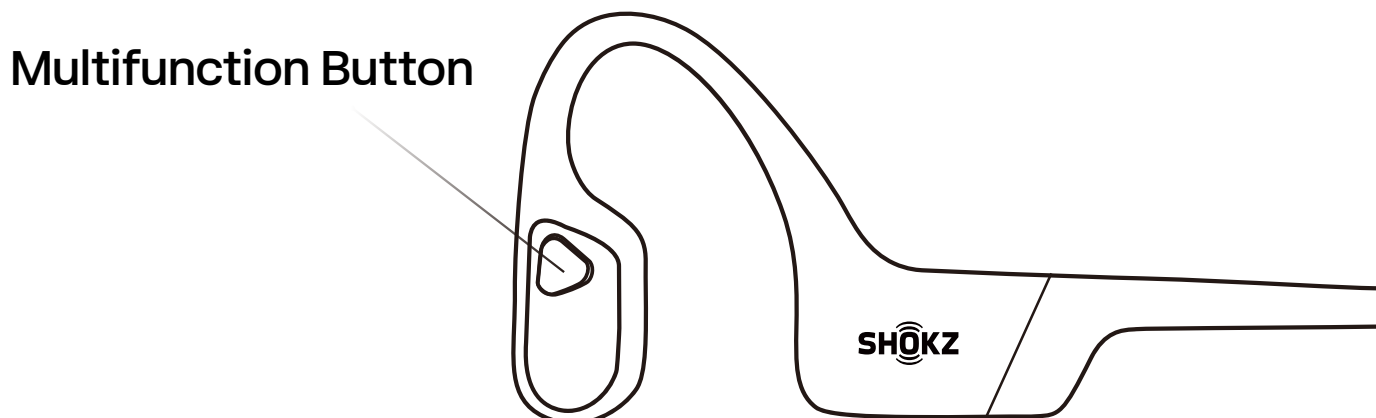
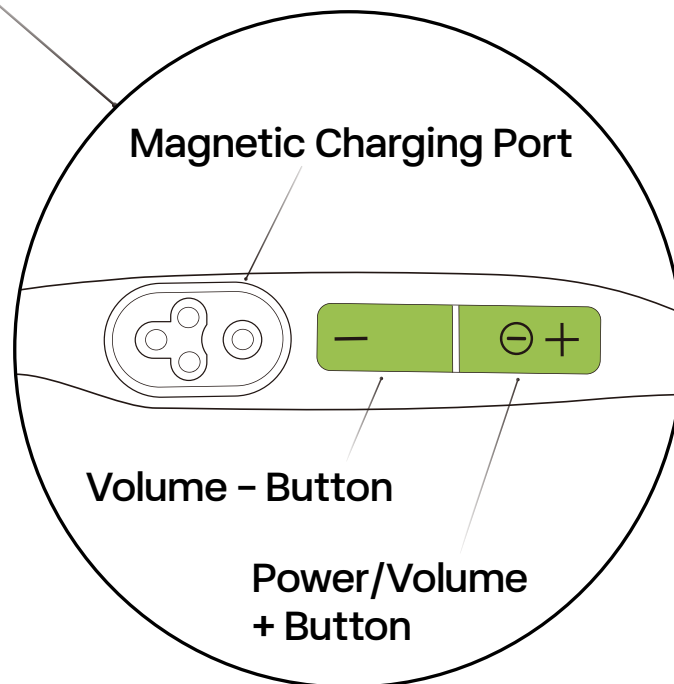
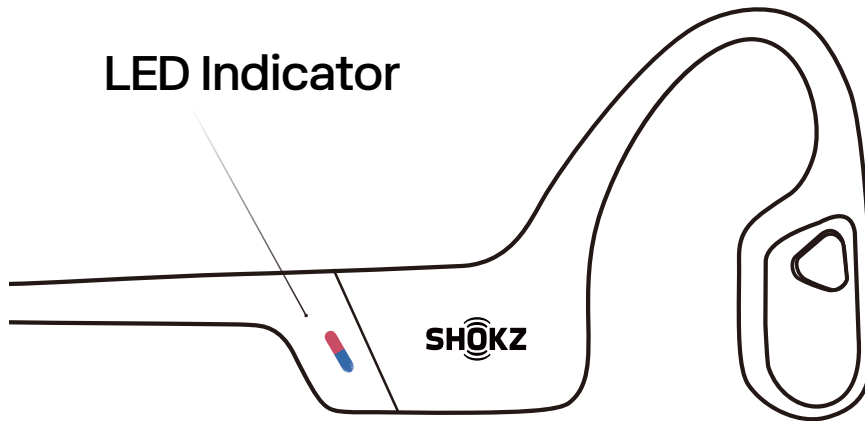
The Shokz App supports Bluetooth/Local Mode switching, swimming data tracking, local audio management, multipoint connection, firmware updates, and EQ adjustments.

Download now for a more convenient experience.

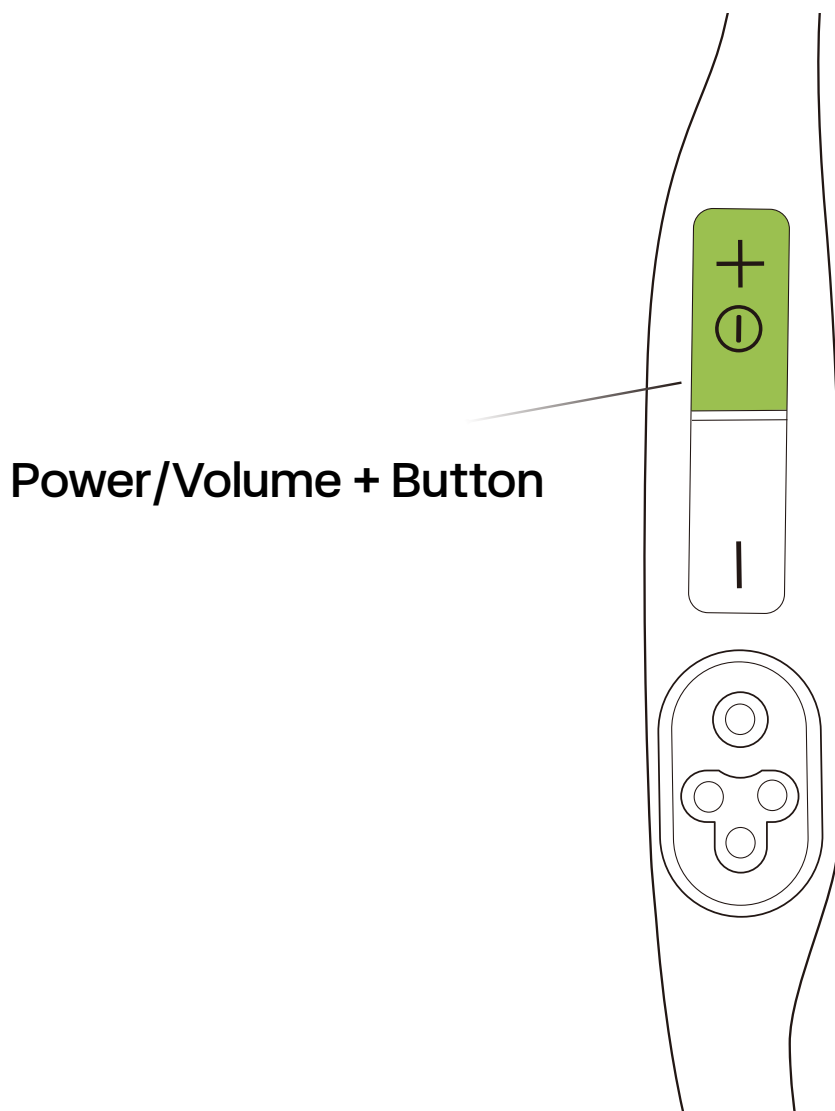
*Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google LLC.

How It Works

Headphone Control



ON/OFF



Turn on the headphones:

Press and hold the Power/Volume + button until the LED Indicator flashes blue.

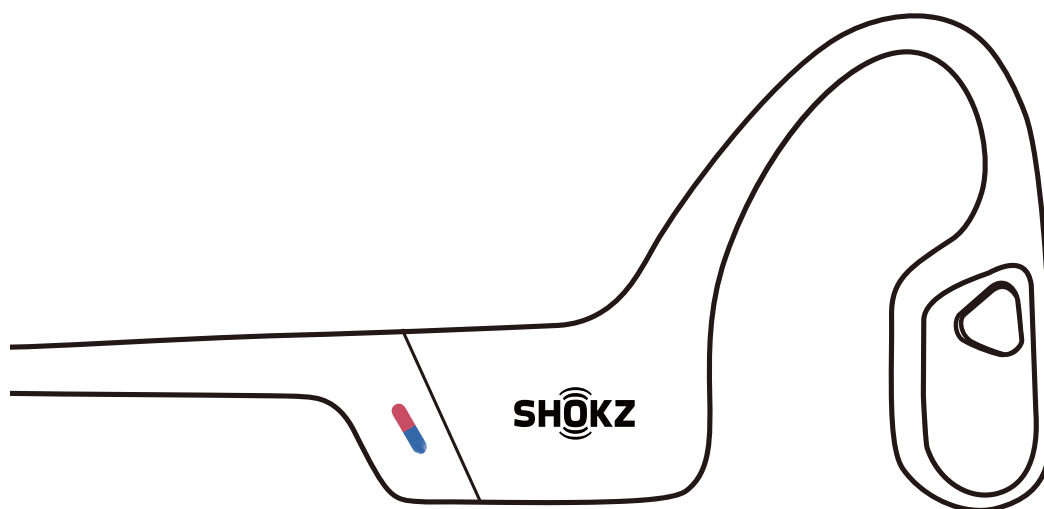
*A power-on tone will be heard at this time.

Turn off the headphones:

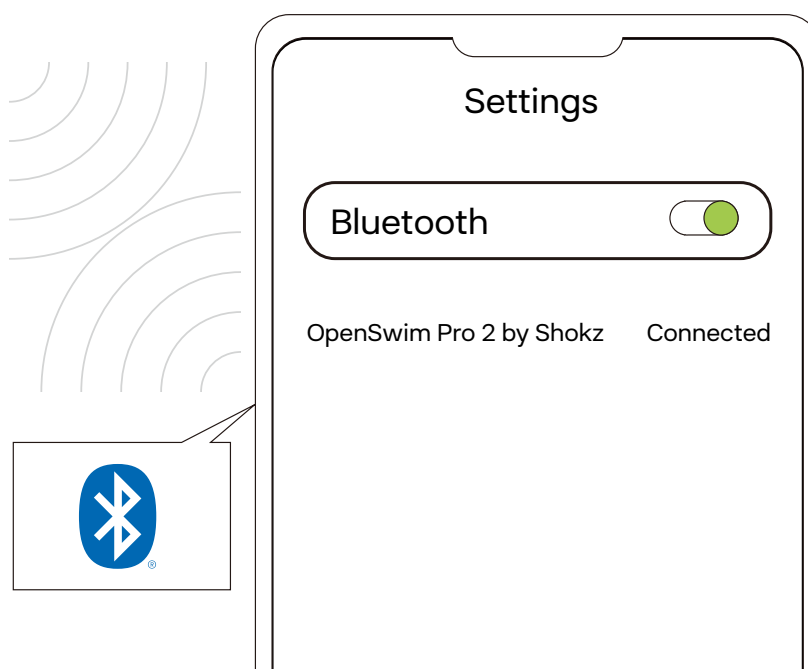
Press and hold the Power/Volume + button until the LED Indicator flashes red.

*A shutdown tone will be heard at this time.

Pairing

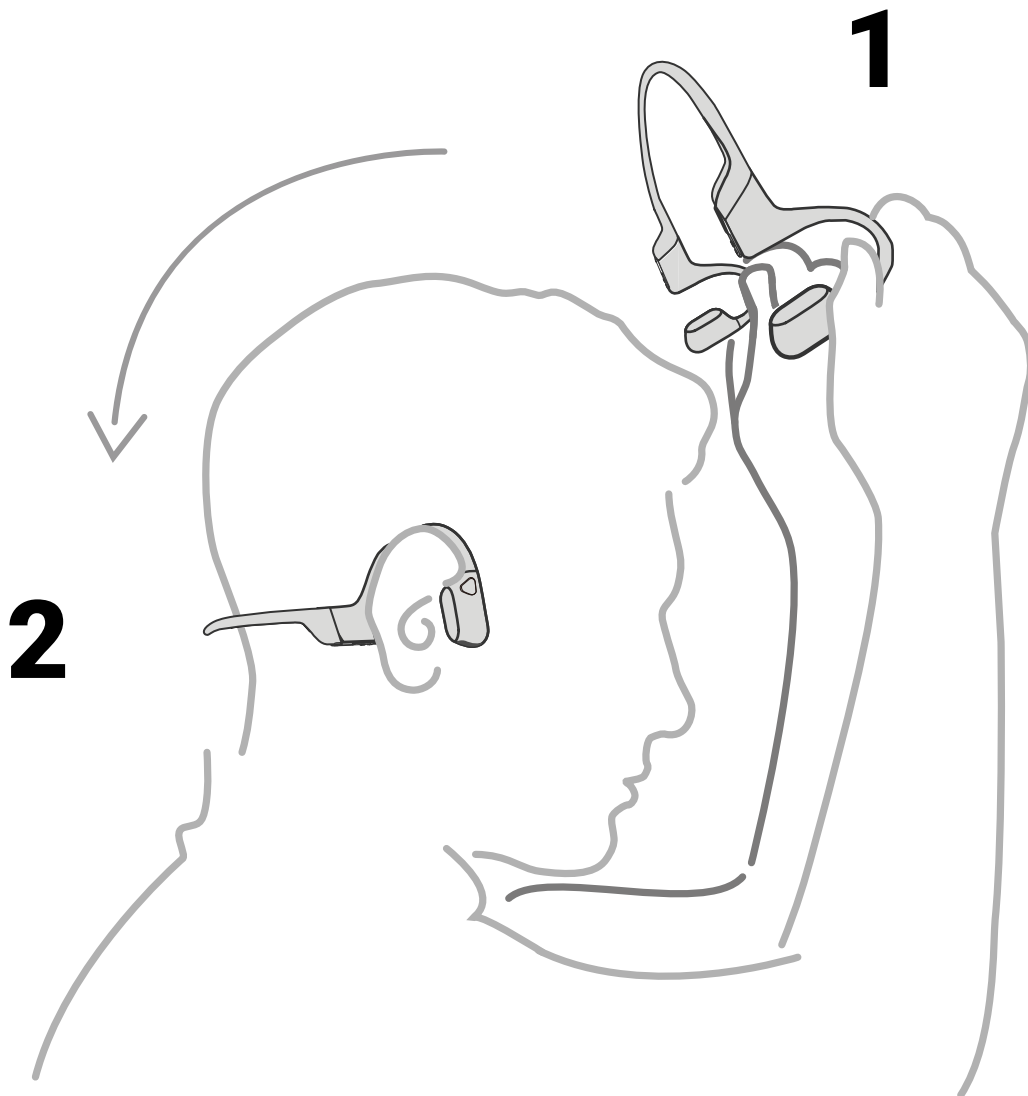


1. Start with OpenSwim Pro 2 turned off.
2. Press and hold the Volume + button for 5 seconds until the LED Indicator flashes red and blue.



3. Open your device's Bluetooth settings and select "OpenSwim Pro 2 by Shokz". Once your device confirms successful pairing, you're all set.

How to Wear



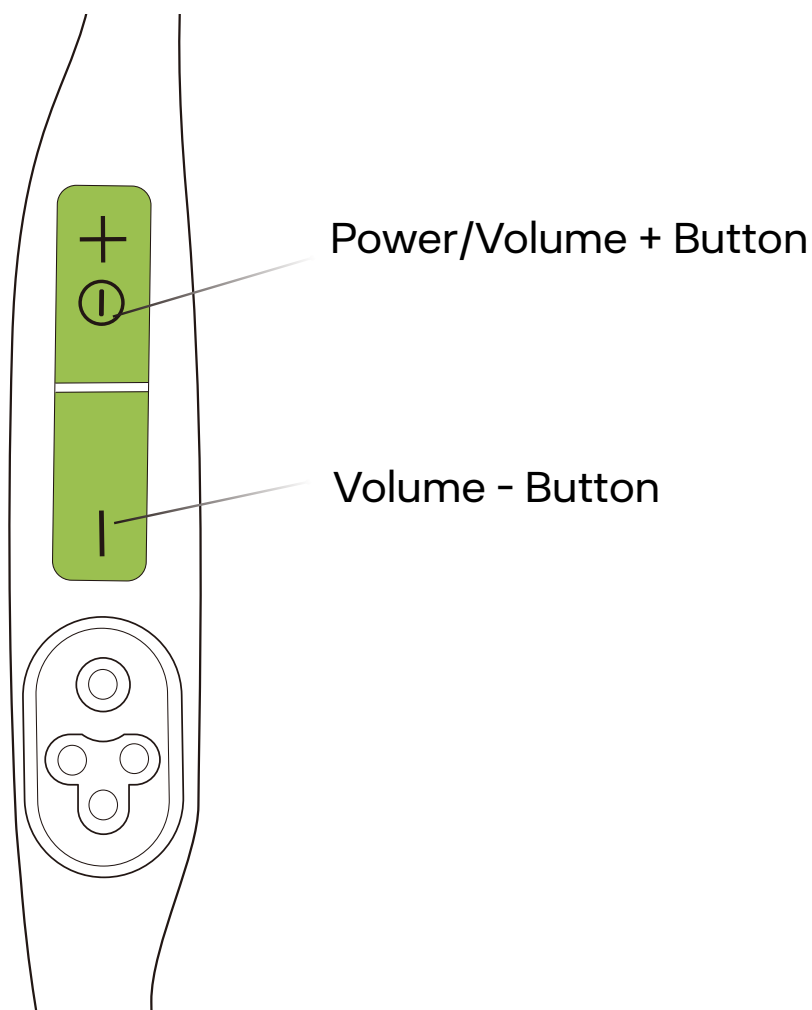
Hold the headphones with both hands, place them around the back of your neck, and position the earhooks over your ears. The transducers should rest in front of your ears and do not need to be inserted into your ears.

*Wearing your headphones the wrong way could cause discomfort. The transducers should rest in front of your ears.

Volume



Operate volume controls while audio is playing.



How to change volume:

While your audio is playing, adjust headphone volume by pushing either the Volume + or Volume - buttons.

*A "beep" will sound when the volume is at its max.



*Listening with headphones at high volume may affect your hearing and the audio will be distorted.

MODE BUTTON / MULTIFUNCTION BUTTON

Mode Button Functions:

 **Switch Bluetooth/Local Mode**

Single press ●

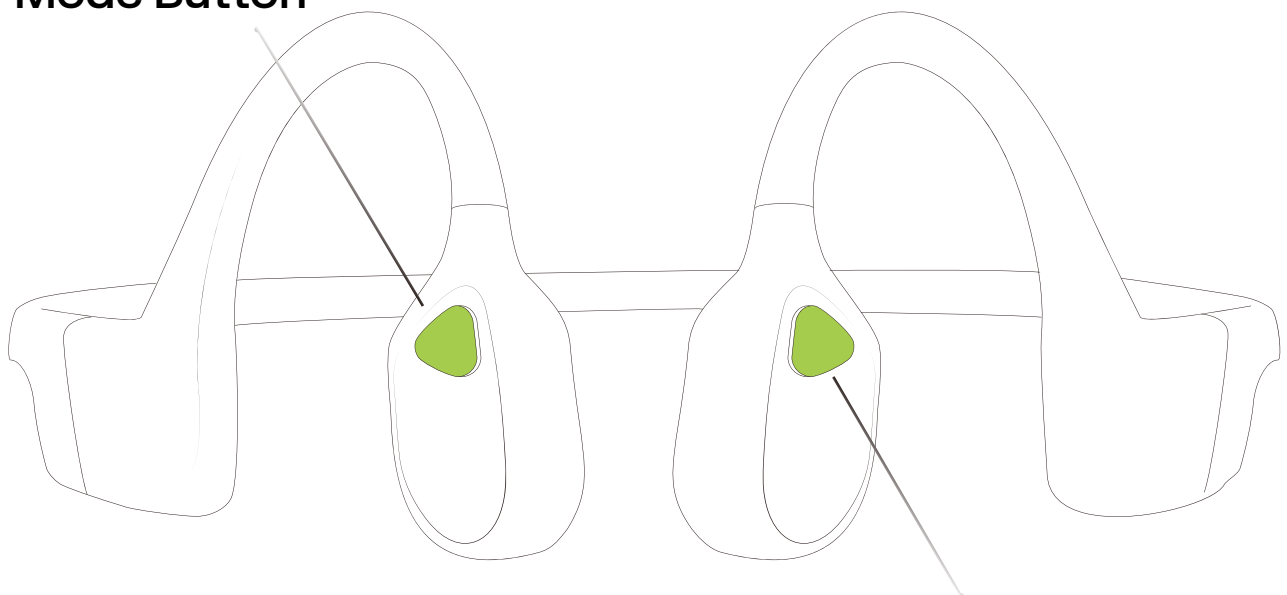
 **Pause/Resume swimming tracking**

Double-click ●●

 **Turn swimming tracking on/off**

Press and hold for 2 seconds 

Mode Button



Multifunction Button

Multifunction Button Functions:

 **Play/Pause music** ●

Click once

 **Next song** ●●

Double-click while music is playing

 **End a call** ●

Single press during a call

 **Previous song** ●●●

Triple-click while music is playing

 **Answer a call** ●

Click once

 **Reject a call** 

Press and hold when receiving a call

More Functions*

Prompt device's voice assistant	Press and hold the Multifunction button for 2 seconds
Answer call	Click the Multifunction button once
End call	Click the Multifunction button once
Reject a call	Press and hold the Multifunction button for 2 seconds
Answer a second call and end the current call	Press and hold the Multifunction button for 2 seconds when the second call comes in
Mute a call	Press and hold the Volume + button and the Volume - button simultaneously for 2 seconds during a call
Unmute a call	Press and hold the Volume + button and the Volume - button simultaneously for 2 seconds during a call
Change Prompt Language	Double-click on the multifunction button while in pairing status (red and blue lights flash alternately)

*Only applies to phone calls, not voice or video calls made through third-party apps.

Switch Bluetooth/Local Mode

Mode Button



***Voice prompt: "Bluetooth Mode/Local Mode"**

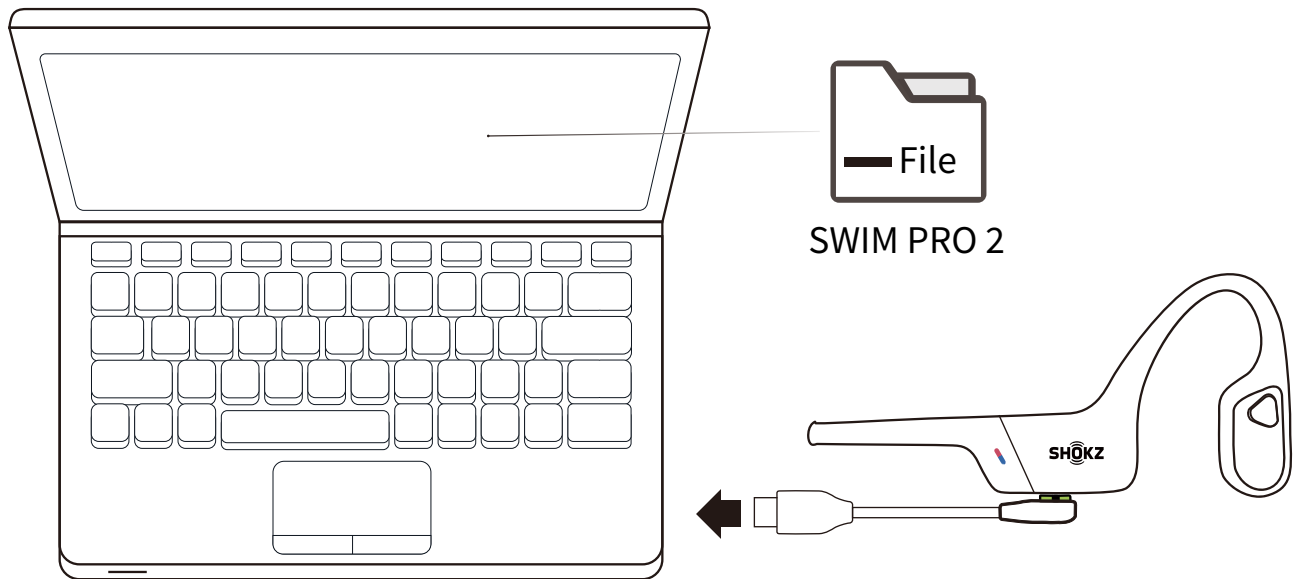


Press the Mode button once to switch between Bluetooth Mode and Local Mode. The headphones will announce the mode after switching.

*If you switch from Bluetooth Mode to Local Mode and there are no playable files in local storage, the headphones will announce "No files in Local Mode. Returning to Bluetooth Mode," and automatically switch back to Bluetooth Mode.

*You can also use the Shokz App to easily switch between Bluetooth/Local modes.

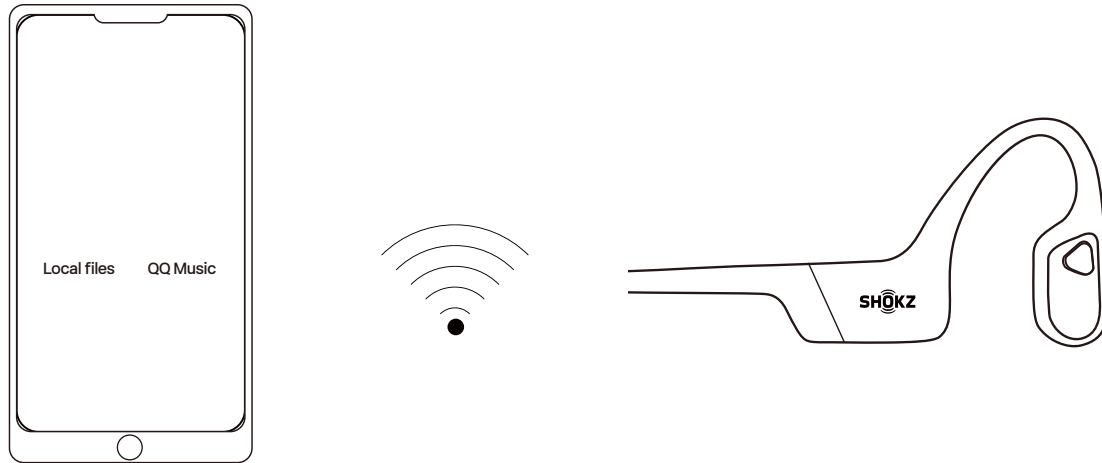
Transfer Files (Wired)



1. Connect the OpenSwim Pro 2 to your computer using the magnetic charging cable provided in the package.
2. A drive named "SWIM PRO 2" will appear on your computer. Open the "SWIM PRO 2" disk on your computer.
3. Import audio files (songs, audiobooks or folders) to the "SWIM PRO 2" drive.
4. Once the file transfer is complete, eject the "SWIM PRO 2" disk from your computer.

*Please do not force an interruption during the file transfer, as this may cause damage to the product.

Transfer Files (Wireless)



You can wirelessly transfer local audio files from your phone to the headphones via the Shokz App for offline playback. You can also connect through the Shokz App to the QQ Music App and import audio files to the headphones for offline playback.

***Notes:**

Wireless network configuration does not support 5 GHz Wi-Fi or enterprise Wi-Fi networks; only 2.4 GHz Wi-Fi is supported.

The wireless local audio import feature supports importing audio files only and does not support importing folders.

Due to content licensing requirements, the QQ Music content available for download to the headphones, including download availability and playback rights, is subject to the information shown in the QQ Music app.

QQ Music content imported to the headphones can only be played offline during its valid playback period. Once the playback authorization expires, offline playback will no longer be available.

Downloaded QQ Music content stored on the headphones requires periodic renewal of playback authorization. To renew it, connect the headphones to your phone via Wi-Fi and open the QQ Music app. We recommend closing the app from the background first, then reopening it.

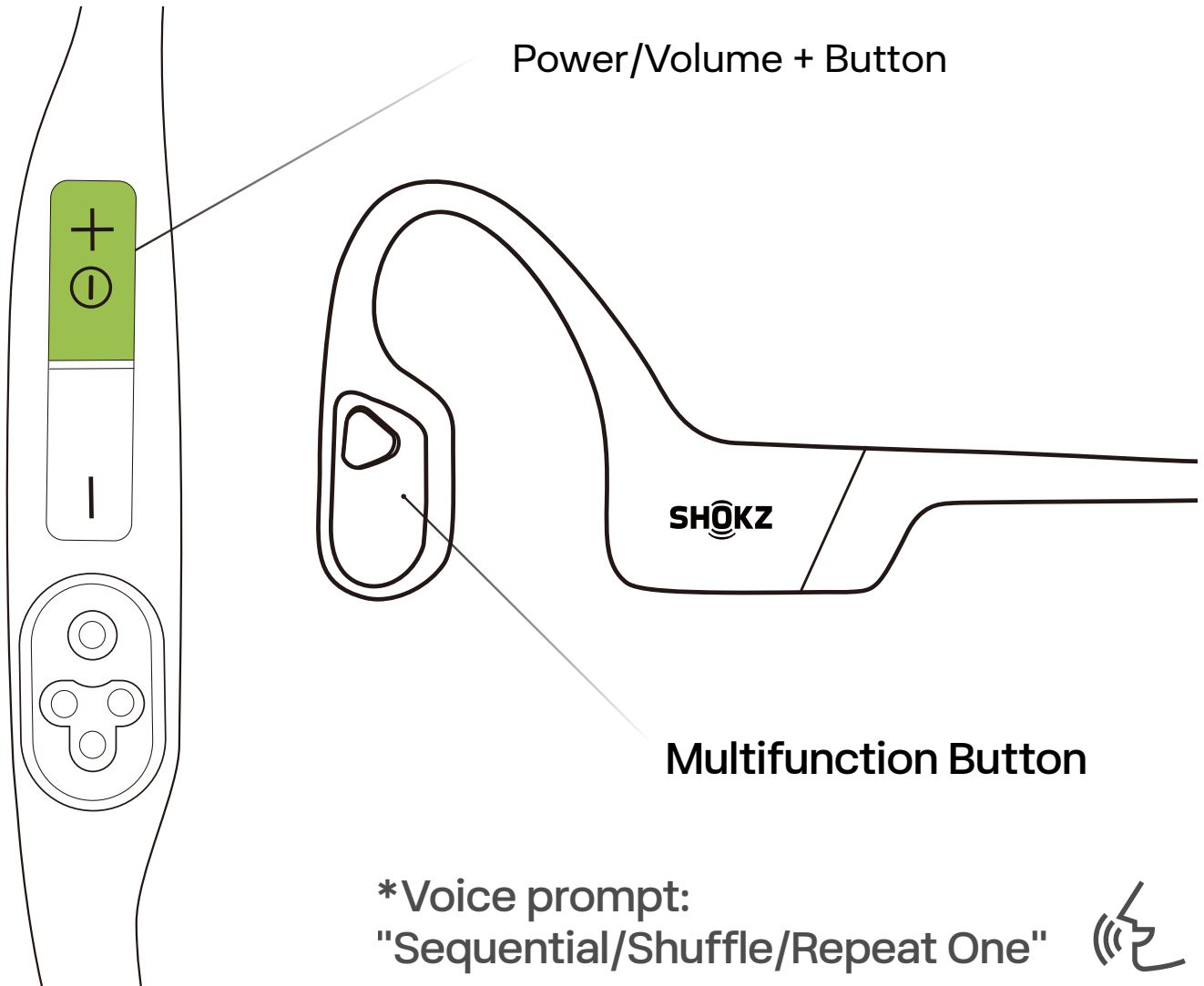
Once the authorization is renewed, downloaded content can be played normally until the playback expiration date shown in the app. The playback validity period is determined by whichever is shorter: the remaining term of your QQ Music subscription or the maximum validity period of a single playback authorization.

QQ Music Wireless Import is not supported on devices running HarmonyOS 5.0 or later.

*The following music file formats are currently supported by OpenSwim Pro 2:

Format	Bit rate	Sampling rate	Remarks
MP3	8kbps - 320kbps	8kHz-48kHz	bit depth up to 16-bit
FLAC	L0-L8 (1000kbps - 6358kbps)	8kHz-96kHz	bit depth up to 24-bit
WAV	32kbps - 1411kbps	8kHz-96kHz	bit depth up to 16-bit
AAC	8kbps - 320kbps	8kHz-48kHz	bit depth up to 16-bit
M4A	8kbps - 291kbps	8kHz-48kHz	bit depth up to 16-bit
APE	800kbps - 959kbps	8kHz-48kHz	only Fast/Normal formats supported, bit depth up to 16-bit

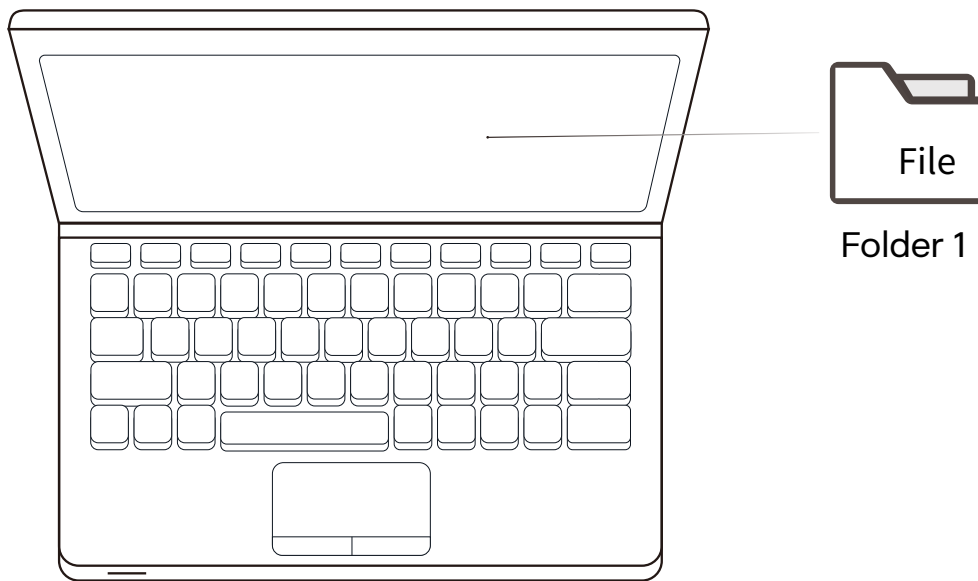
Change Local Music Playback Order



In Local Mode, the headphones support three playback orders: Sequential Playback, Shuffle Playback, and Repeat One. Press and hold the Multifunction button and the Power/Volume + button simultaneously for 2 seconds to cycle to the next playback order. The headphones will announce the name of the selected mode.

*You can also use the Shokz App to easily change the local music playback order.

Change Local Folder Playback Range



*You can organize your audio files into different folders for easy classification.

*OpenSwim Pro 2 supports up to 3 levels of folders. Files located in folders beyond this depth may not be recognized.

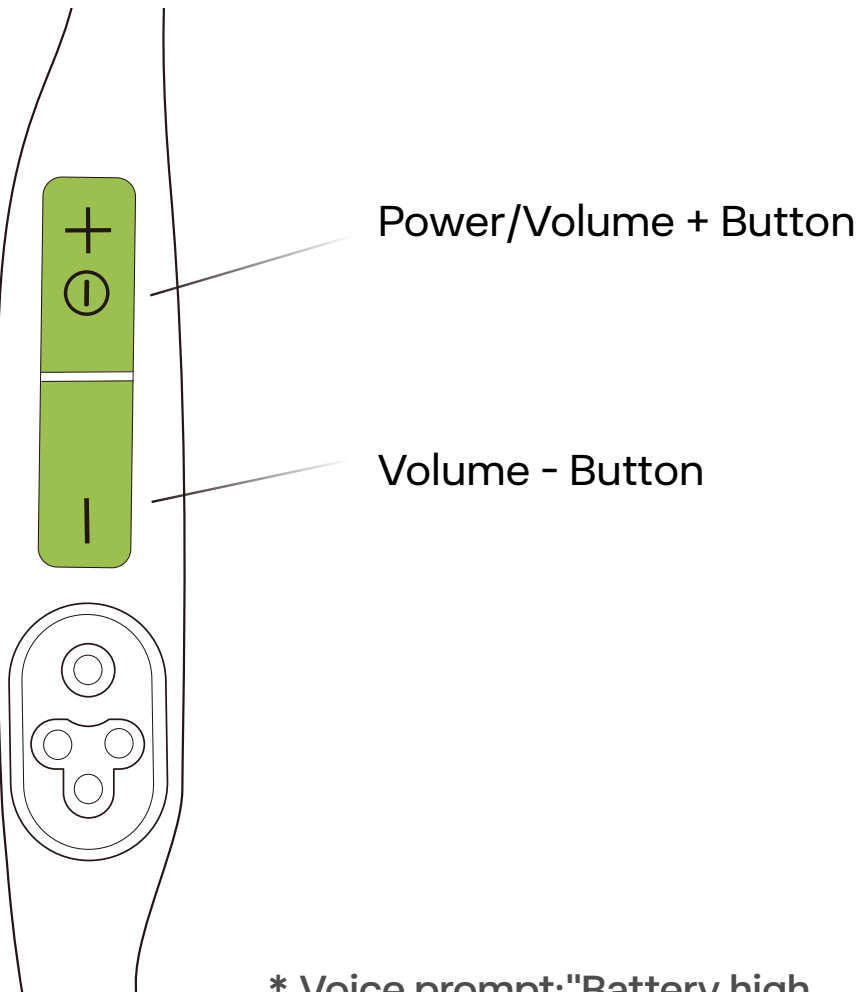
With the Shokz App, you can manage the local playback range: play the current folder or play all folders.

In "Play Current Folder" mode, press and hold the Multifunction button and the Volume - button simultaneously for 2 seconds to switch to the next folder.

Check Battery Status



Operate controls while audio is not playing



* Voice prompt: "Battery high
/Battery medium/Battery low/Charge me"



How to check battery status:

In Bluetooth Mode, while the headphones are in standby and no audio is playing, press the Power/Volume + button or Volume - button to hear the battery status.

Extra Features

EQ Mode Description

In Bluetooth Mode:



Standard Mode:

Balanced frequency response,
suitable for music



Vocal Mode:

Enhances midrange frequencies,
suitable for listening to radio,
audiobooks, and other
voice-focused content

In Local Mode:



Standard Mode:

Balanced frequency
response, suitable for music



Swimming Mode:

Tuned specifically for
swimming scenarios;
it is recommended to
enable this mode while
swimming and use it
together with earplugs



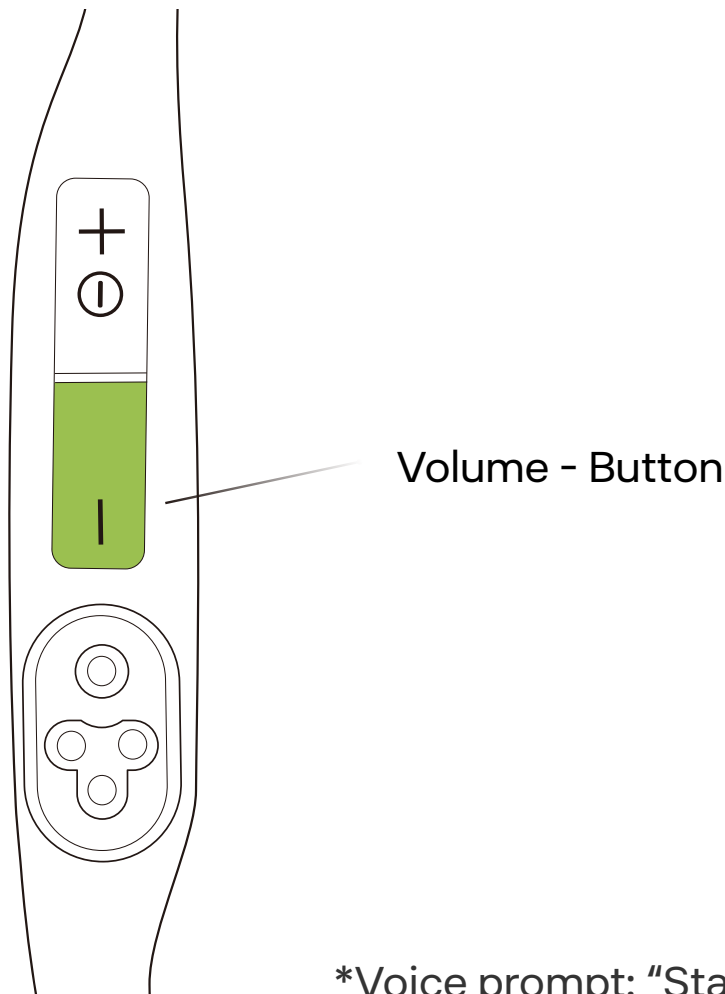
Underwater Vocal Mode:

Optimized for swimming
scenarios, suitable for
listening to audiobooks,
podcasts, and similar
content underwater.

Switch EQ Modes



Operate controls while music is playing



*Voice prompt: "Standard Mode/
Vocal Mode/Swimming Mode"



How to switch EQ Modes:

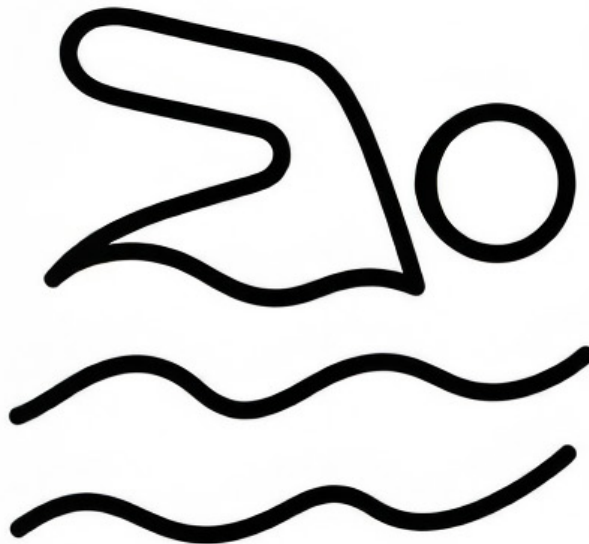
Press and hold the Volume - button for 2 seconds while audio is playing. The headphones will cycle to the next EQ mode and announce its name.

*You can also use the Shokz App to easily switch the EQ Modes.

Swimming Training Features

The OpenSwim Pro 2 supports swimming data tracking and voice prompts for pool swimming.

You can configure the related settings through the Shokz App. Currently, the following mode is supported:

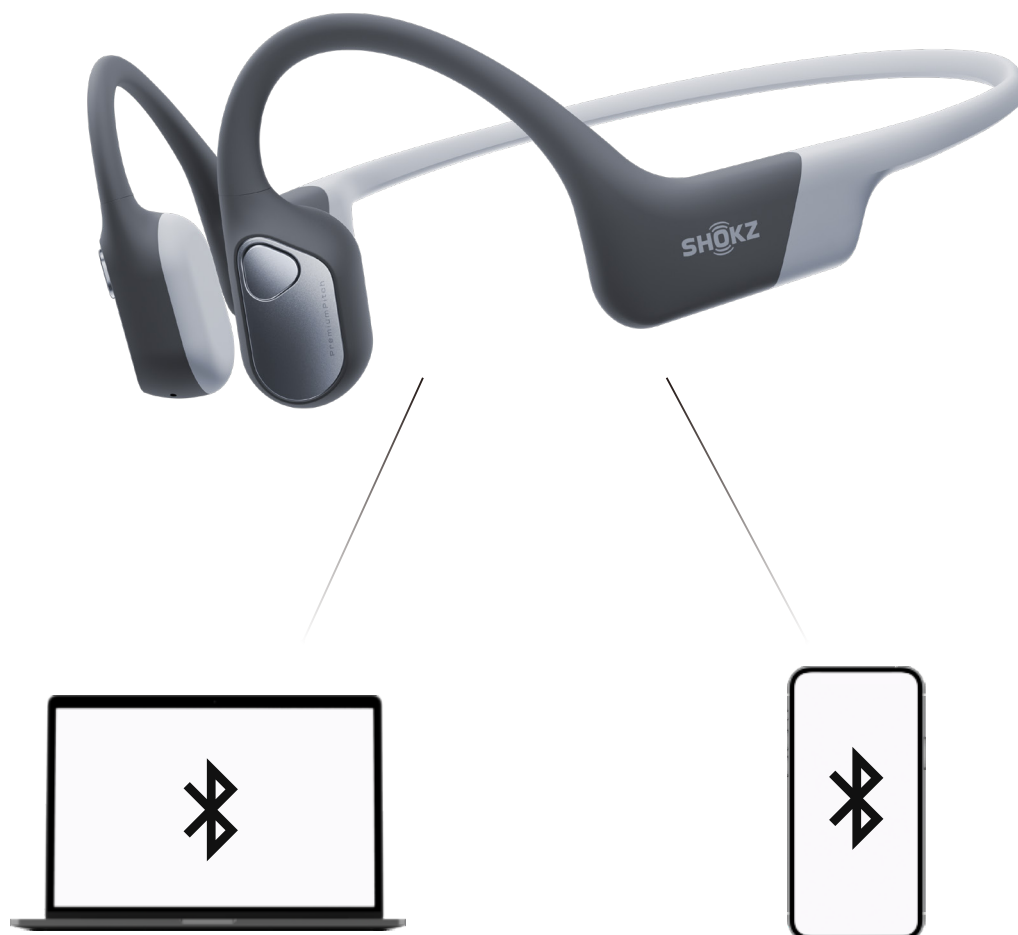


Free Training Mode:

Customize training parameters, suitable for daily practice

Supports setting pool length, announcement intervals, and training goals (None / Distance / Duration / Calories), with real-time voice prompts during training.

Multipoint Pairing



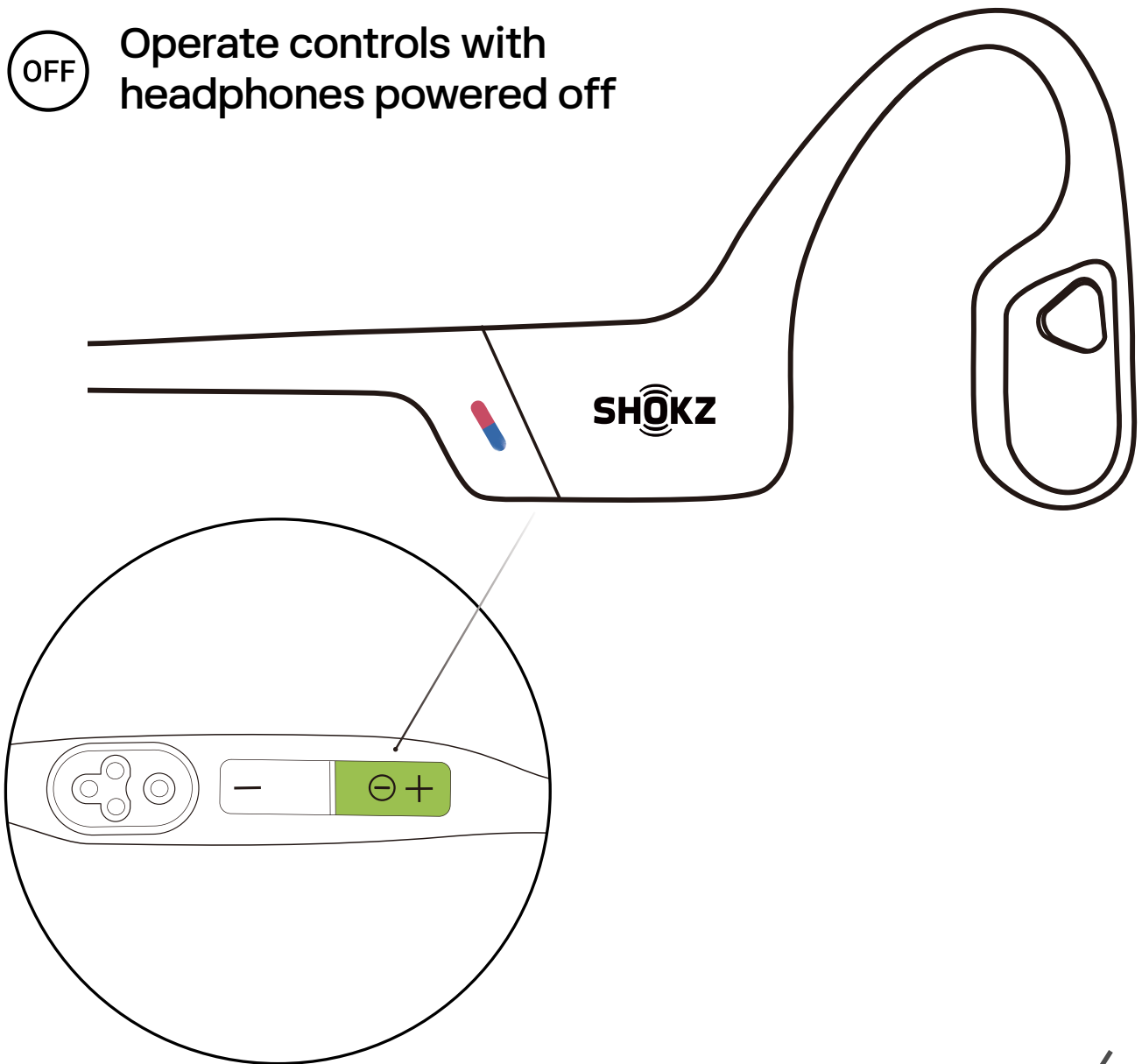
Connect Two Devices Simultaneously

Switch between two devices
seamlessly with multipoint pairing.

*The Multipoint Pairing feature is enabled by default.
You can use the Shokz App to manage connected devices
or disable this feature.

Turn Multipoint Pairing On

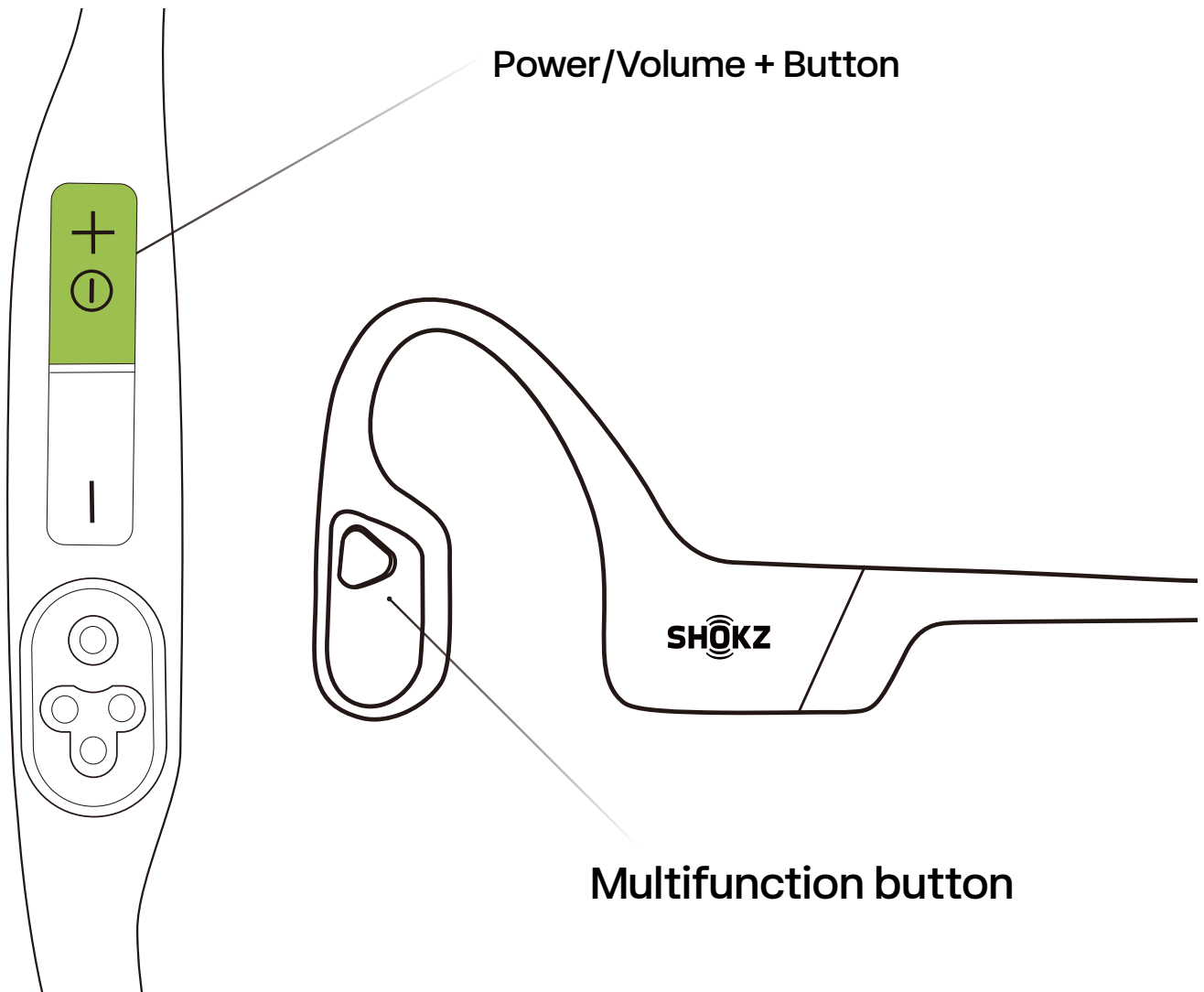
OFF Operate controls with headphones powered off



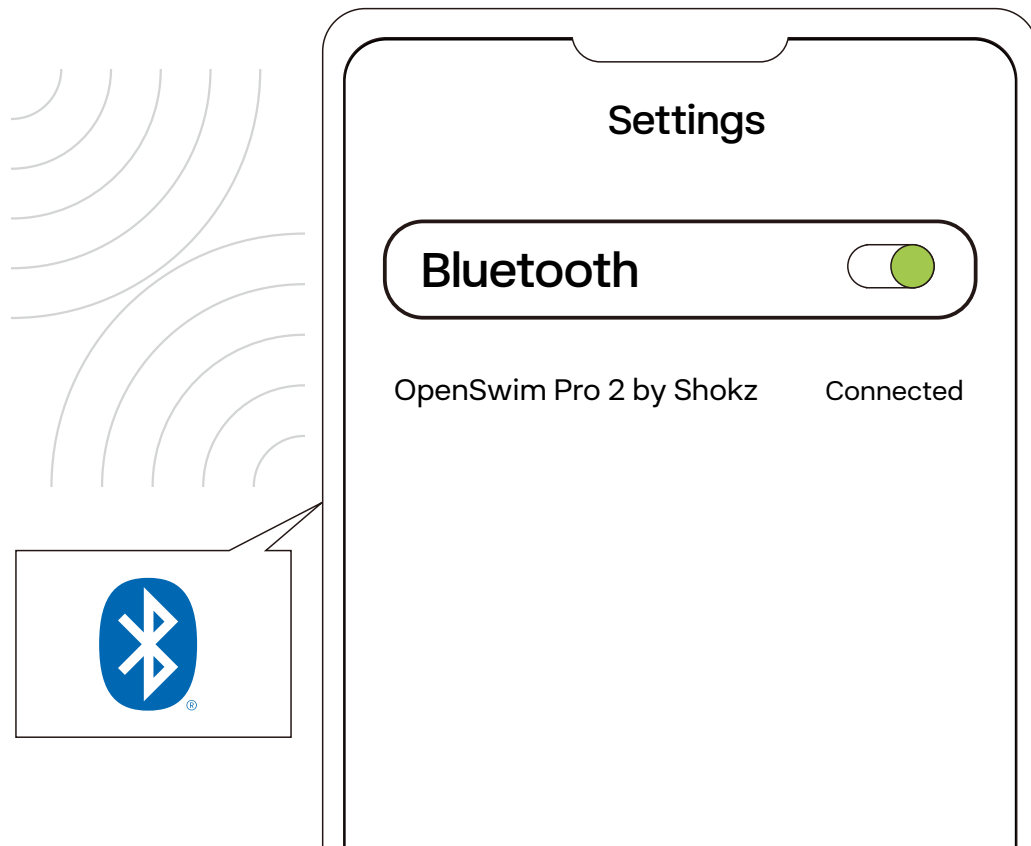
When entering pairing mode, you will hear: "Pairing".



1. Start with your headphones powered off.
2. Press and hold Volume + until you hear: "Pairing " and the LED indicator flashes red and blue alternately.



3. Press and hold the Multifunction button and Volume + button simultaneously until you hear a beep.

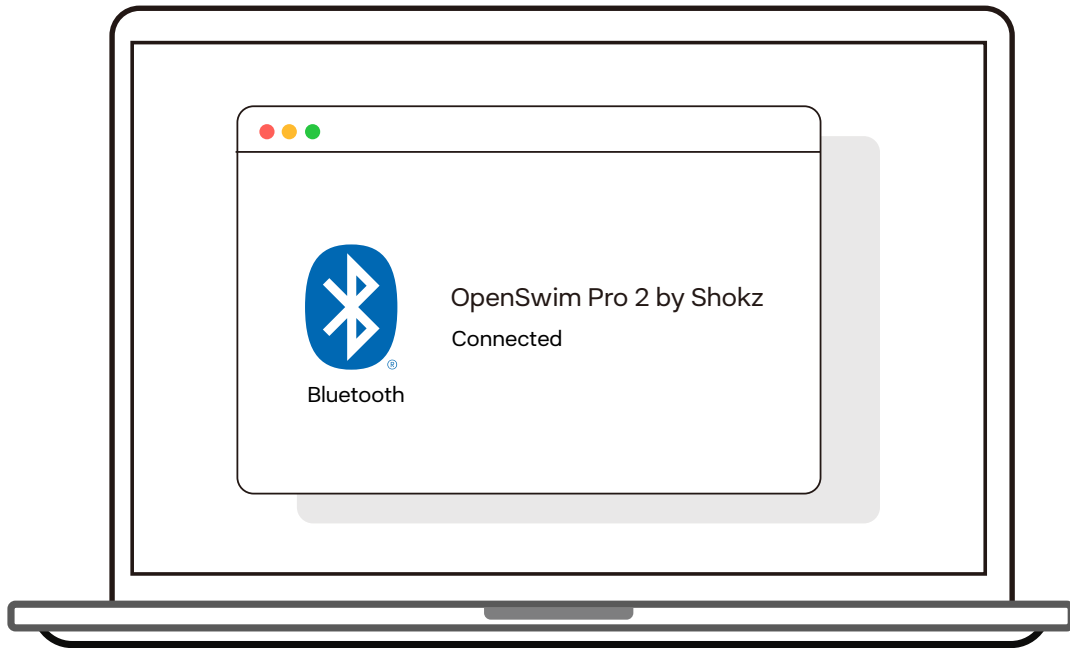


Device 1

4. Open first device's Bluetooth® menu and select "OpenSwim Pro 2 by Shokz."

*Pairing is completed when the first device shows that pairing is successful.

5. Turn your headphones off.



Device 2

6. Re-enter pairing mode by pressing and holding Volume + until you hear “pairing” and the LED indicator flashes red and blue alternately.

7. Open second device's Bluetooth® menu and select "OpenSwim Pro 2 by Shokz."

*Pairing is completed when the second device shows that pairing is successful.

8. Turn your headphones off.

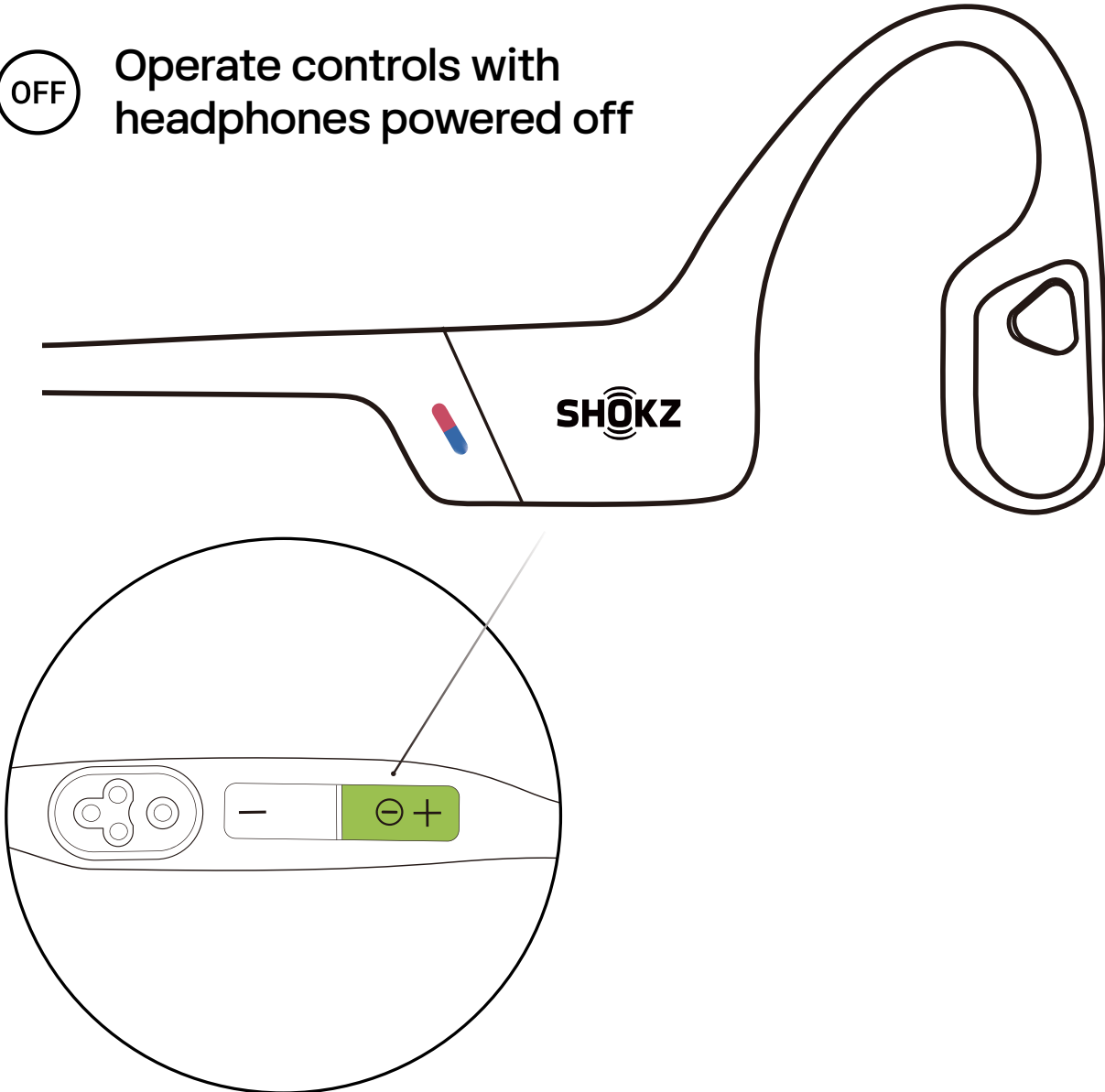


9. Press and hold the Power/Volume + button to turn on the headphones. Your headphones are now connected to both devices.

*You can also use the Shokz App to easily manage multipoint pairing.

Turn Multipoint Pairing Off

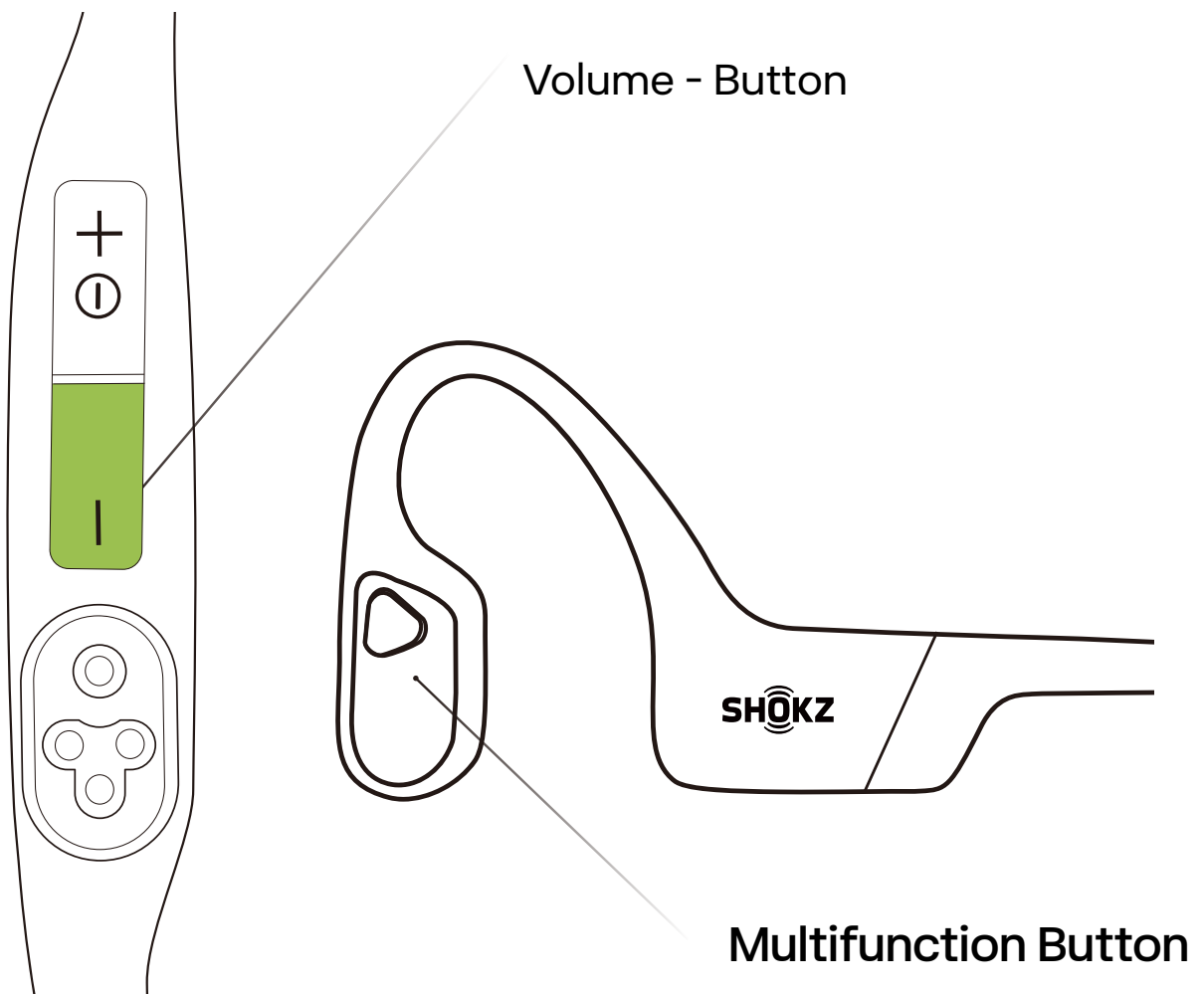
OFF Operate controls with
headphones powered off



When entering pairing mode,
you will hear: "Pairing in progress".



1. Start with your headphones powered off.
2. Press and hold Volume + until you hear "pairing" and the LED indicator flashes red and blue alternately.



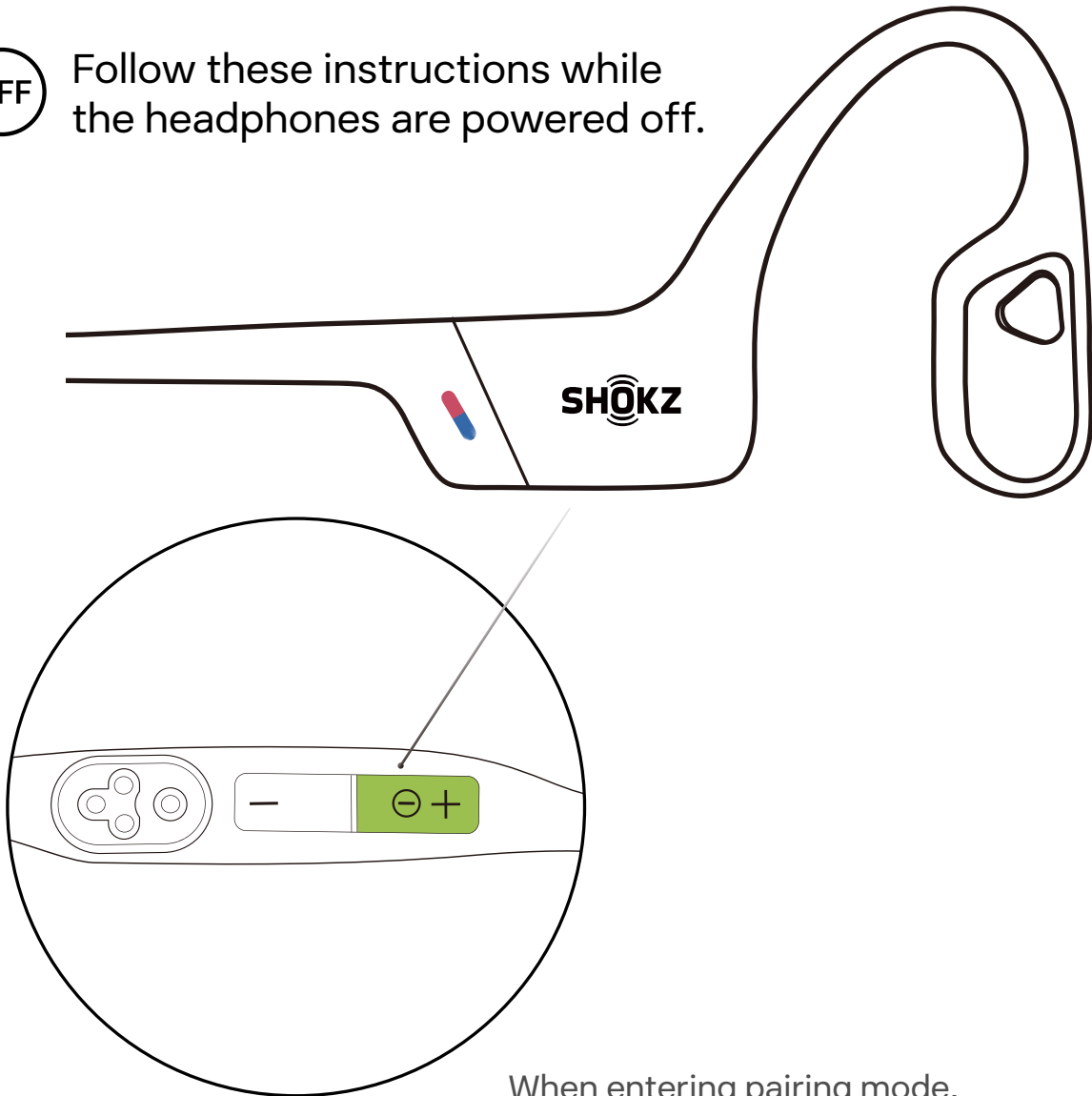
3. Press and hold the Multifunction button and Volume - button until you hear a beep.

*You can also use the Shokz App to easily manage multipoint pairing.

Change Prompt Language

Your headphones have two built-in voice prompt languages: Chinese and English.

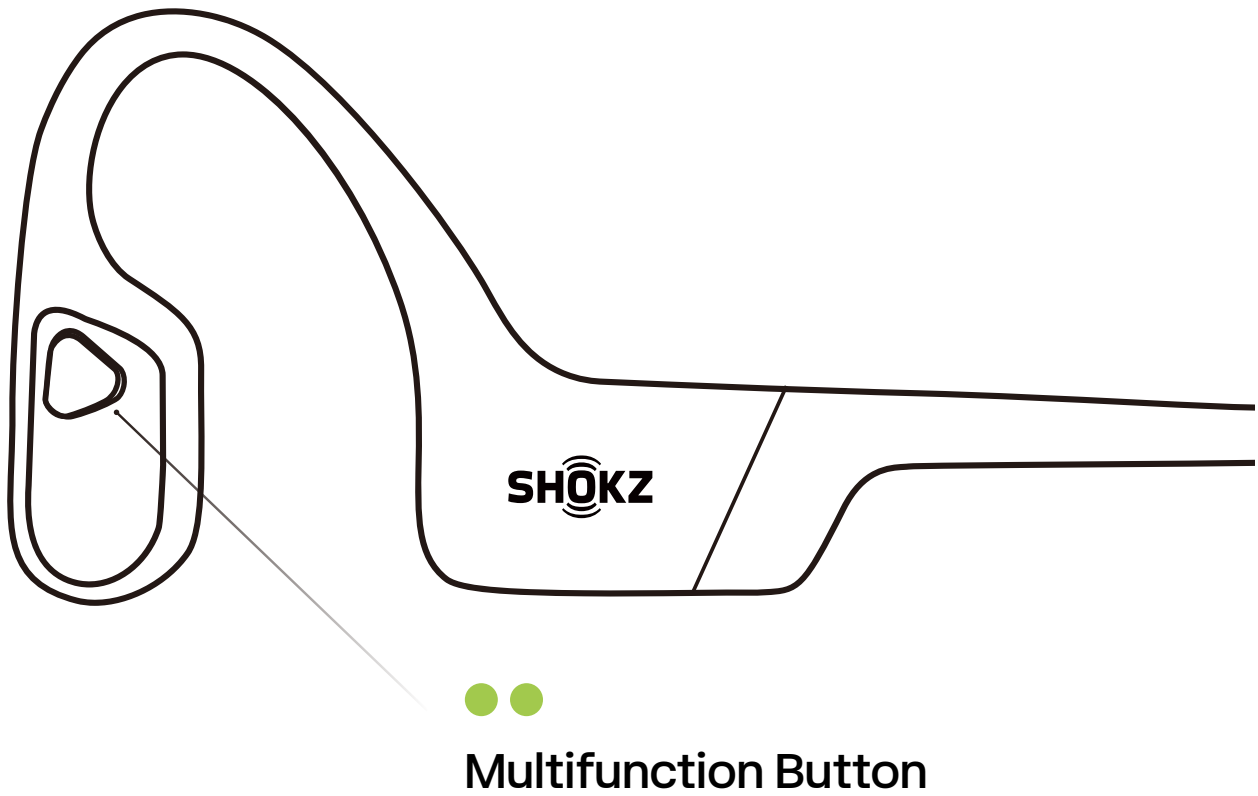
OFF Follow these instructions while the headphones are powered off.



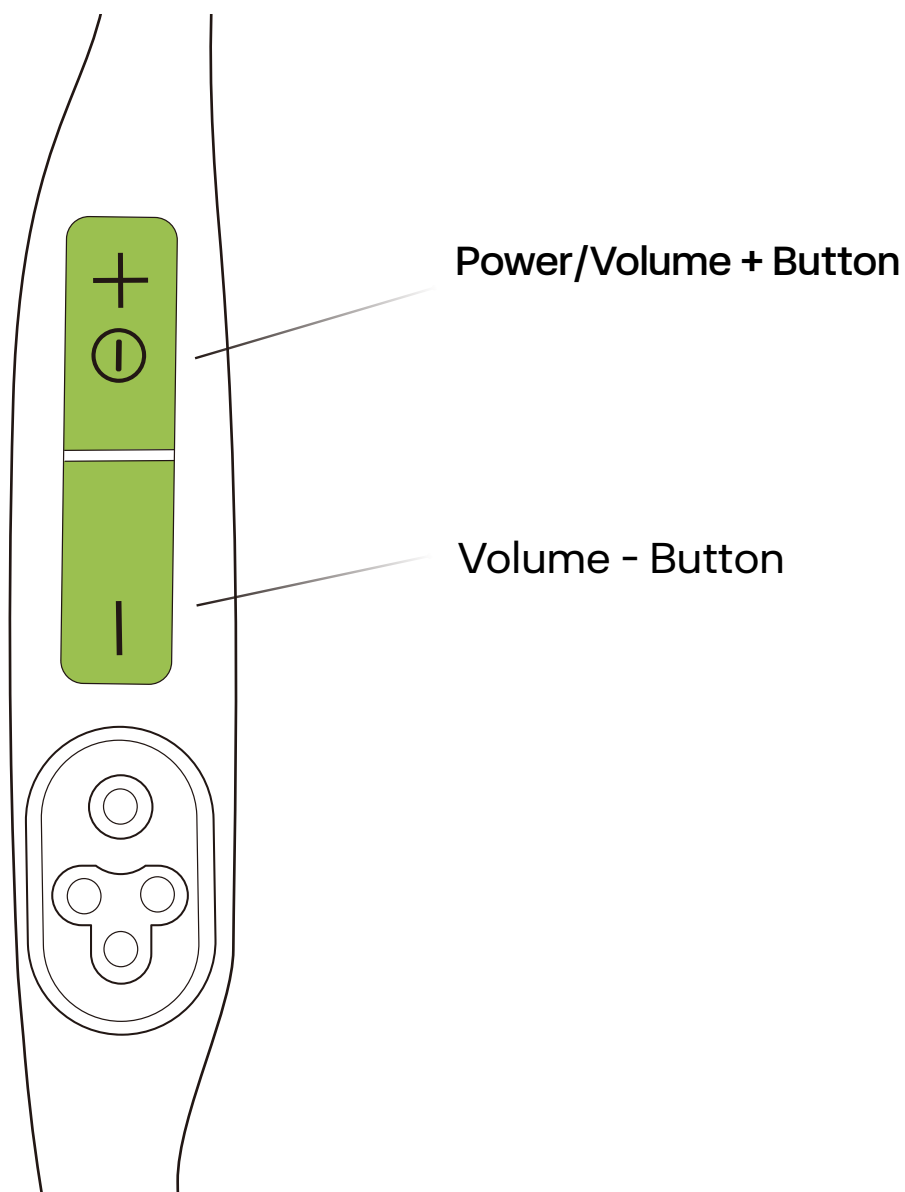
When entering pairing mode,
you will hear: "Pairing in progress".



1. Start with your headphones powered off.
2. Press and hold Volume + until you hear "pairing" and the LED indicator flashes red and blue alternately.



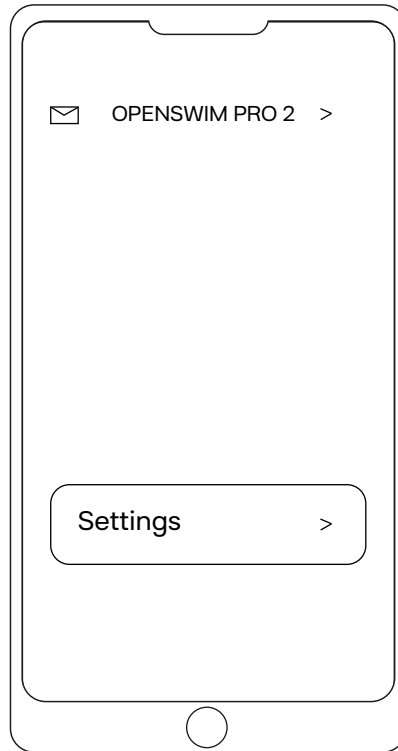
3. Double-click the Multifunction button to switch to the next language. The language order is as follows: English, Chinese.



4. Click the Volume + button or the Volume - button to listen to the voice prompt for battery status to confirm that the desired language has been selected.

*You can also use the Shokz App to change the language.

Factory Reset



1. Restore Factory Settings via the Shokz App

Step 1: Open the app page and tap "Settings".

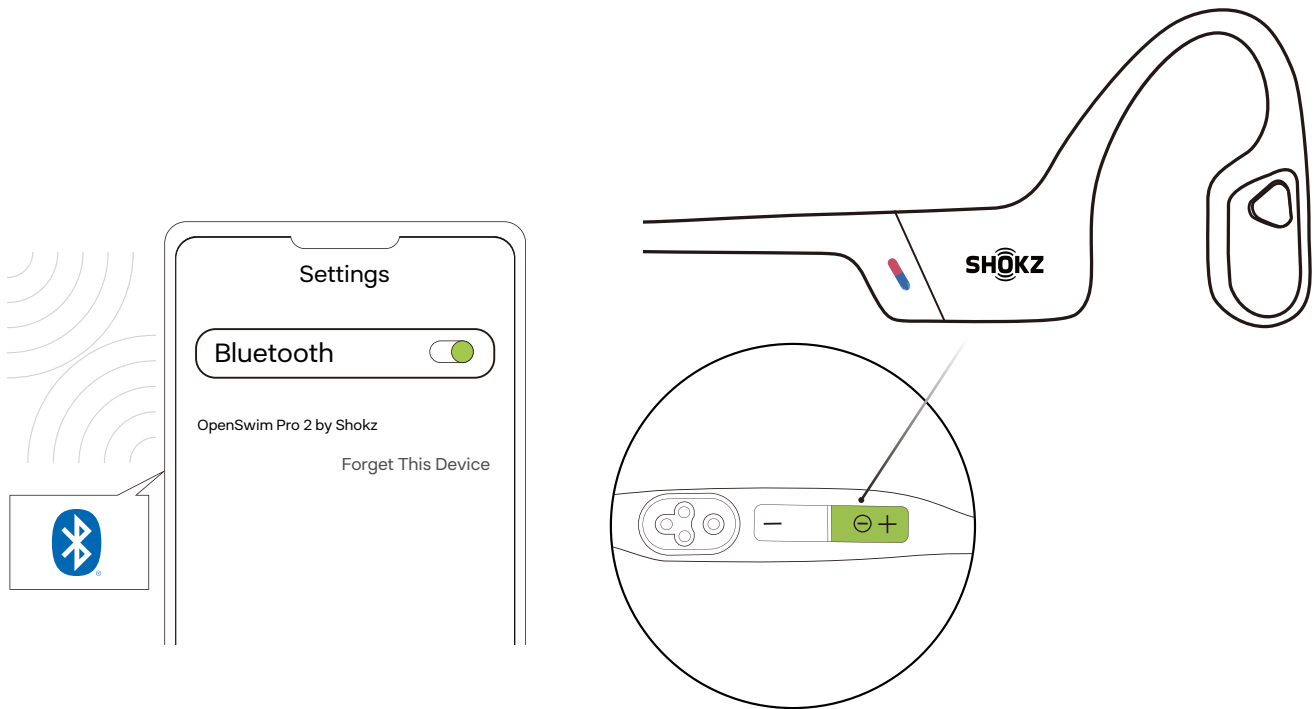
Step 2: Tap "Reset Device" to restore factory settings.

Step 3: Go to your phone's Bluetooth settings, select OpenSwim Pro 2 by Shokz, and tap "Forget This Device".

*Tip: After resetting through the app, you must manually forget the device in your phone's Bluetooth settings; otherwise, the headphones cannot be paired again.



The following operations must be performed while the headphones are powered off.



When entering pairing mode, you will hear: "Pairing in progress".



2. Restore Factory Settings Using the Headphone Buttons

Step 1: Make sure the headphones are powered off.

Step 2: Go to your phone's Bluetooth settings, select OpenSwim Pro 2 by Shokz, and tap "Forget This Device".

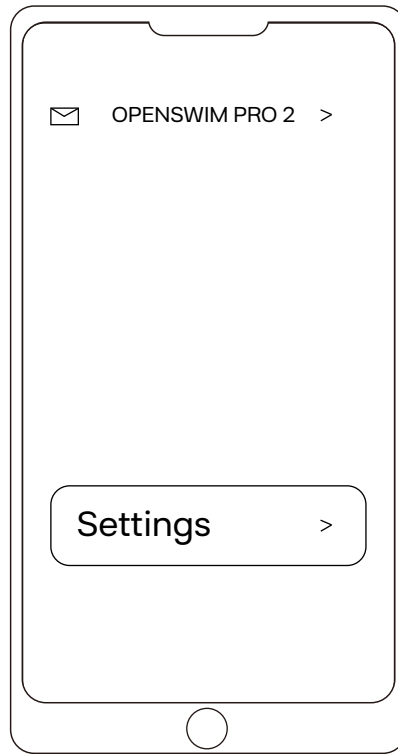
Step 3: Press and hold the Power Button until the indicator flashes red and blue alternately and you hear "Pairing", indicating that the headphones have entered pairing mode.

*Voice prompt when entering pairing mode: "Pairing".

Step 4: Press and hold the Multifunction Button, Volume + Button, and Volume - Button simultaneously for about 5 seconds until you hear a prompt tone.

Step 5: Power off the headphones.

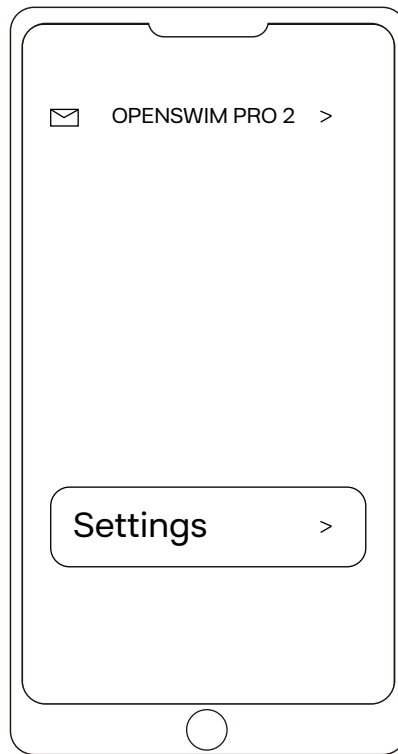
Format Device



1. Before proceeding, make sure your headphones are successfully connected to your phone, then open the Shokz App.
2. In the app, scroll down on the device page, tap "Headphone Settings", then select "Format Device".
3. In the pop-up window, tap "Confirm".

*After formatting, the headphones will be restored to factory settings and all downloaded songs will be deleted.

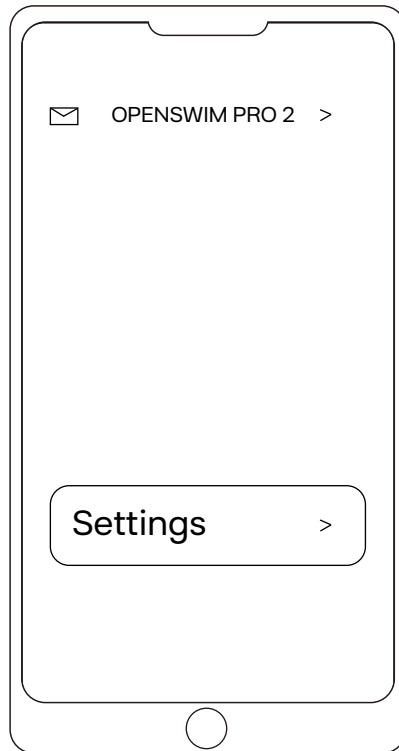
Unbind Device



1. Open the Shokz App and tap "Headphone Settings".
2. Tap "Unbind Device".
3. In the pop-up window, select "Confirm" to complete the process.

*After unbinding, the connection between the headphones and your account will be removed, and the headphones will also be formatted. Local data stored on the headphones (including local songs and workout data that has not been uploaded to the cloud) will be erased, while data already uploaded to the cloud will be retained.

Find Headphones



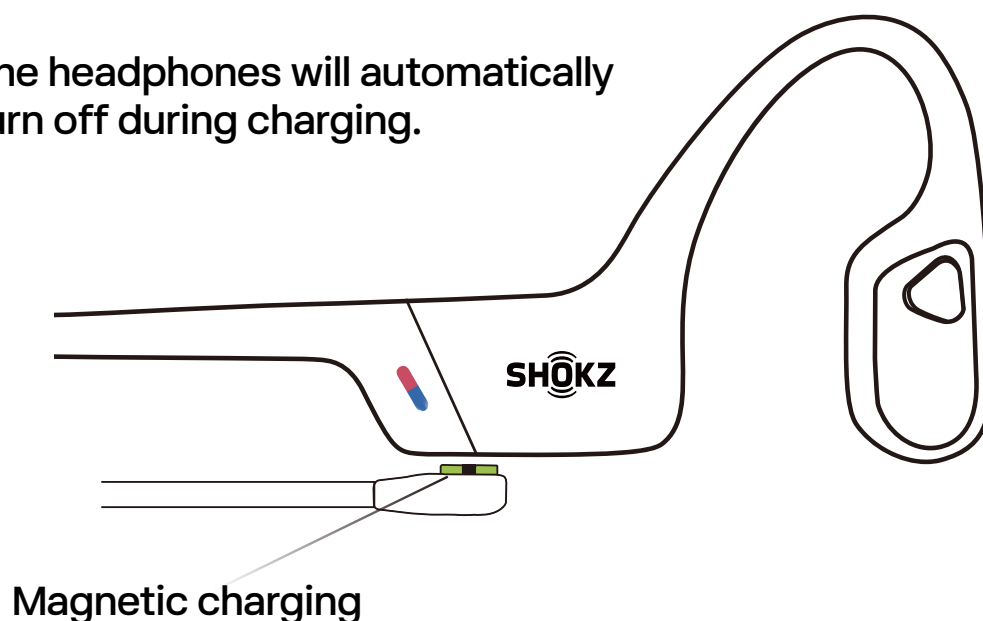
1. Before proceeding, make sure your headphones are successfully connected to your phone, then open the Shokz App.
2. In the app, scroll down on the device page, tap "Headphone Settings", then select "Find Headphones".
3. On the pop-up page, tap "Ring Headphones".
The headphones will emit a continuous ringing sound.

*Note: Do not use the ringing feature while wearing the headphones.

Care and Maintenance

Charging Tips

OFF The headphones will automatically turn off during charging.



Charging



Charging Complete

When the headphones are at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding charging cable for charging. The LED indicator will turn red during the charging process and the headphones will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

Note:

The headphones will automatically turn off after 2 hours of standby in Local Mode.

The headphones will automatically turn off after 6 hours of standby in Bluetooth Mode.

Usage Notes

Underwater Usage Guide

- Import audio files to the headphones' built-in storage using a phone or computer.
- Switch the headphones from Bluetooth Mode to Local Mode before entering the water.
- It is recommended to switch to Swimming Mode and use earplugs together for a better listening experience.

Underwater Precautions

- Because Bluetooth wireless signals cannot travel through water, you cannot use a Bluetooth connection underwater to listen to audio from smart devices or answer calls.
- Local Mode can be used in swimming pools or seawater. After use, be sure to rinse the headphones with fresh water to prevent corrosion caused by salt in seawater.
- To ensure proper operation and safety, keep the magnetic charging contacts dry when charging or transferring data.

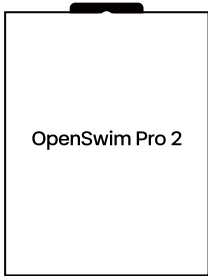
Warranty

Your headphones are covered by a warranty.

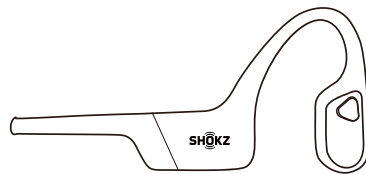


If you encounter any product issues, please scan the QR code above with WeChat for further support.

What's in the Box



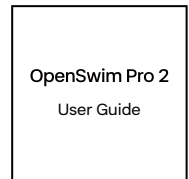
OpenSwim Pro 2
Box



OpenSwim Pro 2
Headphones



OpenSwim Pro 2
Silicone pouch



User Guide



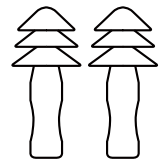
App Card



Warranty Card



Magnetic
Charging Cable



Swimming Earplugs

If any part of your product is damaged or missing, do not use it. Contact an authorized Shokz dealer or Shokz customer service.

*Package contents may vary by sales region.

SHOKZ