# OPENFIT

User Guide

T910

# Catalogue

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# APP

# APP

Shokz

Download on the App Store

GET IT ON Google Play

## Download the Shokz App

The Shokz App supports customized EQ modes, custom touch functions, firmware updates, and other functions! Define your sound the way you want.

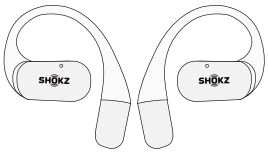
Download the Shokz App now to enjoy the best experience.

Android users: Please use your mobile browser to scan the QR code and download the app.

* Availability is limited by region. Go to userguide.shokz.net/OpenFit for more information.

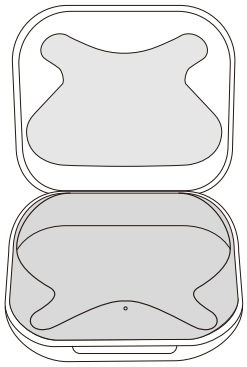
# In the Box

# In the Box



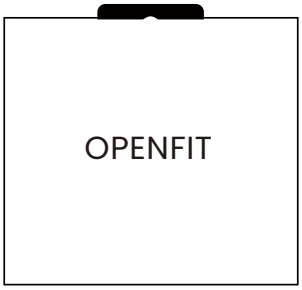

OpenFit

True Wireless Earbuds*2



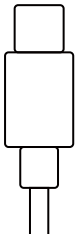
OpenFit

Charging case*1




OpenFit

Packing Box*1



USB-C

Charging Cable*1




User Guide & Legal Statement *1

(versions vary by region)




App Card*1

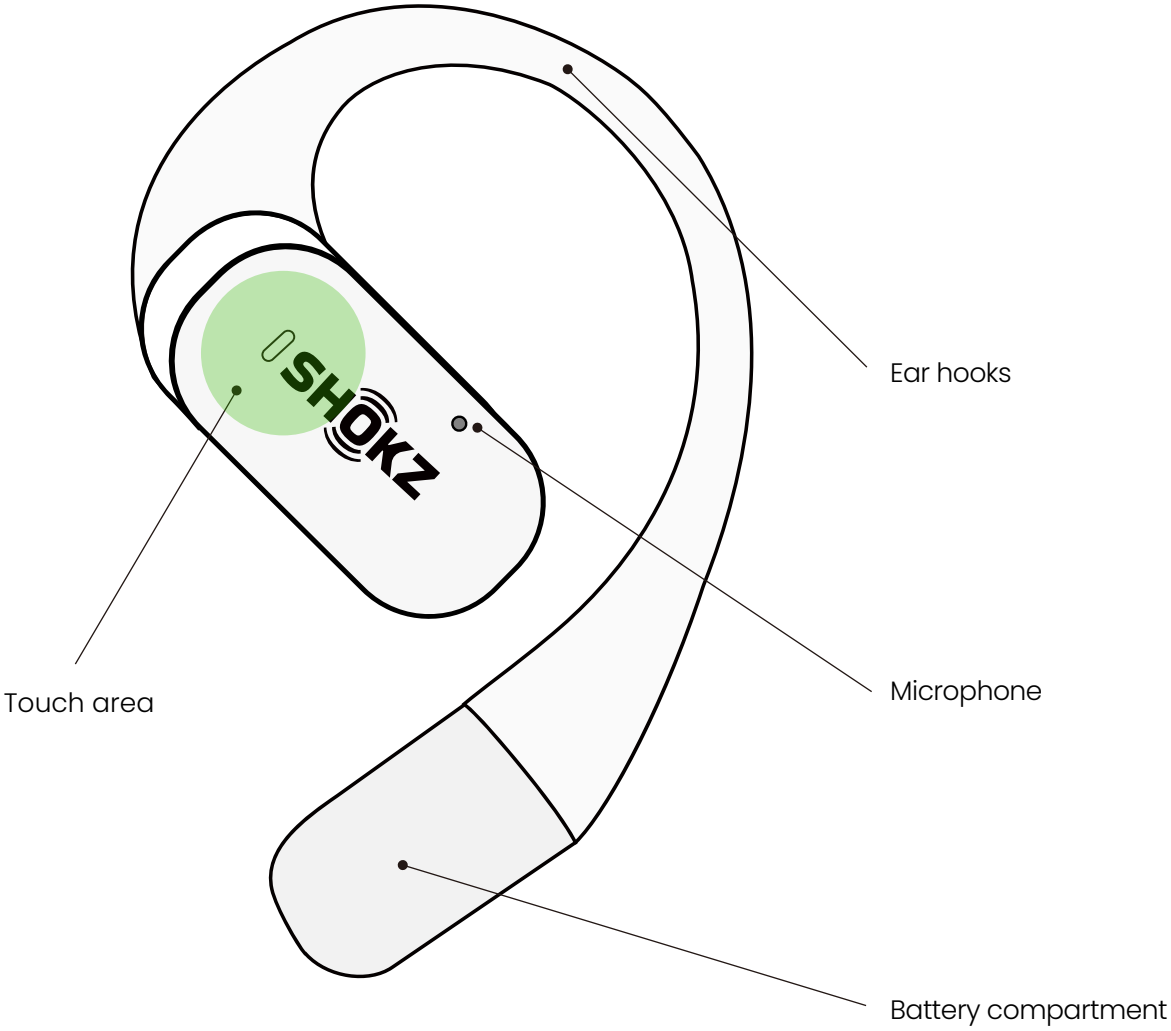



Warranty Card*1

Do not use the product if any of the above items are missing or the product is damaged. Please contact your dealer, or reach out to us immediately.
(See Page 30 : After-Sales Service - Contact Us)

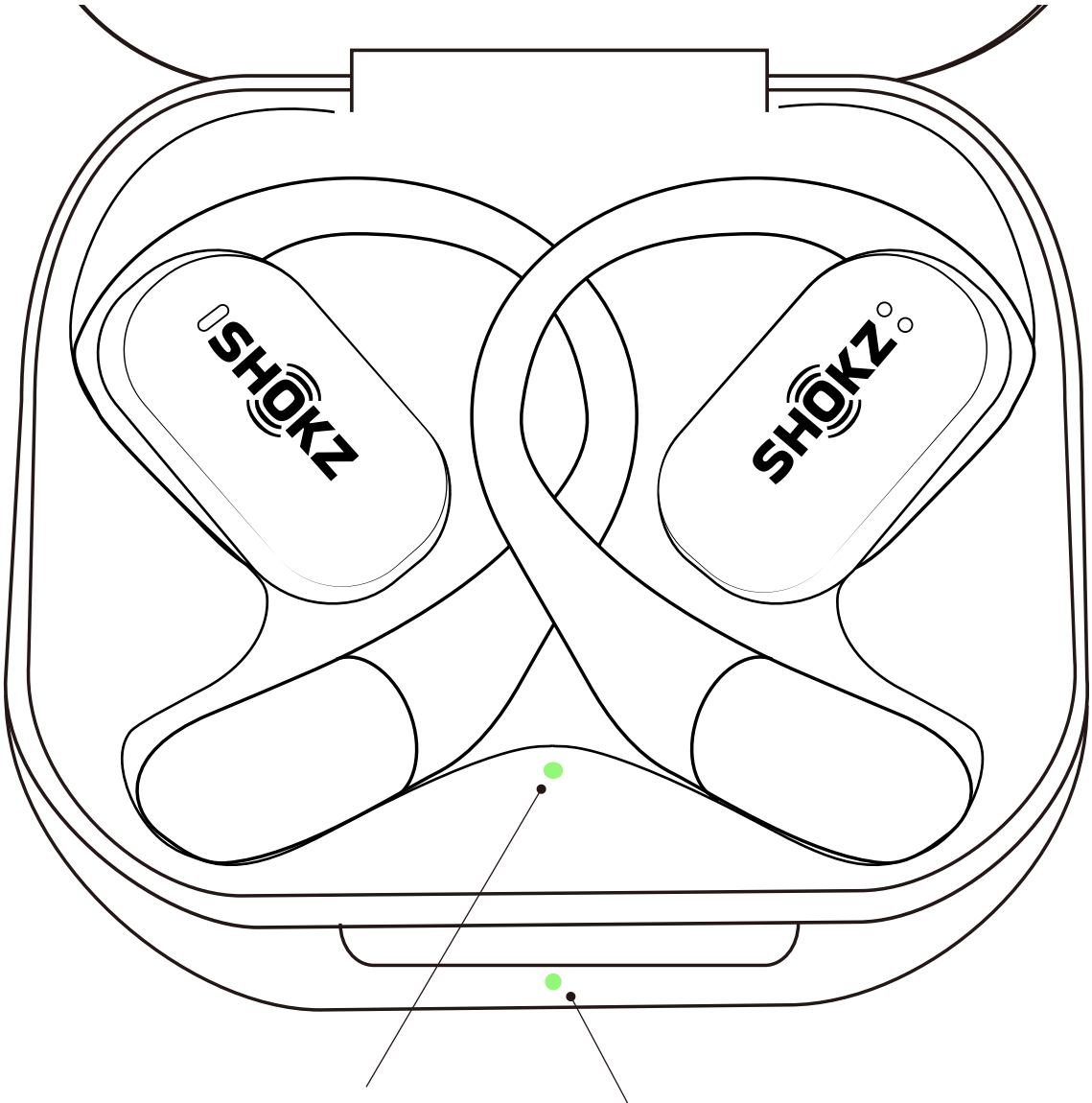
# Wear & Use

# Earbud Diagram




*The protrusion of the touch area is the effective position of the touch button.

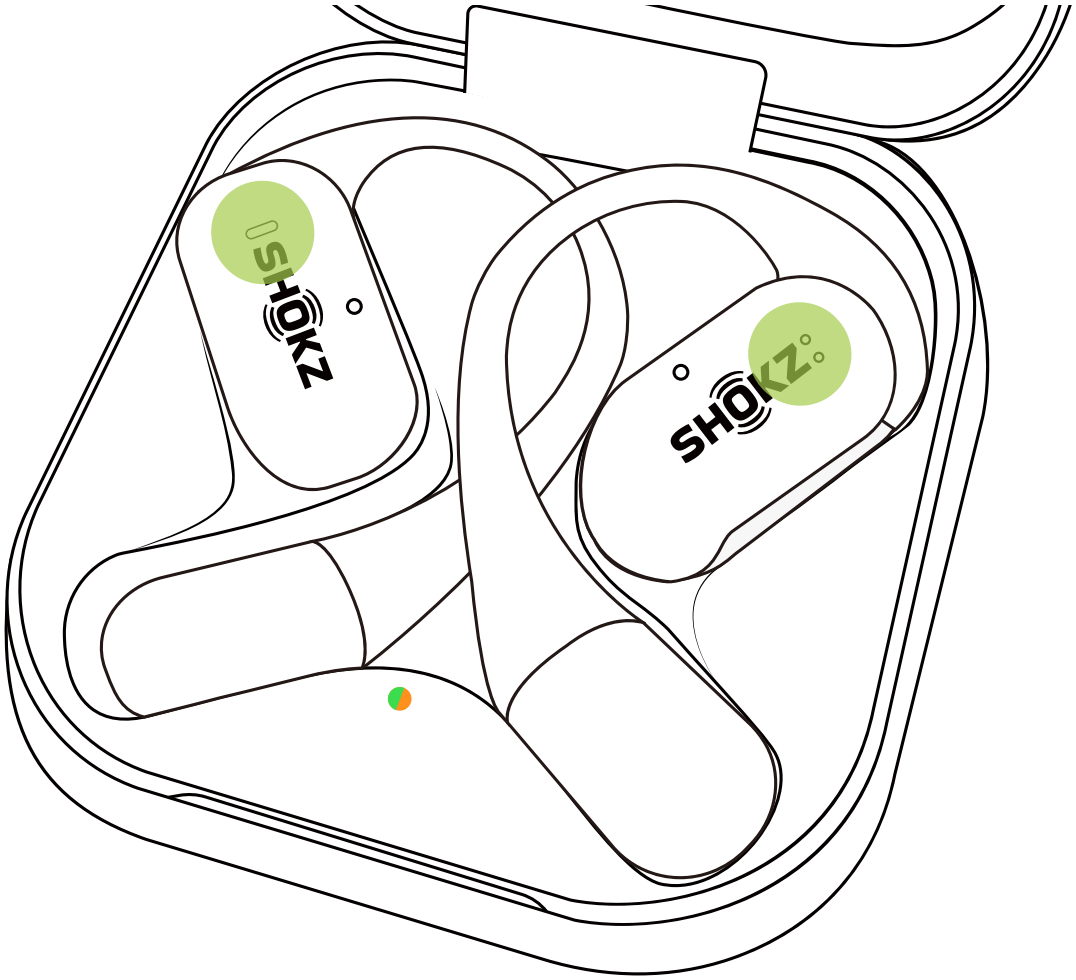
# Earbud Case




Charging case Internal Indicator LED

Charging case External Indicator LED

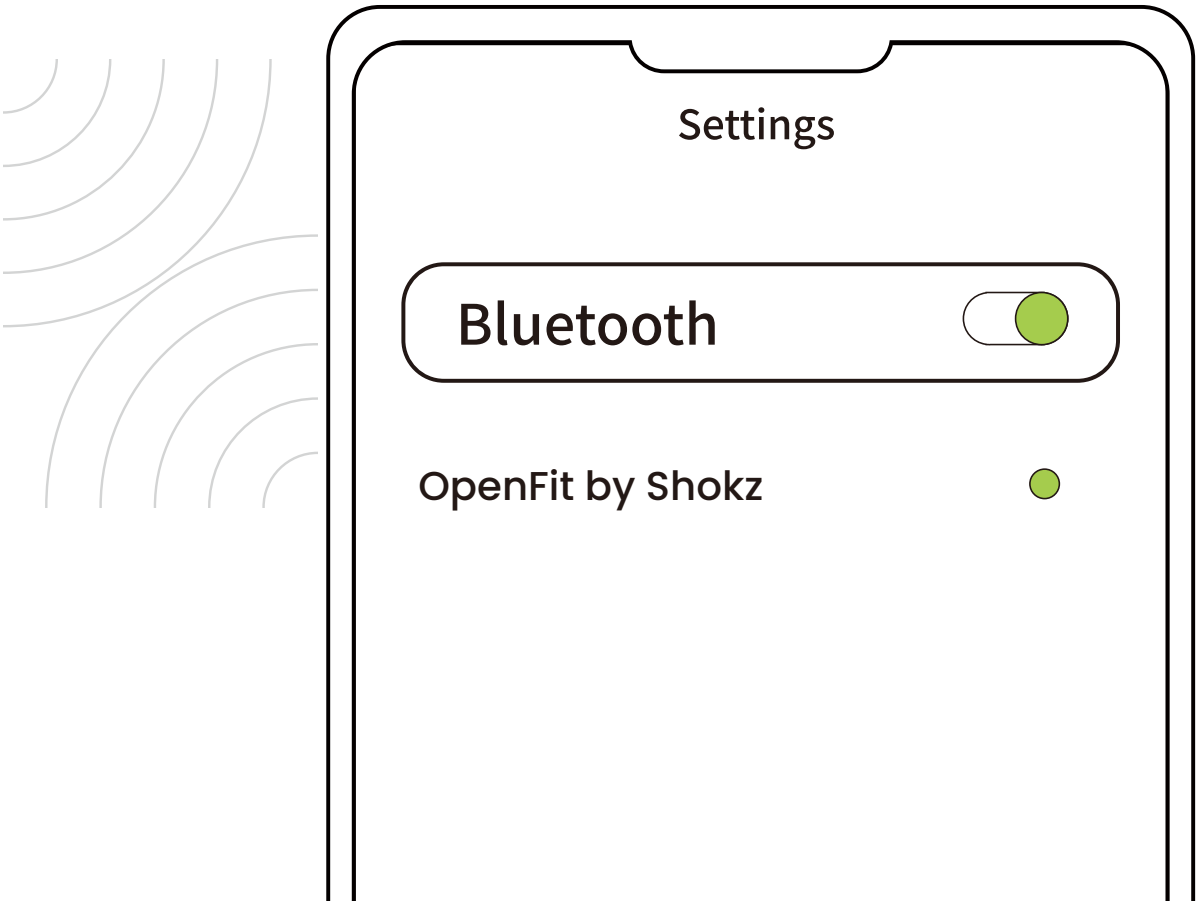
# Pairing




When using for the first time: Open the charging case to immediately enter Bluetooth pairing mode, with the indicator lights in the case flashing orange and green.

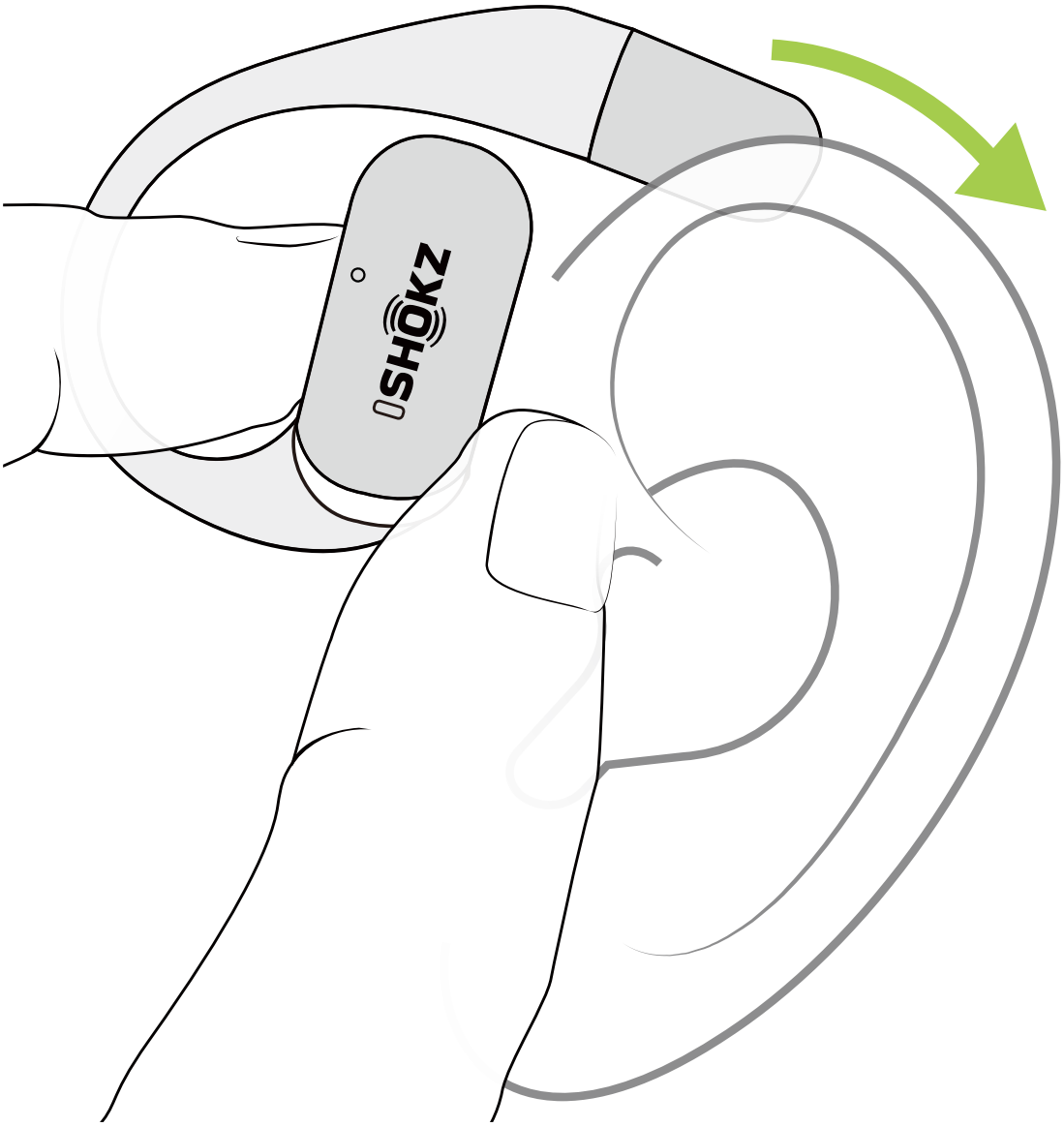
For subsequent pairings:

1. Place both earbuds into the charging case;
2. Press and hold the touch area of the earbuds with two fingers simultaneously until the indicator lights flash orange and green, which indicates the earbuds have entered pairing mode;




3. Enable the Bluetooth function and select "OpenFit by Shokz." The device will display the successful pairing when complete.

# Wearing



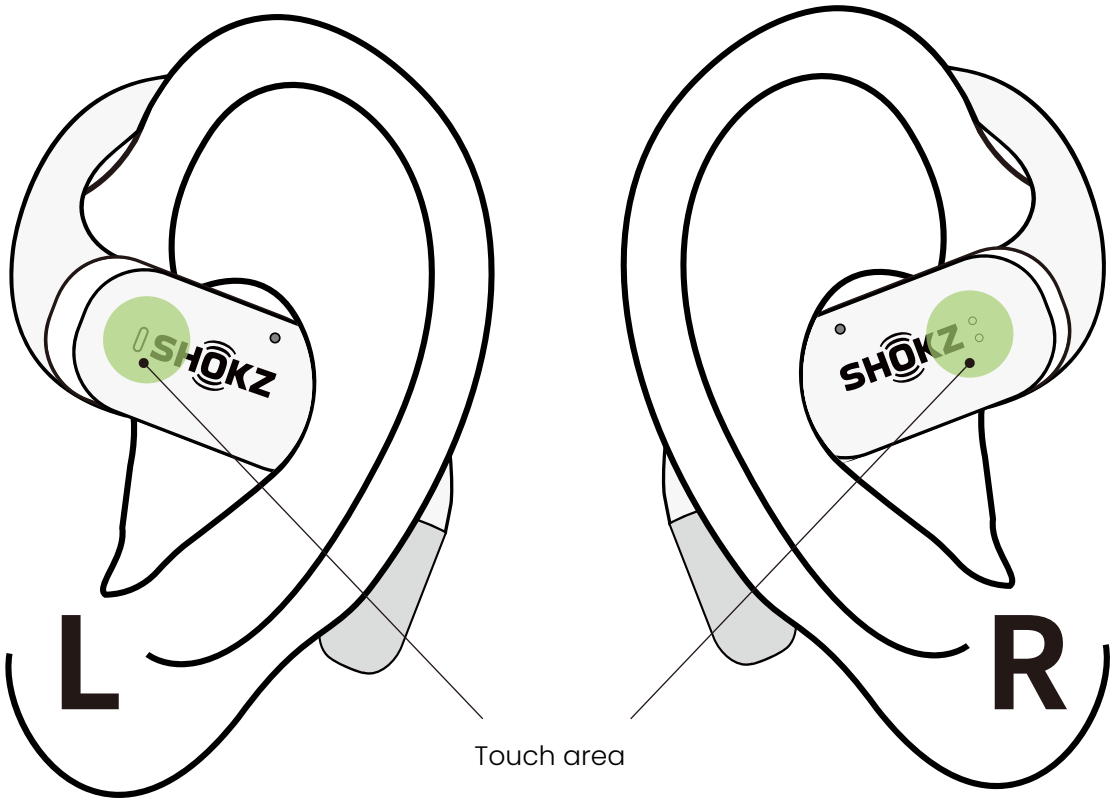

1. Take the earbuds out of the charging case;
2. Hold them just above your ears;




3. Rotate the ear hooks downward along the auricle of the ear to achieve proper positioning;
4. Complete insertion.

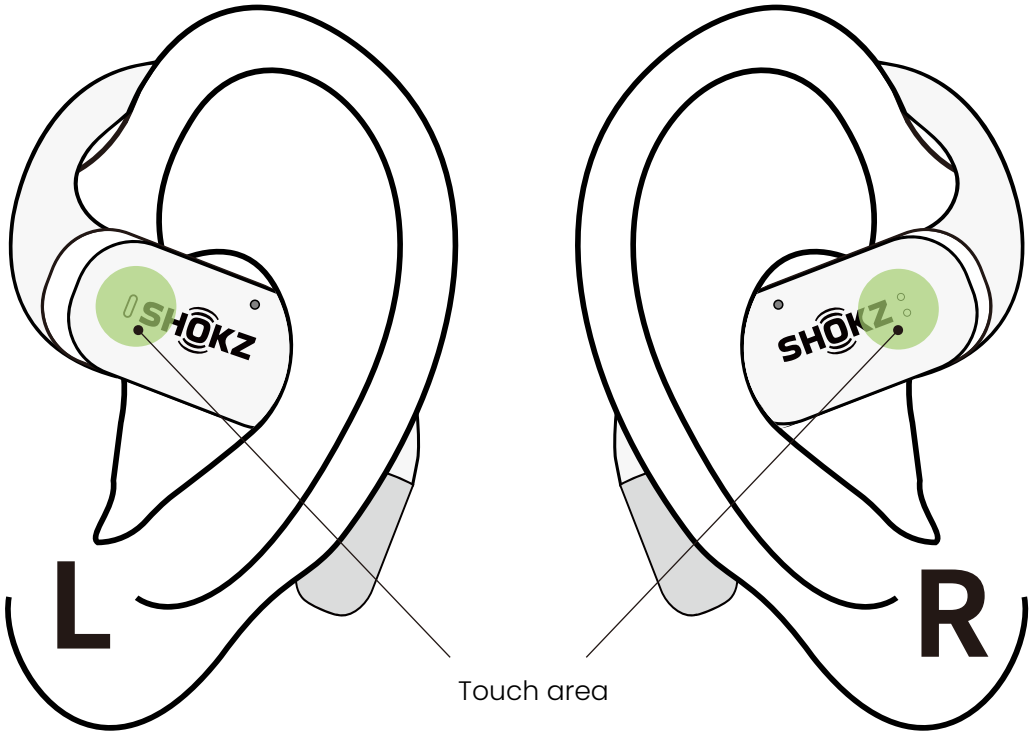
# Touch Control

# Music Control




| | |
|---|---|
| **L or R**<br>Double-tap either earbud. | **▷\|\| Play/pause music**<br>Volume control:<br>Use the volume control button on the paired Bluetooth device. |
| **L** | **R** |
| **⏮ Previous track**<br>Tap and hold the left earbud for 3 seconds. | **⏭ Next track**<br>Tap and hold the right earbud for 3 seconds. |

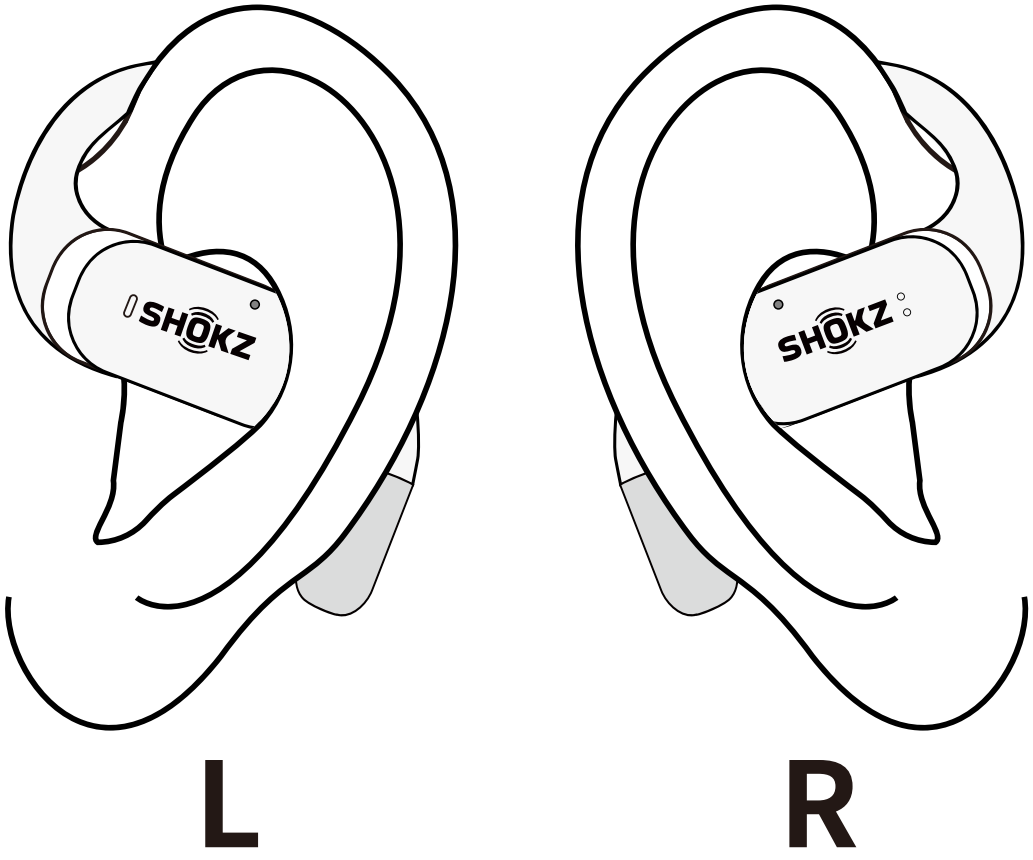
# Call Control




| L or R | |
|---|---|
| | **Answer a call** ●●<br>Double-tap either earbud |
| | **End a call** ●●<br>Double-tap on either earbud |
| | **Reject a call** ●<br>Tap and hold either earbud |

Call volume adjustment:
Use the volume control button on the paired Bluetooth device.

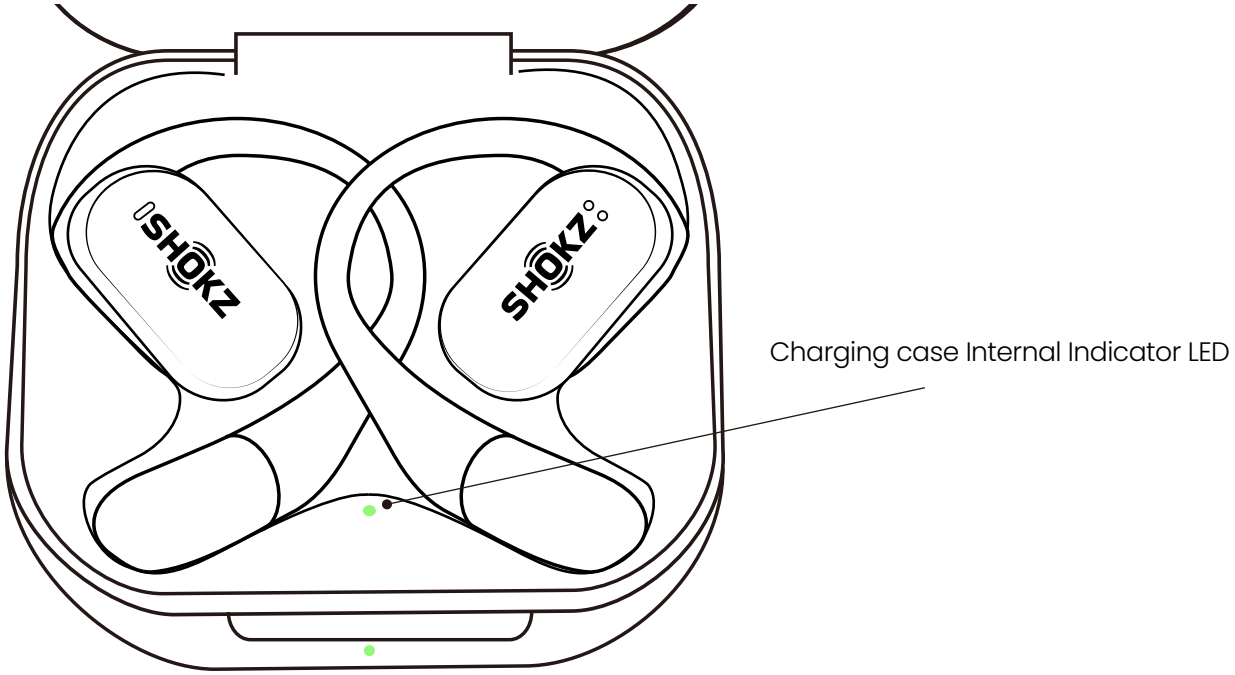
# Single Earbud Control




Both earbuds support independent use for mono music or calls. When used alone, the earbud retains the function of its current button. (Refer to music control on Page 11 and call control on Page 12)

# Indicator LED

# Charging Case Internal Indicator LED




The earbud state indicator is located between the two earbuds in the charging case, informing the state of charge of the earbuds.

| | |
|---|---|
| **High battery level** | When opening, the green light goes off after 5 seconds. |
| **Low battery level** | When opening, the orange light goes off after 5 seconds. |
| **Pairing** | The indicator lights flash orange and green. |
| **Factory data reset** | The orange light goes off after 5 seconds. |

* Note: When two earbuds are in the charging case, the LED will indicate the battery of the one with the lower battery level.

# Charging Case External Indicator LED

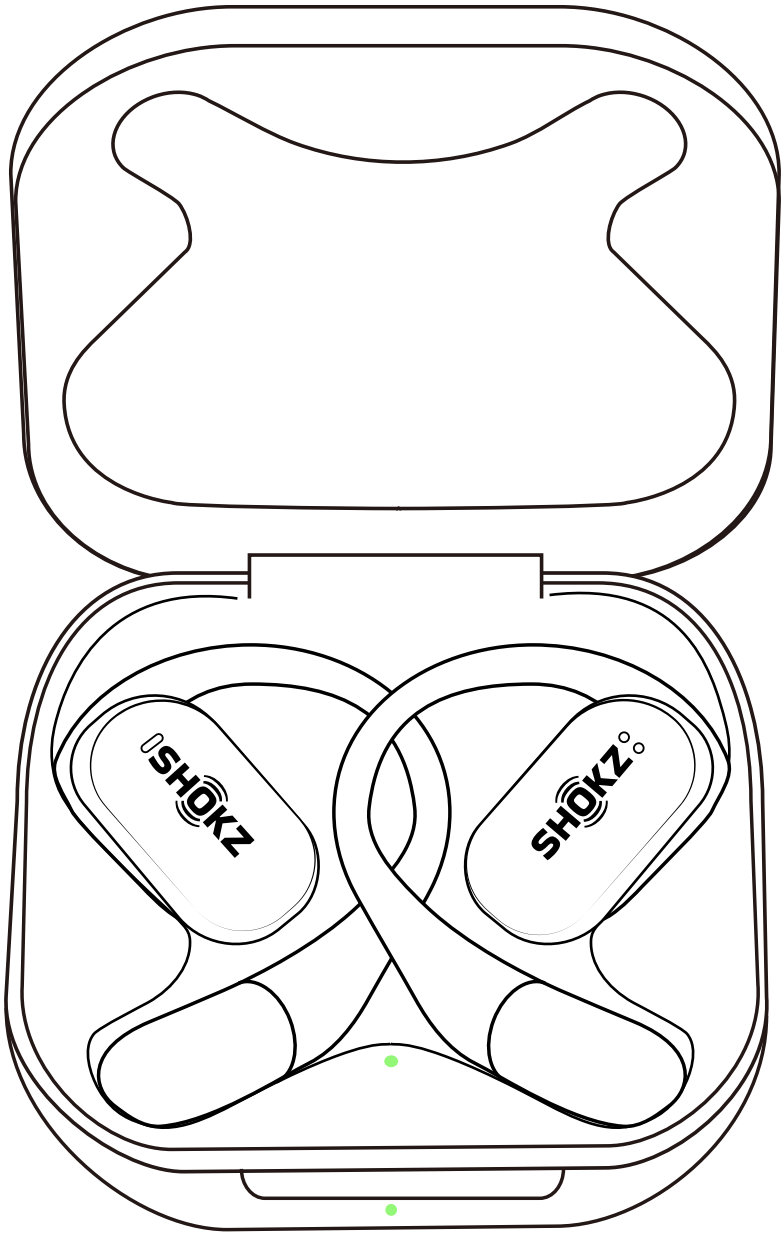



The earbud state indicator is located at the opening of the charging case, informing users of its charging state.

| When connected to an external power supply | |
|---|---|
| **Charging** | The orange light stays on |
| **Charging completed** | The green light stays on |
| **When not connected to an external power supply** | |
| **High battery level of charging case** | When the charging case is open or closed, the green light is off after 5 seconds |
| **Low battery level of charging case** | When the charging case is open or closed, the orange light is off after 5 seconds |

# Power Source

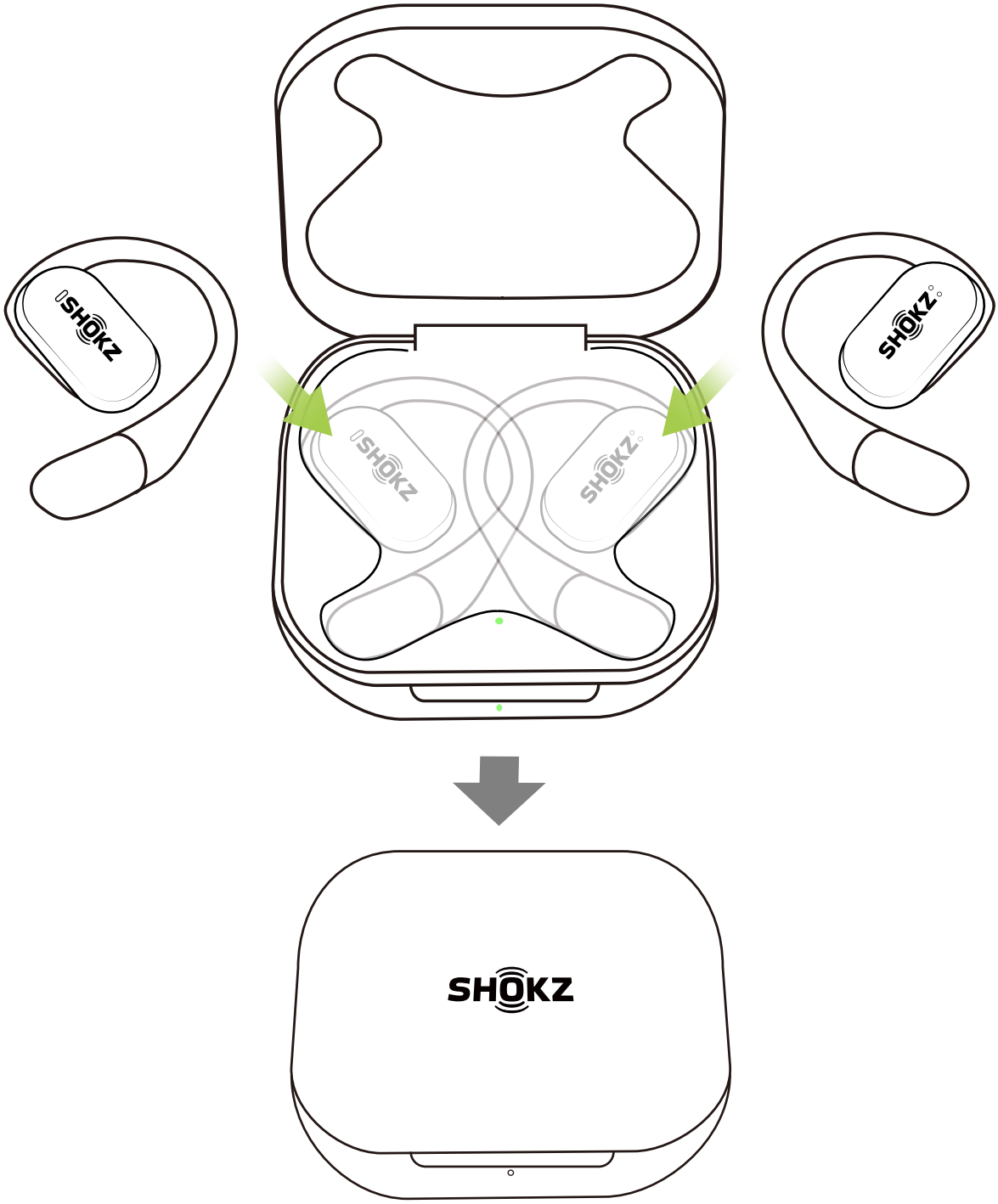
# On/Off and Standby




## 1. On

If the earbuds are in the charging case when opened, the earbuds will be powered on, the state indicators of the earbuds and the charging case will be on, and the earbuds will be on.

*Note: Closing the charging case after removing the earbuds will help maintain the battery level and prevents debris from falling into the box.



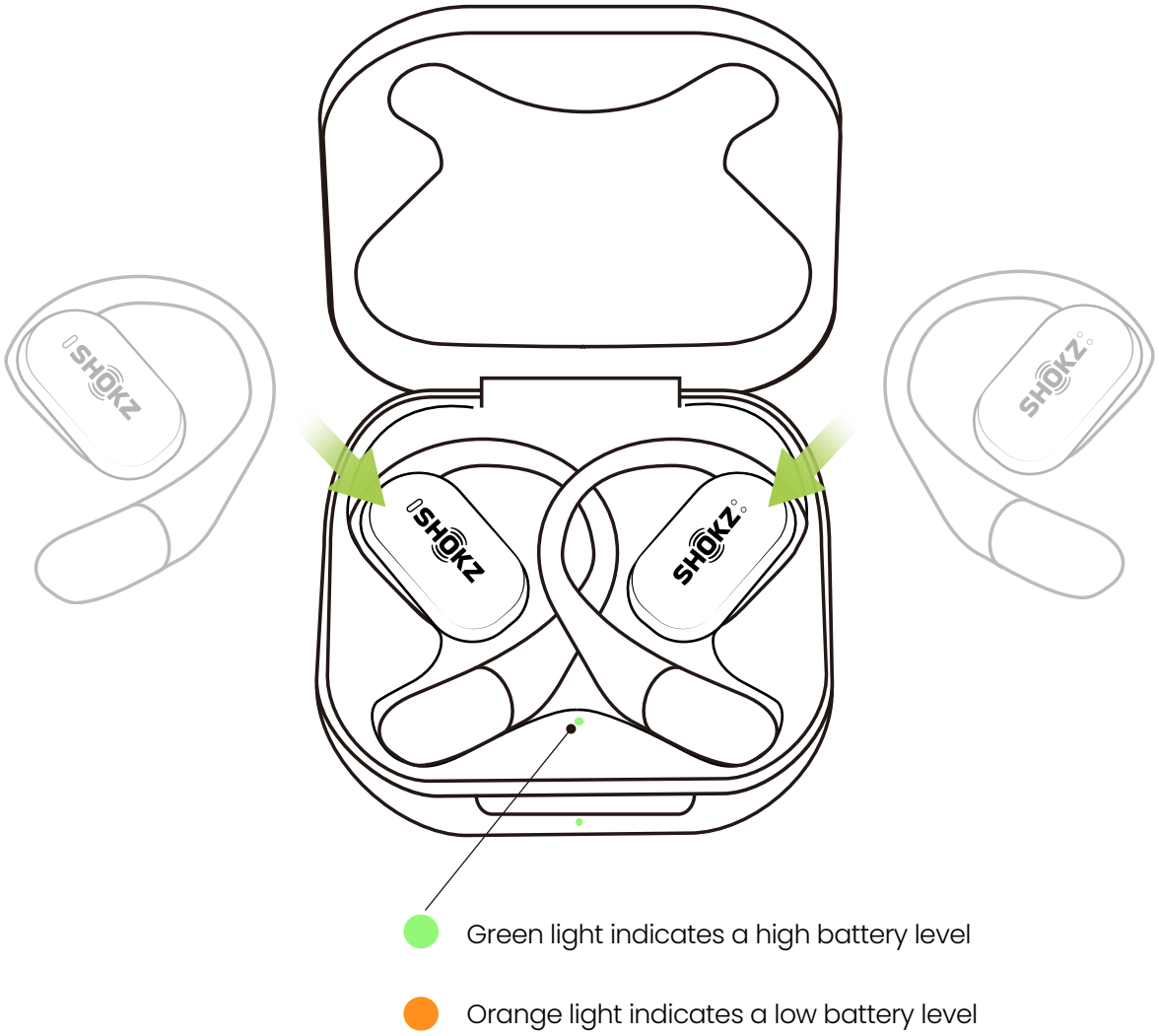

## 2. Off

When the charging case is closed after the two earbuds are placed inside, the earbuds will be switched off.

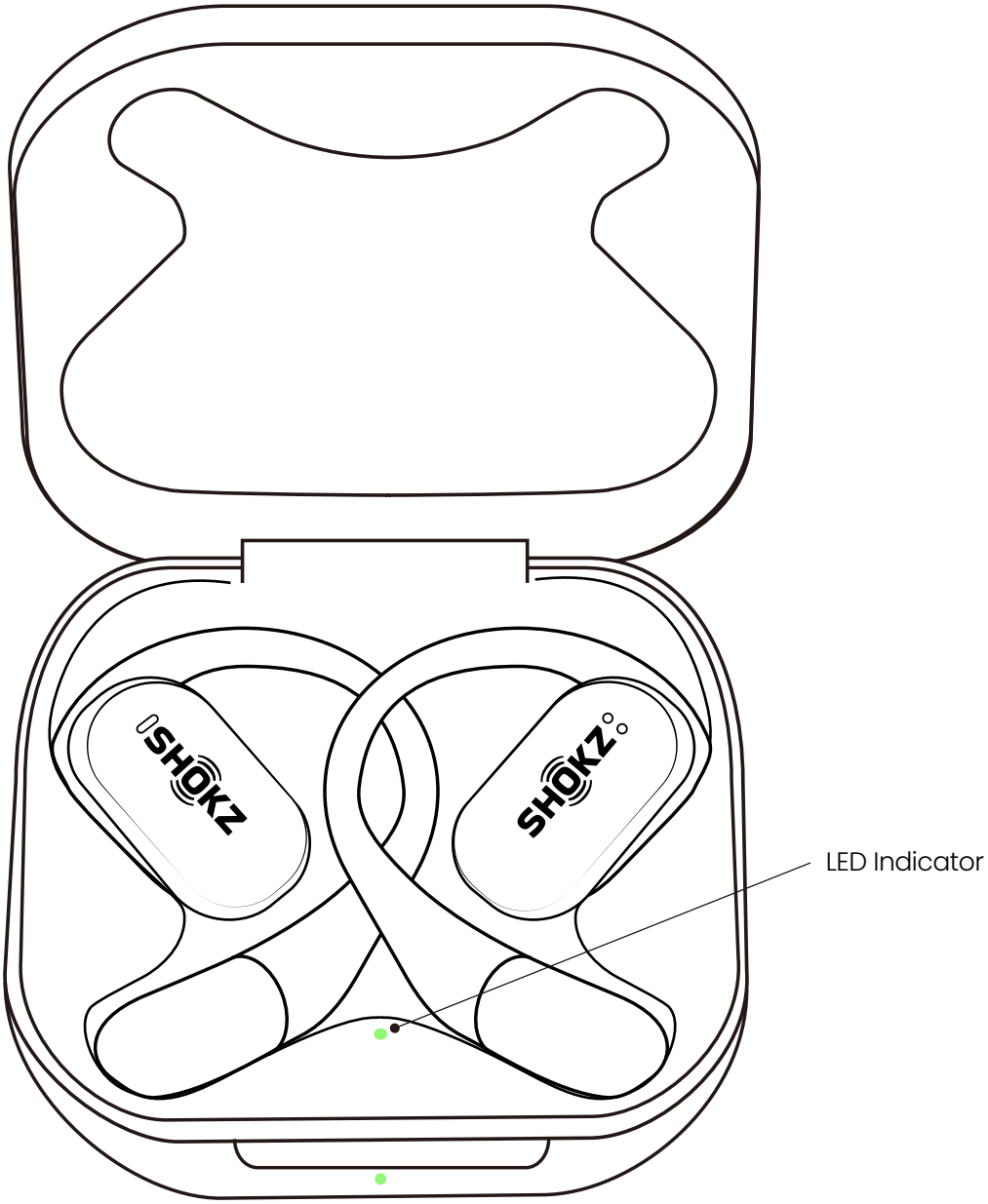
## 3. Standby

When the earbuds are not in the charging case and are not connected to the device for 3 minutes, the earbuds will switch to standby mode to reserve earbud battery power.

# Charging the Earbuds




Place the earbuds in the charging case until they are magnetically attached. The charging case can be closed when the indicator light of the earbuds is on.

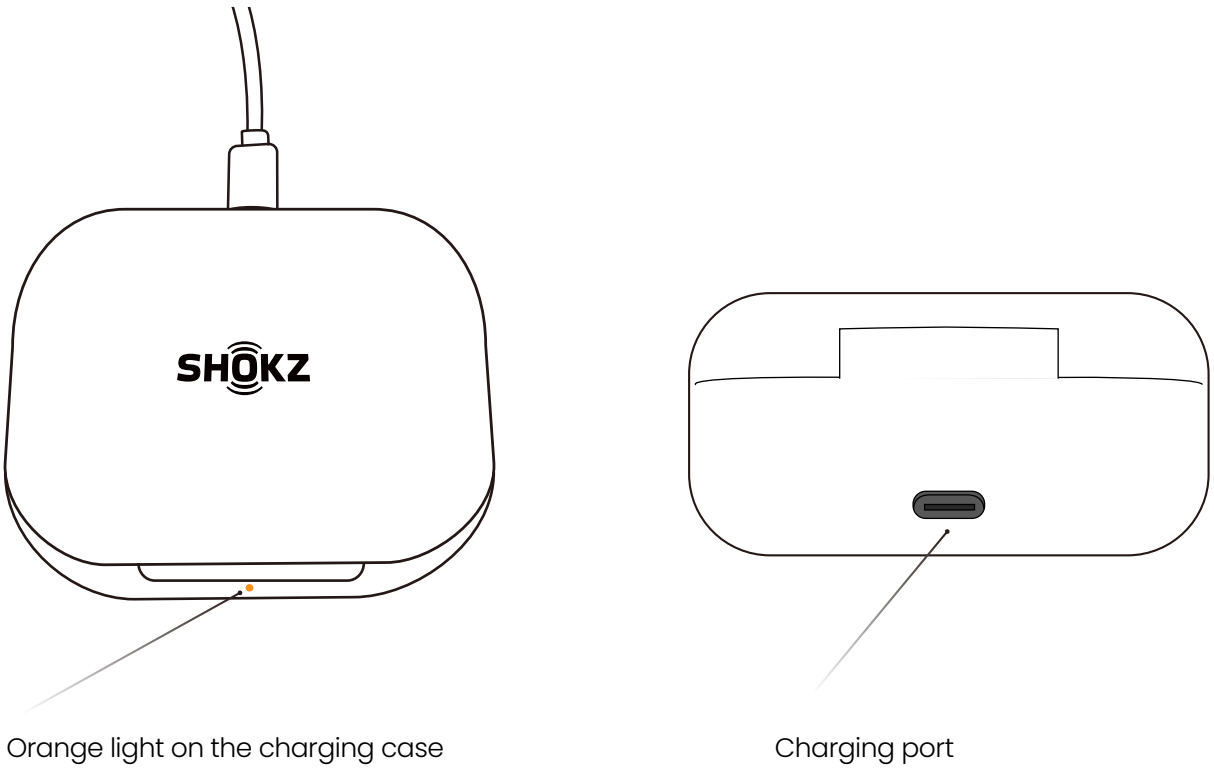



*Please note:

• The LED indicator in the charging case will show the state of charge of the earbuds in the charging case. A green light indicates a high battery level, while an orange light indicates low. If both of the earbuds are in the charging case, the LED indicator will indicate the state of charge of the earbud with the lower battery level.

• The earbuds will be fully charged after approx. 60 minutes in the charging case. The charging case needs to have a sufficient battery level to charge the earbuds.

# Charging the Charging Case




Insert the USB-A to USB-C charging cable into the charging case and USB-A power supply or certified wall charger. A solid orange light on the charging case indicates that the charging case is charging. A solid green light indicates the charging case is fully charged.

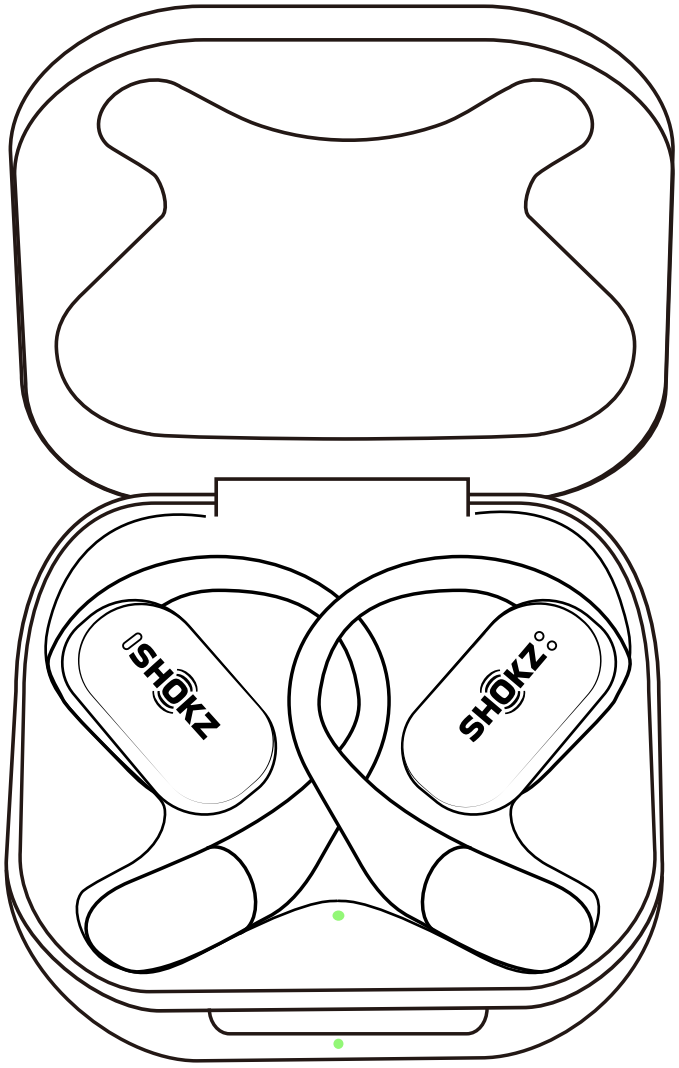
Please note:

• It takes approx. 2 hours for the charging case to be fully charged. The charging case uses the standard 5V±5A USB voltage. Using a high-voltage power source to charge the earbuds is not recommended. It may also take longer to charge the charging case with a third-party charging cable.

• Before charging, ensure that the charging port is dry and free of liquid residue like sweat. Use a soft dry cloth to wipe any liquid residue from the charging port.

# Additional Features

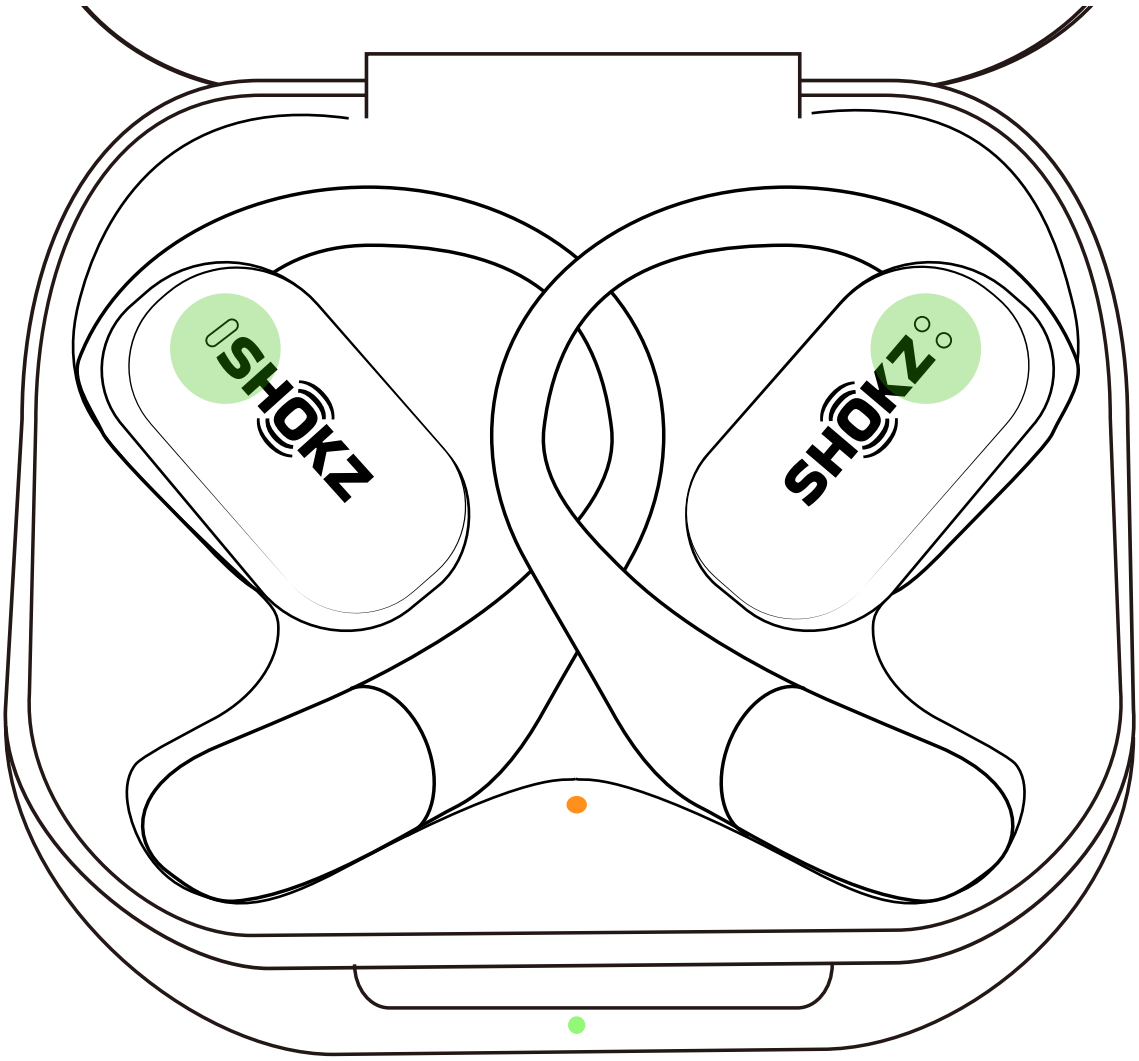
# Auto Connect




1. When the earbuds are on, they will automatically try to connect to the most recently connected device and issue a prompt when the connection is successful.
2. During use, the earbud may disconnect from the paired device due to limitations of connection range. If the earbud automatically re-connects within 3 minutes, it will issue a prompt.

*The paired devices must be within connection range (10m) and must be powered on. Make sure your intended device has Bluetooth enabled.

# Resetting




Resetting the earbuds will clear the list of paired devices and reset all settings.

1. Place both earbuds in the charging case.
2. Press and hold the touch area of two earphones for 15 seconds simultaneously. The orange light in the box will flash for 5 seconds and then go out, indicating that the reset is complete. At this time, the status light in the charging box will flash alternately orange and green, which can be used directly for pairing.

# Maintenance

# Cleaning

## 1. Earbuds:

It is recommended to use a soft and clean dry cloth to clean the earbuds. When cleaning the earphone mesh, gently brush away dirt and earwax with a clean and dry cotton swab, then wipe with a soft cloth.

*Please note:

• Before cleaning and maintenance, please stop using the earbuds and disconnect all connections with other devices.

• This product does not support washing with water. Do not wash the earbuds directly with water or use ultrasonic cleaning.

• Do not allow liquid to enter any opening of the earbuds.

• To avoid damage, deformation, and discoloration of the earbuds, please do not use an abrasive cleaner or spray, high-concentration cleaner, chemical cleaner, alcohol, or acetone solvent for cleaning. Do not use any sharp or abrasive objects.

## 2. Charging Case:

It is recommended to clean the charging case with a soft and clean, dry cloth. Use a clean, dry, soft brush to remove debris from the charging interface. Use a clean and dry cotton swab to wipe the charging contact surface of the charging box gently.

*Please note:

• Before cleaning and maintenance, please disconnect the charging case from the charging cable.

• Do not use abrasive items to clean the charging case.

# IP Rating

Tested under controlled laboratory conditions, the earphone part of this product can prevent splashing at an IP54 level under IEC 60529 standard.




*Please note:

• IP54 dust and water-resistant conditions only apply to the earphone body, not the charging case.

• The splash-proof function is not permanent and may decrease with daily use.

• Do not immerse this product in water or expose it to wet environments for extended periods, or wear when swimming, water skiing, surfing, or other water sports.

• If this product and its accessories are accidentally contaminated with water, please wipe them as soon as possible and place them in a ventilated and cool place for drying. Do not use or charge until completely dry.

# Regulatory and Legal Information

# Regulatory and Legal Information

## Storage and Maintenance

· This product should be stored in a cool and dry place. Operating temperature between 0~40 ℃.
· Keep the product away from heat sources, combustible gases, and other cleaning/corrosive liquids. Avoid prolonged sun exposure and use/placement in any high-temperature location.
· Stop using this product immediately if any parts are damaged or produce smoke, heat, or a burning smell.
· The earbud part of this product has an IP54 dustproof and waterproof function, which allows for non-water sports and exercise but is not entirely waterproof. Do not immerse the earbuds in water. IP54 is not a permanent protection rating and may be degraded through normal wear and tear.
· The charging case of this product is not waterproof. Do not expose the charging case to any liquids.
· Clean the earbuds with a soft dry cloth.
· After prolonged storage, recharge before use.

## Note

Design and specifications are subject to change with out prior notice. For the latest company and product information, please visit www.shokz.com

## Hearing Damage



Listening to audio at excessive volumes may distort the sound and increase the risk of hearing damage and loss.

## FCC FCC ID:2A5CD-T910

**FCC Caution**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference

will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.
Resposible party (contact for FCC matters only): AfterShokz LLC.
3200 Gracie Kiltz Lane, Suite 300 Austin, TX 78758, United States
www.shokz.com

## Industry Canada CAN ICES-003(B)/NMB-003(B)

**IC: 28271-T910**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

## CE Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU Directive requirements. The

complete declaration of conformity can be found at: https://shokz.com/pages/policies. Shokz's EU representative is AfterShokz Euro B.V., Schipholweg 103,2316XC Leiden, The Netherlands.

| Frequency Range | Max. Transmit Power |
|---|---|
| 2400-2483.5MHz | 10 dBm(EIRP) |

Directive 2014/53/EU radiation exposure statement:
This equipment complies with Directive 2014/53/EU radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The portable device is designed to meet the requirements for exposure to radio waves established by European Union market. These requirements set a SAR limit of 2W/kg averaged over ten gram of tissue. The highest SAR value 0.453w/kg 10-g reported under this standard during product certification for use when properly worn on the head.

## UK Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and all other applicable United Kingdom's regulations. The complete declaration of conformity can be found at: https://shokz.com/pages/policies. Shokz's authorised representative in the UK is Pinpoint Consumer Electronics Ltd, Unit 35, Meridian House, Road One, Winsford Industrial Estate, Winsford, Cheshire CW7 3QG.

## WEEE Declaration of Conformity

This WEEE logo means that this product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

## Battery

CAUTION
· Replacement of a battery with an incorrect type that can defeat a safeguard.
· Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
· Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
· A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
· Do not use the battery if it is noticeably expanded.

## Charging

· Ensure the earbuds are dry before putting them into the charging case and keep the charging port dry before charging.
· Only use power adapters approved by relevant authorities and in compliance with local regulatory requirements (e.g., UL, CSA, VDE, CCC).

## Dangerous Driving

· Note that using this product while driving or cycling may violate regulations in some countries or regions. Verify and comply with traffic laws and regulations in your area and consult with local regulators.

## Skin Irritation

· A small number of people will have unusual reactions to specific materials. Exposure to a specific environment or long-term contact with soap, sweat, UV protection products, lotions, and other potentially irritating substances to the skin may cause allergic reactions.
· To reduce the risk of skin irritation, do not wear the product on any body parts with skin injuries.
· Stop wearing the product immediately and consult your physician if your skin develops redness, swelling, itching, or any other irritating reaction.

## Electromagnetic Interference

· Do not use this product in places where wireless devices are prohibited (such as in airports and local medical facilities, etc.), as it may interfere with other electronic devices or cause other hazards.
· Some electronic devices may fail due to radio interference from this product (e.g., some automotive electronic equipment). Please contact the manufacturer of such electronic devices for more information.
· Radio waves generated by this product may affect the regular operation of some medical devices, such as pacemakers, defibrillators, cochlear implants, hearing aids, etc. If you use any of these medical devices, consult your physician and medical device manufacturer about restrictions on using this product, and keep this product within a safe distance from medical devices. Stop using this product if you suspect interference with your medical devices.

## Choking Hazard

· Keep the earbuds and charging case away from children and pets. In case of accidental ingestion, seek immediate medical assistance.

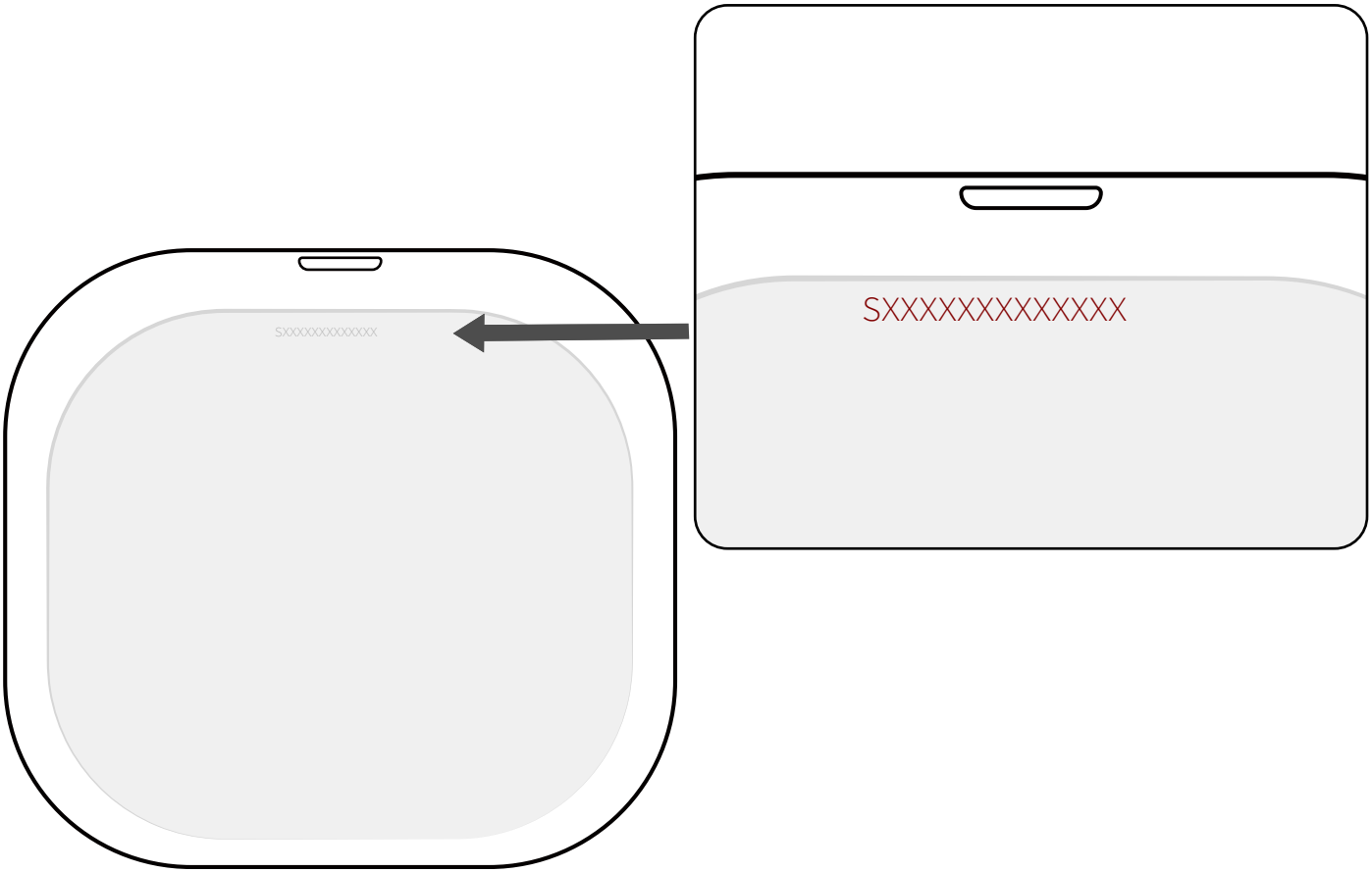
## Manufacturer's Statement

Warranty: Shokz provides a 24-month warranty service for this product. For information on current warranties, visit our website: www.shokz.com or contact your seller.
Ensure compliance with all local laws and regulations before using this product.



# After-Sales Service

# Serial Number Location




The product serial number has been indicated on the bar code of the packaging and warranty card.
The charging case also has a serial number printed on the bottom.

# Warranty

Your headphones are covered by a warrantyVisit our website at https://shokz.com/pages/warranty-landing for details of the limited warranty.


SHOKZ